# Original Application (Original)

NHC Health Care/ Farragut, LLC

CN1712-037



December 12, 2017

VIA: Hand Delivery

Ms. Melanie Hill, Executive Director State of Tennessee Health Services & Development Agency 502 Deaderick Street, Andrew Jackson Bldg., 9th Floor Nashville, TN 37243

CON Request by NHC HealthCare/Farragut, LLC for a nursing home bed RE: addition of 6 Beds and located in Farragut, Knox County, Tennessee, and called NHC HealthCare, Farragut.

Dear Ms. Hill:

Enclosed please find NHC's referenced CON application. The required check of \$15,000.00 made payable to the Health Services and Development Agency, to cover the filing fee for the referenced request is also attached. The fee was calculated based on the total project cost of \$140,000/1,000 times \$5.75, which equals \$805, but in no case shall the fee be less than \$15,000.00 or more than \$95,000.00.

If you require any additional information or need clarification on any of the supplied material, please do not hesitate to contact me at 615-890-2020.

Sincerely,

NATIONAL CORPORATION **HEALTHCARE** 

Bruce K. Duncan

Assistant Vice President,

Planning/Licensure

**Authorized** 

Representative for

NHC

HealthCare/Farragut,

LLC

**Enclosure** 

APPLICANT:

NHC HEALTHCARE/FARRAGUT, LLC

**AUTHORIZED** 

REPRESENTATIVE:

BRUCE K. DUNCAN

NATIONAL HEALTHCARE CORPORATION

100 VINE STREET, 12TH FLOOR MURFREESBORO, TN 37130

615-890-2020

PROJECT:

The Addition of 6 SNF Medicare Beds to the Existing 100 bed

Nursing Home called, NHC HealthCare, Farragut, located in

Knox County, Tennessee.

Submitted to
The State of Tennessee
Health Services & Development Agency
500 James Robertson Parkway
Suite 760
Nashville, TN 37219

December 12, 2017



# State of Tennessee Health Services and Development Agency

Andrew Jackson Building, 9th Floor, 502 Deaderick Street, Nashville, TN 37243 www.tn.gov/hsda Phone: 615-741-2364 Fax: 615-741-9884

#### **CERTIFICATE OF NEED APPLICATION**

**SECTION A: APPLICANT PROFILE** 

1.	Name of Facility, Agency, or Institution			
	NHC HealthCare, Farragut Name			
	120 Cavett Hill Ln Street or Route			Knox County
	Farragut City Website address: http://www.nhcfarragu	TN State ut.com		37934 Zip Code
	: The facility's name and address <b>must be</b> tistent with the Publication of Intent.		ess of the	e project and <u>must be</u>
2.	Contact Person Available for Responses	to Questions		
	Bruce K. Duncan Name	Assi	stant Vice	e President Title
	National HealthCare Corporation Company Name	bdui		ail address
	100 Vine St, 12 <sup>th</sup> Floor Street or Route	<u>Murfreesboro</u> City	TN State	37130_ Zip Code
	Employee Association with Owner	615-890-2020 Phone Number		615-890-0123 Fax Number

**NOTE:** Section A is intended to give the applicant an opportunity to describe the project. Section B addresses how the project relates to the criteria for a Certificate of Need by addressing: Need, Economic Feasibility, and the Contribution to the Orderly Development of Health Care.

Please answer all questions on 8½" X 11" white paper, clearly typed and spaced, single or double-sided, in order and sequentially numbered. In answering, please type the question and the response. All questions must be answered. If an item does not apply, please indicate "N/A" (not applicable). Attach appropriate documentation as an Appendix at the end of the application and reference the applicable Item Number on the attachment, i.e., Attachment A.1, A.2, etc. The last page of the application should be a completed signed and notarized affidavit.

#### 3. SECTION A: EXECUTIVE SUMMARY

#### A. Overview

Please provide an overview not to exceed three pages in total explaining each numbered point.

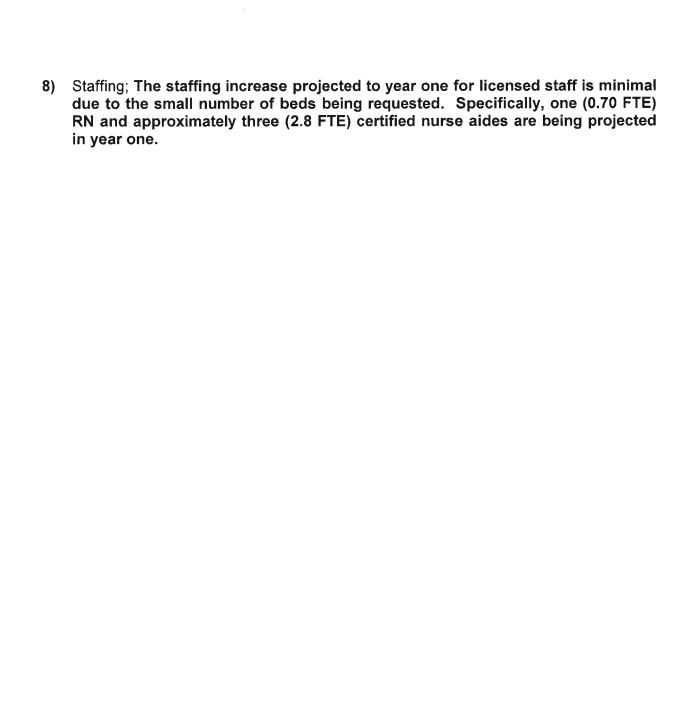
1) Description – Address the establishment of a health care institution, initiation of health services, bed complement changes, and/or how this project relates to any other outstanding but unimplemented certificates of need held by the applicant; The proposed project is for the addition of 6 new Medicare certified nursing home beds to the existing 100 bed nursing home called NHC HealthCare, Farragut, located at 120 Cavett Hill Ln, Farragut (Knox Co.) TN 37934. NHC HealthCare, Farragut is located approximately nine miles or 14 minutes from Covenant Health's, Parkwest Medical Center, Covenant's flagship system and one of the top rated acute care centers in the State of Tennessee.

NHC HealthCare, Farragut

Bed Mix	Private Beds	%Total	Semi- Private Beds	% Total	Ward Beds	% Total
Current (100)	58	58%	42	42%	0	0
Proposed (106)	52	49%	54	51%	0	0

NHC HealthCare, Farragut was originally constructed in 1997. In 2005, construction was complete on a 30 bed addition. Located on the same campus is an 84 unit assisted living facility NHC Place, Farragut and under construction is NHC Farragut Memory Care, a new 60 unit dedicated memory care assisted living facility.

- 2) Ownership structure; NHC HealthCare/Farragut, LLC has one (1) member, NHC/OP, L.P. NHC/OP, L.P. owns 100% of NHC HealthCare/Farragut, LLC. NHC/OP, L.P. also owns 100% in other nursing facilities in various states.
- 3) Service area; Knox County
- 4) Existing similar service providers; While it's true there are other nursing homes in Knox County, NHC HealthCare, Farragut has consistently been the preferred provider with area referral sources and patients. Furthermore, due to patient arrangements with area providers, other similar services providers are not available to be used for patient placement in all cases. These arrangements are based heavily on quality standards for which NHC HealthCare, Farragut is the market leader.
- 5) Project cost; The total project cost is \$140,000, which is comprised of the renovation of 2,292 sq. ft. of existing patient rooms, along with moveable and fixed equipment cost and other CON related expenses such as filing fees.
- 6) Funding; The project will be funded through cash reserves which have been appropriately documentation from Chief Financial Officer of the organization;
- 7) Financial Feasibility including when the proposal will realize a positive financial margin; As indicated on the Projected Data Chart, NHC HealthCare, Farragut's proposed 6 bed addition will be financially feasible both in the short term and is projected to remain financially feasible in the future. Furthermore, the overall financial performance of the center will also be improved with the proposed 6 bed addition.



#### B. Rationale for Approval

A certificate of need can only be granted when a project is necessary to provide needed health care in the area to be served, can be economically accomplished and maintained, will provide health care that meets appropriate quality standards, and will contribute to the orderly development of adequate and effective health care in the service area. This section should provide rationale for each criterion using the data and information points provided in Section B. of this application. Please summarize in one page or less each of the criteria:

- 1) Need; Based on the Skilled Bed Need methodology found in the Certificate of Need Standards and Criteria, Nursing Home Services, there is a need for an additional 1,963 skilled nursing home beds in Knox County projected for 2020. Six (6) new beds are being requested as part of this CON, which represents 0.3 percent of the total beds projected to be needed in the Certificate of Need Standards and Criteria, Nursing Home Services for 2020. The 125-bed pool, which is effective from July 1, 2017 through June 30, 2018, will be affected. There are currently 125 beds left in the pool as of this filing, with 32 beds pending at the December 2017 HSDA meeting.
- Economic Feasibility; The Projected Data Chart demonstrates the project is financially feasible in year one with positive net operating income less capital expenditures.
- 3) Appropriate Quality Standards; NHC HealthCare, Farragut has consistently been one of the top CMS rated centers in Knox County.
- 4) Orderly Development to adequate and effective health care.

In addition to the first three standards, which we believe are met, the project also meets the fourth criteria for approval for the following reasons:

NHC HealthCare, Farragut:

Is one of the top preferred post acute care providers with a strong history of Five (5) Star CMS ratings in Knox County for the last seven years.

U.S. News and World Report named NHC HealthCare, Farragut as best nursing home for 2017-2018.

In 2017, was the winner of the best senior living facility by the *Knoxville News* Sentinel.

Developing partner, in 2015, with OrthoTN to help develop their Bundled Payment Care Improvement (BPCI). Currently signed to be a preferred provider for their next venture in bundling with their Humana and Cigna products. Average referral percentage of OrthoTN patients to Farragut vs total available:

2014: 41.2% 2015: 45.6%

2016: 44.9%

2017 (3 quarters): 37.2%

Developing partner with Tennessee Orthopedic Clinic (TOC) to help develop their BPCI. Contracted January, 2015 and implemented 4/1/15. NHC HealthCare, Farragut continues to be a preferred provider.

University of Tennessee Memorial Hospital – filed RFP in 2015 to contract with UT for Continued Care Network (CCN) provider agreement. NHC HealthCare, Farragut was accepted as one of six facilities in Knox County to be part of the network provider agreement. Currently continue this agreement as a preferred provider. Of the total number of referrals from UT to CCN providers Farragut averages 20% of their referrals for 2016 and 2017.

University of Tennessee Memorial Hospital – BPCI program preferred provider. Contracted 1/1/15 for implementation date of 4/1/15. Average referral percentage of UT BPCI patients to Farragut vs total available: 15% and continues to be a preferred provider.

Summit Medical Group – Began collaborative for improved transitions and patient outcome with Summit Medical Group (largest private practice group in Knox County) to improve customer satisfaction across the continuum of care settings and improve patient outcomes by working together on post-discharge care coordination for certain high-risk populations. Implementation date: 5/1/17.

Summit Medical Group – On 9/27/17, signed agreement for preferred provider for Summits new ACO which will begin on 1/1/18

#### C. Consent Calendar Justification

#### **Not Applicable**

If Consent Calendar is requested, please provide the rationale for an expedited review.

A request for Consent Calendar must be in the form of a written communication to the Agency's Executive Director at the time the application is filed.

#### 4. SECTION A: PROJECT DETAILS

	Owner of the Facility, Agency or Institu	<u>tion</u>	
Α.	NHC HealthCare/Farragut, LLC.	615-890-2020 Phone Number	
	100 Vine St., Suite 1400 Street or Route Murfreesboro City	Rutherford County Tennessee 37130 State Zip Code	
В.	Type of Ownership of Control (Check C	One)	
exis Sec Sec	stence. Please provide documentation of teretary of State's web-site at		

6A.	Lega	I Interest in the Site of the Institution (Check One)
	A. B. C.	Ownership X D. Option to Lease Option to Purchase E. Other (Specify) Lease of Years
app a co bee Lea inc acti des	n the bolicant's opy of the security of the se	propriate line above: For applicants or applicant's parent company/owner that currently building/land for the project location, attach a copy of the title/deed. For applicants or apparent company/owner that currently lease the building/land for the project location, attach the fully executed lease agreement. For projects where the location of the project has not executed a fully executed document including Option to Purchase Agreement, Option to reement, or other appropriate documentation. Option to Purchase Agreements anticipated purchase price. Lease/Option to Lease Agreements and the cipated term of the agreement and actual/anticipated lease expense. The legal interests therein must be valid on the date of the Agency's consideration of the certificate of need in t
Ple	ase se	e Attachment Section A-6A for a copy of the deed.
6B.	to and	a copy of the site's plot plan, floor plan, and if applicable, public transportation route of from the site on an 8 1/2" x 11" sheet of white paper, single or double-sided. <u>DO NOT IT BLUEPRINTS</u> . Simple line drawings should be submitted and need not be drawn to
	1)	Plot Plan <u>must</u> include:
		a. Size of site (in acres); 17.7acres
		b. Location of structure on the site; See Site Plan
		c. Location of the proposed construction/renovation; and See Site Plan
		d. Names of streets, roads or highway that cross or border the site.
		The site is bordered by Kingston Pike. NHC HealthCare, Farragut is located across the street from the Fox Den Golf Course and adjacent to Willow Creek Golf Club.
		Please see Attachment Section A 6B-1
	2)	Attach a floor plan drawing for the facility which includes legible labeling of patient care rooms (noting private or semi-private), ancillary areas, equipment areas, etc. On an 8 $\frac{1}{2}$ by 11 sheet of paper or as many as necessary to illustrate the floor plan.
		Please see Attachment Section A 6B-2
	3)	Describe the relationship of the site to public transportation routes, if any, and to any highway or major road developments in the area. Describe the accessibility of the proposed site to patients/clients.
		Knoxville Area Transit's (KAT) Fixed Route service provides quality transportation throughout the City of Knoxville. KAT believe in safe and reliable public transit for all Knoxville residents and visitors. With 23 routes servicing over 1,500 bus stops, KAT reaches 80% of all Knoxville residents within half a mile.  NHC, Farragut is located down from the end of Route 11 and Route 16 bus line on Kingston Pike.

Please see Attachment Section A 6B-3

7	Type of Institution (Check as appropriatemore	than one response may apply)
•	A. Hospital (Specify) H B. Ambulatory Surgical Treatment Center (ASTC), Multi-Specialty J. C. ASTC, Single Specialty K. D. Home Health Agency L. E. Hospice F. Mental Health Hospital G. Intellectual Disability M. Institutional Habilitation Facility ICF/IID	Nonresidential Substitution- Based Treatment Center for Opiate Addiction
Ch	neck appropriate lines(s).	
8	Purpose of Review (Check appropriate lines(s) –	more than one response may apply)
	A. New Institution  B. Modifying an ASTC with limitation still required per CON  C. Addition of MRI Unit  D. Pediatric MRI  E. Initiation of Health Care Service as defined in T.C.A.  §68-11-1607(4) (Specify)	[Please note the type of change by underlining the appropriate response: Increase, Decrease, Designation, Distribution, Conversion, Relocation] Satellite Emergency Dept.
9	Medicaid/TennCare, Medicare Participation	
	MCO Contracts [Check all that apply]	
	AmeriGroupUnited Healthcare Community	r PlanBlueCarel ennCare Select
	Medicare Provider Number 44-5415	
	Medicaid Provider Number N/A  Certification Type N/A	
	If a new facility, will certification be sought for Med	licare and/or Medicaid/TennCare?
	Not Applicable	
	MedicareYesNo Medicaid/TennCare	YesNo

<ol><li>Bed Com</li></ol>	plement Data
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A. Please indicate current and proposed distribution and certification of facility beds.

		Current Licensed	Beds Staffed	Beds Proposed	*Beds Approved	**Beds Exempted	TOTAL Beds at Completion
1)	Medical	(e	9:		7		
2)	Surgical						
3)	ICU/CCU	» <del> </del>				·	
4)	Obstetrical	)=====	-		-		
5)	NICU	-			-	ê <del>z</del>	
6)	Pediatric				-	:	
7)	Adult Psychiatric	8	-		-		
8)	Geriatric Psychiatric			·		·	
9)	Child/Adolescent Psychiatric			8	8		-
10)	Rehabilitation		-		-		•
11)	Adult Chemical Dependency	§ <del></del>	\$ <u></u>	1			•
12)	Child/Adolescent Chemical Dependency	% <del></del>	G			00-	
13)	Long-Term Care Hospital	-		<del> </del>		15	
14)	Swing Beds		e	3			
15)	Nursing Home – SNF (Medicare only)	100	100	6		70	<u>106</u>
16)	Nursing Home - NF (Medicaid only)						·
(17)	Nursing Home – SNF/NF (dually certified Medicare/Medicaid)		E=====0				
18)	Nursing Home – Licensed (non-certified)	3.——3					
19)	ICF/IID				·		
20)	Residential Hospice		:		-		
TO	TAL	100	100	6	·		106
*Be	eds approved but not yet in service	**Beds exem	pted under 10	0% <del>per 3 ye</del> ar p	provision		

Describe the reasons for change in bed allocations and describe the impact the bed change will have on the applicant facility's existing services.

The proposed project is for the addition of six (6) SNF beds to an existing 100 bed nursing home known as NHC HealthCare, Farragut. NHC HealthCare, Farragut will promote the orderly development of the health care system in that it is utilizing existing health care bed space and adds needed SNF beds in Knox County where there is a projected need for an additional 1,963 nursing home beds in 2020 planning horizon.

B. Please identify all the applicant's outstanding Certificate of Need projects that have a licensed bed change component. If applicable, complete chart below. Please note the applicant has no outstanding CON's.

CON Number(s)	CON Expiration Date	Total Licensed Beds Approved
3	-	-
	-	-
·	:4	1 <del>2</del> 11

## 11. Home Health Care Organizations – Home Health Agency, Hospice Agency (excluding Residential Hospice), identify the following by checking all that apply: **Not Applicable**

NAME AND DESCRIPTIONS	Existing	Parent	Proposed		Existing	Parent	Proposed
	Licensed	Office	Licensed		Licensed	Office	Licensed
	County	County	County		County	County	County
Anderson				Lauderdale			
Bedford	<u> </u>			Lawrence			
Benton				Lewis			
Bledsoe				Lincoln			
Blount				Loudon			
Bradley				McMinn			
Campbell				McNairy			
Cannon				Macon			
Carroll				Madison			
Carter				Marion			
Cheatham				Marshall			
Chester				Maury			
Claiborne				Meigs			
				Monroe			
Clay Cocke				Montgomery			
				Moore			
Coffee							
Crockett				Morgan Obion			
Cumberland							
Davidson				Overton			
Decatur				Perry			
DeKalb				Pickett			
Dickson				Polk			
Dyer				Putnam			
Fayette				Rhea			
Fentress				Roane			
Franklin				Robertson			
Gibson				Rutherford			
Giles				Scott			
Grainger				Sequatchie			
Greene				Sevier			
Grundy				Shelby			
Hamblen				Smith			
Hamilton				Stewart	ļ		
Hancock				Sullivan			
Hardeman				Sumner			
Hardin				Tipton			
Hawkins				Trousdale			
Haywood				Unicoi			
Henderson				Union			
Henry				Van Buren			
Hickman				Warren			
Houston				Knox			
Humphreys				Wayne			
Jackson				Weakley			
Jefferson				White			
Johnson				Williamson			
Knox				Wilson			
Lake					THE STATE OF THE S		

12. Square Footage and Cost Per Square Footage Chart

			er square r	Proposed		Final Square	Footage
Unit/Department	Existing Location	Existing SF	Temporary Location	Final Location	Renovated	New	Total
Semi-Private	Private	2,292		2,292	2,292		2,292
Rooms (6)	Rooms (6)						
<del>,</del>							
11 11/2		2 202		2,292	2,292		2,292
Unit/Department GSF Sub-Total		2,292		2,292	2,292		
Other GSF Total							
Total GSF		2,292		2,292	2,292		2,292
*Total Cost					\$125,000		\$125,000
**Cost Per Square Foot					\$54.54		\$54.54
					☐ Below 1 <sup>st</sup> Quartile	☐ Below 1 <sup>st</sup> Quartile	□ Below 1 <sup>st</sup> Quartile
Cost	per Square Fo	ot Is Within	Which Range		Between 1st and 2nd Quartile	☐ Between 1 <sup>st</sup> and 2 <sup>nd</sup> Quartile	Between 1st and 2nd Quartile
Cost per Square Foot Is Within Which Range (For quartile ranges, please refer to the Applicant's Toolbox on  www.tn.qov/hsda)			☐ Between 2 <sup>nd</sup> and 3 <sup>rd</sup> Quartile	☐ Between 2 <sup>nd</sup> and 3 <sup>rd</sup> Quartile	☐ Between 2 <sup>nd</sup> and 3 <sup>rd</sup> Quartile		
					□Above 3 <sup>rd</sup> Quartile	☐ Above 3 <sup>rd</sup> Quartile	☐ Above 3 <sup>rd</sup> Quartile

<sup>\*</sup> The Total Construction Cost should equal the Construction Cost reported on line A5 of the Project Cost Chart.

<sup>\*\*</sup> Cost per Square Foot is the construction cost divided by the square feet. Please do not include contingency costs.

#### 13. MRI, PET, and/or Linear Accelerator Not Applicable

- 1. Describe the acquisition of any Magnetic Resonance Imaging (MRI) scanner that is adding a MRI scanner in counties with population less than 250,000 or initiation of pediatric MRI in counties with population greater than 250,000 and/or
- 2. Describe the acquisition of any Positron Emission Tomographer (PET) or Linear Accelerator if initiating the service by responding to the following:
- A. Complete the chart below for acquired equipment.

Linear Accelerator	Mev	Types:	SRS IMRT IGRT IOUTH
	Total Cost*: □ New	Refurbished	By Expected Useful Life Lease (yrs)  If not new, how old? (yrs)
MRI	Tesla: Total Cost*:	□ Ope	By Purchase By Expected Useful Life Lease (yrs) If not new, how old? (yrs)
PET	□ PET only  Total  Cost*: □ New	□ PET/CT □	PET/MRI  By Purchase By Expected Useful Life Lease (yrs) If not new, how old? (yrs)

- B. In the case of equipment purchase, include a quote and/or proposal from an equipment vendor. In the case of equipment lease, provide a draft lease or contract that at least includes the term of the lease and the anticipated lease payments along with the fair market value of the equipment.
- **C.** Compare lease cost of the equipment to its fair market value. Note: Per Agency Rule, the higher cost must be identified in the project cost chart.

<sup>\*</sup> As defined by Agency Rule 0720-9-.01(13)

#### D. Schedule of Operations:

Location	Days of Operation (Sunday through Saturday)	Hours of Operation (example: 8 am – 3 pm)	
Fixed Site (Applicant)	-		
Mobile Locations			
(Applicant)			
(Name of Other Location)			
(Name of Other Location)			

- E. Identify the clinical applications to be provided that apply to the project.
- F. If the equipment has been approved by the FDA within the last five years provide documentation of the same.

#### SECTION B: GENERAL CRITERIA FOR CERTIFICATE OF NEED

In accordance with T.C.A. § 68-11-1609(b), "no Certificate of Need shall be granted unless the action proposed in the application for such Certificate is necessary to provide needed health care in the area to be served, can be economically accomplished and maintained, will provide health care that meets appropriate quality standards, and will contribute to the orderly development of health care." Further standards for guidance are provided in the State Health Plan developed pursuant to T.C.A. § 68-11-1625.

The following questions are listed according to the four criteria: (1) Need, (2) Economic Feasibility, (3) Applicable Quality Standards, and (4) Contribution to the Orderly Development of Health Care. Please respond to each question and provide underlying assumptions, data sources, and methodologies when appropriate. Please type each question and its response on an 8 1/2" x 11" white paper, single-sided or double sided. All exhibits and tables must be attached to the end of the application in correct sequence identifying the question(s) to which they refer, unless specified otherwise. If a question does not apply to your project, indicate "Not Applicable (NA)."

#### **QUESTIONS**

#### SECTION B: NEED

A. Provide a response to each criterion and standard in Certificate of Need Categories in the State Health Plan that are applicable to the proposed project. Criteria and standards can be obtained from the Tennessee Health Services and Development Agency or found on the Agency's website at http://www.tn.gov/hsda/article/hsda-criteria-and-standards.

The following has been taken from the State Health Plan, Certificate of Need Standard and Criteria for Nursing Home Services, Tennessee State Health Plan: 2014 Update.

#### NURSING HOME SERVICES

Public Chapter No. 1112, Senate Bill No. 2463, which passed during the 1998 legislative session, amended and changed the code sections establishing the bed need formula that the Health Services and Development Agency must follow when granting certificates of need for nursing home beds in Tennessee. During the fiscal year (July 1 – June 30), the Agency shall issue no more than the designated number of Medicare skilled nursing facility beds for applicants filing for a certificate of need. The number of Medicare skilled nursing facility beds issued shall not exceed the allocated number of beds for each applicant. The applicant must also specify in the application the skilled services to be provided and how the applicant intends to provide such services.

The Tennessee General Assembly directed that there be a pool of 125 skilled nursing facility beds available for certificate of need approval in the fiscal year from July 1, 2015 to June 30, 2016. The General Assembly also directed that nursing home bed certificates of need could be issued only for Medicare – certified skilled nursing facility beds, and that no applicant receives more than 30 such beds.

#### A. Determination of Need

1. According to TCA 68-11-1622, the need for nursing home beds shall be determined by applying the following population-based statistical methodology:

County bed need = .0005 x pop. 65 and under, plus .0120 x pop. 65 – 74 .0600 x pop. 75 – 84 .1500 x pop 85+

As stated above, Public Chapter No. 1112, Senate Bill No. 2463, amended and changed the code sections establishing the bed need formula that the Health Services and Development Agency must follow when granting certificates of need for nursing home beds in Tennessee. Based on the above referenced bed need methodology and a Nursing Facility Bed Need: Comparison of Tennessee's Health: Guidelines for Growth 2000 vs. Statute, By Total State and County 2000, there is a need in Knox County of nursing home beds projected for 2020, or a need for an additional 1,963 beds in Knox County. Please see Nursing Facility Bed Need Report located in Attachment "Section B. General Criteria – B Need: A1". This information, which is the most current available to the department, was provided and is included here for reference.

These projections demonstrate a need based on the population growth in Knox County for skilled nursing beds.

2. **Planning horizon**: The need for nursing home beds shall be projected two years into the future from the current year.

#### SNF Need Formula

12/10/17

#### **Knox County**

County Bed Need

Population 65 & under Population 65-74 Population 75-84 Population 85+

2020 Population	Rate	Needed Beds By Age		
408,014	0.0005	204		
47,781	0.012	573		
23,403	0.06	1,404		
<u>9,795</u>	0.15	<u>1,469</u>		
488,993		3,650		
VA =		140		
Existing Beds	. =	1,827		
Need =		1,963		

Source: Office of Health Statistics, Bureau of Health Informatics, Tennessee Department of Health

Existing beds based on licensed beds, Licensed Health Facilities, TN Department of Health VA beds are not counted for purposes of calculating bed need.

## General Bed Need Formula

#### **Knox County**

County Bed Need

Population 65 & under Population 65-74 Population 75-84 Population 85+

Rate	Needed Beds By Age
0.0004	163
0.01	478
0.04	936
0.15	1,469
	3,046
VA =	
Existing Beds =	
	1359
	0.0004 0.01 0.04 0.15

Source: Office of Health Statistics, Bureau of Health Informatics, Tennessee Department of Health

Existing beds based on licensed beds, Licensed Health Facilities, TN Department of Health VA beds are not counted for purposes of calculating bed need.

So noted by the applicant. The bed need referenced in response to Question 1 is the projected two year to show the 2020 bed need. There is a net need for an additional 1,963 nursing beds, per this report, well in excess of NHC's requested six (6) Medicare SNF beds.

RDA 1651

3. Establishment of Service Area: A majority of the population of the proposed Service Area for any nursing home should reside within 30 minutes travel time from that facility. Applicants may supplement their applications with sub-county level data that are available to the general public to better inform the HSDA of granular details and trends; however, the need formula established by these Standards will use the latest available final JAR data from the Department of Health. The HSDA additionally may consider geographic, cultural, social, and other aspects that may impact the establishment of a Service Area.

Since the proposed project is utilized by the elderly population most frequently, and the elderly often have difficulty with transportation and travel, the primary service has been determined to be Knox County. However, we do expect that some residents will come from outside our primary service area. Nevertheless, we have confined our need justification to Knox County where the majority of the population of the service area is within 30 minutes travel time from the proposed facility.

4. **Existing Nursing Home Capacity:** In general, the Occupancy Rate for each nursing home currently and actively providing services within the applicant's proposed Service Area should be at or above 90% to support the need for any project seeking to add new nursing home beds within the Service Area and to ensure that the financial viability of existing facilities is not negatively impacted.

When considering replacement facility or renovation applications that do not alter the bed component within the Service Area, the HSDA should consider as the primary factor whether a replacement facility's own occupancy rate could support its economic feasibility, instead of the occupancy rates of other facilities in the Service Area.

So noted by the applicant. The following bed inventory was reported to the Department of Health for year ending 12/31/14 through 12/31/16 for Knox County. LP Farragut, LLC, CN1609-032 has an approved CON to construct a relocation and replacement 47 bed nursing home. Of the 47 beds within the referenced CON, 10 are not currently licensed and operational awaiting replacement.

#### **Knox County Nursing Homes Occupancy**

NURSING HOMES	2017 Licensed Beds*	2014 Occupancy	2015 Occupancy	2016 Occupancy
Beverly Park Place Health and Rehab	271	86.2%	84.5%	73.9%
Fort Sanders TCU	24	80.2%	75.7%	78.4%
Holston Health & Rehabilitation Center	94	72.2%	83.1%	86.3%
Island Home Park Health and Rehab	95	87.0%	75.9%	76.5%
Kindred Nursing and Rehabilitation - Northhaven	96	89.6%	87.3%	85.4%
Little Creek Sanitarium	38	95.6%	92.0%	94.3%
NHC HealthCare, Farragut	100	95.7%	94.3%	93.1%
NHC HealthCare, Fort Sanders	166	83.7%	76.9%	84.6%
NHC HealthCare, Knoxville	129	76.5%	75.0%	74.1%
Serene Manor Medical Center	79	93.8%	92.0%	93.8%
Shannondale Health Care Center	176	90.6%	97.7%	96.3%
Summit View of Farragut	113	89.5%	62.2%	90.8%
Tennova Healthcare-Physicians Regional Medical Center*	N/A	73.6%	62.2%	N/A
WellPark at Shannondale*	30	N/A	11.4%	26.4%
West Hills Health and Rehab	194	69.1%	63.5%	53.4%
Westmoreland Health & Rehabilitation Center	222	65.0%	65.4%	63.5%
Total	1827	83.2%	74.9%	78.1%

<sup>\*</sup> Senator Ben Atchley State Veterans Home 140 beds have been omitted from the analysis.

Tennova Healthcare-Physicians Regional Medical Center 25 beds went into inactive status effective 9/7/16 - 10/7/18.

WellPark at Shannondale was licensed on 10/19/15 and reported data from 11/30/15 - 12/31/15.

Source: 2014-2016 JAR Reports Utilization

As of the last available Joint Annual Report for Nursing Homes in 2015, all nursing homes did not have an annualized occupancy in excess of 90%. Several of the licensed centers were hospital based nursing home bed units, which typically do not reach occupancy levels near 90%. In addition, many of the centers with a lower occupancy rate reflect a historically lower than average CMS Star ratings, which often reflects on occupancy rates. NHC HealthCare, Farragut is one of the preferred providers by the local hospital systems and managed care organizations.

Please see Nursing Facility Bed Need Report located in Attachment "Section B. General Criteria - B Need A. 4 Need for the licensed facilities in Knox County, occupancy rate table, service Area JAR reports, and numerous tables reflecting facility data compiled from the JARS.

**5.** Outstanding Certificates of Need: Outstanding CON's should be factored into the decision whether to grant an additional CON in a given Service Area or county until an outstanding CON's beds are licensed.

There are no outstanding CON projects in the proposed service area resulting in a net increase in beds to Knox County; CN1408-034 is for the replacement and relocation of 25 existing nursing home beds to be built in the Tennova Healthcare Physicians Hospital, the CON expires on 1/1/2019.

6. Data: The Department of Health data on the current supply and utilization of licensed and CON-approved nursing home beds should be the data source employed hereunder, unless otherwise noted.

So noted by the applicant.

7. **Minimum Number of Beds:** A newly established free-standing nursing home should have a sufficient number of beds to provide revenues to make the project economically feasible and thus is encouraged to have a capacity of least 30 beds. However, the HSDA should consider exceptions to this standard if a proposed applicant can demonstrate that economic feasibility can be achieved with a smaller facility in a particular situation.

Not Applicable, the proposed project is for the addition of 6 beds to an existing licensed 100 bed licensed nursing home facility.

- 8. **Encouraging Facility Modernization:** The HSDA may give preference to an application that:
  - a. Proposes a replacement facility to modernize an existing facility.
  - b. Seeks a certificate of need for a replacement facility on or near its existing facilities operating location. The HSDA should evaluate whether the replacement facility is being located as closely as possible to the location of the existing facility and, if not, whether the need for a new, modernized facility is being impacted by any shift in the applicant's market due to its new location within the Service Area.
  - c. Does not increase its number of operating beds.

In particular, the HSDA should give preference to replacement facility applications that are consistent with the standards described in TCA §68-11-1627, such as facilities that seek to replace physical plants that have building and/or life safety problems, and/or facilities that seek to improve the patient-centered nature of their facility by adding home-like features such as private rooms and/or home-like amenities.

Not Applicable, the project does not involve a replacement facility.

9. Adequate Staffing: An applicant should document a plan demonstrating the intent and ability to recruit, hire, train, assess competencies of, supervise, and retain the appropriate numbers of qualified personnel to provide the services described in the application and that such personnel are available in the proposed Service Area. However, when considering applications for replacement facilities or renovations of existing facilities, the HSDA may determine the existing facility's staff would continue without significant change and thus would be sufficient to meet this Standard without a demonstration of efforts to recruit new staff.

NHC HealthCare, Farragut is currently fully staffed and requires only a minimal staffing addition of one half RN position and two (2) nursing aides year one. In addition, the center uses no agency/contracted staff and has demonstrated its ability to fully staff the project with more than adequate staffing.

10. Community Linkage Plan: The applicant should describe its participation, if any, in a community linkage plan, including its relationships with appropriate health care system providers/services and working agreements with other related community services to assure continuity of care. If they are provided, letters from providers (including, e.g., hospitals, hospice services agencies, physicians) in support of an application should detail specific instances of unmetineed for nursing home services.

Rationale: Coordinated, integrated systems of care may not be in place in much of rural Tennessee, and therefore this language has been deleted. Additionally, the Division recognizes that nursing homes may not be the primary drivers of community linkage plans, and the Division does not mean to suggest that an applicant should develop one itself; instead it should provide information on its participation in a community linkage plan, if any. However, the Division recognizes that hospitals, particularly rural ones, often encounter difficulties in discharge planning to nursing homes due to a lack of available beds. CON applications for new nursing home beds should therefore also provide letters from hospitals, hospice service agencies, physicians, or any other appropriate providers, to provide evidence of unmet need and the intent to meet that need.

Transfer agreements have been established between all relevant health care providers in the community including but not limited to the following:

Physicians Regional Hospital (Tennova)
University of Tennessee Memorial Hospital
Patricia Neal Rehabilitation Center
Bristol Regional Medical Center (Wellmont)
Covenant Health (Parkwest Medical Center

Covenant Health (Parkwest Medical Center, Ft Sanders Regional Medical Center, Methodist Medical Center, LaConte Medical Center, Ft Loudon Medical Center, Roane Medical Center, Morristown-Hamblen Medical Center and Cumberland Medical Center)

Other Area Knoxville, Knox County and surrounding health care providers

Contractual relationships have been drawn up with a Medical Director, Dietary Consultant, Physical Therapist, Medical Record Consultant, and Therapists for other treatment such as oxygen therapy. Contractual relationships are established with local dentists, optometrists, gerontologists and other specialized physicians, in order to meet the needs of the patients.

A licensed pharmacist is a member of the Pharmacy Committee, and a pharmacy has been awarded a contract to supply medications for the patients. If a patient does not wish to use the pharmacy with which the facility has contracted, the patient will have the choice of the pharmacy he chooses to use provided the pharmacy agrees to the mandates of the State regulations and the rules and regulations of the nursing home.

It is the intent of this facility to meet all the requirements of the TN Department of Health with regard to agreements, contractual arrangements and participation by health care professionals. The following is the process, which has been established to coordinate and provide for a continuum of care in the project in conjunction with other providers:

<u>Purpose</u>: The purpose of being actively involved in the community continuum of care is to provide the consumer within our market area the opportunity to acquire the most <u>appropriate</u> level and type of services for his/her needs. These needs relate to medical support, personal care, personal maintenance and nutritional guidance. We will focus on coordinating our services with other health care providers through effective communication and teamwork. <u>Targeted Population</u>: Although the targeted population is diverse due to the multifaceted nature of the continuum of care, two groups dominate NHC's particular services on the continuum.

- Individuals in other community settings who need services devoted to rehabilitation and short-1. term stays in the healthcare center.
- Persons who can no longer be maintained or cared for in their current setting and need 24-2. hour care for chronic and/or debilitating conditions of a long-term nature.

Methodology:

Step 1: Maintain a listing of Current Community Resources-This listing is categorized according to type of service contact person for each organization. Standard categories, with the function as it relates to our facility include the following:

Function Organization

Discharge sub-acute patients to more cost-effective nursing centers. Hospitals

Care for special group of terminally ill. Hospices

Residential institution for those unable to maintain independent lifestyles Residential Facilities

but do not need intense Medical Care.

Group environment to prevent immediate admission to long-term care Assisted Living (ALF)

facility.

Home Health Care

Provides Medical treatment on less expensive environment than

institution.

Home Support Household or personal services essential to any home health care

program.

Adult Day Care Needed respite service for family support while care provided at home.

Health promotions service which also acts to encourage socialization and Nutrition Programs

prevent isolation.

Acts to improve quality of life Senior Centers/ and encourages socialization Recreation Services

Step 2: All potential nursing center patients and referrals are pre-screened to determine whether the person's condition warrants admission to the nursing center. If admission to the nursing center is not appropriate, and if the person's condition is such that he can be cared for at home with assistance, the Admissions Director and the Social Services Director will refer the person and his family to the appropriate service provider. This will ensure that elderly persons are not being inappropriately admitted to the nursing center and coordination of other services is maintained.

For elderly persons admitted to the nursing center, discharge planning will ensure that patients are discharged to a non-institutional setting when their physical condition improves. Discharge planning begins upon the patient's admission to the center. At that time, the Admissions Director and Social Services Director will meet with the patient and his family to discuss the availability of suitable accommodations following discharge as determined by the initial assessment.

The patient's progress is monitored and reassessed on a regular basis to determine whether the patient is a candidate for transfer to the community. The Social Services Director, who is part of the center's interdisciplinary care team, will update each patient's medical record with progress notes regarding discharge planning on a regular basis. If discharge has been determined to be appropriate, the Social Services Director will advise the patient and his family of the availability of community support systems, such as home health care, adult day care, etc. The Social Services Director will serve as the liaison between the patient, his family, and the appropriate provider to coordinate the discharge home and the linkage for support services.

Linkages to facilitate referrals and transfers are established through formal working agreements and referral arrangements. These agreements are established prior to facility opening to ensure immediate linkages. Given the fact that NHC already operates in Knox County, the bed addition will benefit from established referral agreements with the targeted organizations listed above.

Responsible Position: The center's Admissions Director and Social Services Director are responsible for ensuring that potential patients who inquire at the center for admission are referred to the appropriate provider if admission to the nursing center is not warranted or if such service is needed. The Social Services Director is responsible for discharge planning to ensure that patients are discharged from the center when they are ready and that transfer to a semi-institutional setting or to home with appropriate support services is successfully coordinated. Through their ongoing work, the Admissions Director and Social Services Director will maintain linkages and working relationships with providers of non-institutional services.

<u>Desired Outcome</u>: The desired outcome is to ensure that discharges and/or referrals to support services are available and coordinated in a timely manner for patients who no longer require nursing home care and for elderly inquiring at the center for services, but who are inappropriate for admission.

- 1) Become a strong link in the chain of health care providers as it relates to an overall continuum of care.
- 2) Improve and enhance proper service utilization.
- 3) Improve patients' medical conditions by using available avenues.
- 4) Reduce cost by eliminating duplication of services.

<u>Measurement of Outcome</u>: The Admissions Director and Social Services Director will maintain a record of inquiries and referrals of elderly persons seeking long-term care services. These records are reviewed through Quality Assurance and state licensure surveys to determine if appropriate referrals are being made.

Patient medical records are reviewed on a regular basis by the interdisciplinary care team to determine if discharge from the nursing center is appropriate, and if discharge planning goals are being updated or modified. Discharge planning will also be monitored through Quality Assurance surveys and state licensure surveys. Utilization review is conducted every month for Medicare patients. Monitoring of discharge planning will promote the utilization of less intensive, non-institutional services whenever possible.

To integrate and utilize other providers in the health care network the center has established and will have linkages with others in the health care network through the following process:

<u>Purpose</u>: To promote the utilization of less intensive, non-institutional services such as home health care, adult day care, meals on wheels, etc. Since the proposed nursing center will not offer these services, linkages are established with providers of these services to ensure accessibility and transfer when appropriate by nursing center patients.

<u>Targeted Population</u>: Persons targeted for referral to non-institutional services are those nursing center patients whose health has improved to the point where they no longer require 24-hour nursing supervision and are eligible for transfer to home or to a semi-institutional setting, with support services. Referrals will also be made for persons inquiring at the center for long-term care services, but whom after pre-screening, are determined to be inappropriate for nursing home admission.

Linkages are developed by the center with other providers in Knox County to provide services not offered by the center. Knox County has over 21 home health agencies, 7 hospice and 7 assisted living providers. Although the residents will have a choice in health care providers, following is a list of some providers the facility will work with to provide services not offered by the center.

#### Home Health Agencies

Amedisys Home Health
Camellia Homecare
Covenant Homecare
Intrepid Homecare
NHC HomeCare
Tennova Homecare
University of Tennessee Homecare

#### Hospice

Amedisys Hospice
Avalon Hospice
Caris Healthcare
Smoky Mountain Home Health Hospice
Tennova Healthcare Hospice
University of Tennessee Medical Center Hospice

### Meals on Wheels Area Meals on Wheels

#### Assisted Living Centers

Arbor Terrace
Atria Weston Place
Autumn Care – Farragut and Knoxville
Clarity Point
Elmcroft of West Knoxville
Heritage Assisted Living
Homewood Residence at Deane Hill
Manorhouse Assisted Living
NHC Place, Farragut
Northshore Senior Living
Parkview Independent living
Wellspring Assisted Living
Windsor Gardens Assisted Living Care

<u>Desired Outcome</u>: The desired outcome is to ensure that discharges and/or referrals to non-institutional support services are available and coordinated in a timely manner for patients who no longer require nursing home care and for elderly inquiring at the center for services, but who are inappropriate for admission.

Consequently, transfer agreements are established between all relevant health care providers in the community.

Contractual relationships are established with local dentists, optometrists and other specialized physicians, in order to meet the needs of the patients.

A licensed pharmacist will be a member of the Pharmacy Committee, and a local pharmacy is awarded a contract to supply medications for the patients. If a patient does not wish to use the pharmacy with which the facility has contracted, the patient will have the choice of the pharmacy he chooses to use provided the pharmacy agrees to the mandates of the State regulations and the rules and regulations of the nursing home.

It is the intent of this facility to meet all the requirements of the TN Department of Health with regard to agreements, contractual arrangements and participation by health care professionals.

11. Access: The applicant should demonstrate an ability and willingness to serve equally all of the Service Area in which it seeks certification. In addition to the factors set forth in HSDA Rule 0720-11-.01(1) (listing the factors concerning need on which an application may be evaluated), the HSDA may choose to give special consideration to an applicant that is able to show that there is limited access in the proposed Service Area. However, an applicant should address why Service Area residents cannot be served in a less restrictive and less costly environment and whether the applicant provides or will provide other services to residents that will enable them to remain in their homes.

The Applicant provides post-acute care services primarily to patients being discharged directly following an acute care hospital stay. Patients spend an average of 20 days in our facility receiving skilled nursing care and rehabilitative services, and then are able to return to a less restrictive and less costly environment. More importantly, NHC is focused on decreasing hospital readmission rates to acute care providers which not only saves the healthcare system money, but it results in better quality care and outcomes for patients.

12. Quality Control and Monitoring: The applicant should identify and document its existing or proposed plan for data reporting, quality improvement, and outcome and process monitoring systems, including in particular details on its Quality Assurance and Performance Improvement program as required by the Affordable Care Act. As an alternative to the provision of third party accreditation information, applicants may provide information on any other state, federal, or national quality improvement initiatives. An applicant that owns or administers other nursing homes should provide detailed information on their surveys and their quality control programs at those facilities, regardless of whether they are located in Tennessee.

NHC centers currently meet the Quality Assessment and Assurance requirements mandated by our survey regulations (attached). Each center uses <u>The Quality Improvement Program Manual</u> as a guide for their internal committee (table of contents attached) and its activities. Each center is unique and as such has variations in how their QI work is accomplished. The QI section of our Patient Care Policies (attached) serve as the policy they all adhere to and procedurally adapt for their location.

NHC centers actively monitor key patient care outcomes (pressure ulcers, weight loss, and falls with injury) and respond when data indicate a need; they review Quality Measure data (from MDS submissions) and work to improve the services provided to patients.

There are proposed regulations for Quality Assurance and Performance improvement (QAPI) mandated by ACA but these have not yet been finalized. In the interim we have asked our centers to review the CMS document about QAPI (attached); we have drafted a QAPI purpose statement and principles (attached) for NHC centers to follow as they develop their own QAPI plan once the regulations are finalized.

Please see Nursing Facility Bed Need Report located in Attachment "Section B. General Criteria - 12. Quality Control and Monitoring.

#### 483.75(o) Quality Assessment and Assurance

- (1) A facility must maintain a quality assessment and assurance committee consisting of –
- (i) The director of nursing services;
- (ii) A physician designated by the facility; and
- (iii) At least 3 other members of the facility's staff.
- (2) The quality assessment and assurance committee -
- (i) Meets at least quarterly to identify issues with respect to which quality assessment and assurance activities are necessary; and
- (ii) Develops and implements appropriate plans of action to correct identified quality deficiencies.
- (3) State or the Secretary may not require disclosure of the records of such committee except insofar as such disclosure is related to the compliance of such committee with the requirements of this section.
- (4) Good faith attempts by the committee to identify and correct quality deficiencies will not be used as a basis for sanctions.

#### NHC Quality Assurance and Performance Improvement (QAPI)

#### Purpose Statement:

To retain our position as the industry leader in customer and investor satisfaction, NHC's Quality Assurance and Performance Improvement Program will focus on key patient outcomes and critical business measures to assure that every patient receives the right care in the right way every time.

#### **Guiding Principles:**

- 1. Senior Leaders (center, region and corporate) value, support and model the performance improvement process to prioritize, guide and direct operations.
- 2. Our Better Way Culture expects open communication in a blame free environment resulting in constructive response to systems gaps, failures and breakdowns (complaints, gifts, suggestions).
- 3. Person Centered thinking defines our performance Improvement Activities
- 4. NHC's QAPI is interdisciplinary, i.e. encourages a collaborative, relationship-building approach that supports integrity.
- 5. Performance Improvement includes all partners and all services.
- 6. Partners are empowered through performance improvement education and are given the opportunity to participate in the performance improvement activities.
- 7. Continuous improvement goals are data driven, including feedback from customers and partners, as well as internal and external benchmarks.
- 8. Through broad monitoring we pro-actively identify opportunities for systems to be fine-tuned.

Note: Key patient outcomes (including corporate goals and industry focuses)

Critical business measures (including census building, documentation that supports every claim, and accurate collections [budget, claims processing edits])

13. Data Requirements: Applicants should agree to provide the TDH and/or the HSDA with all reasonably requested information and statistical data related to the operation and provision of services at the applicant's facility and to report that data in the time and format requested. As a standard of practice, existing data reporting streams will be relied upon and adapted over time to collect all needed information.

If approved, the applicant will provide the Tennessee Department of Health and the Health Services and Development Agency with all reasonably requested information and statistical data related to the operation and provision of services at the applicant's facility and to report that data in the time and format requested.

#### 14. Additional Occupancy Rate Standards:

a. An applicant that is seeking to add or change bed component within a Service Area should show how it projects to maintain an average occupancy rate for all licensed beds of at least 90 percent after two years of operation.

Please see Attachment Section B. General Criteria – 14a, for an occupancy summary for the 6-bed addition.

b. There should be no additional nursing home beds approved for a Service Area unless each existing facility with 50 beds or more has achieved an average annual occupancy rate of 90 percent. In determining the Service Area's occupancy rate, the HSDA may choose not to consider the occupancy rate of any nursing home in the proposed Service Area that has been identified by the TDH Regional Administrator as consistently noncomplying with quality assurance regulations, based on factors such as deficiency numbers outside of an average range or standards of the Medicare 5 Star program.

Please note that the occupancy rates of existing facilities with 50 or more beds have not achieved an average annual occupancy rate of 90 percent in the applicant's service area, Knox County. However, a review of CMS Star Ratings in the United States reveals ratings for most centers of average to below average range. Specifically, of the fifteen nursing homes located in Knox County listed on the Medicare.gov, Nursing Home Compare website, based on the most recent CMS 5 Star Ratings, five centers currently have a CMS Five Star rating. Three (3) centers have a four Star rating, one (1) center is 3 Star, and three (3) centers are two Star rated and three (3) centers have a one Star rating.

Please see the Attachment Section B. General Criteria – 14b from the Medicare's Nursing Home Compare for the nursing facilities in Knox County.

The following text regarding the CMS 5 Star Rating and Survey program was taken directly from the CMS 5 Star website, <a href="https://www.cms.gov/Medicare/Provider-Enrollment-andCertification/CertificationandComplianc/FSQRS.html">https://www.cms.gov/Medicare/Provider-Enrollment-andCertificationandComplianc/FSQRS.html</a>.

"CMS created the Five-Star Quality Rating System to help consumers, their families, and caregivers compare nursing homes more easily and to help identify areas about which you may want to ask questions.

The Nursing Home Compare Web site features a quality rating system that gives each nursing home a rating of between 1 and 5 stars. Nursing homes with 5 stars are considered to have much above average quality and nursing homes with 1 star are considered to have quality much below average. There is one Overall 5-star rating for each nursing home, and a separate rating for each of the following three sources of information:

- **Health Inspections** The health inspection rating contains information from the last 3 years of onsite inspections, including both standard surveys and any complaint surveys. This information is gathered by trained, objective inspectors who go onsite to the nursing home and follow a specific process to determine the extent to which a nursing home has met Medicaid and Medicare's minimum quality requirements. The most recent survey findings are weighted more than the prior two years. More than 180,000 onsite reviews are used in the health inspection scoring nationally.
- Staffing The staffing rating has information about the number of hours of care provided on average to each resident each day by nursing staff. This rating considers differences in the levels of residents' care need in each nursing home. For example, a nursing home with residents who had more severe needs would be expected to have more nursing staff than a nursing home where the resident needs were not as high.
- Quality Measures (QMs) The quality measure rating has information on 11 different physical and clinical measures for nursing home residents. The rating now includes information about nursing homes' use of antipsychotic medications in both long-stay and short-stay residents. This information is collected by the nursing home for all residents. The QMs offer information about how well nursing homes are caring for their residents' physical and clinical needs. More than 12 million assessments of the conditions of nursing home residents are used in the Five-Star rating system."

How are Star Ratings for the Nursing Home Compare Five-Star Quality Rating System determined?

#### 1. Health Inspection Domain

The health inspection rating is based on the three most recent standard surveys for each nursing home, results from any complaint investigations during the most recent three-year period, and any repeat revisits needed to verify that required corrections have brought the facility back into compliance. CMS calculates a weighted deficiency score based on points assigned to health deficiencies identified in each active provider's current health inspection survey and the two prior surveys (including revisits), as well as deficiency findings from the most recent three years of complaint investigations. More recent surveys are weighted more heavily than older surveys: the most recent period (cycle 1) is assigned a weighting factor of 1/2, the previous period (cycle 2) has a weighting factor of 1/3, and the second prior survey (cycle 3) has a weighting factor of 1/6. The weighted time period scores are then summed to create the survey score for each facility.

#### Facility ratings are determined using these criteria:

- The best 10 percent in each State receive a five-star rating.
- The middle 70 percent of facilities receive a rating of two, three, or four stars, with an equal number (approximately 23.33 percent) in each rating category.
- The worst 20 percent receive a one-star rating.

CMS' Five-Star health inspection ratings are based on the relative performance of facilities within a state. CMS chose to compare facilities to each other within State to help control for variation among states that results from different management practices, differences in state licensing laws, and differences in state Medicaid policies.

c. A nursing home seeking approval to expand its bed capacity should have maintained an occupancy rate of 90 percent for the previous year.

Rationale: The Division believes reducing the occupancy rates from 95 to 90 percent in numbers 14b and 14c more accurately reflects overall occupancy in the state, and also would take into consideration some increasing vacancy rates that current nursing homes may be experiencing due to decreasing admissions overall and increasing patient turnover due to short-stay patients.

NHC HealthCare, Farragut has increased patient turnover due to short-stay patients. The following table reflects admissions by month for the center.

# 2017 Admissions by Month, Year to Date NHC HealthCare, Farragut

January	140
February	127
March	152
April	125
May	139
June	141
July	121
August	138
September	128
October	129
November	129

Total <u>1.469</u>

Average Admissions for NHC HealthCare, Farragut per month in calendar 2017, were 134 patients. Also, for calendar year 2017, the center experienced an average length of stay of 55.9 days for all of its patients, or 21.4 days for Medicare/Managed Care.

Please see Nursing Facility Bed Need Report located in Attachment "Section B. General Criteria – 14(c). Additional Occupancy Rate Standards.

B. Describe the relationship of this project to the applicant facility's long-range development plans, if any, and how it relates to related previously approved projects of the applicant.

At NHC, our company motto is Care is Our Business. NHC's long-range development plans for Knox County is quite simple, to provide quality long-term care services to meet the needs of the citizens of Knox County. Our goal is to expand into the Farragut area and provide the needed long-term services we have provided since 1971 or for over the last 46 years to the residents of Knox County through our NHC operations.

C. Identify the proposed service area and justify the reasonableness of that proposed area. Submit a county level map for the Tennessee portion of the service area using the map on the following page, clearly marked to reflect the service area as it relates to meeting the requirements for CON criteria and standards that may apply to the project. Please include a discussion of the inclusion of counties in the border states, if applicable. Attachment – Section – Need-C.

Please complete the following tables, if applicable:

Service Area Counties	Historical Utilization-County Residents	% of total residents
Knox	857	48.1%
Anderson	84	4.7%
Blount	47	2.6%
Campbell	12	.67%
Jefferson	12	.67%
Loudon	112	6.3%
McMinn	12	.67%
Monroe	36	2.0%
Roane	83	4.7%
Sevier	25	1.4%
Unknown	448	25.2%
Other	52	3.0%
Total	1,780	100%

Source: 2016 JAR Schedule F - Utilization Part 2

Service Area Counties	Projected Utilization-County Residents	% of total residents
Knox	863	48.3%
Anderson	84	4.7%
Blount	47	2.6%
Campbell	12	.67%
Jefferson	12	.67%
Loudon	112	6.3%
McMinn	12	.67%
Monroe	36	2.0%
Roane	83	4.6%
Sevier	25	1.4%
Unknown	448	25.1%
Other	52	3.0%
Total	1,786	100%

# Sevier Claiborne Campbell Scott 耄 Bradley Fentress Cumberland Rhea Biedsoe Warren Buren White Marion De Kalb Smith Macon Bodford Coffee Franklin Trousdale Rutherford Davidson Sign Sign Mauny Houston Wayne Stewart Perry Benton Decatur Hardin Henry Henderson Carroll McNairy Hardeman Gibson Haywood Fayette Shelby

County Level Map

- D. 1) a) Describe the demographics of the population to be served by the proposal.
  - b) Using current and projected population data from the Department of Health, the most recent enrollee data from the Bureau of TennCare, and demographic information from the US Census Bureau, complete the following table and include data for each county in your proposed service area.

Projected Population Data: <a href="http://www.tn.gov/health/article/statistics-population">http://www.tn.gov/health/article/statistics-population</a>

TennCare Enrollment Data: <a href="http://www.tn.gov/tenncare/topic/enrollment-data">http://www.tn.gov/tenncare/topic/enrollment-data</a>

Census Bureau Fact Finder: http://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml

		epartm	ent of	Health/	Health	Statisti	cs	Bur	eau of	the Ce	ensus	TennCare	
Demographic Variable/Geographic Area	Total Population- Current Year	Total Population- Projected Year	Total Population-% Change	*Target Population- Current Year	*Target Population- Project Year	*Target Population- % Change	Target Population Projected Year as % of Total	Median Age	Median Household Income	Person Below Poverty Level		TennCare Enrollees	TennCare Enrollees as % of Total
County A													
County B, etc.													
Service Area Total													
State of TN Total													

<sup>\*</sup> Target Population is population that project will primarily serve. For example, nursing home, home health agency, hospice agency projects typically primarily serve the Age 65+ population; projects for child and adolescent psychiatric services will serve the Population Ages 0-19. Projected Year is defined in select service-specific criteria and standards. If Projected Year is not defined, default should be four years from current year, e.g., if Current Year is 2016, then default Projected Year is 2020.

		Departr	nent of	Health/Hur	man Statist	ics			Bureau	of the Censu	ıs	Tenn(	Care
Demographic Variable/Geographic Area	Total Population - Current Year - 2018	Total Population - Projected Year - 2020	Total Population - % Change	*Target Population 65+- Current Year- 2018	*Target Population 65+ - Projected Year - 2020	*Target Population - % Change	Target Population Projected Year as % of Total	Median Age	Median Household Income	Person Below Poverty Level	Person Below Poverty Level as % of Total	TennCare Enrollees	TennCare Enrollees as % of Total
Knox County	477,780	488,993	2.35%	75,486	80,979	7.28%	16.56%	37.3	\$48,701	69,061	14.45%	77,386	16.20%
State of TN Total	6,960,524	7,112,424	2.18%	1,175,938	1,267,962	7.83%	17.83%	38.4	\$45,219	1,117,594	16.06%	1,446,810	20.79%

2) Describe the special needs of the service area population, including health disparities, the accessibility to consumers, particularly the elderly, women, racial and ethnic minorities, and low-income groups. Document how the business plans of the facility will take into consideration the special needs of the service area population.

The proposed project is accessible to all consumers, including women, racial and ethnic minorities, and low-income groups seeking skilled care. NHC HealthCare/Farragut, LLC is proposing to add 6 beds to an existing 100 bed nursing home located in Knox County. The services proposed herein address the special needs of the population, which this center will serve. The services will be made readily available to each of the following:

- (a) Low income persons;
- (b) Racial and ethnic minorities;
- (c) Women;
- (d) Handicapped persons;
- (e) Elderly; and
- (f) Other underserved persons (e.g., "sub-acute" care patients discharged from hospitals and persons with dementia).

It is and will be the centers policy to be readily accessible to low income persons, racial and ethnic minorities, women, handicapped persons, elderly, and other underserved persons.

E. Describe the existing and approved but unimplemented services of similar healthcare providers in the service area. Include utilization and/or occupancy trends for each of the most recent three years of data available for this type of project. List each provider and its utilization and/or occupancy individually. Inpatient bed projects must include the following data: Admissions or discharges, patient days, average length of stay, and occupancy. Other projects should use the most appropriate measures, e.g., cases, procedures, visits, admissions, etc. This doesn't apply to projects that are solely relocating a service.

Knox County Nursing Homes 2014 - 2016 Patient Days

NURSING HOMES	2017 Licensed Beds*	CMS Star Rating	2014 Patient Days	2015 Patient Days	2016 Patient Days	'14 - '16 % of Change	2014 % Occ.	2015 % Occ.	2016 % Occ.
Beverly Park Place Health and Rehab	271	5	85,277	83,575	73,109	-14.3%	86.2%	84,5%	73.9%
Fort Sanders TCU	24	5	7,022	6,628	6,872	-21%	80.2%	75.7%	78.4%
Holston Health & Rehabilitation Center	94	5	28,706	28,517	29,618	3.2%	72.2%	83,1%	86,3%
Island Home Park Health and Rehab	95	2	30,160	26,322	26,533	-12.0%	87.0%	75,9%	76,5%
Kindred Nursing and Rehabilitation - Northhaven	96	2	31,379	30,590	29,931	-4.6%	89.6%	87.3%	85,4%
Little Creek Sanitarium	38	N/A	13,260	12,765	13,086	-1.3%	95.6%	92.0%	94.3%
NHC HealthCare, Farragut	100	2	34,919	34,418	33,977	-27%	95.7%	94.3%	93,1%
NHC HealthCare, Fort Sanders	166	5	50,717	46,608	51,239	1.0%	83.7%	76.9%	84.6%
NHC HealthCare, Knoxville	129	3	38,834	35,302	34,906	-10.1%	76,5%	75.0%	74.1%
Serene Manor Medical Center	79	1	27,039	26,537	27,036	0.0%	93.8%	92.0%	93.8%
Shannondale Health Care Center	176	4	66,166	62,775	61,865	-6.5%	90.6%	97.7%	96.3%
Summit View of Farragut	113	1	36,934	25,675	37,464	1.4%	89.5%	62.2%	90.8%
Tennova Healthcare-Physicians Regional Medical Center*	N/A	N/A	6,715	6,093	N/A	N/A	73.6%	62.2%	N/A
WellPark at Shannondale*	30	5	N/A	109	2,893	N/A	N/A	11,4%	26.4%
5 West Hills Health and Rehab	194	4	48,910	44,992	37,815	-22.7%	69.1%	63.5%	53.4%
Westmoreland Health & Rehabilitation Center	222	1	52,628	52,496	51,449	-2.2%	65.0%	65.4%	63,5%

Senator Ben Atchley State Veterans Home 140 beds have been omitted from the analysis.
 Tennova Healthcare-Physicians Regional Medical Center 25 beds went into inactive status effective 9/7/16 - 10/7/18, WellPark at Shannondale was licensed on 10/19/15 and reported data from 11/30/15 - 12/31/15.

Source: 2014 - 2016 JAR Reports Medicare gov

# Knox County Nursing Homes 2014 - 2016 Admissions & Average Length of Stay

	2017		Admissions		Average Length of Stay			
NURSING HOMES	Licensed Beds	2014	2015	2016	2014	2015	2016	
Beverly Park Place Health and Rehab	271	657	613	699	217	136	142	
Fort Sanders TCU	24	542	489	539	13	14	13	
Holston Health & Rehabilitation Center	94	478	484	431	104	112	138	
Island Home Park Health and Rehab	95	220	158	321	111	57	137	
Kindred Nursing and Rehabilitation - Northhaven	96	237	297	322	247	111	109	
Little Creek Sanitarium	38	25	31	19	891	404	495	
NHC HealthCare, Farragut	100	1,613	1,797	1,780	23	19	19	
NHC HealthCare, Fort Sanders	166	571	747	892	120	62	58	
NHC HealthCare, Knoxville	129	555	556	725	69	62	49	
Serene Manor Medical Center	79	28	26	25	1,278	380	393	
Shannondale Health Care Center	176	323	309	72	83	214	603	
Summit View of Farragut	113	345	342	345	75	25	81	
Tennova Healthcare-Physicians Regional Medical Center*	N/A	665	625	N/A	10	10	N/A	
WellPark at Shannondale*	30	N/A	7	141	N/A	15	20	
5 West Hills Health and Rehab	194	416	527	471	118	89	81	
6 Westmoreland Health & Rehabilitation Center	222	809	569	479	86	49	73	

<sup>\*</sup> Senator Ben Atchley State Veterans Home 140 beds have been omitted from the analysis.

Tennova Healthcare-Physicians Regional Medical Center 25 beds went into inactive status effective 9/7/16 - 10/7/18.

WellPark at Shannondale was licensed on 10/19/15 and reported data from 11/30/15 - 12/31/15.

Source: 2014 - 2016 JAR Reports

Please see additional tables reflecting facility data compiled from the JARs in Attachment Section B. General Criteria – B: Need A.4

F. Provide applicable utilization and/or occupancy statistics for your institution for each of the past three years and the projected annual utilization for each of the two years following completion of the project. Additionally, provide the details regarding the methodology used to project utilization. The methodology <u>must include</u> detailed calculations or documentation from referral sources, and identification of all assumptions.

Please see Attachment Section B Economic Feasibility D for the details and methodology used to project utilization, Project Only.

	2014 Occupancy	2015 Occupancy	2016 Occupancy	2017 YTD 10/31 Occupancy	Projected Year 1	Projected Year 2
NHC HealthCare, Farragut	95.7	94.3	93.1	95.4	85.89	91.85

Source: 2014-2016 JAR Reports Utilization, 2016-2017 NHC Internal

Reports

#### NHC HealthCare, Farragut Projected Utilization

Year	Licensed Beds	Medicare Certified	SNF Medicare	Level II Medicaid ADC	SNF All Other Payors ADC	Non- Skilled ADC	Total ADC	Licensed Occupancy
2014	100	100	55	0.00	35	5	95.67	95.7%
2015	100	100	78	0.00	11	5	94,30	94.3%
2016	100	100	76	0.00	8	9	92,69	93.1%
2019 (Projected)	106	106	52	0.00	37	9	97.99	92.4%
2020 (Projected)	106	106	52	0.00	37	9	98.34	92.8%

Project Only:								
Year	Licensed Beds	Medicare Certified	SNF Medicare	Level II Medicaid ADC	SNF All Other Payors ADC	Non- Skilled ADC	Total ADC	Licensed Occupancy
2019								
(Projected)	6	6	3.0	0	2.2	0	5.2	85.9%
2020								
(Projected)	6	6	3.2	0	2,3	0	5.5	91.9%

Source: NHC Internal Documents

#### SECTION B: ECONOMIC FEASIBILITY

- A. Provide the cost of the project by completing the Project Costs Chart on the following page. Justify the cost of the project.
  - 1) All projects should have a project cost of at least \$15,000 (the minimum CON Filing Fee). (See Application Instructions for Filing Fee)

The applicant acknowledges the required filing fee will be at least \$15,000.

2) The cost of any lease (building, land, and/or equipment) should be based on fair market value or the total amount of the lease payments over the initial term of the lease, whichever is greater. Note: This applies to all equipment leases including by procedure or "per click" arrangements. The methodology used to determine the total lease cost for a "per click" arrangement must include, at a minimum, the projected procedures, the "per click" rate and the term of the lease.

Not Applicable, the applicant does not have any of the referenced leases.

3) The cost for fixed and moveable equipment includes, but is not necessarily limited to, maintenance agreements covering the expected useful life of the equipment; federal, state, and local taxes and other government assessments; and installation charges, excluding capital expenditures for physical plant renovation or in-wall shielding, which should be included under construction costs or incorporated in a facility lease.

Reported equipment costs are consistent with these guidelines.

4) Complete the Square Footage Chart on page 8 and provide the documentation. Please note the Total Construction Cost reported on line 5 of the Project Cost Chart should equal the Total Construction Cost reported on the Square Footage Chart.

Please see the completed Square Footage Chart on page 8. The applicant notes that the Total Construction Cost reported on line 5 of the Project Cost Chart should equal the Total Construction Cost reported on the Square Footage Chart.

- 5) For projects that include new construction, modification, and/or renovation—<u>documentation</u> <u>must be</u> provided from a licensed architect or construction professional that support the estimated construction costs. Provide a letter that includes the following:
  - a) A general description of the project;
  - b) An estimate of the cost to construct the project;
  - c) A description of the status of the site's suitability for the proposed project; and
  - d) Attesting the physical environment will conform to applicable federal standards, manufacturer's specifications and licensing agencies' requirements including the AIA Guidelines for Design and Construction of Hospital and Health Care Facilities in current use by the licensing authority.

Please see the attached letter from Johnson & Bailey Architects, licensed architects, referencing the requested information found in Attachment Section B Economic Feasibility- A 5.

# PROJECT COST CHART

Α.	Con	struction and equipment acquired by purchase	e:	Ç?
	1.	Architectural and Engineering Fees	-	<u>      \$10,000                                </u>
	2.	Legal, Administrative (Excluding CON Fill Consultant Fees	ing Fee), _	\$_10,000
	3.	Acquisition of Site	_	
	4.	Preparation of Site	_	
	5.	Total Construction Costs	=	\$ 50,000
	6.	Contingency Fund	_	\$_2,500
	7.	Fixed Equipment (Not included in Construction Con	ntract)	\$ 6,500
	8.	Moveable Equipment (List all equipment over separate attachments)	\$50,000 as _	\$ 37,500
	9.	Other (Specify) Pre-opening cost, Impact Fe	ees	\$_7,500
В.	Acq	uisition by gift, donation, or lease:		
	1.	Facility (inclusive of building and land)		
	2.	Building only		
	3.	Land only	<u></u>	
	4.	Equipment (Specify)		
	5.	Other (Specify)		
C.	Fina	ancing Costs and Fees:		
	1.,	Interim Financing		
	2.	Underwriting Costs	-	
	3.	Reserve for One Year's Debt Service	-	
	4.	Other (Specify)Builders Risk Insurance		\$\$
D.		imated Project Cost B+C)	-	\$ 125,000
E.	C	CON Filing Fee	·=	\$ 15,000
F	Т	otal Estimated Project Cost		
	(	D+E)	TOTAL _	\$ 140,000

 , , ,					,								
Check	the	applicable	item(s)	below	and	briefly	summarize	how	the	project	will	be	financed
(Docum	nent	ation for th	he type	of fund	ing I	<b>MUST</b> b	e inserted a	t the	end	of the a	ppli	catio	on, in the
correct	alp	ha/numerio	c order a	and ide	ntifie	ed as A	ttachment C	, Ecc	nom	ic Feas	ibilit	y-2.	)

- Commercial loan Letter from lending institution or guarantor stating favorable initial contact, proposed loan amount, expected interest rates, anticipated term of the loan, and any restrictions or conditions;
- \_\_\_ 2) Tax-exempt bonds Copy of preliminary resolution or a letter from the issuing authority stating favorable initial contact and a conditional agreement from an underwriter or investment banker to proceed with the issuance;
- \_\_\_ 3) General obligation bonds Copy of resolution from issuing authority or minutes from the appropriate meeting;
- 4) Grants Notification of intent form for grant application or notice of grant award;
- X 5) Cash Reserves Appropriate documentation from Chief Financial Officer of the organization providing the funding for the project and audited financial statements of the organization; and/or
- \_\_\_\_ 6) Other Identify and document funding from all other sources.

B. Identify the funding sources for this project.

# C. Complete Historical Data Charts on the following two pages—<u>Do not modify the Charts provided</u> or submit Chart substitutions!

Historical Data Chart represents revenue and expense information for the last *three (3)* years for which complete data is available. Provide a Chart for the total facility and Chart just for the services being presented in the proposed project, if applicable. **Only complete one chart if it suffices.** 

Note that "Management Fees to Affiliates" should include management fees paid by agreement to the parent company, another subsidiary of the parent company, or a third party with common ownership as the applicant entity. "Management Fees to Non-Affiliates" should include any management fees paid by agreement to third party entities not having common ownership with the applicant.

Please see Attachment Section B Economic Feasibility- C for the completed Historical Data Charts.

	□ Total Facility
RICAL DATA CHART	□ Project Only

		HISTORICAL DAT	A CHART		□ Project O
Give beair	infor	mation for the last <i>three (3)</i> years for which complete data are a (Month).	vailable for th	ne facility or agenc	y. The fiscal year
		· · · · · · · · · · · · · · · · · · ·	Year	Year	_ Year
A.	500	zation Data (Specify unit of measure, e.g., 1,000 patient days, visits)			
B.	Rev	enue from Services to Patients			
	1.	Inpatient Services	\$	\$	\$
	2.	Outpatient Services		<del></del>	
	3.	Emergency Services			
	4.	Other Operating Revenue (Specify)			
		Gross Operating Revenue	\$	\$	\$
C.	Ded	luctions from Gross Operating Revenue			
	1.	Contractual Adjustments	\$	\$	\$
	2.	Provision for Charity Care			
	3.	Provisions for Bad Debt			
		Total Deductions	\$	\$	\$
NET	OPE	RATING REVENUE	\$	\$	\$
D.	Оре	erating Expenses		·	_
	1.	Salaries and Wages			
		a. Direct Patient Care		-	
		b. Non-Patient Care			
	2.	Physician's Salaries and Wages			0.
	3.	Supplies			N
	4.	Rent			
		a. Paid to Affiliates			
		b. Paid to Non-Affiliates	:		s) <del></del>
	5.	Management Fees:			
		a. Paid to Affiliates		· ·	
		b. Paid to Non-Affiliates			
	6.	Other Operating Expenses			
		Total Operating Expenses	\$	\$	\$
E.	Ear	nings Before Interest, Taxes and Depreciation	\$	\$	\$

Chart Continues Onto Next Page

Non-Operating Expenses

Depreciation

Other Non-Operating Expenses

Interest

1. Taxes

NET INCOME (LOSS)

2.

3.

F.

Total Non-Operating Expenses \$\_\_\_\_\_

		\$	\$	Ψ	
Otr	ner Deductions				
1.	Annual Principal Debt Repayment	\$	\$	\$	
2.	Annual Capital Expenditure		y <del></del> 0		
	Total Other Deduc	tions \$	\$	\$	
	NET BALA	NCE \$	\$	\$	
	DEPRECIA	TION \$	\$	\$	
	FREE CASH FLOW (Net Balance + Deprecia			\$	
				☐ Total Facili	ity
				☐ Project On	יוו
				,	
	HISTORICAL DATA CHA	RT-OTHER E	EXPENSES	<b>,</b>	•
<u>01</u>	HISTORICAL DATA CHA  THER EXPENSES CATEGORIES	RT-OTHER E		Year	
<u>O</u> 1			Year		
-	THER EXPENSES CATEGORIES	Year	Year	Year	
1.	THER EXPENSES CATEGORIES  Professional Services Contract	Year	Year	Year	
1. 2. 3. 4.	Professional Services Contract Contract Labor	Year	Year	Year	
1. 2. 3. 4. 5.	Professional Services Contract Contract Labor Imaging Interpretation Fees	Year	Year	Year	
1. 2. 3. 4.	Professional Services Contract Contract Labor Imaging Interpretation Fees	Year	Year	Year	

# D. Complete Projected Data Charts on the following two pages – <u>Do not modify the Charts provided</u> or submit Chart substitutions!

The Projected Data Chart requests information for the two years following the completion of the proposed services that apply to the project. Please complete two Projected Data Charts. One Projected Data Chart should reflect revenue and expense projections for the *Proposal Only* (i.e., if the application is for additional beds, include anticipated revenue from the proposed beds only, not from all beds in the facility). The second Chart should reflect information for the total facility. Only complete one chart if it suffices.

Note that "Management Fees to Affiliates" should include management fees paid by agreement to the parent company, another subsidiary of the parent company, or a third party with common ownership as the applicant entity. "Management Fees to Non-Affiliates" should include any management fees paid by agreement to third party entities not having common ownership with the applicant.

Please see Attachment Section B Economic Feasibility- D for the completed Projected Data Charts.

# PROJECTED DATA CHART

□ Total Facility
□ Project Only

	info nth).	rmation for the two (2) years following the completion of this propos		
			Year	Year
Α.	Utili	zation Data (Specify unit of measure, e.g., 1,000 patient days,	-	
	500	visits)		
B.	Rev	enue from Services to Patients		
	1.	Inpatient Services	\$	\$
	2.	Outpatient Services		
	3.	Emergency Services		
	4.	Other Operating Revenue (Specify)		
		Gross Operating Revenue	\$	\$
С	Dec	luctions from Gross Operating Revenue		
8)	1.	Contractual Adjustments	\$	\$
	2.	Provision for Charity Care	2	
	3.	Provisions for Bad Debt		
		Total Deductions	\$	\$
NET	OPI	ERATING REVENUE	\$	\$
D.	Ор	erating Expenses		
	1.	Salaries and Wages	0 <del> </del>	
		a. Direct Patient Care		
		b. Non-Patient Care	2	-
	2.	Physician's Salaries and Wages		
	3.	Supplies		
	4.	Rent		
		a. Paid to Affiliates		
		b. Paid to Non-Affiliates		-
	5.	Management Fees:		
		a. Paid to Affiliates		·
		b. Paid to Non-Affiliates		
	6.	Other Operating Expenses		
		Total Operating Expenses	\$	\$
$E_{M}$	Ea	rnings Before Interest, Taxes and Depreciation	\$	\$
Ee	No 1.	n-Operating Expenses Taxes	\$	\$
	2.	Depreciation		
	3.	Interest		8
	4.	Other Non-Operating Expenses		0
		Total Non-Operating Expenses	\$	\$
NET	INC	OME (LOSS)	\$	\$

Chart Continues Onto Next Page

NET INCOME (LOSS)		\$	\$	
G. Other Deductions  1. Estimated /	s Annual Principal Debt Repayment	\$	\$	
2. Annual Cap	oital Expenditure Total Other Deduc	etions \$	\$	
		ANCE \$ation) \$	\$ \$ \$	
			☐ Total Facili☐ Project Or	٠
	PROJECTED DATA CHART	OTHER EXPE	·	пy
1. <u>P</u> 1 2. <u>C</u>	rofessional Services Contract contract Labor maging Interpretation Fees	Year \$	Year \$	

**Total Other Expenses** 

E. 1) Please identify the project's average gross charge, average deduction from operating revenue, and average net charge using information from the Projected Data Chart for Year 1 and Year 2 of the proposed project. Please complete the following table.

	Previous Year (2016)	Current Year (9/30/17 YTD)	Year One	Year Two	% Change (Current Year to Year 2)
Gross Charge (Gross Operating Revenue/Utilization Data)	667.54	620.00	648.63	668.62	7.8%
Deduction from Revenue (Total Deductions/Utilization Data)	(199.21)	(170.19)	(185.44)	(202.00)	18.69%
Average Net Charge (Net Operating Revenue/Utilization Data)	468.33	449.81	463.19	466.62	3.74%

2) Provide the proposed charges for the project and discuss any adjustment to current charges that will result from the implementation of the proposal. Additionally, describe the anticipated revenue from the project and the impact on existing patient charges.

Patient Charge/Reimbursement	Year 1(12/2019) <u>Proposed</u>	Year 2(12/2020) Proposed	
Managed Care	\$432.94	\$441.59	
Medicare	\$475.24	\$484.74	

The proposed CON project calls for the addition of 6 new SNF beds to the existing 100 bed nursing home called NHC HealthCare, Farragut. Please note that the existing rates for NHC HealthCare, Farragut can be found in Section B, Economic Feasibility, C. Consequently, once the Medicare RUG rates were projected, they were inflated 2.0% annually. The anticipated revenue from the proposed project is sufficient to produce positive net operating income in year two of \$135,743.

3) Compare the proposed charges to those of similar facilities in the service area/adjoining service areas, or to proposed charges of projects recently approved by the Health Services and Development Agency. If applicable, compare the proposed charges of the project to the current Medicare allowable fee schedule by common procedure terminology (CPT) code(s).

Please see Attachment SECTION B: ECONOMIC FEASIBILITY E 3

F. 1) Discuss how projected utilization rates will be sufficient to support the financial performance. Indicate when the project's financial breakeven is expected and demonstrate the availability of sufficient cash flow until financial viability is achieved. Provide copies of the balance sheet and income statement from the most recent reporting period of the institution and the most recent audited financial statements with accompanying notes, if applicable. For all projects, provide financial information for the corporation, partnership, or principal parties that will be a source of funding for the project. Copies must be inserted at the end of the application, in the correct alpha-numeric order and labeled as Attachment C, Economic Feasibility. NOTE: Publicly held entities only need to reference their SEC filings.

The projected utilization rates are sufficient to maintain cost-effectiveness. Please see the proforma Projected Data Chart located in Attachment B, Economic Feasibility – D for a two-year projection showing utilization rates sufficient to maintain cost effectiveness.

Please reference NHC's Form 10-Q filed with the SEC on November 9, 2017.

2) Net Operating Margin Ratio – Demonstrates how much revenue is left over after all the variable or operating costs have been paid. The formula for this ratio is: (Earnings before interest, Taxes, and Depreciation/Net Operating Revenue).

Utilizing information from the Historical and Projected Data Charts please report the net operating margin ratio trends in the following table:

Year	2nd Year previous to Current Year (2015)	1st Year previous to Current Year (2016)	Current Year (9/17 YTD)	Projected Year 1	Projected Year 2
Net Operating Margin Ratio	8.44%	6.97%	4.30%	11.15%	14.95%

3) Capitalization Ratio (Long-term debt to capitalization) – Measures the proportion of debt financing in a business's permanent (Long-term) financing mix. This ratio best measures a business's true capital structure because it is not affected by short-term financing decisions. The formula for this ratio is: (Long-term debt/(Long-term debt/Total Equity (Net assets)) x 100).

NHC HealthCare, Farragut has no long-term debt, thus this ratio is not applicable.

For the entity (applicant and/or parent company) that is funding the proposed project please provide the capitalization ratio using the most recent year available from the funding entity's audited balance sheet, if applicable. The Capitalization Ratios are not expected from outside the company lenders that provide funding.

National HealthCare Corporation's Capitalization Ratio is 15.20%

 NHC Long Term Debt
 120,000,000

 NHC Equity
 669,611,000

Cap Ratio (120,000,000/(120,000,000+669,611,000) = 15.20%

G. Discuss the project's participation in state and federal revenue programs including a description of the extent to which Medicare, TennCare/Medicaid and medically indigent patients will be served by the project. Additionally, report the estimated gross operating revenue dollar amount and percentage of projected gross operating revenue anticipated by payor classification for the first year of the project by completing the table below.

Applicant's Projected Payor Mix, Year 1

Payor Source	Projected Gross Operating Revenue	As a % of total
Medicare/Medicare Managed Care	\$1,209,312	100.00%
TennCare/Medicaid		0%
Commercial/Other Managed Care		0%
Self-Pay		0%
Charity Care		
Other (Specify)		0%
Total	\$1,209,312	100.00%

Total Facility Year 1

Payor Source	Projected Gross Operating Revenue	As a % of Total
Medicare/Medicare Managed Care	\$23,556,712	92.99%
TennCare/Medicaid		%
Commercial/Other Managed Care		%
Self-Pay	1,775,787	7.01%
Charity Care		%
Other (Specify) Hospice		%
Total	\$25,332,499	100.00%

H. Provide the projected staffing for the project in Year 1 and compare to the current staffing for the most recent 12-month period, as appropriate. This can be reported using full-time equivalent (FTEs) positions for these positions. Additionally, please identify projected salary amounts by position classifications and compare the clinical staff salaries to prevailing wage patterns in the proposed service area as published by the Department of Labor & Workforce Development and/or other documented sources.

	Position Classification	Existing FTEs (2017)	Projected FTEs (2019)	Average Wage (Contractual Rate)	Area Wide/Statewide Average Wage
Α.	Direct Patient Care Positions				
	RN	21	22	30.80	
	LPN	16	16		
	Certified NA	33	38	15.45	
	Physical Therapy Aide	3	3		
	Total Direct Patient Care Positions	73	79		

B.	Non-Patient Care Positions				
	Laundry	4	22	30.80	
		2	16	50.00	
	Activities	2		45.45	
	Social Services	1	38	15.45	
	Dietary	18	3		
	Plant Operations	2	79		
	Housekeeping	8	8		
	Medical Records	6	6		
	Administrative	6	6		
	Total Non-Patient Care Positions	53	53		
	Total Employees (A+B)	126	132		
C.	Contractual Staff				
	Therapy	27	29		
	Total Staff (A+B+C)	153	161		

- I. Describe all alternatives to this project which were considered and discuss the advantages and disadvantages of each alternative including but not limited to:
  - 1) Discuss the availability of less costly, more effective and/or more efficient alternative methods of providing the benefits intended by the proposal. If development of such alternatives is not practicable, justify why not, including reasons as to why they were rejected.
  - Document that consideration has been given to alternatives to new construction, e.g., modernization or sharing arrangements. Not Applicable, the project involves renovation of existing space.

After compiling all of the facts, it was decided that the best alternative would be to add six (6) additional beds to the existing 100 bed NHC HealthCare, Farragut. This proposal will allow NHC HealthCare, Farragut to meet the long-term care needs of the residents of Knox County and continue to offer the medical community in the Covenant system, as well as others, access to a convenient high quality provider that will help to ensure continuity of care for its patients in the coming years.

- (a) <u>Do nothing</u>. This option was rejected based on the centers occupancy and growing demand for our services. Our desire is to continue to serve the local hospitals and Knox County residents' health care needs for years to come.
- (b) Request more than 6 beds. This proposal was considered but rejected because the proposed six (6) beds with allow maximum efficiency of operation and design by utilizing existing facility space. The projected need in Knox County is for an additional 1,963 SNF/Medicare beds in 2020.
- (c) Request fewer than 6 beds. This proposal was considered but rejected based on project financial feasibility and our goal to increase operational efficiency. In addition, to accommodate the projected growth and need for skilled beds for the year 2020, additional beds should be added. The bed need projected by the new Nursing Home Services, Certificate of Need Standards and Criteria shows a need for 1,963 additional skilled beds by year 2020. Our request is for 6 beds to open by February 2019.
- (d) Add 6 new Medicare beds to the existing 100 bed center. This proposal was considered and accepted. The proposed project will be able to use existing resources and continue to offer the skilled nursing services. The centers site is within nine (9) miles of Covenant Health's flagship hospital, Parkwest Medical Center, and offers good access to other areas of Knox County. This proposal is being pursued because it meets the projected needs and orderly development of the health care community in Knox County.

### SECTION B: CONTRIBUTION TO THE ORDERLY DEVELOPMENT OF HEALTH CARE

A. List all existing health care providers (i.e., hospitals, nursing homes, home care organizations, etc.), managed care organizations, alliances, and/or networks with which the applicant currently has or plans to have contractual and/or working relationships, that may directly or indirectly apply to the project, such as, transfer agreements, contractual agreements for health services.

#### Hospitals

Physicians Regional Hospital (Tennova)
University of Tennessee Memorial Hospital
Patricia Neal Rehabilitation Center

Bristol Regional Medical Center (Wellmont)

Covenant Health (Parkwest Medical Center, Ft Sanders Regional Medical Center, Methodist Medical Center, LaConte Medical Center, Ft Loudon Medical Center, Roane Medical Center, Morristown-Hamblen Medical Center and Cumberland Medical Center)

Other Area Knoxville, Knox County and surrounding health care providers

#### **Home Health Agencies**

Amedisys Home Health
Camellia Homecare
Covenant Homecare
Intrepid Homecare
NHC HomeCare
Tennova Homecare
University of Tennessee Homecare

#### Hospice

Amedisys Hospice Avalon Hospice Caris Healthcare Smoky Mountain Home Health Hospice Tennova Healthcare Hospice University of Tennessee Medical Center Hospice

#### Meals on Wheels

Area Meals on Wheels

#### Assisted Living Centers

Arbor Terrace
Atria Weston Place
Autumn Care – Farragut and Knoxville
Clarity Point
Elmcroft of West Knoxville
Heritage Assisted Living
Homewood Residence at Deane Hill
Manorhouse Assisted Living
NHC Place, Farragut
Northshore Senior Living
Parkview Independent living
Wellspring Assisted Living
Windsor Gardens Assisted Living Care

## NHC HealthCare, Farragut:

Is one of the top preferred post acute care providers with a strong history of Five (5) Star CMS ratings in Knox County for the last seven years.

U.S. News and World Report named NHC HealthCare, Farragut as best nursing home for 2017-2018.

In 2017, was the winner of the best senior living facility by the Knoxville News Sentinel.

Developing partner, in 2015, with OrthoTN to help develop their Bundled Payment Care Improvement (BPCI). Currently signed to be a preferred provider for their next venture in bundling with their Humana and Cigna products. Average referral percentage of OrthoTN patients to Farragut vs total available:

2014: 41.2% 2015: 45.6% 2016: 44.9%

2017 (3 quarters): 37.2%

Developing partner with Tennessee Orthopedic Clinic (TOC) to help develop their BPCI. Contracted January, 2015 and implemented 4/1/15. NHC HealthCare, Farragut continues to be a preferred provider.

University of Tennessee Memorial Hospital – filed RFP in 2015 to contract with UT for Continued Care Network (CCN) provider agreement. NHC HealthCare, Farragut was accepted as one of six facilities in Knox County to be part of the network provider agreement. Currently continue this agreement as a preferred provider. Of the total number of referrals from UT to CCN providers Farragut averages 20% of their referrals for 2016 and 2017.

University of Tennessee Memorial Hospital – BPCI program preferred provider. Contracted 1/1/15 for implementation date of 4/1/15. Average referral percentage of UT BPCI patients to Farragut vs total available: 15% and continues to be a preferred provider.

Summit Medical Group – Began collaborative for improved transitions and patient outcome with Summit Medical Group (largest private practice group in Knox County) to improve customer satisfaction across the continuum of care settings and improve patient outcomes by working together on post-discharge care coordination for certain high-risk populations. Implementation date: 5/1/17.

Summit Medical Group – On 9/27/17, signed agreement for preferred provider for Summits new ACO which will begin on 1/1/18

B. Describe the effects of competition and/or duplication of the proposal on the health care system, including the impact to consumers and existing providers in the service area. Discuss any instances of competition and/or duplication arising from your proposal including a description of the effect the proposal will have on the utilization rates of existing providers in the service area of the project.

#### 1) Positive Effects

NHC HealthCare/Farragut, LLC is requesting the authority to add 6 new Medicare SNF nursing home beds to an existing 100-bed nursing home center located in a market where NHC closely coordinates with Covenant Health's flagship hospital, Parkwest Medical Center. The results are seen to have positive effects for both the long-term care industry and the growing aging population in Knox County.

National HealthCare Corporation is one of the largest providers of post-acute care beds and services in the State of Tennessee, of which NHC HealthCare/Farragut, LLC is a subsidiary. NHC HealthCare, Farragut is committed to providing the highest quality of care at maximum efficiency. Through the proposed project, NHC will continue with its commitment to improve both efficiency and care in Knox County.

This project will serve as an expansion of needed skilled nursing home beds and services to the residents of Knox County. The proposed project will serve as a referral source for home health agencies, assisted living centers, doctors and area hospitals.

NHC HealthCare, Farragut:

Is one of the top preferred post acute care providers with a strong history of Five (5) Star CMS ratings in Knox County for the last seven years.

U.S. News and World Report named NHC HealthCare, Farragut as best nursing home for 2017-2018.

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Summit Medical Group – On 9/27/17, signed agreement for preferred provider for Summits new ACO which will begin on 1/1/18

### 2) Negative Effects

This project will not have negative effects on the health care system of duplication or competition because the 6 beds represent only a fraction of the 1,963 beds projected in the State's formula to be needed by 2020 in Knox County. In addition, these beds, which will be located within 9 miles of Parkwest Medical Center, will serve the growing quality care long term care bed needs in the acute care delivery system.

C. 1) Discuss the availability of and accessibility to human resources required by the proposal, including clinical leadership and adequate professional staff, as per the State of Tennessee licensing requirements and/or requirements of accrediting agencies, such as the Joint Commission and Commission on Accreditation of Rehabilitation Facilities.

Please see Attachment "Section B Economic Feasibility – D for a listing of projected human resources required by the proposal per the licensing requirements of the Department of Health. The proposed project will require a total of 3.5 FTE's of which 0.7 FTE's is an RN and 2.8 FTE's are in nursing (Aides) (Year 2). NHC is approved to provide CNA training programs in-house at many of its centers; that includes NHC HealthCare, Farragut. Therefore, NHC Farragut has the ability to staff the projected FTE increase based on its current staff and potential employees on file.

2) Verify that the applicant has reviewed and understands all licensing and/or certification as required by the State of Tennessee and/or accrediting agencies such as the Joint Commission for medical/clinical staff. These include, without limitation, regulations concerning clinical leadership, physician supervision, quality assurance policies and programs, utilization review policies and programs, record keeping, clinical staffing requirements, and staff education.

The applicant has reviewed and understands all licensing certification as required by the State of Tennessee for medical/clinical staff. Specifically, the applicant is familiar with the Rules of the Tennessee Department of Health, Board for Licensing Health Care Facilities, Chapter 1200-8-6, Standards for Nursing Homes.

3) Discuss the applicant's participation in the training of students in the areas of medicine, nursing, social work, etc. (e.g., internships, residencies, etc.).

NHC has been in operation for over 46 years in Knox County and is currently operating NHC HealthCare, Farragut along with three other centers in the Knox County. NHC HealthCare, Farragut has generated a lot of interest from professional nursing personnel in the community. NHC recognizes that staffing shortages are an issue across the nation. Nevertheless, NHC has operated in the Knox County since 1971 and based on that experience, does not expect to have a problem staffing the proposed project.

The anticipated medical personnel (FTE's) required for the six (6) bed addition, at 93.1% occupancy in year two, during the three shifts, is as follows:

Personnel	Total FTE's		
Aides	2.8		
RN	0.7		

Staffing at long-term health care facilities is, of course, dependent on the availability of licensed and unlicensed personnel in the market area. While a review of the general market area of this facility indicates that NHC's recruitment efforts should have little impact on existing facilities, NHC has a company-wide policy to provide in-house education and incentive programs to assist in obtaining licensed as well as certified non-licensed personnel. Company strives to have each health care center owned or managed by NHC will have two partners attending nursing school under a scholarship program.

Secondly, NHC has identified areas in which there appear to be acute shortages of licensed personnel and in these areas has an active scholarship program at all 2 and 4-year nursing schools, as well as a recruitment effort with the graduating high school classes. This program, which was initiated in 1987, has attained excellent success. In addition to the educational push for licensed personnel, the Company operates a full in-house certification program for nurse aides and technicians. The program is headed up by a registered nurse located in Knoxville, Tennessee, concentrates on utilizing existing vocational schools and/or nonprofit groups to provide classroom space. Classes are run, on the average, every two months and reach a dozen or so potential nurse aides or technicians in each program. At the end of the course, the individuals who graduate are eligible to participate as certified nurse aides in all of the southeastern states, which have such certification courses.

Finally, the Company runs an intensive administrator-in-training program, which takes college graduates and works them through a 24-month training program, learning every aspect of the management and administration of long-term health care centers. More than half of the company's administrators are presently graduates of this program. All in all, the company has the highest commitment to the continuing education of its partners and the

recruitment of qualified outside individuals with intent to assist their educational activities to help meet the continuing health care needs of the aging population of America.

National HealthCare Corporation prides itself and owes much of its success to over 12,000 partners. NHC realizes that staffing of medical facilities across the country is becoming more of a problem. However, NHC has managed to avoid many of the staffing problems experienced by other operators by offering competitive salaries and extended benefits to all levels of personnel. The NHC philosophy is to operate as a team, with every job having equal bearing on our desired goal to provide the best possible long-term health care to the growing elderly population. All company partners are carefully screened for each job to ensure that the best possible placement. The company attitude toward all its partners along with competitive salaries and a friendly, secure, professional work environment has enabled NHC to attract the kind of team that has made it so successful for over forty six (46) years. NHC also has many strict requirements and company training programs (which are nationally recognized) that continue the level of expertise necessary to deliver state of the art nursing care. Consequently, NHC has an outstanding record for low staff turnover in the industry.

NHC HealthCare, Farragut draws nurses from the surrounding market area. Staff is often acquired from local advertising, recruitment at area colleges, and word of mouth from other partners. And as stated previously, applicants are drawn from resumes kept on file by NHC.

To provide access by health professional schools and behavioral research projects NHC has established the following:

<u>Purpose</u>: The purpose of NHC's established and proven recruitment plan is to recruit and maintain staff in a variety of disciplines necessary to meet the needs of residents, and provide high quality patient care. The recruitment plan is also used to eliminate and/or reduce reliance on nursing pool personnel and to recruit the highest quality personnel available in the area with the potential for career advancement and longevity. The beneficiaries of staffing retention are the patients that are provided with continuous, superior care.

<u>Targeted Staff Categories</u>: All staff categories, including nursing, social service, administration, dietary, housekeeping, laundry, and maintenance. Particular emphasis is placed on professional and non-professional nursing personnel. NHC has experienced its primary shortage of staff in nurses and nurse aides, and has targeted increased efforts toward the recruitment of personnel in these positions.

Methodology: This recruiting plan has been approved by the management of NHC and has been implemented in all 76 facilities owned and/or managed by NHC. NHC HealthCare, Farragut will use the following methods:

National HealthCare Corporation's philosophy whenever adding new beds is that the time and effort expended prior to opening in obtaining quality personnel is beneficial for both the company and the patients of the facility. Thus, considerable effort is used to recruit a staff for the facility that meets the following major criteria:

- 1) Each staff member is attuned to the National HealthCare Corporation philosophy of restorative nursing and emphasizing quality of life for our patients; and
- 2) To the extent possible, each staff member has a record of stable employment and a commitment to both the facility and the elderly. The Administrator is trained in the company Administrator program, and will likely be a member of the National HealthCare Corporation corporate staff for training for approximately two (2) years. NHC currently has (10) ten Administrators in its training program. The Administrator and the corporate staff will tailor our Recruitment Plan to meet the

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local market. The goal of this plan is to put together a cohesive program of partner recruitment at the outset, which will enable the facility to select and recruit an initial staff, which will have not less than 40% partner retainage after five years.

In order to implement the Recruitment Plan and to recruit new partners after opening the facility, the following methods are used:

The recruitment plan is updated annually to account for changes in local market conditions. A great majority of staff personnel are recruited through traditional means, which include classified advertisements, word of mouth among existing staff members and within the community at-large, and through individuals approaching the facility on a walk-in basis to apply for employment. This method has been quite successful for NHC in attracting staff of varied disciplines to its facilities. National HealthCare Corporation owned and operated facilities enjoy an outstanding reputation in their communities and offer prospective partners an opportunity for growth and advancement while working for a quality nursing home operator in a clean, stable work environment at competitive wages.

Currently NHC includes the following recruiting incentives in its package:

Highly competitive wages Non-partner Educational Loan Program Tuition Reimbursement Continuing Education Program (C.E.U.s)

Ongoing skills training Earned Time Off

Group Life Insurance Group Health Insurance (w/ Dental)
Company-Paid Retirement Partner Stock Purchase Plan

Corporate promotions and recognition

For nursing personnel, additional recruitment steps are taken to supplement those described above. The first step involves more intensified recruitment for the nurse aid positions to help alleviate shortages experienced within the state. NHC has begun an aggressive recruitment program in Tennessee for nurses and nurse aides aimed at the retired and semi-retired persons living within the service area of its facilities. The program involves both advertising and community outreach in order to invite this targeted group to visit the facility and explore opportunities in the geriatric nursing field. An advantage of this program is the availability of flexible hours, which conform to the needs of the prospective partner. NHC recognizes the retiree/semi-retiree as the largest untapped work force in the service area and in Tennessee as a whole, and desires to benefit from the broad experience, compassion, and understanding these people can bring to the patients and other staff at the facility.

The second step to aid in recruiting nursing personnel to the facility involves integration with the area's educational institutions. To assist with staff recruitment and promote community involvement, the facility will work within the community in the following manner:

A. DON will serve with local advisory boards of Vocational Technical Schools. In addition, the facility will provide a classroom for Certified Nursing Assistant, Advanced Certified Nursing Assistant, and Home Health Aide Classes. This will provide NHC with an advantage for staff recruitment. Upon graduation from each step, partners are given a banquet dinner, certificates, and monetary raises.

B. NHC has established relationships with the following educational institutions to aid in recruitment of qualified nursing personnel:

University of Tennessee
Pellissippi State University
Lincoln Memorial University (nursing rotation site)
South College (nursing rotation site)
Roane State
Tennessee State Vocational College
Tennessee Wesleyan

Not only are top-notch applicants recruited from the above schools, but all major schools in the Southeast are include in our recruiting plans. Also, all state and national association meetings are well attended including an exhibit booth and display on recruiting. (This includes National meetings of Nurses, Registered Physical Therapists, Speech Pathologists and Occupational Therapists.

Responsible Positions: The overall recruitment plan is implemented initially by the facility's administrator who then reports and has input and output from the National HealthCare Corporation's corporate staff. On an ongoing basis, the Administrator working with department heads are responsible for recruitment. The DON is heavily involved in the recruitment of LPN's and RN's, as is the corporate staff.

Judy W. Powell, R.N., MS, is Senior Vice-President of Patient Services and is responsible for the overall plan of National HealthCare Corporation.

<u>Desired Outcome</u>: The desired outcome is to attract and maintain a full, stable, motivated staff capable of providing the level of patient care expected by the patient and Applicant alike and who respect and strive to maintain the dignity of each and every patient. Particular emphasis is placed on obtaining long-term partners.

<u>Measure of Outcome</u>: The outcome is measured by monthly data collected, maintained and reported in the monthly administrative meeting regarding manpower characteristics. Specifically, the effectiveness of the Recruitment Plan is measured:

- 1) By the general success of the facility in staff recruitment;
- 2) By the partner turnover rate through either voluntary or involuntary dismissal;
- 3) By facility Quality Assurance and licensure ratings; and
- 4) By overall staff retention for various periods of time.
- 5) Hours of Nurse Registry used during the year.

An overall turnover of 40% of the facility's initial staff and 70% of its professional staff after five years is the goal of the program. Although at some times unavoidable, the use of nursing pool personnel is considered unacceptable and represents a failure of the Recruitment Plan.

Giving partners a choice of a primary care assignment enhances low nursing turnover. A primary care assignment consists of the same nurse and the same nursing assistant taking care of the same patients every day. Partners who do not wish a permanent assignment may choose to work "relief" assignments when primary-care partners are off.

Nursing Administration believes that this greatly improves the quality of continuity since partners who retain the same patients are much more aware of individual patients' preferences. In addition, this enhances a bonding between patients, partners and patient families.

NHC HealthCare, Farragut has 24-hour RN coverage.

- D. Identify the type of licensure and certification requirements applicable and verify the applicant has reviewed and understands them. Discuss any additional requirements, if applicable. Provide the name of the entity from which the applicant has received or will receive licensure, certification, and/or accreditation.
  - Licensure: licensed by the State of Tennessee to provide nursing home services

    Certification Type (e.g. Medicare SNF, Medicare LTAC, etc.): Certified for Medicare

    Accreditation (i.e., Joint Commission, CARF, etc.): the Center is Surveyed by CMS; it is not surveyed under Joint Commission, CARF, etc.
  - 1) If an existing institution, describe the current standing with any licensing, certifying, or accrediting agency. Provide a copy of the current license of the facility and accreditation designation.
    - NHC HealthCare, Farragut is licensed by the State of Tennessee to provide nursing home services, please see the attached current license.
    - Please see Attachment "Section B Contribution to The Orderly Development of Health Care D-1 for a copy of the current license and documentation from the most recent license.
  - 2) For existing providers, please provide a copy of the most recent statement of deficiencies/plan of correction and document that all deficiencies/findings have been corrected by providing a letter from the appropriate agency.
    - Please see Attachment "Section B Contribution to The Orderly Development of Health Care D-2 for a copy of the most recent statement of deficiencies/plan of correction and documentation that all deficiencies/findings have been corrected
  - 3) Document and explain inspections within the last three survey cycles which have resulted in any of the following state, federal, or accrediting body actions: suspension of admissions, civil monetary penalties, notice of 23-day or 90-day termination proceedings from Medicare/Medicaid/TennCare, revocation/denial of accreditation, or other similar actions.

## Not Applicable, None

a) Discuss what measures the applicant has or will put in place to avoid similar findings in the future.

- E. Respond to all of the following and for such occurrences, identify, explain and provide documentation: Not Applicable, None
  - 1) Has any of the following:
    - a) Any person(s) or entity with more than 5% ownership (direct or indirect) in the applicant (to include any entity in the chain of ownership for applicant);
    - b) Any entity in which any person(s) or entity with more than 5% ownership (direct or indirect) in the applicant (to include any entity in the chain of ownership for applicant) has an ownership interest of more than 5%; and/or
    - c) Any physician or other provider of health care, or administrator employed by any entity in which any person(s) or entity with more than 5% ownership in the applicant (to include any entity in the chain of ownership for applicant) has an ownership interest of more than 5%.
  - 2) Been subjected to any of the following:
    - a) Final Order or Judgment in a state licensure action;
    - b) Criminal fines in cases involving a Federal or State health care offense;
    - c) Civil monetary penalties in cases involving a Federal or State health care offense;
    - d) Administrative monetary penalties in cases involving a Federal or State health care offense;
    - e) Agreement to pay civil or administrative monetary penalties to the federal government or any state in cases involving claims related to the provision of health care items and services; and/or
    - f) Suspension or termination of participation in Medicare or Medicaid/TennCare programs.
    - g) Is presently subject of/to an investigation, regulatory action, or party in any civil or criminal action of which you are aware.
    - h) Is presently subject to a corporate integrity agreement.

# F. Outstanding Projects:

1) Complete the following chart by entering information for each applicable outstanding CON by applicant or share common ownership; and

	<u>o</u>	<u>utstanding P</u>	<u>rojects</u>		
CON Number	Project Name	<u>Date</u> <u>Approved</u>	*Annual Progress Report(s)  Due Date Date Filed		Expiration Date
CN1604-014A	NHC HealthCare, Cookeville	8/24/16	10/1/17	9/29/17	10/1/18
CN1404-011	The Health Care Center of Hermitage	6/25/14	8/1/17	7/27/17	8/1/19
4 - 14 - 15 - 16 - 16 - 16 - 16 - 16 - 16 - 16					

<sup>\*</sup> Annual Progress Reports – HSDA Rules require that an Annual Progress Report (APR) be submitted each year. The APR is due annually until the Final Project Report (FPR) is submitted (FPR is due within 90 ninety days of the completion and/or implementation of the project). Brief progress status updates are requested as needed. The project remains outstanding until the FPR is received.

2) Provide a brief description of the current progress, and status of each applicable outstanding CON.

Both projects are currently in the development phase.

If approved, the applicant will provide the Tennessee Health Services and Development Agency reports annually using forms prescribed by the Agency concerning continued need and appropriate quality measures as determined by the Agency pertaining to the certificate of need. Furthermore, the applicant files Joint Annual Reports Annually

Please note that the following acknowledgements apply to the CON beds applied for herein.

(a) Whether the applicant commits to maintaining an actual payor mix that is comparable to the payor mix projected in its CON application, particularly as it relates to Medicare, TennCare/Medicaid, Charity Care, and the Medically Indigent;

The applicant commits to maintaining a payor mix that is comparable to the payor mix projected in its CON application, particularly as it relates to Medicare, Charity Care, and the Medically Indigent.

(b) Whether the applicant commits to maintaining staffing comparable to the staffing chart presented in its CON application:

The applicant commits to maintaining staffing comparable to the staffing chart presented in its CON application.

(c) Whether the applicant will obtain and maintain all applicable state licenses in good standing;

The applicant will obtain and maintain all applicable state licenses in good standing.

(d) Whether the applicant will obtain and maintain TennCare and Medicare certification(s), if participation in such programs was indicated in the application;

The applicant will obtain and maintain Medicare certification(s), if participation in such programs was indicated in the application.

(e) Whether an existing healthcare institution applying for a CON has maintained substantial compliance with applicable federal and state regulation for the three years prior to the CON HF-0004 Revised 12/2016 All forms prior to this time are obsolete.

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application. In the event of non-compliance, the nature of non-compliance and corrective action shall be considered;

The applicant has maintained substantial compliance with applicable federal and state regulation for the three years prior to the CON application.

(f) Whether an existing health care institution applying for a CON has been decertified within the prior three years. This provision shall not apply if a new, unrelated owner applies for a CON related to a previously decertified facility;

The applicant has not been decertified within the prior three years.

(g) Whether the applicant will participate, within 2 years of implementation of the project, in self-assessment and external peer assessment processes used by health care organizations to accurately assess their level of performance in relation to established standards and to implement ways to continuously improve.

The applicant will participate, within 2 years of implementation of the project, in self-assessment and external peer assessment processes used by health care organizations to accurately assess their level of performance in relation to established standards and to implement ways to continuously improve.

(h) Whether the applicant will participate, within 2 years of implementation of the project, in self-assessment and external peer assessment processes used by health care organizations to accurately assess their level of performance in relation to established standards and to implement ways to continuously improve.

The applicant will participate, within 2 years of implementation of the project, in self-assessment and external peer assessment processes used by health care organizations to accurately assess their level of performance in relation to established standards and to implement ways to continuously improve.

1. This may include accreditation by any organization approved by Centers for Medicare and Medicaid Services (CMS) and other nationally recognized programs. The Joint Commission or its successor, for example, would be acceptable if applicable. Other acceptable accrediting organizations may include, but are not limited to, the following:

For Nursing Home projects, whether the applicant has documented its existing or proposed plan for data reporting, quality improvement, and outcome and process monitoring systems, including in particular details on its Quality Assurance and Performance Improvement program. As an alternative to the provision of third party accreditation information, applicants may provide information on any other state, federal, or national quality improvement initiatives.

NHC HealthCare, Farragut participates in the Quality Improvement in Long Term Services and Supports Initiative (QuiLTSS). The components of the initiative are Satisfaction (patient, family & staff); Culture Change/Quality of Life; Staffing/Staff Competency; and 2 Clinical performance measures – UTI and antipsychotic medications.

NHC HealthCare, Farragut utilizes a third-party quality measure NRC Health's post-acute customer experience solution (My InnerView) which helps improve quality in all long-term care and short-term stay settings, including skilled nursing homes, assisted living communities, independent living communities, and continuing care retirement communities.

NRC Health is focused on enabling human understanding across a person's care journey. As long term-care providers continue to broaden their offerings and align with hospitals and health systems for plan of care transition partnerships, our post-acute customer experience

solutions open the door by demonstrating proactive leadership in quality measurement and improvement.

The My InnerView process allows for collection of customer satisfaction data from short stay and long stay patients at various intervals (admission, discharge, annually) using standard questions that studies have shown to highly correlate with satisfaction and loyalty of service. The data can then be benchmarked across regions, states, and nationally with like providers.

#### **SECTION C: STATE HEALTH PLAN QUESTIONS**

T.C.A. §68-11-1625 requires the Tennessee Department of Health's Division of Health Planning to develop and annually update the State Health Plan (found at <a href="http://www.tn.gov/health/topic/health-planning">http://www.tn.gov/health/topic/health-planning</a>). The State Health Plan guides the State in the development of health care programs and policies and in the allocation of health care resources in the State, including the Certificate of Need program. The <a href="https://www.tn.gov/health/topic/health-planning">5 Principles</a> for Achieving Better Health are from the State Health Plan's framework and inform the Certificate of Need program and its standards and criteria.

Discuss how the proposed project will relate to the <u>5 Principles for Achieving Better Health</u> found in the State Health Plan.

- A. The purpose of the State Health Plan is to improve the health of the people of Tennessee.
- B. People in Tennessee should have access to health care and the conditions to achieve optimal health.
- C. Health resources in Tennessee, including health care, should be developed to address the health of people in Tennessee while encouraging economic efficiencies.
- D. People in Tennessee should have confidence that the quality of health care is continually monitored and standards are adhered to by providers.
- E. The state should support the development, recruitment, and retention of a sufficient and quality health workforce.

# **Five Principles for Achieving Better Health**

The following Five Principles for Achieving Better Health serve as the basic framework for the State Health Plan.

#### 1. Healthy Lives

The purpose of the State Health Plan is to improve the health of Tennesseans.

While this principle focuses mainly on the goals and strategies that support health policies and programs at the individual, community, and state level that will help improve the health status of Tennesseans, this project is consistent in that is supports a continuum of care model where following an acute care stay patients would be able to receive intensive skilled nursing care and rehabilitative services at a stepped down cost from an acute care setting. The ultimate goal for all patients admitted is to return home to the least restrictive and least costly option available where the individual can live the healthiest life possible.

#### 2. Access to Care

Every citizen should have reasonable access to health care.

NHC's healthcare model targets patients that are Medicare qualified beneficiaries seeking skilled nursing and rehabilitation services following a prior hospital stay. The majority of all patients placed in nursing homes from the acute care setting are Medicare beneficiaries. Since Medicare is a federal insurance program covering individuals age 65 and over, as well as disabled individuals below that age, access to long term care Medicare beds is a function of bed availability in the market. In Knox County, the problem exists for the acute care providers and their timely placement of Medicare nursing home patients to a qualified Medicare nursing home bed. The addition of the 6 requested Medicare beds will help to improve access to this level of care. Also, approval of the request will also help to alleviate extra patient days in acute care beds while waiting for a Medicare bed to become available, which is costly to the system and also creates access problems on the acute care side of the continuum as well. In addition, hospitals must consider readmission rates from post-acute care providers that may have negative impact on patient care and financial feasibility of their institutions. Furthermore, accountable care organizations (ACO's) and bundled

payment networks are helping to shape and dictate where patients coming from hospitals are directed to receive their post-acute care services.

#### 3. Economic Efficiencies

The state's health care resources should be developed to address the needs of Tennesseans while encouraging competitive markets, economic efficiencies and the continued development of the state's health care system.

The proposed project speaks to the very heart of this principle at several levels. NHC works closely with Covenant Health, to ensure patients have a smooth transition and coordinated care plan when receiving care at NHC HealthCare, Farragut. As accountable care organizations (ACO) begin to develop, with an eye to economic efficiencies and competitive markets, the State's health care system will begin to reshape itself. Ultimately, the goal of ACO's is to better serve the needs of the patient, which this project is designed to do. By assuring that the appropriate level of care and health care beds are available, when needed, the state's health care system will be able to keep cost to their lowest level possible by making sure patients utilize services at the lowest level and cost possible. NHC's average length of stay for this project is projected to be 21 days, which is consistent with NHC HealthCare, Farragut's experience in Knox County, Tennessee.

#### 4. Quality of Care

Every citizen should have confidence that the quality of health care is continually monitored and standards are adhered to by health care providers.

NHC as a Long-term care provider is surveyed both at the State and Federal level. Through various sources, including the Medicare.gov website and the Nursing Home Compare data sets, consumers can now compare and research long term care providers, home care providers and acute care providers. NHC compares favorably both at the State level and the national level regarding these measurements. Please see NHC Survey Analysis table located in Attachment "Section B. General Criteria – 14c Additional Occupancy Rate Standards. The attached table reflects recent quality performance. In addition, NHC's quality outcome's is also why several big health care systems are discussing establishing ACO's with NHC operations across the State of Tennessee and country. NHC HealthCare, Farragut is involved with University of Tennessee Memorial Hospital, Summit Medical Group and Tennessee Orthopedic Clinic in a preferred health care agreement.

#### 5. Health Care Workforce

The state should support the development, recruitment, and retention of a sufficient and quality health care workforce.

NHC is consistent with this principle and has a long outstanding history with developing, recruitment and retention of a quality health care workforce. NHC non-profit, Foundation for Geriatric Education, since its inception in 1982, has funded over \$2,955,000 in books and academic programs for a qualified health care workforce through 2016. The company also has a tuition reimbursement program which has funded millions of dollars for direct tuition for students. In addition, the company runs several of its own training programs to educate long term care health care workers such as a two year administrator in training program, a dietetic internship program, certified nursing assistant program, and advanced geriatric therapy program. NHC is also active in the federal workforce development system in locations across our markets and locally in the Middle Tennessee area with the Middle Tennessee Workforce Development Board for over sixteen years.

#### PROOF OF PUBLICATION

Attach the full page of the newspaper in which the notice of intent appeared with the mast and dateline intact or submit a publication affidavit from the newspaper that includes a copy of the publication as proof of the publication of the letter of intent.

#### NOTIFICATION REQUIREMENTS

(Applies only to Nonresidential Substitution-Based Treatment Centers for Opiate Addiction)

Note that T.C.A. §68-11-1607(c)(9)(A) states that "...Within ten (10) days of the filing of an application for a nonresidential substitution-based treatment center for opiate addiction with the agency, the applicant shall send a notice to the county mayor of the county in which the facility is proposed to be located, the state representative and senator representing the house district and senate district in which the facility is proposed to be located, and to the mayor of the municipality, if the facility is proposed to be located within the corporate boundaries of a municipality, by certified mail, return receipt requested, informing such officials that an application for a nonresidential substitution-based treatment center for opiate addiction has been filed with the agency by the applicant."

Failure to provide the notifications described above within the required statutory timeframe will result in the voiding of the CON application.

Please provide documentation of these notifications.

Please see the Attachment Proof of Publication.

#### DEVELOPMENT SCHEDULE

T.C.A. §68-11-1609(c) provides that a Certificate of Need is valid for a period not to exceed three (3) years (for hospital projects) or two (2) years (for all other projects) from the date of its issuance and after such time shall expire; provided, that the Agency may, in granting the Certificate of Need, allow longer periods of validity for Certificates of Need for good cause shown. Subsequent to granting the Certificate of Need, the Agency may extend a Certificate of Need for a period upon application and good cause shown, accompanied by a non-refundable reasonable filing fee, as prescribed by rule. A Certificate of Need which has been extended shall expire at the end of the extended time period. The decision whether to grant such an extension is within the sole discretion of the Agency, and is not subject to review, reconsideration, or appeal.

- 1. Complete the Project Completion Forecast Chart on the next page. If the project will be completed in multiple phases, please identify the anticipated completion date for each phase.
- 2. If the response to the preceding question indicates that the applicant does not anticipate completing the project within the period of validity as defined in the preceding paragraph, please state below any request for an extended schedule and document the "good cause" for such an extension.

Please see the completed Project Completion Forecast Chart on the following page.

# PROJECT COMPLETION FORECAST CHART

Assuming the Certificate of Need (CON) approval becomes the final HSDA action on the date listed in Item 1. below, indicate the number of days from the HSDA decision date to each phase of the completion forecast.

Phase	<u>Days</u> Required	Anticipated Date [Month/Year]
1. Initial HSDA decision date		04/2018
Architectural and engineering contract signed	30	05/2018
Construction documents approved by the Tennessee     Department of Health	120	08/2018
Construction contract signed	30	09/2018
Building permit secured	30	09/2018
Site preparation completed	N/A	
7. Building construction commenced		10/2018
Construction 40% complete	15	11/2018
Construction 80% complete	15	12/2018
10. Construction 100% complete (approved for occupancy	15	12/2018
11. *Issuance of License	30	01/2019
12. *Issuance of Service	30	02/2019
13. Final Architectural Certification of Payment	30	03/2019
14. Final Project Report Form submitted (Form HR0055)	30	04/2019

<sup>\*</sup>For projects that <u>DO NOT</u> involve construction or renovation, complete Items 11 & 12 only.

NOTE: If litigation occurs, the completion forecast will be adjusted at the time of the final determination to reflect the actual issue date

# **AFFIDAVIT**



STATE OF <u>Tennessee</u>	
COUNTY OFRutherford	
Bruce K. Duncan	, being first duly sworn, says that
he/she is the applicant named in this app	olication or his/her/its lawful agent, that this project will be
completed in accordance with the appli-	cation, that the applicant has read the directions to this
application, the Rules of the Health Service	ces and Development Agency, and T.C.A. §68-11-1601, et
seq., and that the responses to this appl	ication or any other questions deemed appropriate by the
Health Services and Development Agence	y are true and complete.
	/Assistant Vice President SIGNATURE/TITLE
Sworn to and subscribed before me this	///h day of <u>December</u> , <u>2017</u> a Notary
Public in and for the County/State of	Rutherford/Tennessee
	j
My commission expires(Month/Day)	NOTARY PUBLIC T. HENDERSON STATE OF TENNESSEE NOTARY PUBLIC NOTARY PUBLI

# **ATTACHMENTS**

# Section A-4A

Type of Ownership or Control
Articles of Organization, Certificate of Existence, Organizational Chart
&
Listing of Other Nursing Facilities owned by NHC/OP, L.P.



# **Division of Business Services Department of State**

State of Tennessee 312 Rosa L. Parks AVE, 6th FL Nashville, TN 37243-1102

# **Filing Information**

Name: NHC HEALTHCARE/FARRAGUT, LLC

**General Information** 

**SOS Control #** 

000390298

Formation Locale: TENNESSEE

Filing Type:

Limited Liability Company - Domestic

Date Formed:

06/01/2000

06/01/2000 11:45 AM

Fiscal Year Close 12

Status:

Active

Member Count:

**Duration Term:** 

Perpetual

Managed By:

Manager Managed

**Registered Agent Address** 

NATIONAL REGISTERED AGENTS, INC.

STE 2021

800 S GAY ST

KNOXVILLE, TN 37929-9710

**Principal Address** 

120 CAVETTE HILL LN

KNOXVILLE, TN 37934-6673

The following document(s) was/were filed in this office on the date(s) indicated below:

Date Filed Filing Description	Image #
02/23/2017 2016 Annual Report	B0351-0778
02/10/2016 2015 Annual Report	B0196-3612
02/18/2015 2014 Annual Report	B0055-3768
03/05/2014 2013 Annual Report	7296-0840
10/02/2013 Registered Agent Change (by Agent)	A0202-1240
Registered Agent Physical Address 1 Changed From: 2300 HILLSBORO RD To: 800 S GAY ST	
Registered Agent Physical Address 2 Changed From: STE 305 To: STE 2021	
Registered Agent Physical City Changed From: NASHVILLE To: KNOXVILLE	
Registered Agent Physical County Changed From: DAVIDSON COUNTY To: KNOX COUNTY	
Registered Agent Physical Postal Code Changed From: 37212-4927 To: 37929-9710	
03/26/2013 2012 Annual Report	7176-0360
Registered Agent Physical Address 1 Changed From: 800 S GAY ST To: 2300 HILLSBORO RD	
Registered Agent Physical Address 2 Changed From: STE 2021 To: STE 305	
Registered Agent Physical City Changed From: KNOXVILLE To: NASHVILLE	
Registered Agent Physical County Changed From: KNOX COUNTY To: DAVIDSON COUNTY	
Registered Agent Physical Postal Code Changed From: 37929-9710 To: 37212-4927	

Page 1 of 3 12/11/2017 3:11:09 PM

# Filing Information

Name:	NHC HEALTHCARE/FARRAGUT, LLC	
02/06/2013	Registered Agent Change (by Agent)	7142-1640
Registered A	Agent Physical Address 1 Changed From: 2300 HILLSBORO RD To: 800 S GAY ST	
Registered	Agent Physical Address 2 Changed From: STE 305 To: STE 2021	
Registered A	Agent Physical City Changed From: NASHVILLE To: KNOXVILLE	
Registered A	Agent Physical County Changed From: DAVIDSON COUNTY To: KNOX COUNTY	
_	Agent Physical Postal Code Changed From: 37212-4927 To: 37929-9710	
02/17/2012	2011 Annual Report	6998-1963
,	dress 1 Changed From: 120 CAVETT HILL LN To: 120 CAVETTE HILL LN	
•	stal Code Changed From: 37934 To: 37934-6673	
·	ounty Changed From: No value To: KNOX COUNTY	0070 0055
	Articles of Amendment	6879-2655
	y Changed From: Member Managed To: Manager Managed	0000 0540
	2010 Annual Report	6839-0546
	2009 Annual Report	6662-2666
	2008 Annual Report	6469-2345
Mail Addres		
	Registered Agent Change (by Agent)	6893-2556
	Agent Physical Address Changed	0074 0740
	Articles of Amendment	6371-0743
•	dress Changed	
_	Agent Physical Address Changed	
_	Agent Changed	
Mail Addres	2007 Annual Report	6234-0787
	2006 Annual Report	5996-0571
	2005 Annual Report	5743-2173
	·	5456-1197
	2004 Annual Report	3430-1197
_	Agent Changed 2003 Annual Report	5058-2203
	2002 Annual Report	4740-2252
	2001 Annual Report	4410-1088
	2001 Annual Report	4154-2905
	·	3922-0488
	Administrative Amendment	3322-0400
	Close Changed Initial Filing	3920-1109
	Common Amendment	3920-1109
12/11/2017 3	1:11:09 PM	Page 2 of 3

# Filing Information

Name:	NHC HEALTHCARE/FARRAGUT, LLC		
Active As	sumed Names (if any)	Date	Expires

12/11/2017 3:11:09 PM Page 3 of 3

Secretary of State Corporations Section 25 K. Polk Building, Suite 1800 \_\_shville, Tennessee 37243-0306

DATE: 06/01/00 REQUEST NUMBER: 3920-1109 TELEPHONE CONTACT: (615) 741-2286 FILE DATE/TIME: 06/01/00 1145 EFFECTIVE DATE/TIME: 06/01/00 1145 CONTROL NUMBER: 0390298

HARWELL HOWARD HYNE 315 DEADERICK ST 1800 FIRST AMER CTR NASHVILLE, TN 37238-1800

RE: NHC HEALTHCARE/PARRAGUT, LLC ARTICLES OF ORGANIZATION -LIMITED LIABILITY COMPANY

CONGRATULATIONS UPON THE FORMATION OF THE LIMITED LIABILITY COMPANY IN THE STATE OF TENNESSEE WHICH IS EFFECTIVE AS INDICATED ABOVE.

A LIMITED LIABILITY COMPANY ANNUAL REPORT MUST BE FILED WITH THE SECRETARY OF STATE ON OR BEFORE THE FIRST DAY OF THE FOURTH MONTH FOLLOWING THE CLOSE OF THE LIMITED LIABILITY COMPANY'S FISCAL YEAR. ONCE THE FISCAL YEAR HAS BEEN ESTABLISHED, PLEASE PROVIDE THIS OFFICE WITH WRITTEN NOTIFICATION. THIS OFFICE WILL MAIL THE REPORT DURING THE LAST MONTH OF SAID FISCAL YEAR TO THE LIMITED LIABILITY COMPANY AT THE ADDRESS OF ITS PRINCIPAL OFFICE OR TO A MAILING ADDRESS PROVIDED TO THIS OFFICE IN WRITING, FAILURE TO FILE THIS REPORT OR TO MAINTAIN A REGISTERED AGENT AND OFFICE WILL SUBJECT THE LIMITED LIABILITY COMPANY TO ADMINISTRATIVE DISSOLUTION.

WHEN CORRESPONDING WITH THIS OFFICE OR SUBMITTING DOCUMENTS FOR FILING, PLEASE REFER TO THE LIMITED LIABILITY COMPANY CONTROL NUMBER GIVEN ABOVE. PLEASE BE ADVISED THAT THIS DOCUMENT MUST ALSO BE FILED IN THE OFFICE OF THE REGISTER OF DEEDS IN THE COUNTY WHEREIN A LIMITED LIABILITY COMPANY HAS ITS PRINCIPAL OFFICE IF SUCH PRINCIPAL OFFICE IS IN TENNESSEE.

FOR: ARTICLES OF ORGANIZATION -LIMITED LIABILITY COMPANY

ON DATE: 06/01/00

RECEIVED:

\$0.00

HARWELL HOWARD HYNE GABBERT & MANNER 315 DRADERICK STREET 1800 1ST AMER CENTER NASHVILLE, TN 37238-1800

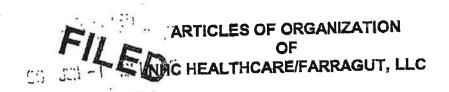
TOTAL PAYMENT RECEIVED:

\$300.00

RECEIPT NUMBER: 00002695050 ACCOUNT NUMBER: 00000511

RILEY C. DARNELL SECRETARY OF STATE

EDAL GSEE



The undersigned individual acting as the organizer of a limited liability company under the Tennessee Limited Liability Company Act (the "Act") adopts the following Articles of Organization (the "Articles"):

- 1. Name. The name of the limited liability company is NHC HealthCare/Farragut, LLC (the "LLC").
- 2. Registered Office and Agent. The street address of the LLC's registered office is 100 Vine Street, 1400 City Center, Murfreesboro, Rutherford County, Tennessee 37130. The name of the LLC's registered agent at said registered office is Richard F. LaRoche, Jr.
  - 3. Organizer. The organizer of the LLC is Ernest E. Hyne, II, whose address is 315 Deaderick Street, 1800 AmSouth Center, Nashville, Davidson County, Tennessee 37238.
  - 4. **Management**. The LLC will be member-managed. The business and affairs of the LLC will be conducted under the exclusive management of its members who will have exclusive authority to act for the LLC in all matters and who, pursuant to Section 48-240-101 of the Act, will make all management decisions and take all management actions based on their proportionate membership interests in the LLC.
  - 5. Number of Members. At the date of the filing of these Articles, the LLC has one (1) member.
  - 6. Date of Formation. The existence of the LLC is to begin upon the filing of these Articles.
  - 7. Principal Executive Office. The street address and zip code of the LLC's principal executive office is 2120 Highland Avenue, Knoxville, Knox County, Tennessee 37916.
  - 8. **Perpetual Existence**. The LLC shall continue in perpetuity and none of the events listed in T.C.A. § 48-245-101(a)(5) shall cause the dissolution of the LLC.

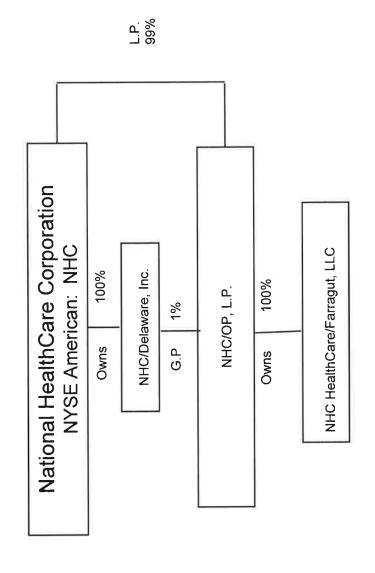
#### 3920 ttt0

- 9. Assignment of Membership Interests. A member's membership interest, including financial rights and governance rights, in the LLC may not be assigned in whole or in part absent the unanimous written consent of all members.
- 10. Indemnification. In addition to the mandatory indemnification provided in section 48-243-101(c) of the Act, the LLC may, upon determination of the members, indemnify individuals pursuant to Section 48-243-101(b) of the Act and shall, pursuant to Section 48-243-101(d) of the Act, advance and pay for the reasonable expenses incurred by a member or manager who is a party to a proceeding because he is or was a "responsible person" as such person is defined in the Act, provided the requirements of the Act are met.

The undersigned is acting solely in the capacity of organizer for the purpose of forming the LLC and shall have no liability whatsoever for acts done or purportedly done on behalf of the LLC.

June \_\_\_\_, 2000

Emest E. Hyne, II, Organizer



#### Alabama

NHC HealthCare, Anniston 2300 Coleman Road Anniston, AL 36207

NHC HealthCare, Moulton 300 Hospital Street Moulton, AL 35650

#### Georgia

NHC HealthCare, Rossville 1425 McFarland Avenue Rossville, GA 30741

NHC HealthCare, Ft. Oglethorpe 2403 Battlefield Pkwy Ft. Oglethorpe, GA 30742

## Kentucky

NHC HealthCare, Glasgow P.O. Box 247 Homewood Blvd. Glasgow, KY 42142-0247

NHC HealthCare, Madisonville 419 North Seminary Street Madisonville, KY 42431

#### Massachusetts

Buckley-Greenfield HealthCare Center 95 Laurel Street Greenfield, MA 01301

Holyoke HealthCare Center 282 Cabot Street Holyoke, MA 01040 John Adams HealthCare Center 211 Franklin Street Quincy, MA 02169

Longmeadow of Taunton 68 Dean Street Taunton, MA 02780

#### Missouri

NHC HealthCare, Desloge 801 Brim St. Desloge, MO 63601

NHC HealthCare, Joplin 2700 E 34<sup>th</sup> Street Joplin, MO 64804

NHC HealthCare, Kennett 1120 Falcon Drive Kennett, MO 63857

Macon Health Care Center 29612 Kellogg Avenue Macon, MO 63552

NHC HealthCare, Maryland Heights 2920 Fee Fee Road Maryland Heights, MO 63043

Osage Beach Rehab & Health Care 844 Passover Road Osage Beach, MO 65065

Springfield Rehab & Health Care 2800 S. Fort Avenue Springfield, MO 65807

NHC HealthCare, St. Charles 35 Sugar Maple Lane St. Charles, Mo 63303 NHC HealthCare, Town & Country 13995 Clayton Road Town & Country, MO 63017

NHC HealthCare, West Plains 211 Davis Drive West Plains, MO 65775

The Villages of Jackson Creek 3980 S. Jackson Drive Independence, MO 64057

The Villages of Jackson Creek Memory Care 19400 E. 40<sup>th</sup> St. Ct South Independence, MO 64057

The Villages of St. Peters 5400 Executive Centre Parkway St Peters, MO 63376

## **New Hampshire**

Epsom HealthCare Center 901 Suncook Valley Highway Epsom, NH 03234

Maple Leaf HealthCare Center 198 Pearl Street Manchester, NH 03104

Villa Crest Nursing & Retirement 1276 Hanover Street Manchester, NH 03104

#### **South Carolina**

NHC HealthCare, Anderson 1501 East Greenville Anderson, SC 29622

NHC HealthCare, Bluffton 3039 Okatie Highway Bluffton, SC 29910 NHC HealthCare, Charleston 2230 Ashley Crossing Drive Charleston, SC 29414

NHC HealthCare, Clinton 304 Jacobs Highway Clinton, SC 29325

NHC HealthCare, Garden City 9405 Highway 17 Bypass Murrells Inlet, SC 29576

NHC HealthCare, Greenville 1305 Boiling Springs Road Greer, SC 29650

NHC HealthCare, Greenwood 437 East Cambridge Avenue Greenwood, SC 29646

NHC HealthCare, Laurens 301 Pinehaven Ext Laurens, SC 29360

NHC HealthCare, Lexington 2993 Sunset Blvd. West Columbia, SC 29169

NHC HealthCare, Mauldin 850 East Butler Road Mauldin, SC 29662

NHC HealthCare, North Augusta 200 Austin Graybill Road North Augusta, SC 29841

NHC HealthCare, Parklane 7601 Parklane Road Columbia, SC 29223

#### **Tennessee**

The Health Center at AdamsPlace 1927 Memorial Blvd Murfreesboro, TN 37130 NHC HealthCare, Athens 1204 Frye Street Athens, TN 37303

NHC HealthCare, Chattanooga 2700 Parkwood Avenue Chattanooga, TN 37404-1729

NHC Place at Cool Springs 211 Cool Springs Boulevard Franklin, TN 37067

NHC HealthCare, Columbia 101 Walnut Lane Columbia, TN 38401

NHC HealthCare, Dickson 812 N. Charlotte St. Dickson, TN 37055

NHC HealthCare, Farragut 120 Cavett Hill Lane Farragut, TN 37922

NHC HealthCare, Franklin 216 Fairground St Franklin, TN 37064

Holston Health & Rehabilitation Center 3916 Boyds Bridge Pike Knoxville, TN 37914

NHC HealthCare, Hendersonville 370 Old Shackle Island Road Hendersonville, TN 37075

NHC HealthCare, Johnson City 3209 Bristol Highway Johnson City, TN 37601

NHC HealthCare, Kingsport 2300 Pavilion Drive Kingsport, TN 37660 NHC HealthCare, Knoxville 809 Emerald Avenue, NE Knoxville, TN 37917

NHC HealthCare, Lewisburg 1653 Mooresville Highway Lewisburg, TN 37091

NHC-Maury Regional TCC 5010 Trotwood Ave. Columbia, TN 38401

NHC HealthCare, McMinnville 928 Old Smithville Road McMinnville, TN 37110

NHC HealthCare, Milan 8017 Dogwood Lane Milan, TN 38358

NHC HealthCare, Oakwood 244 Oakwood Drive Lewisburg, TN 37091

NHC HealthCare, Pulaski 993 E. College Street Pulaski, TN 38478

NHC HealthCare, Scott 2380 Buffalo Road Lawrenceburg, TN 38464

NHC HealthCare, Sequatchie 405 Dell Trail Dunlap, TN 37327

NHC HealthCare, Somerville 308 Lake Drive Somerville, TN 38068

NHC HealthCare, Smithville 825 Fisher Avenue Smithville, TN 37166 NHC HealthCare, Sparta 34 Gracey Street Sparta, TN 38583

NHC HealthCare, Springfield 608 8<sup>th</sup> Avenue East Springfield, TN 37172

NHC Place, Sumner 140 Thorne Boulevard Gallatin, TN 37066

NHC Place at The Trace 8353 Highway 100 Nashville, TN 37221 NHC HealthCare, Tullahoma 1321 Cedar Lane Tullahoma, TN 37388

# Virginia

NHC HealthCare, Bristol 245 North Street Bristol, VA 24201

NHC/OP, L.P. owns interest in the following hospice agencies:

## Georgia

Caris Healthcare 127 Battlefield Crossing Ct., Suite 127 Ringgold, GA 30736

#### Missouri

Caris Healthcare 13995 Clayton Rd Town and Country MO 63017 Caris Healthcare, Kansas City 3980 South Jackson Drive Independence, MO 64057

#### **South Carolina**

Caris Healthcare, LLC 208 Adley Way Greenville, SC 29607

#### **Tennessee**

Caris Healthcare, Athens 421 Old Riceville Road, Suite 3 Athens, TN 37303

Caris Healthcare, Chattanooga 5959 Shallowford Road, Suite 551 Chattanooga TN 37421 Caris Healthcare, Nashville 2525 Perimeter Place Dr, S 131 Nashville, TN 37214

Caris Healthcare, Springfield 2308 A Memorial Boulevard Springfield TN 37172 Caris Healthcare, Johnson City 110 West Springbrook, Suite A Johnson City TN 37604

Caris Healthcare, Knoxville 10651 Coward Mill Road, Suite B Knoxville TN 37931 Caris Healthcare, Somerville 17410 Highway 64 Somerville TN 38068

Caris Healthcare, Murfreesboro 242 Heritage Park Dr, 101 & 102 Murfreesboro, TN 37129

NHC/OP, L.P. owns interest of the following assisted living facilities:

#### **Assisted Living Facility:**

#### Missouri

Villages of St Peters Memory Care 5300 Executive Center Parkway Saint Peters, MO 63376

#### **South Carolina**

The Palmettos of Charleston 1900 Ashley Crossing Drive Charleston, SC 29414

The Palmettos of Mauldin 810 East Butler Road Greenville, SC 29607

The Palmettos of Garden City 9415 Highway 17 Bypass Murrells Inlet, SC 29576

The Palmettos of Parklane 7811 Parklane Road Columbia, SC 29223

The Palmettos of Bluffton 3035 Okatie Highway Bluffton, SC 29910

#### **Tennessee**

AdamsPlace 1927 Memorial Blvd. Murfreesboro, TN 37129

NHC Place at Cool Springs 211 Cool Springs Blvd. Franklin, TN 37067

NHC HealthCare, Dickson 812 N. Charlotte Street Dickson, TN 37055

NHC Place, Farragut 122 Cavett Hill Lane Knoxville, TN 37934 NHC HealthCare, Somerville 308 Lake Drive Somerville, TN 38068

NHC Place, Sumner 140 Thorne Boulevard Gallatin, TN 37066

#### Home for the Aged

NHC HealthCare Assisted Living 3209 Bristol Highway Johnson City, TN 37601 NHC HealthCare, Smithville 825 Fisher Avenue Smithville, TN 37166

NHC Place at The Trace 8353 Highway 100 Nashville, TN 37221

## **Home Health Agencies**

NHC HomeCare-St Louis 1850 Craigshire Road, Suite 200A St. Louis, MO 63146

NHC HomeCare-Low Country 109 Burton Avenue, Suite D Summerville, SC 29845

NHC HomeCare-Piedmont 1674 Cranium Drive, Suite 101 Rock Hill, SC 29732 NHC HomeCare-Murrells Inlet 780 Highway 17 S, Suite D Surfside Beach, SC 29575-6095

NHC HomeCare-Beaufort 22 Plantation Park Dr., Ste 105B Bluffton, SC 29910

NHC HomeCare-Midlands 3229 Sunset Blvd, Suite N West Columbia, SC 29169

NHC/OP, L.P. is the license holder of the following HomeCare agencies

## **Home Health Agencies Tennessee**

NHC HomeCare, Athens 1011 West Madison Avenue Athens, TN 37303

NHC HomeCare, Chattanooga 5959 Shallowford Road, Suite 539 Chattanooga, TN 37421

NHC HomeCare, Columbia 915 S. James Campbell Blvd. Columbia, TN 38401

NHC HomeCare, Cookeville 567 S. Willow Avenue Cookeville, TN 38501

NHC HomeCare, Dickson 305 Highway 70 East Dickson, TN 37055 NHC HomeCare, Franklin 4601 Carothers Parkway, Suite 250 Franklin, TN 37067

NHC HomeCare, Hendersonville 112 Saundersville Road, Suite B200 Hendersonville, TN 37075

NHC HomeCare, Johnson City 709 Med Tech Parkway, Suite 2 Johnson City, TN 37604

NHC HomeCare, Knoxville 9000 Executive Park Drive, Suite A-205 Knoxville, TN 37923

NHC HomeCare, Lawrenceburg 399 Tripp Road Lawrenceburg, TN 38464 NHC HomeCare, Lewisburg 493 Cornersville Road Lewisburg, TN 37091

NHC HomeCare, McMinnville 612 Sparta St. McMinnville, TN 37110

NHC HomeCare, Milan 14091 South First Street Milan, TN 38358

NHC HomeCare, Murfreesboro 1923 Memorial Blvd, Suite A Murfreesboro, TN 37129

NHC HomeCare, Pulaski 1102 E. College Street Pulaski, TN 38478

NHC HomeCare, Somerville 17985 Highway 64 Somerville, TN 38068

NHC HomeCare, Sparta 456 Vista Drive Sparta, TN 38583

NHC HomeCare, Springfield 506 Northcrest Drive Springfield, TN 37172

#### **South Carolina**

NHC HomeCare, Aiken 690 Medical Park Drive, Suite 200 Aiken, SC 29801

NHC HomeCare, Greenville 111 Smith Hines Road, Suite L Greenville, SC 29607-6511 NHC HomeCare, Greenwood 315 W. Alexander Avenue Greenwood, SC 39646

NHC HomeCare, Laurens 700 Plaza Circle, Suite O Clinton, SC 29325

#### Florida

NHC HomeCare, Carrabelle 1617 West Highway 98, Suite E Carrabelle, FL 32322

NHC HomeCare, Chipley 1513 Hwy 90 Chipley, FL 32428

NHC HomeCare, Crawfordville 3034 Coastal Hwy Crawfordville, FL 32327

NHC HomeCare, Merritt Island 2395 N. Courtenay Pkwy, Suite 101 Merritt Island, FL 32953

NHC HomeCare, Panama City 1830 Lisenby Ave., Suite B Panama City, FL 32405

NHC HomeCare, Port St. Joe 418 Reid Ave. Port St. Joe, FL 32456

NHC HomeCare, Quincy 860 Strong Rd Quincy, FL 32351

NHC HomeCare, Vero Beach 946 16<sup>th</sup> Place Vero Beach, FL 32960

# Section A. - 6 A Deed

# QUITCLAIM DEED

FROM: NATIONAL HEALTH REALTY, LLC,

THIS INSTRUMENT PREPARED BY: John K. Lines

Grantor

Attorney at Law

TO:

NHC HEALTHCARE/FARRAGUT, LLC,

100 E. Vine Street, Suite 1400

Grantee

Murfreesboro, TN 37130

SEND TAX BILLS TO NEW OWNER:

NHC HealthCare/Farragut, LLC

SHERRY WITT

COUNTERSIGNED

120 Cavett Hill Lane

REGISTER OF DEEDS

JAN 2 9 2008

Knoxville, Tennessee 37934

KNOX COUNTY

JOHN R. WHITEHEAD KNOX COUNTY

PROPERTY ASSESS

TAX INFORMATION:

CLT No. Part of 152-022

STATE OF TENNESSEE

COUNTY OF RUTHERFORD

The actual consideration for this transfer is Ten \No/\u00e400 Dollars (\$10.00).

Subscribed and sworn to before me this 21st day of

My Commission Expires: 8-24-11

FOR AND IN CONSIDERATION of the sum of Ten Dollars (\$10.00) and as a result of the merger of NHR/OP, L.P., NHR/Farragut, L.P. and National Health Realty, Inc. into National Health Realty, LLC as evidenced by Exhibit A as attached hereto and incorporated herein by this reference, NATIONAL HEALTH REALTY, LLC, a Delaware limited liability company, and successor by name change from Davis Acquisition Sub LLC, hereinafter referred to as "GRANTOR", does quitclaim unto NHC HealthCare/Farragut, LLC, a Tennessee limited liability company, hereinafter referred to as



ORD FEE: \$77.00 TAX: \$0.00 T. TAX: \$0.00

"GRANTEE", its successors and assigns, forever, all of Grantor's right, title and interest in and to that certain tract or parcel of land located in Knoxville, Tennessee, more particularly described on Exhibit B as attached hereto and incorporated herein by this reference (the "Property")..

This Property is improved property known as NHC HealthCare Farragut and NHC Place, Farragut.

TO HAVE AND TO HOLD the said real estate, together with the improvements, appurtenances, fixtures, estate, title and interest thereto belonging, unto the said Grantee, its successors and assigns, subject to such limitations, restrictions and encumbrances as may affect the Property.

IN WITNESS WHEREOF, Grantor and Grantee acknowledge and agree, both between themselves and to the fullest extent permitted by law, that this instrument is intended to and shall be effective as of 12:02 a.m., November 1, 2007 for all economic, accounting, tax or other purposes, irrespective of the date of execution and/or recording.

**GRANTOR:** 

NATIONAL HEALTH REALTY, LLC

A Delaware Limited Liability Company

BY:

R. Michael Ussery, Vice President

GRANTEE:

NHC HealthCare/Farragut, LLC

A Tennessee Limited Liability Company

BY:

M. Ray Blevins, Manager

W. Ray Blevills, Manager

OF 15

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State of Delaware Secretary of State Division of Corporations Delivered 05:49 PM 10/31/2007 FILED 05:53 PM 10/31/2007 SRV 071177345 - 4248217 FILE

#### CERTIFICATE OF MERGER

of

#### NHR/OP, L.P.

(a Delaware limited partnership)

with and into

# NATIONAL HEALTH REALTY, LLC

(a Delaware limited liability company)

Pursuant to Section 18-209 of the Delaware Limited Liability Company Act and Section 17-211 of the Delaware Revised Uniform Limited Partnership Act, NHR/OP, L.P., a Delaware limited partnership, and National Health Realty, LLC (f/k/a Davis Acquisition Sub LLC), a Delaware limited liability company, hereby adopt the following Certificate of Merger:

1. The name and jurisdiction of formation or organization of each of the constituent entities to the merger is as follows:

Name
National Health Realty, LLC
NHR/OP, L.P.

Jurisdiction
Delaware
Delaware

- 2. The name of the surviving entity in the merger herein certified is National Health Realty, LLC and the name of the limited partnership being merged into this surviving entity is NHR/OP, L.P.
- The Agreement of Merger has been approved, adopted, certified, executed and acknowledged by the surviving limited liability company and the merging limited partnership.
- 4. The name of the surviving entity is National Health Realty, LLC (the "Surviving Entity"), and it will continue in existence under the laws of the State of Delaware.
- 5. The merger shall become effective at 12:01 a.m. Eastern Standard Time on November 1, 2007.

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PAGE: 4 OF 15 19

STATE OF TENNESSEE	* )
COUNTY OF RUTHERFORD	)

My Commission Expires:

Personally appeared before me, the undersigned authority, a Notary Public in and for said County and State, the within named R. MICHAEL USSERY, with whom I am personally acquainted and who is known to me to be the Vice President of NATIONAL HEALTH REALTY, LLC, the Grantor herein, and who acknowledged that he executed the foregoing instrument (QUITCLAIM DEED) on behalf of said Grantor for the purposes therein expressed and contained.

The property of the property o
WITNESS my hand and official seal at Murfreesboro, Tennessee, this 25 day of Boulary Public.
My Commission Expires: 8-24-11
STATE OF Jennessee  COUNTY OF Jutherford
Personally appeared before me, the undersigned authority, a Notary Public in and for said County
and State, the within named M. Ray Blevins, with whom I am personally acquainted and who is known to me to be the Manager of NHC HealthCare/Farragut, LLC, the Grantee herein, and who acknowledged that he executed the foregoing instrument (QUITCLAIM DEED) on behalf of said Grantee for the purposes therein expressed and contained.
WITNESS my hand and official seal at Mufresboro, Tennessee, this 21st day of

#### Exhibit A cont.

- 6. The Agreement of Merger is on file at 100 Vine Street, Suite 1400, Murfreesboro, Tennessee 37130, a place of business of the Surviving Entity.
- A copy of the Agreement of Merger will be furnished by the Surviving Entity, on request and without cost, to any member of National Health Realty, LLC, or partner of NHR/OP, L.P.

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Exhibit A cont.

IN WITNESS WHEREOF, this Certificate of Merger has been executed as of the 31st day of October, 2007.

NATIONAL HEALTH REALTY, LLC, a Delaware limited liability company

By: /s/ R. Michael Ussery
R. Michael Ussery,
Vice President

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PAGE: 6 OF 15 22

State of Delaware Secretary of State Division of Corporations Delivered 05:49 PM 10/31/2007 FILED 05:52 PM 10/31/2007 SRV 071177333 - 4248217 FILE

#### CERTIFICATE OF MERGER

of

# NHR/FARRAGUT, L.P. (a Delaware limited partnership)

with and into

#### NATIONAL HEALTH REALTY, LLC

(a Delaware limited liability company)

Pursuant to Section 18-209 of the Delaware Limited Liability Company Act and Section 17-211 of the Delaware Revised Uniform Limited Partnership Act, NHR/Farragut, L.P., a Delaware limited partnership, and National Health Realty, LLC (f/k/a Davis Acquisition Sub LLC), a Delaware limited liability company, hereby adopt the following Certificate of Merger:

1. The name and jurisdiction of formation or organization of each of the constituent entities to the merger is as follows:

Name
National Health Realty, LLC

NHR/Farragut, L.P.

Jurisdiction
Delaware
Delaware

- 2. The name of the surviving entity in the merger herein certified is National Health Realty, LLC and the name of the limited partnership being merged into this surviving entity is NHR/Farragut, L.P.
- 3. The Agreement of Merger has been approved, adopted, certified, executed and acknowledged by the surviving limited liability company and the merging limited partnership.
- 4. The name of the surviving entity is National Health Realty, LLC (the "Surviving Entity"), and it will continue in existence under the laws of the State of Delaware.
- The merger shall become effective at 12:01 a.m. Eastern Standard Time on November 1, 2007.

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#### Exhibit A cont.

- 6. The Agreement of Merger is on file at 100 Vine Street, Suite 1400, Murfreesboro, Tennessee 37130, a place of business of the Surviving Entity.
- 7. A copy of the Agreement of Merger will be furnished by the Surviving Entity, on request and without cost, to any member of National Health Realty, LLC, or partner of NHR/Farragut, L.P.

1776833,2



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Exhibit A cont.

IN WITNESS WHEREOF, this Certificate of Merger has been executed as of the 31st day of October, 2007.

> NATIONAL HEALTH REALTY, LLC, a Delaware limited liability company

By: /s/ R. Michael Ussery R. Michael Ussery, Vice President

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Instr:20080129 PAGE: 9 OF 15

# Delaware

PAGE 1

# The First State

I, HARRIET SMITH WINDSOR, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF MERGER, WHICH MERGES:

"NATIONAL HEALTH REALTY, INC.", A MARYLAND CORPORATION,
WITH AND INTO "DAVIS ACQUISITION SUB LLC" UNDER THE NAME OF
"NATIONAL HEALTH REALTY, LLC", A LIMITED LIABILITY COMPANY
ORGANIZED AND EXISTING UNDER THE LAWS OF THE STATE OF DELAWARE,
AS RECEIVED AND FILED IN THIS OFFICE THE THIRTY-FIRST DAY OF
OCTOBER, A.D. 2007, AT 2:39 O'CLOCK P.M.

AND I DO HEREBY FURTHER CERTIFY THAT THE EFFECTIVE DATE OF THE AFORESAID CERTIFICATE OF MERGER IS THE THIRTY-FIRST DAY OF OCTOBER, A.D. 2007, AT 11:59 O'CLOCK P.M.

Jastr: 200801290056842

Instr:2008012900

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Warriet Smith Windson

Harriet Smith Windsor, Secretary of State

AUTHENTICATION: 6121542

DATE: 10-31-07

State of Delaware Secretary of State Division of Corporations Delivered 02:43 PM 10/31/2007 FILED 02:39 PM 10/31/2007 SRV 071175478 - 4248217 FILE

#### CERTIFICATE OF MERGER

#### **MERGING**

## NATIONAL HEALTH REALTY, INC. (a Maryland corporation)

#### WITH AND INTO

## DAVIS ACQUISITION SUB LLC (a Delaware limited liability company)

Pursuant to Section 18-209 of the Delaware Limited Liability Company Act ("DLLCA"), Davis Acquisition Sub LLC, a Delaware limited liability company, hereby certifies as follows:

FIRST: The name and jurisdiction of formation or incorporation of each of the constituent entities to the merger is as follows:

Name	Jurisdiction of Formation or Incorporation
National Health Realty, Inc.	Maryland
Davis Acquisition Sub LLC	Delaware

SECOND: The Agreement and Plan of Merger dated as of December 20, 2006 among Davis Acquisition Sub LLC ("NHC/OP Sub"), NHC/OP, L.P., a Delaware limited partnership ("NHC/OP"), National HealthCare Corporation, a Delaware corporation ("NHC") and National Health Realty, Inc. a Maryland corporation ("NHR") has been approved, adopted, certified, executed and acknowledged, in accordance with the provisions of Section 18-209 of the DLLCA.

**THIRD:** The name of the surviving entity is Davis Acquisition Sub LLC ("Surviving Entity"), and it will continue in existence under the laws of the State of Delaware.

FOURTH: The Limited Liability Company Agreement of Davis Acquisition Sub LLC will be the Limited Liability Company Agreement of the Surviving Entity.

FIFTH: The merger shall become effective at 11:59 p.m. Eastern Standard Time on October 31, 2007 ("Effective Time of the Merger").

**SIXTH:** The second sentence of the Certificate of Formation of Davis Acquisition Sub LLC shall be amended at the Effective Time of the Merger to state, in its entirety, as follows:

"The name of the Delaware limited liability company formed hereby is National Health Realty, LLC."



11 OF 15

That the Certificate of Formation, as so amended, will become and thereafter remain, until changed in accordance with applicable law, the Certificate of Formation of the Surviving Entity.

SEVENTH: The Agreement and Plan of Merger is on file at 100 Vine Street, Suite 1400, Murfreesboro, Tennessee 37130, a place of business of the Surviving Entity.

EIGHTH: A copy of the Agreement and Plan of Merger will be furnished by the Surviving Entity, on request and without cost, to any member of Davis Acquisition Sub LLC, or stockholder of National Health Realty, Inc.

IN WITNESS WHEREOF, each of the undersigned has caused this Certificate of Merger to be executed on its behalf on October 31, 2007.

DAVIS ACQUISITION SUB LLC

By: \_\_\_\_\_

Name: R. Michael Ussery Title: Vice President

NATIONAL HEALTH REALTY, INC.

Name: Robert G. Adams

Title: President

nstr: 200801290056842

PAGE: 12 OF 15

### **EXHIBIT B - FARRAGUT PROPERTY**

### <u>Lot 1</u>

SITUATED in District No. Six (6) of Knox County, Tennessee, and within the Town of Farragut, Tennessee, and being 17.77 acres, more or less, lying along the southern right-of-way of Kingston Pike and being more particularly bounded and described as follows:

BEGINNING at an iron pin marking the point of intersection of the south right-of-way of Kingston Pike with the west right-of-way of Sugar wood Drive: thence from said BEGINNING POINT and with the west right-of-way of Sugarwood Drive, South 37 deg. 37 min. East 491.20 feet to a point; thence with the arc of a curve to the left having a radius of 556.26 feet, a chord bearing and distance of South 48 deg. 16 min. East 205.80 feet, along an arc distance of 206.99 feet to a point; thence South 58 deg. 56 min. East 156.87 feet to an iron pin in the west right-of-way of Sugarwood Drive, being the northernmost corner of Lot 1, Block B. Sugarwood Subdivision; thence with the northwestern line of Block B, Sugarwood Subdivision, South 50 deg. 14 min. West 970.00 feet to an iron pin marking the westernmost corner of Lot 9, Block B, Sugarwood Subdivision; thence North 39 deg. 32 min. West 481.46 feet to a point in the southeast right-of-way of Cavett Hill Lane (not constructed); thence with the southeastern and southwestern rights-of-way of Cavett Hill Lane (not constructed), five calls and distances as follows: South 52 deg. 26 min. West 80.00 feet to an iron pin; North 39 deg. 32 min. West 50.00 feet to an iron pin; North 52 deg. 26 min. East 30.00 feet to an iron pin; North 39 deg. 32 min. West 90.57 feet to an iron pin; and North 37 deg. 29 min. West 230.13 feet to a point; thence with the arc of a curve to the left having a radius of 25 feet along an arc distance of 39.30 feet to a point in the south right-of-way of Kingston Pike: thence with said right-of-way North 52 deg. 26 min. East 969,47 feet to an iron pin marking the point of intersection of the south right-of-way of Kingston Pike with the west right-of-way of Sugarwood Drive, being the POINT OF BEGINNING herein.

This description is taken from the Final Plat for Sugarwood Commercial Site prepared by David M. Poe, Surveyor, Batson, Himes, Norvell & Poe, Registered Engineers and Land Surveyors, 4334 Papermill Drive, Knoxville, Tennessee 37909, dated October 30, 1996, bearing Drawing No. 23,051-FP.

This property being conveyed by National HealthCare L.P. to NHR/OP, L.P. by Quitclaim Deed recorded in Deed Book 2272, page 550, Register of Deeds, Knox County, Tennessee, as recorded on December 29, 1997.

This conveyance also including the property carved out and deeded to NHR/Farragut, L.P. by NHR/OP, L.P. by Quitclaim Deed recorded in Instrument No. 200111130038016 on November 13, 2001, Register of Deeds, Knox County, Tennessee, and as more particularly described as follows:

Instr:200801290056842 PAGE: 13 0F 15 Exhibit B cont.

Being a tract of land lying in Farragut, Knox County, Tennessee, also being Lot 1 of the Sugarwood Commercial Site, as of record in Plat Cabinet O, Slide 329 C, at the Register's Office for Knox County, Tennessee, and being more particularly described as follows:

Beginning at an existing iron rod in the westerly right-of-way line of Sugarwood Drive, 50 feet in width, at a corner common with the Sugarwood Subdivision, Block "B", as of record in Plat Cabinet K, Slide 206A, at the Register's Office for Knox County, Tennessee;

Thence leaving the westerly right-of-way line of Sugarwood Drive, with the northerly property line of said Sugarwood Subdivision, Block "B", South 50 Deg 14 Min 00 Sec West, 970.00 feet to an existing iron rod, at a corner common with Lot 2 of said Sugarwood Commercial Site, also being the property of National Health Realty, Inc., as of record in Deed Book 229, page 712, at the Register's Office for Knox County, Tennessee;

Thence with the easterly property line of said Lot 2, North 39 Deg 32 Min 00 Sec West, 481.46 feet to an iron rod set, in the southerly terminus of Cavette Hill Lane, 50 feet in width;

Thence with the southerly terminus of Cavette Hill Lane, North 52 Deg 26 Min 00 Sec East, 30.00 feet to an iron rod set, at the intersection with the easterly right-of-way line of Cavette Hill Lane;

Thence leaving the southerly terminus of Cavette Hill Lane, with the easterly right-of-way line of Cavette Hill Lane, North 39 Deg 32 Min 00 Sec West, 50.00 feet to an iron rod set;

Thence South 52 Deg 26 Min 00 Sec West, 30.00 feet to an "X" in concrete;

Thence North 39 Deg 32 Min 00 Sec West, 90.57 feet to an iron rod set;

Thence North 37 Deg 29 Min 00 Sec West, 230.19 feet to an iron rod set;

Thence with a curve to the right, along an arc length of 39.23 feet, the central angle of which is 89 Deg 55 Min 00 Sec, the radius of which is 25.00 feet, the chord of which is North 07 Deg 28 Min 30 Sec East, 35.33 feet to an iron rod set, at the intersection with the southerly right-of-way line of Kingston Pike, 90 feet in width;

Thence leaving the easterly right-of-way line of Cavette Hill Lane, with the southerly right-of-way line of Kingston Pike, North 52 Deg 26 Min 00 Sec East, 844.53 feet to an iron rod set, at the intersection with the westerly right-of-way line of said Sugarwood Drive;



PAGE: 14 00 15

Exhibit B cont.

Thence leaving the southerly right-of-way line of Kingston Pike, with the westerly right-of-way line of Sugarwood Drive, with a curve to the right, along an arc length of 39.25 feet, the central angle of which is 89 Deg 57 Min 00 Sec, the radius of which is 25.00 feet, the chord of which is South 82 Deg 35 Min 30 Sec East, 35.34 feet to an iron rod set:

Thence South 37 Deg 37 Min 00 Sec East, 466.29 feet to an iron rod set:

Thence with a curve to the left, along an arc length of 206.99 feet, the central angle of which is 21 Deg 19 Min 14 Sec, the radius of which is 556.26 feet, the chord of which is South 48 Deg 16 Min 00 Sec East, 205.80 feet to an iron rod set;

Thence South 58 Deg 56 Min 00 Sec East, 156.87 feet to the Point of Beginning. Containing 774,234 square feet or 17.774 acres more or less, according to survey of Cherry Land Surveying, Inc. (TN Certification #2048) dated July 9, 2001.

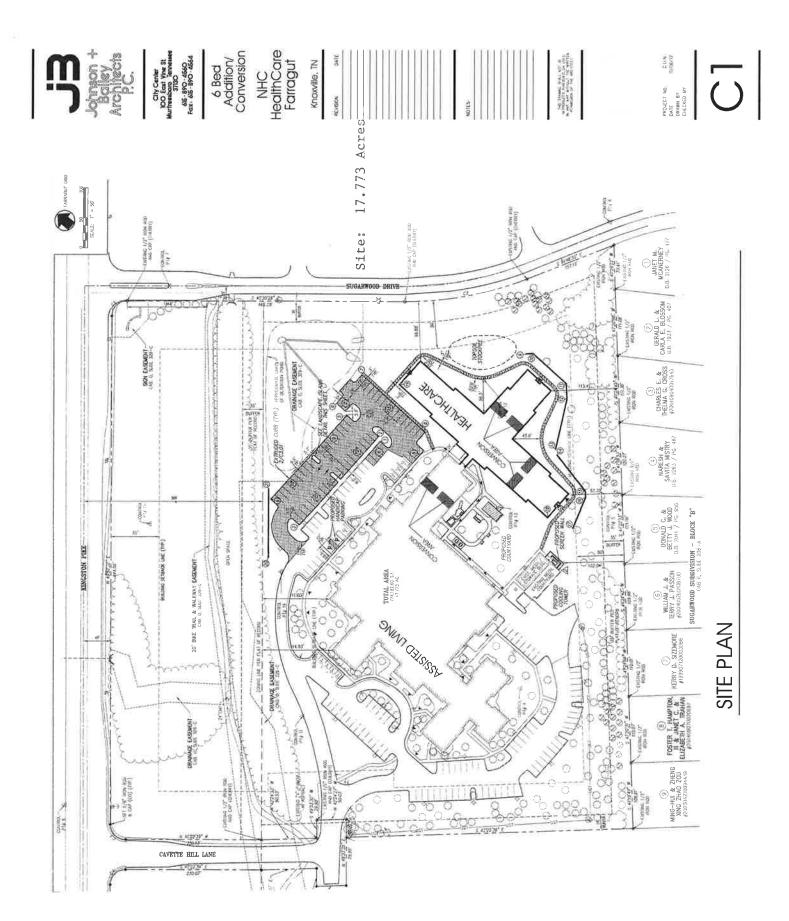
### Lot 2

SITUATED in District No. Six (6) of Knox County, Tennessee, and within the Town of Farragut, Tennessee, and being 16.41 acres known and designated as Lot 2 in the Final Plat for Sugarwood Commercial Site, a subdivision to Knox County, Tennessee, as shown by map of said subdivision of record in Map Cabinet O, Slide 329C, in the Knox County Register's Office, said lot being more particularly bounded and described as shown by map aforesaid, to which map specific reference is hereby made for a more particular description.

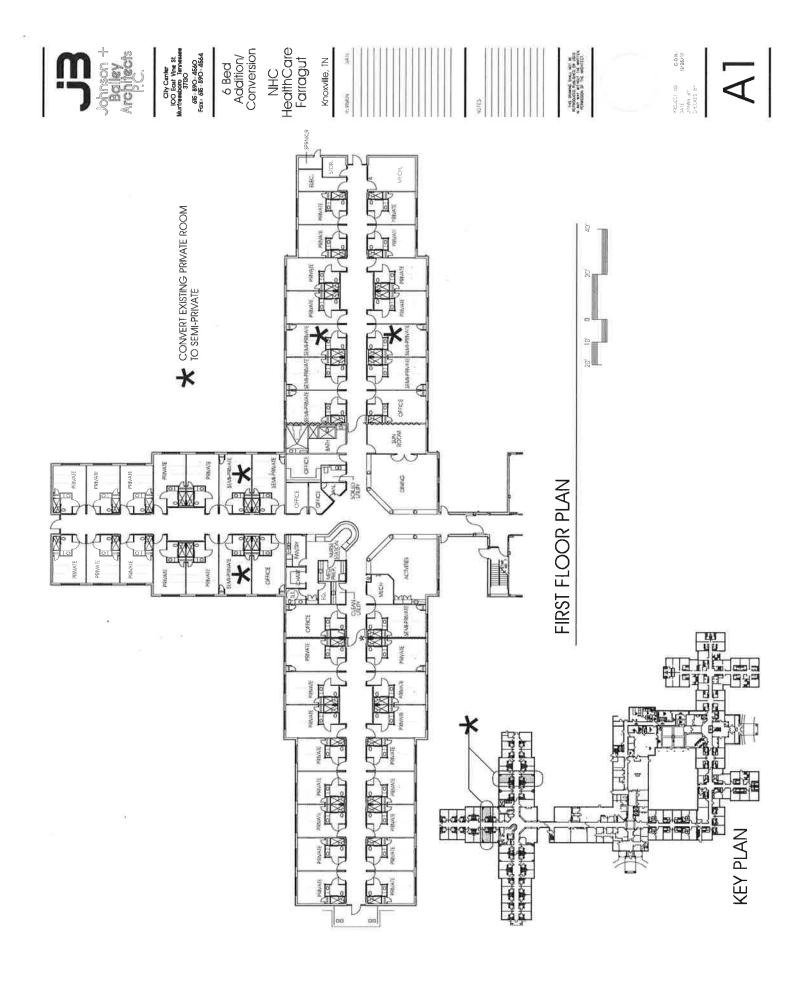
BEING the same property conveyed to National Health Realty, Inc. by National HealthCare Corporation by Quitclaim Deed as of September 9, 1998 of record in Deed Book 2299, page 712 in the Register of Deeds Office, Knox County, Tennessee.

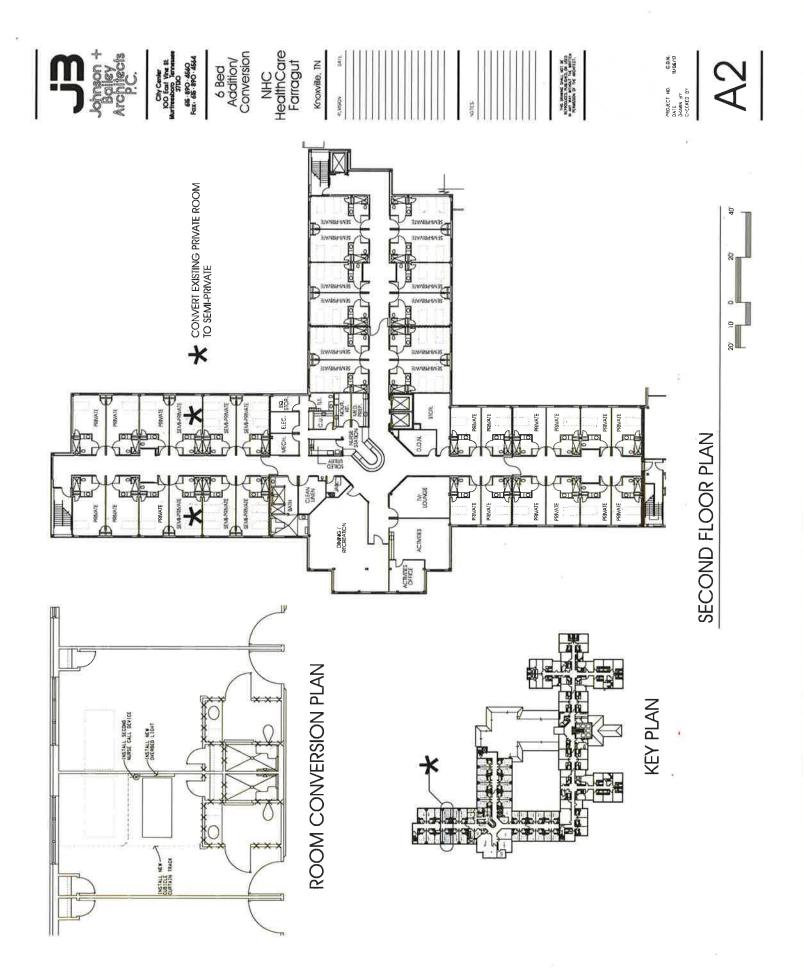


# Section A – 6B-1 a-d Plot Plan



### Section A – 6B-2 Floor Plan





# Section A – 6B-3 Public Transportation

### Who We Are

Knoxville Area Transit (KAT) is the City of Knoxville's public transportation system, operating buses, trolleys and paratransit service across the city.

### **Passengers & Routes**

Our team carries around 3 million passengers each year. Our 23 fixed routes and three trolley lines reach over 80% of the City of Knoxville's entire population within half a mile.

We are happy to welcome everyone aboard our system, regardless of age, color, national origin, citizenship status, physical or mental disability, race, religion, creed, gender or sexual orientation.

### **Funding & Union**

Our funding comes from the City of Knoxville, the State of Tennessee, the federal government, and fare revenues.

Many of our operators and service personnel are members of the Amalgamated Transit Union local Number 1164

In addition to this, we are committed to being an equal and diverse place to work. If you'd like to know more about this, please visit our <u>transparency and accountability section</u>.

### **About Knoxville Station Transit Center**

Here you can learn about the transit center and how we are the first LEED-certified government building.

### **Business Center: Doing Business With KAT**

If you are interested in doing business with KAT please take a look at your options.

### History

Here you can learn about the history of Knoxville transportation methods from the year 1876 to today.

### Partners & Programs

Here you can view a list of the partners that KAT works with and programs we are involved in.



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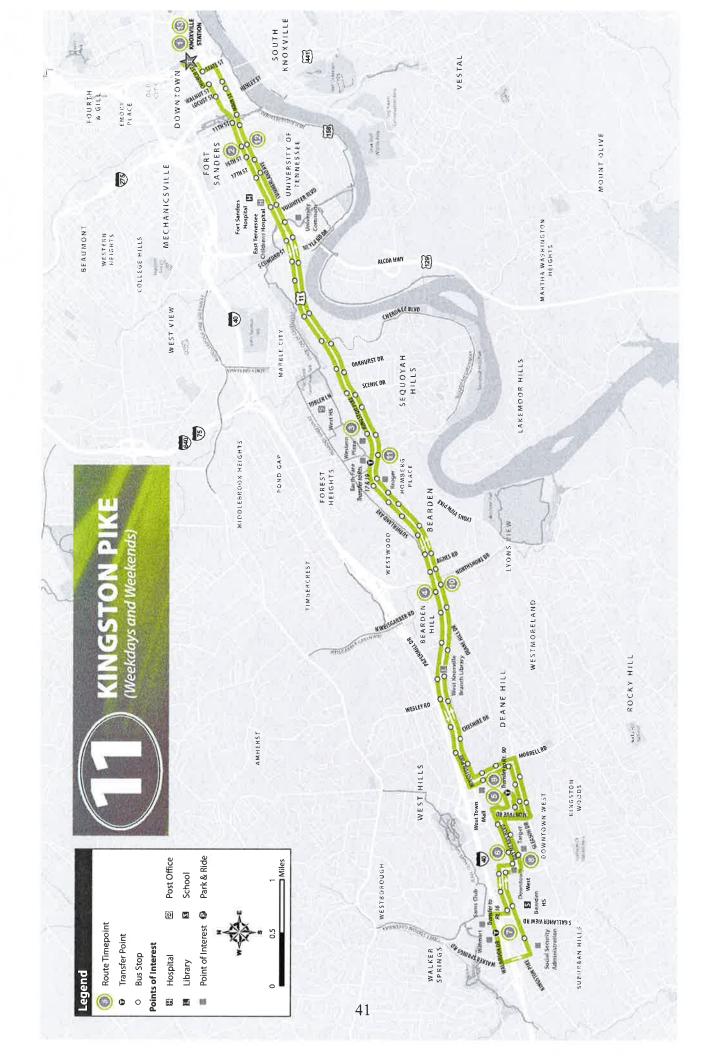
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Need help reading this schedule?

Need other general information on how to ride? Click here to Download the General Schedule Information pdf available from katbus.com



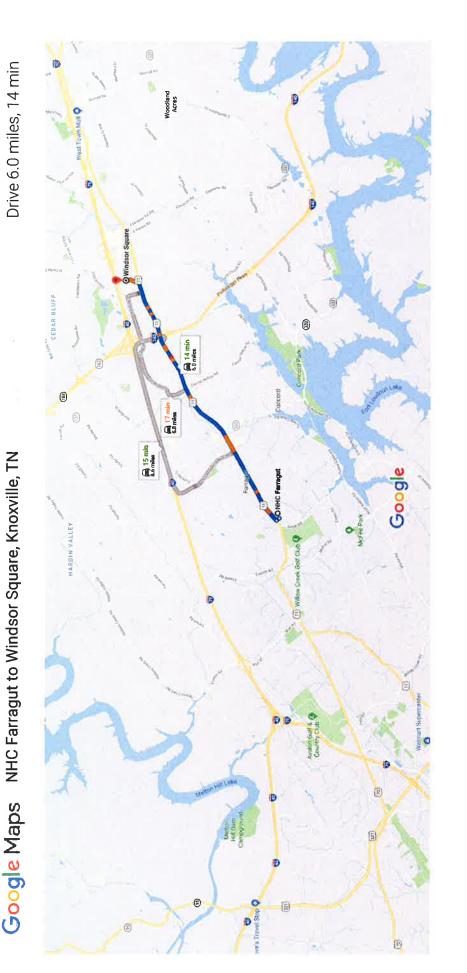


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Need help reading this schedule? Need other general information on how to ride? Click here to Download the General Schedule Information pdf available from katbus.com



14 min 6.0 miles Map data ©2017 Google 1 mi∟ via US-11 N/US-70 E/Kingston Pike Fastest route, lighter traffic than usual

via I-40 E/I-75 N and Kingston Pike

15 min

https://www.google.com/maps/dir/NHC+Farragut,+Cavette+Hill+Lane,+Knoxville,+TN/Windsor+Square,+Knoxville,+TN/@... 12/11/2017

# Section B General Criteria – B Need – A1 Nursing Facility Bed Need

### **Knox County**

County Bed Need

Population 65 & under Population 65-74 Population 75-84 Population 85+

2020		Needed Beds
Population	Rate	By Age
408,014	0.0005	204
47,781	0.012	573
23,403	0.06	1,404
9,795	0.15	<u>1,469</u>
488,993		3,650
VA =		140
Existing Beds	; =	1,827
Need =		1,963

Source: Office of Health Statistics, Bureau of Health Informatics, Tennessee Department of Health

Existing beds based on licensed beds, Licensed Health Facilities, TN Department of Health VA beds are not counted for purposes of calculating bed need.

### General Bed Need Formula

### **Knox County**

County Bed Need

Population 65 & under Population 65-74 Population 75-84 Population 85+

2020		Needed Beds
Population	Rate	By Age
408,014	0.0004	163
47,781	0.01	478
23,403	0.04	936
<u>9,795</u>	0.15	1,469
488,993		3,046
VA =		140
Existing Beds	=	1,827
Need =		1359

Source: Office of Health Statistics, Bureau of Health Informatics, Tennessee Department of Health

Existing beds based on licensed beds, Licensed Health Facilities, TN Department of Health VA beds are not counted for purposes of calculating bed need.

BY COUNTY AND STATE TOTAL, 2019 (Based on 2017 UTCBER Projection Series\*) NURSING HOME BED NEED BASED UPON THE OLD RATIO STANDARDS METHODOLOGY USED FOR MEDICARE BEDS NEED CALCULATIONS,

BED	184	223	89	71	167	695	314	612	513	1,593	181	146	923	5,596	157	133	1,743	1,349	428	63	223	156	54	360	1,216	160	326	293	1,411	926		
TOTAL POP	24,071	24,090	8,414	5,251	17,726	83,063	34,903	56,152	77,441	341,421	23,145	16,667	106,657	975,626	20,685	14,313	159,584	187,398	70,220	8,651	19,082	20,228	5,684	41,304	139,160	17,598	36,355	28,278	233,580	136,217		
COUNTY	MORGAN	OVERTON	PERRY	PICKETT	POLK	PUTNAM	RHEA	ROANE	ROBERTSON	RUTHERFORD	SCOTT	SEQUATCHIE	SEVIER	SHELBY	SMITH	STEWART	SULLIVAN	SUMNER	TIPTON	TROUSDALE	UNICOI	NOINO	VAN BUREN	WARREN	WASHINGTON	WAYNE	WEAKLEY	WHITE	WILLIAMSON	WILSON		
BED NEED	607	3, 122 66	217	287	568	147	246	373	214	06	186	124	530	184	3,554	62	192	409	132	327	722	545	264	192	827	274	257	705	115	471	920	74
TOTAL POP	66,616	966'9	27,279	26,743	59,553	18,198	30,072	33,922	27,123	9,085	19,136	12,320	57,733	19,032	483,425	8,513	29,055	43,689	13,002	35,286	57,017	55,411	27,625	24,023	105,581	29,974	34,274	91,811	12,408	49,559	216,612	6,994
COUNTY	HAMBLEN	HANCOCK	HARDEMAN	HARDIN	HAWKINS	HAYWOOD	HENDERSON	HENRY	HICKMAN	HOUSTON	HUMPHREYS	JACKSON	JEFFERSON	NOSNHOP	KNOX	LAKE	LAUDERDALE	LAWRENCE	LEWIS	LINCOLN	LOUDON	MCMINN	MCNAIRY	MACON	MADISON	MARION	MARSHALL	MAURY	MEIGS	MONROE	MONTGOMERY	MOORE
BED	53,353	815	359	185	119	1,290	881	394	139	292	596	266	163	310	91	354	510	144	974	3,863	150	180	419	325	403	182	427	486	294	219	734	144
TOTAL	7,037,025	78,731	51,420	16,727	13,437	138,116	108,679	41,721	14,740	28,777	60,449	41,481	18,811	34,496	7,879	37,510	57,398	15,038	64,687	706,549	12,059	20,074	55,589	39,736	47,573	19,192	42,543	52,184	30,597	24,407	74,149	14,068
COUNTY	STATE	ANDERSON	BEDFORD	BENTON	BLEDSOE	BLOUNT	BRADLEY	CAMPBELL	CANNON	CARROLL	CARTER	CHEATHAM	CHESTER	CLAIBORNE	CLAY	COCKE	COFFEE	CROCKETT	CUMBERLAN	DAVIDSON	DECATUR	DEKALB	DICKSON	DYER	FAYETTE	FENTRESS	FRANKLIN	GIBSON	GILES	GRAINGER	GREENE	GRUNDY

PREPARED BY: TENNESSEE DEPARTMENT OF HEALTH, DIVISION OF POLICY, PLANNING AND ASSESSMENT

Nov 2017

\*Projections Data Source: The University of Tennessee Center for Business and Economic Research Population Projection Data Files, Reassembled by the Tennessee Department of Health, Division of Policy, Planning and Assessment. Note: These data will not match the University of Tennessee Data exactly due to rounding.

### Section B. General Criteria - B Need A. 4

# Inventory, Utilization and Service Area JAR Report

Home

☆ Go to TN.gov

Department of Health

### Last Updated: 11/15/2017

For more information, please contact Health Care Facilites (615)741-7221 or 800-310-4650

### **Health Care Facilities**

### Licensed Facilities

### **Current Listings**

Type = Nursing Home County = KNOX Results = 16 Total Beds = 1967

### Click here to return to the search page

BEVERLY PARK PLACE HEALTH AND REHAB 5321 BEVERLY PARK CIRCLE Knoxville, TN 37918 Attn: SUSETTE WILLIAMSON 865-687-1321 Administrator: SUSETTE WILLIAMSON Owner Information: HILLCREST HEALTHCARE COMMUNITIES, INC. 5325 BEVERLY PARK CIRCLE Knoxville, TN 37918 865-687-1321 Facility License Number: 00000143
Status: Licensed
Number of Beds: 0271
Date of Last Survey: 08/02/2017
Date of Original Licensure: 07/01/1992
Date of Expiration: 05/17/2018

This Facility is Managed By: GRACE HEALTHCARE, LLC Chattanooga TN No Disciplinary Actions

2 FORT SANDERS TRANSITIONAL CARE UNIT 1901 CLINCH AVENUE Knoxville, TN 37916 Attn: Keith N. Altshuler 865-541-1111 Administrator: Keith N. Altshuler Owner Information: FORT SANDERS REGIONAL MEDICAL CENTER,INC 1901 CLINCH AVENUE Knoxville, TN 37916 865-541-1111 Facility License Number: 00000325 Status: Licensed Number of Beds: 0024 Date of Last Survey: 03/01/2017 Date of Original Licensure: 05/16/1994

			Date of Expiration: 09/08/2018 No Disciplinary Actions
3	HOLSTON HEALTH & REHABILITATION CENTER 3916 BOYDS BRIDGE PIKE Knoxville, TN 37914 Attn: KEITH S. MCCORD 865-524-1500	Administrator: KEITH S. MCCORD Owner Information: NHC HEALTHCARE/HOLSTON HILLS, LLC 3916 BOYDS BRIDGE PIKE Knoxville, TN 37914 865-524-1500	Facility License Number: 00000333 Status: Licensed Number of Beds: 0094 Date of Last Survey: 08/14/2017 Date of Original Licensure: 02/06/1995 Date of Expiration: 01/28/2018 No Disciplinary Actions
4	ISLAND HOME PARK HEALTH AND REHAB 1758 HILLWOOD DRIVE Knoxville, TN 37920 Attn: Trudy K. Durham 865-573-9621	Administrator: Trudy K. Durham Owner Information: HILLCREST HEALTHCARE COMMUNITIES,INC. 5325 BEVERLY PARK CIRCLE Knoxville, TN 37918 865-246-4018	Facility License Number: 00000144 Status: Licensed Number of Beds: 0095 Date of Last Survey: 06/12/2017 Date of Original Licensure: 07/01/1992 Date of Expiration: 02/24/2018  This Facility is Managed By: GRACE HEALTHCARE, LLC Chattanooga TN No Disciplinary Actions
5	Kindred Nursing and Rehabilitation - Northhaven 3300 North Broadway Knoxville, TN 37917 Attn: William R. Sharpe 865-689-2052	Administrator: William R. Sharpe Owner Information: Kindred Nursing Centers Limited Partners 680 South Fourth Street Louisville, KY 40202-2407 502-596-7300	Facility License Number: 00000148 Status: Licensed Number of Beds: 0096 Date of Last Survey: 09/13/2017 Date of Original Licensure: 07/01/1992 Date of Expiration: 06/28/2018 No Disciplinary Actions
6	LITTLE CREEK SANITARIUM 1811 LITTLE CREEK LANE Knoxville, TN 37922 Attn: Patricia Chapman 865-690-6727	Administrator: Patricia Chapman Owner Information: LITTLE CREEK SANITARIUM HOSPITAL&SCHOOL 1811 LITTLE CREEK LANE Knoxville, TN 37922 865-690-6727	Facility License Number: 00000147 Status: Licensed Number of Beds: 0038 Date of Last Survey: 08/10/2016 Date of Original Licensure: 07/01/1992 Date of Expiration: 04/26/2018 No Disciplinary Actions

NHC HEALTHCARE, FARRAGUT Administrator: KARLA LANE Facility License Number: 120 CAVETT HILL LANE Owner Information: 00000363 Status: Licensed Knoxville, TN 37922 NHC HEALTHCARE/FARRAGUT, LLC Attn: KARLA LANE 120 CAVETT HILL LANE Number of Beds: 0100 865-777-4000 Knoxville, TN 37934 Date of Last Survey: 423-777-4000 10/25/2017 Date of Original Licensure: 04/15/1998 Date of Expiration: 04/22/2018 No Disciplinary Actions Facility License Number: 00000319 Status: Licensed Number of Beds: 0166 Date of Last Survey: Administrator: DOUGLAS FORD 12/14/2016 NHC HEALTHCARE, FORT Date of Original Licensure: SANDERS Owner Information: 2120 HIGHLAND AVENUE KNOXVILLE HEALTH CARE CENTER, LP 07/01/1992 Date of Expiration: Knoxville, TN 37916 2120 HIGHLAND AVENUE 10/13/2018 Attn: DOUGLAS FORD Knoxville, TN 37916 865-525-4131 865-525-4131 This Facility is Managed By: NATIONAL HEALTHCARE **CORPORATION** Murfreesboro TN No Disciplinary Actions Facility License Number: 00000146 Administrator: Thoams Bradley Status: Licensed Shuford Number of Beds: 0129 NHC HEALTHCARE, KNOXVILLE Owner Information: Date of Last Survey: 809 E. EMERALD AVENUE NATIONAL HEALTHCARE/KNOXVILLE, 10/18/2017 Knoxville, TN 37917 Date of Original Licensure: Attn: Thoams Bradley Shuford 809 E. EMERALD AVENUE 865-524-7366 07/01/1992 Knoxville, TN 37917 Date of Expiration: 423-524-7366 05/17/2018 No Disciplinary Actions Facility License Number: 00000385 Status: Licensed Senator Ben Atchley State Administrator: DOUG OTTINGER Number of Beds: 0140 Owner Information: Veterans Home Date of Last Survey: ONE VETERANS WAY STATE OF TENNESSEE 03/07/2017 312 ROSA L. PARKS AVENUE Knoxville, TN 37931 Date of Original Licensure: Attn: DOUG OTTINGER Nashville, TN 37243 12/27/2006 615-741-0320 865-862-8100 Date of Expiration: 05/03/2018 No Disciplinary Actions 11 SERENE MANOR MEDICAL CENTER Administrator: RITA W. GRIFFIN Facility License Number: 00000149 Owner Information: 970 WRAY STREET Status: Licensed SERENE MANOR HOSPITAL, INC. Knoxville, TN 37917

Attn: RITA W, GRIFFIN 970 WRAY STREET Number of Beds: 0079 865-523-9171 Knoxville, TN 37917 Date of Last Survey: 865-523-9171 07/12/2017 Date of Original Licensure: 07/01/1992 Date of Expiration: 04/22/2018 No Disciplinary Actions Facility License Number: 00000150 Status: Licensed Administrator: Keith Lee Boyce SHANNONDALE HEALTH CARE Number of Beds: 0176 Owner Information: CENTER PRESBYTERIAN HOMES OF Date of Last Survey: 7424 MIDDLEBROOK PIKE TENNESSEE INC. 12/07/2016 Knoxville, TN 37909 Date of Original Licensure: 801 VANOSDALE ROAD Attn: Keith Lee Boyce 07/01/1992 Knoxville, TN 37909 865-690-3411 865-690-3411 Date of Expiration: 04/28/2018 No Disciplinary Actions Facility License Number: 00000142 Status: Licensed Number of Beds: 0113 Date of Last Survey: Administrator: Becky Strawn 03/08/2017 SUMMIT VIEW OF FARRAGUT, LLC Owner Information: Date of Original Licensure: 12823 KINGSTON PIKE SUMMIT VIEW OF FARRAGUT, LLC 13 Knoxville, TN 37934 07/01/1992 12823 KINGSTON PLACE Date of Expiration: Attn: Becky Strawn Knoxville, TN 37934 02/12/2018 865-966-0600 865-966-0600 This Facility is Managed By: SUMMIT VIEW HEALTH MGMT Knoxville TN No Disciplinary Actions Facility License Number: 00000404 Administrator: Todd Taylor Status: Licensed Number of Beds: 0030 WellPark at Shannondale Owner Information: Date of Last Survey: PRESBYTERIAN HOMES OF 7512 MIDDLEBROOK PIKE 14 Knoxville, TN 37909 TENNESSEE, INC 04/04/2017 Date of Original Licensure: 801 VANOSDALE ROAD Attn: Todd Taylor 10/19/2015 865-690-3411 Knoxville, TN 37909 Date of Expiration: 865-690-3411 10/18/2018 No Disciplinary Actions Facility License Number: Administrator: Claude Mapp 15 WEST HILLS HEALTH AND REHAB 00000145 Owner Information: 6801 MIDDLEBROOK PIKE Status: Licensed Knoxville, TN 37909 HILLCREST HEALTHCARE Number of Beds: 0194 Attn: Claude Mapp COMMUNITIES, INC. 5325 BEVERLY PARK CIRCLE Date of Last Survey: 865-588-7661 02/23/2017 Knoxville, TN 37918 865-246-4018

WESTMORELAND HEALTH &
REHABILITATION CENTER
5837 LYONS VIEW PIKE
Knoxville, TN 37919
Attn: Jodie Jones
865-584-3902

Administrator: Jodie Jones Owner Information: KNOXVILLE HEALTHCARE, LLC 485 CENTRAL AVENUE NE Cleveland, TN 37311 423-478-5953 Date of Original Licensure: 07/01/1992 Date of Expiration: 04/21/2018

This Facility is Managed By: GRACE HEALTHCARE LLC Chattanooga TN No Disciplinary Actions

Facility License Number: 00000141
Status: Licensed
Number of Beds: 0222
Date of Last Survey: 09/27/2017
Date of Original Licensure: 07/01/1992
Date of Expiration: 04/08/2018

This Facility is Managed By: HEALTH SERVICES MANAGEMENT GROUP Cleveland TN No Disciplinary Actions



### **Knox County Nursing Homes Occupancy**

NURSING HOMES	2017 Licensed Beds*	2014 Occupancy	2015 Occupancy	2016 Occupancy
Beverly Park Place Health and Rehab	271	86.2%	84.5%	73.9%
Fort Sanders TCU	24	80.2%	75.7%	78.4%
Holston Health & Rehabilitation Center	94	72.2%	83.1%	86.3%
Island Home Park Health and Rehab	95	87.0%	75.9%	76.5%
Kindred Nursing and Rehabilitation - Northhaven	96	89.6%	87.3%	85.4%
Little Creek Sanitarium	38	95.6%	92.0%	94.3%
NHC HealthCare, Farragut	100	95.7%	94.3%	93.1%
NHC HealthCare, Fort Sanders	166	83.7%	76.9%	84.6%
NHC HealthCare, Knoxville	129	76.5%	75.0%	74.1%
Serene Manor Medical Center	79	93.8%	92.0%	93.8%
Shannondale Health Care Center	176	90.6%	97.7%	96.3%
2 Summit View of Farragut	113	89,5%	62.2%	90.8%
Tennova Healthcare-Physicians Regional Medical Center	N/A	73.6%	62.2%	N/A
WellPark at Shannondale*	30	N/A	11.4%	26.4%
5 West Hills Health and Rehab	194	69.1%	63.5%	53.4%
Westmoreland Health & Rehabilitation Center	222	65.0%	65.4%	63.5%
Total	1827	83.2%	74.9%	78.1%

<sup>\*</sup> Senator Ben Atchley State Veterans Home 140 beds have been omitted from the analysis.

Tennova Healthcare-Physicians Regional Medical Center 25 beds went into inactive status effective 9/7/16 - 10/7/18.

WellPark at Shannondale was licensed on 10/19/15 and reported data from 11/30/15 - 12/31/15.

Source: 2014-2016 JAR Reports Utilization

### Knox County Private and Semi-private Rooms

Î	Nursing Harres	Licensed Beds	# of Beds in Pvt Rooms	# of Beds in Semi-Pvt Rooms	# of Beds In Ward
- 3	Nursing Homes	Deus	PVEROOMS	Jeilli-F Vt Rooms	III VValu
1	Beverly Park Place Health and Rehab	271	63	208	141
2	Fort Sanders TCU	24	24		<u>:</u> ≉
3	Holston Health & Rehabilitation Center	94	38	52	
4	Island Home Park Health and Rehab	95	3	92	
5	Kindred Nursing and Rehabilitation - Northhaven	96	4	78	14
6	Little Creek Sanitarium	38	32	6	
7	NHC HealthCare, Farragut	100	58	42	
8	NHC HealthCare, Fort Sanders	166	12	154	36
9	NHC HealthCare, Knoxville	129	35	94	2
10	Serene Manor Medical Center	79	8	26	45
11	Shannondale Health Care Center	176	176	*	
12	Summit View of Farragut	113	2	111	-
13	Tennova Healthcare-Physicians Regional Medical Center	N/A	N/A	N/A	N/A
14	WellPark at Shannondale	30	30		<u> </u>
15	West Hills Health and Rehab	194	62	62	-
16	Westmoreland Health & Rehabilitation Center	222		222	-

<sup>\*</sup> Tennova Healthcare-Physicians Regional Medical Center 25 beds went into inactive status effective 9/7/16 - 10/7/18.

Source: 2016 Joint Annual Report

**Knox County Nursing Homes** 2014 - 2016 Patient Days

	NURSING HOMES	2017 Licensed Beds*	CMS Star Rating	2014 Patient Days	2015 Patient Days	2016 Patient Days	'14 - '16 % of Change	2014 % Occ.	2015 % Occ.	2016 % Occ.
-	1 Beverly Park Place Health and Rehab	271	5	85,277	83,575	73,109	-14.3%	86.2%	84.5%	73.9%
7	2 Fort Sanders TCU	24	5	7,022	6,628	6,872	-2.1%	80.2%	75.7%	78.4%
m	3 Holston Health & Rehabilitation Center	94	5	28,706	28,517	29,618	3.2%	72.2%	83.1%	86.3%
4	4 Island Home Park Health and Rehab	95	2	30,160	26,322	26,533	-12.0%	87.0%	75.9%	76.5%
2	S Kindred Nursing and Rehabilitation - Northhaven	96	2	31,379	30,590	29,931	4.6%	%9.68	87.3%	85.4%
9	6 Little Creek Sanitarium	38	N/A	13,260	12,765	13,086	-1.3%	%9:56	92.0%	94.3%
7	7 NHC HealthCare, Farragut	100	2	34,919	34,418	33,977	-2.7%	95.7%	94.3%	93.1%
00	8 NHC HealthCare, Fort Sanders	166	5	50,717	46,608	51,239	1.0%	83.7%	%6.9%	84.6%
o	9 NHC HealthCare, Knoxville	129	င	38,834	35,302	34,906	-10.1%	76.5%	75.0%	74.1%
10	10 Serene Manor Medical Center	62	-	27,039	26,537	27,036	%0:0	93.8%	92.0%	93.8%
-	11 Shannondale Health Care Center	176	4	66,166	62,775	61,865	-6.5%	%9'06	97.7%	96.3%
12	12 Summit View of Farragut	113	1	36,934	25,675	37,464	1.4%	89.5%	62.2%	90.8%
13	13 Tennova Healthcare-Physicians Regional Medical Center*	N/A	N/A	6,715	6,093	N/A	A/A	73.6%	62.2%	N/A
4	14 WellPark at Shannondale*	30	5	N/A	109	2,893	N/A	N/A	11.4%	26.4%
15	15 West Hills Health and Rehab	194	4	48,910	44,992	37,815	-22.7%	69.1%	63.5%	53.4%
16	16 Westmoreland Health & Rehabilitation Center	222	~	52,628	52,496	51,449	-2.2%	65.0%	65.4%	63.5%

\* Senator Ben Atchley State Veterans Home 140 beds have been omitted from the analysis. Tennova Healthcare-Physicians Regional Medical Center 25 beds went into inactive status effective 9/7/16 - 10/7/18. WellPark at Shannondale was licensed on 10/19/15 and reported data from 11/30/15 - 12/31/15.

Source: 2014 - 2016 JAR Reports Medicare.gov

Knox County Nursing Homes 2014 - 2016 Admissions & Average Length of Stay

_		2017		Admissions		Avera	Average Length of Stay	itay
	NURSING HOMES	Licensed Beds	2014	2015	2016	2014	2015	2016
-	Beverly Park Place Health and Rehab	271	657	613	669	217	136	142
2	Fort Sanders TCU	24	542	489	539	13	14	13
m	Holston Health & Rehabilitation Center	94	478	484	431	104	112	138
4	Island Home Park Health and Rehab	95	220	158	321	111	57	137
വ	5 Kindred Nursing and Rehabilitation - Northhaven	96	237	297	322	247	111	109
9	6 Little Creek Sanitarium	38	25	31	19	891	404	495
7	7 NHC HealthCare, Farragut	100	1,613	1,797	1,780	23	19	19
00	8 NHC HealthCare, Fort Sanders	166	571	747	892	120	62	58
o	9 NHC HealthCare, Knoxville	129	555	556	725	69	62	49
10	10 Serene Manor Medical Center	79	28	26	25	1,278	380	393
=	11 Shannondale Health Care Center	176	323	309	72	83	214	603
12	12 Summit View of Farragut	113	345	342	345	75	25	8
13	13 Tennova Healthcare-Physicians Regional Medical Center*	N/A	665	625	N/A	10	10	N/A
4	14 WellPark at Shannondale*	30	N/A	7	141	A/A	15	20
15	15 West Hills Health and Rehab	194	416	527	471	118	88	81
16	16 Westmoreland Health & Rehabilitation Center	222	809	569	479	86	49	73

\* Senator Ben Atchley State Veterans Home 140 beds have been omitted from the analysis, Tennova Healthcare-Physicians Regional Medical Center 25 beds went into inactive status effective 9/7/16 - 10/7/18. WellPark at Shannondale was licensed on 10/19/15 and reported data from 11/30/15 - 12/31/15.

Source: 2014 - 2016 JAR Reports

Knox County Nursing Homes 2016

NURSING HOMES	2016 Licensed Beds	Beds Medicare Only	beds Dually Certified	Level I Medicaid	Licensed Only Non-Certified	SNF Medicare/ ADC	Medicaid ADC	All Other Payors ADC	Non skilled ADC	Total ADC
Beverly Park Place Health and Rehab	271	0	271	0	0	28	1,3	0	170	199 63
2 Fort Sanders TCU	24	24	0	0	0	17	00.0	£.	0	18,30
3 Holston Health & Rehabilitation Center	94	0	94	0	0	38	0.20	0	43	80,81
Island Home Park Health and Rehab	95	0	98	0	0	11	1,5	0.8	09	72.87
S Kindred Nursing and Rehabilitation - Northhaven	96	0	86	0	0	15	13	0	99	81,50
6 Little Creek Sanitarium	38	0	0	0	38	0	0	0	38	35,75
7 NHC HealthCare, Farragut	100	100	0	0	0	76	0	7.69	თ	92,83
8 NHC HealthCare, Fort Sanders	166	0	166	0	0	43	9.48	0	88	140,47
9 NHC HealthCare, Knoxville	129	0	129	0	0	33	2	0	61	95,48
10 Serene Manor Medical Center	79	0	0	62	0	0	00.0	0	74	73.87
11 Shannondale Health Care Center	176	0	176	0	0	23	00.00	40	106	168.64
12 Summit View of Farragut	113	0	113	0	0	18	0.98	ď	62	102.39
Tennova Healthcare-Physicians Regional Medical Center*	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
14 WellPark at Shannondale	30	30	0	0	٥	80	00.0	0.11	0	8.11
15 West Hills Health and Rehab	194	0	194	0	0	26	00'0	0	77	103.32
16 Westmoreland Heath & Rehabilitation Center	222	Ö	222	c	c	60	1.16	0	122	140.78

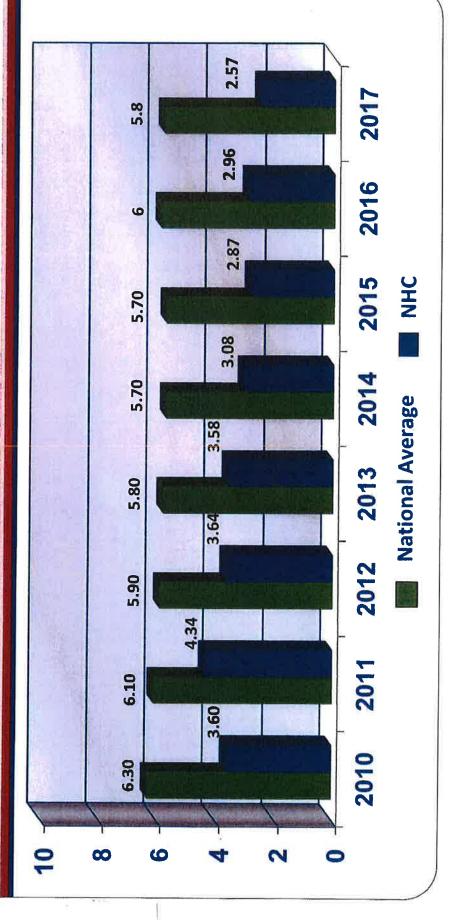
<sup>\*</sup> Tennova Healthcare-Physicians Regional Medical Center 25 beds went into inactive status effective 9/7/16 - 10/7/18.

Source: 2016 Joint Annual Report

# Section B. General Criteria - B Need A. 12 Quality Control and Monitoring



# NHC vs. National Average 2010-2017 Deficiencies per Survey

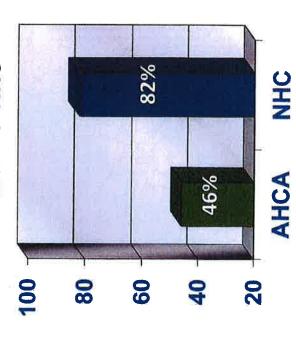


NHC

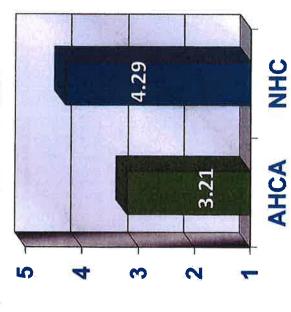
# CMS Five-Star Ratings

Operational Excellence - YTD 2017

Four and Five-Star Ratings % AHCA vs. NHC



Average Overall Scores AHCA vs. NHC



## Section B. General Criteria – B Need A. 14a Occupancy summary for the 6-bed addition

OCCUPANCY SUMMARY FILL RATE = 4 NET PATIENTS PER MONTH

% OCCUPANCY 33.33% 79.17%	91.94% 91.67% 91.94%	91.67% 91.94% 91.94%	91.67% 91.94%	91.67% 91.94%	85.89%	91.94%	91.95%	91.94%	91.67%	91.94%	91.67%	91.94%	91.94%	91.67%	91.94%	91.67%	91.94%	91.85%
PATIENT DAYS AVAILABLE 186	180 186 186	180 186 186	180	180	2,190	186	174	186	180	186	180	186	186	180	186	180	186	2,196
PATIENT DAYS 62 133	165 171	165 171 171	165 171	165 171	1,881	171	160	171	165	171	165	171	171	165	171	165	171	2,017
DAYS IN MONTH 31	30 31	33 33	30 31	30	365	31	29	31	30	31	30	31	31	30	31	30	31	366
AVERAGE CENSUS FOR MONTH 2.00 4.75	5.50 5.50 5.50	5.50 5.50 5.50	5.50	5.50		5.50	5.50	5.50	5.50	5.50	5.50	5.50	5.50	5.50	5.50	5.50	5.50	
CENSUS AT END OF MONTH 4.00 5.50	5.50 5.50 5.50	5.50 5.50 5.50	5.50 5.50	5.50 5.50	5.50	5.50	5.50	5.50	5.50	5.50	2.50	5.50	5.50	5.50	5.50	5.50	5.50	5.50
NET INCREASE IN PATIENTS 4.00	0.00	0.00	0.00	0.00	5.50	0.00	00.00	00.00	00.00	0.00	0.00	00.00	00.00	00.00	00.00	00.00	00.00	00.00
CENSUS AT BEGINNING OF MONTH 0.00 4.00	5.50 5.50 5.50	5.50 5.50 5.50	5.50	5.50	0.00	5.50	5.50	5.50	5.50	5.50	5.50	5.50	5.50	5.50	5.50	5.50	5.50	5.50
MONTH Jan-19 Feb-19	Apr-19 May-19	Jun-19 Jul-19 Aug-19	Sep-19 Oct-19	Nov-19 Dec-19	YEAR 1	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	YEAR 2

# Section B. General Criteria - B Need A 14c Additional Occupancy Rate Standards

## Medicare.gov Nursing Home Compare

The Official U.S. Government Site for Medicare

15 hospitals in Knox, Tennessee.

### **Nursing Home Search Results**

Nursing Home Information	Overall Rating	Health Inpections	Staffing	Quality Ratings
BEVERLY PARK PLACE HEALTH	5 out of 5 stars	4 out of 5 stars	3 out of 5 stars	5 out of 5 stars
AND REHAB	Much Above Average	Above Average	Average	Much Above Average
5321 BEVERLY PARK CIRCLE KNOXVILLE, TN 37918 (865) 687-1321				
FORT SANDERS	5 out of 5 stars	5 out of 5 stars	5 out of 5 stars	5 out of 5 stars
1901 CLINCH AVE KNOXVILLE, TN 37916 (865) 541-1581	Much Above Average	Much Above Average	Much Above Average	Much Above Average
HOLSTON HEALTH	5 out of 5 stars	5 out of 5 stars	3 out of 5 stars	4 out of 5 stars
& REHABILITATION CENTER	Much Above Average	Much Above Average	Average	Above Average
3916 BOYDS BRIDGE PIKE KNOXVILLE, TN 37914 (865) 524-1500		Ū		
ISLAND HOME	2 out of 5 stars	2 out of 5 stars	3 out of 5 stars	3 out of 5 stars
PARK HEALTH AND REHAB	Below Average	Below Average	Average	Average
1758 HILLWOOD DRIVE KNOXVILLE, TN 37920 (865) 573-9621				

Nursing Home Information	Overall Rating	Health Inpections	Staffing	Quality Ratings
KINDRED HEALTH AND REHABILITATION- NORTHHAVEN 3300 BROADWAY NE KNOXVILLE, TN 37917 (865) 689-2052	2 out of 5 stars  Below Average			2 out of 5 stars  Below Average
NHC HEALTHCARE, FARRAGUT 120 CAVETT HILL LANE KNOXVILLE, TN 37922 (865) 777-4000	2 out of 5 stars Below Average	1 out of 5 stars  Much Below  Average	5 out of 5 stars  Much Above  Average	5 out of 5 stars  Much Above  Average
NHC HEALTHCARE, FT SANDERS 2120 HIGHLAND AVE KNOXVILLE, TN 37916 (865) 525-4131	5 out of 5 stars  Much Above Average		3 out of 5 stars Average	5 out of 5 stars  Much Above  Average
NHC HEALTHCARE, KNOXVILLE 809 EAST EMERALD AVE KNOXVILLE, TN 37917 (865) 524-7366	3 out of 5 stars Average	2 out of 5 stars  Below Average	3 out of 5 stars Average	5 out of 5 stars  Much Above Average
SENATOR BEN ATCHLEY STATE VETERANS' HOME ONE VETERANS WAY KNOXVILLE, TN 37931 (865) 862-8100	4 out of 5 stars  Above Average			4 out of 5 stars
SERENE MANOR MEDICAL CTR. 970 WRAY ST KNOXVILLE, TN 37917 (865) 523-9171	1 out of 5 stars  Much Below Average			1 out of 5 stars  Much Below  Average

Nursing Home Information	Overall Rating	Health Inpections	Staffing	Quality Ratings
SHANNONDALE HEALTH CARE CENTER 7424 MIDDLEBROOK PIKE KNOXVILLE, TN 37909 (865) 690-3411	4 out of 5 stars  Above Average	4 out of 5 stars  Above Average		4 out of 5 stars Above Average
SUMMIT VIEW OF FARRAGUT, LLC 12823 KINGSTON PIKE KNOXVILLE, TN 37923 (865) 966-0600	1 out of 5 stars  Much Below Average		3 out of 5 stars Average	2 out of 5 stars  Below Average
WELLPARK AT SHANNONDALE 7512 MIDDLEBROOK PIKE KNOXVILLE, TN 37909 (865) 690-3411	5 out of 5 stars  Much Above Average			2 out of 5 stars  Below Average
WEST HILLS HEALTH AND REHAB 6801 MIDDLEBROOK PIKE KNOXVILLE, TN 37919 (865) 588-7661	4 out of 5 stars  Above Average			2 out of 5 stars Below Average
WESTMORELAND HEALTH AND REHABILITATION CENTER 5837 LYONS VIEW PIKE KNOXVILLE, TN 37919 (865) 584-3902	1 out of 5 stars  Much Below Average			4 out of 5 stars  Above Average

### Knox County Nursing Facilities State Survey Results by Number of Deficiencies

12/11/2017

Facility	CMS Star Rating	Survey Date	Number of Health Deficiencies	Average Number of Hith Deficiences in TN	Difference in Avg Number of Hith Deficiences in TN	Average Number of Hith Deficiences in US	Difference in Avg Number of Hith Deficiences in US
Beverly Park Place Health and Rehab	5	8/2/2017 8/24/2016 8/5/2015	5 1 2	5,2 4,9 5,2	(0,2) (3,9) (3,2)	7.2 7.4 7.1	(2.2) (6.4) (5.1)
Fort Sanders TCU	5	3/1/2017 2/18/2016 1/27/2015	0 0 0	5,2 4,9 5,2	(5.2) (4.9) (5.2)	7.2 7.4 7.1	(7.2) (7.4) (7.1)
Hoiston Health & Rehabilitation Center	5	8/9/2017 8/31/2016 8/11/2015	0 4 0	5.2 4.9 5.2	(5,2) (0,9) (5,2)	7.2 7.4 7.1	(7.2) (3.4) (7.1)
Island Home Park Health and Rehab	2	6/7/2017 6/15/2016 6/10/2015	3 5 5	5.2 4.9 5.2	(2.2) 0.1 (0.2)	7.2 7.4 7.1	(4.2) (2.4) (2.1)
Kindred Nursing and Rehabilitation - Northhaven	2	9/13/2017 9/15/2016 9/23/2015	4 4 6	5.2 4.9 5.2	(1.2) (0.9) 0.8	7.2 7.4 7.1	(3.2) (3.4) (1.1)
NHC HealthCare, Farragut	2	10/19/2016 10/28/2015 8/13/2014	4 2 3	4.9 4.9 5.2	(0.9) (2.9) (2.2)	7.2 7.5 7.1	(3.2) (5.5) (4.1)
NHC HealthCare, Fort Sanders	5	12/14/2016 12/2/2015 10/1/2014	0 2 2	4.9 4.9 5.2	(4.9) (2.9) (3.2)	7.2 7.5 7.1	(7.2) (5.5) (5.1)
NHC HealthCare, Knoxville	3	10/20/2016 10/21/2015 8/6/2014	8 4 4	4,9 4,9 5,2	3,1 (0.9) (1,2)	7.2 7.5 7.1	0.8 (3.5) (3.1)
Serene Manor Medical Center	1	7/12/2017 8/9/2016 7/26/2015	3 7 6	5.2 4.9 5.2	(2.2) 2.1 0.8	7.2 7.4 7.1	(4.2) (0.4) (1.1)
Shannondale Health Care Center	4	12/7/2016 11/18/2015 9/17/2014	4 0 4	4.9 4.9 5.2	(0.9) (4.9) (1.2)	7.2 7.5 7.1	(3.2) (7.5) (3.1)
Summit View of Farragut	1	3/8/2017 2/24/2016 2/27/2015	9 9 14	5,2 4,9 5,2	3.8 4.1 8.8	7.2 7.4 7.1	1.8 1.6 6.9
WellPark of Shannondale	5	4/4/2017 4/6/2016	1 0	5.2 4.9	(4.2) (4.9)	7.2 7.4	(6.2) (7.4)
West Hills Health and Rehab	4	2/23/2017 2/10/2016 1/22/2015	8 2 1	5,2 4,9 5,2	2.8 (2.9) (4.2)	7.2 7:4 7.1	0.8 (5.4) (6.1)
Westmoreland Health & Rehabilitation Center	1	9/27/2017 10/6/2016 8/30/2015	2 10 3	5.2 4.9 5.2	(3.2) 5.1 (2.2)	7.2 7.4 7.1	(5.2) 2.6 (4.1)

Little Creek Sanitarium and Tennova Healthcare have been ornitted from the above table. Little Creek is not Medicare certified and Tennova is currently in inactive status.

Source: Medicare.gov Nursing Home Compare

# Section B – Need - C Service Area Map

# County Level Map

# Section B - Economic Feasibility - A 5 Letter from Architect



November 15, 2017

Mr. Andy Clark National Healthcare Corporation 100 East Vine Street Murfreesboro, TN 37130

Re: 6 Bed Addition/Conversion CON

NHC HealthCare Farragut

Knoxville, TN

Dear Mr. Clark:

This CON is to convert six (6) existing private patient rooms to six (6) semi-private patient rooms thereby increasing the license bed count by at total of six (6) beds. This increase will give the facility a total of one hundred six (106) licensed beds. The original design for this health care center included two sizes of private patient rooms. The larger of these private rooms was so designed that it could be converted in the future to a semi-private room, similar to the semi-private rooms included in the original design, if and when there was an established need for additional beds. It is anticipated that the conversion of these rooms will require only limited renovations.

Based on a renovated gross building area of 2,292 sq. ft., it is my opinion, based upon recently completed similar projects, that total renovation costs for the referenced project should be approximately \$54.54 per sq. ft., or a total of \$125,000.00. This cost is exclusive of all soft costs (A/E fees, etc.), movable equipment, and furnishings.

Additional parking was added for the facility during the last construction project which consisted of a therapy addition. The existing number of spaces exceed the currently parking demand by sufficient numbers to more than satisfy the demand that will be created by the six (6) additional beds.

The physical environment of the remodeled six (6) patient rooms will conform to applicable construction and life safety Codes adopted by the State of Tennessee Department of Health, and will conform to the requirements of the 2010 Guidelines for the Design and Construction of Health Care Facilities.

Please advise if you require any additional information relative to construction costs.

Sincerely,

JOHNSON + BAILEY ARCHITECTS P.C.

James Richard Pettit AIA

# Section B - Economic Feasibility - B 5 Project Funding



December 11, 2017

Ms. Melanie Hill, Executive Director State of Tennessee Health Services and Development Agency 502 Deaderick Street, 9<sup>th</sup> Floor Nashville, TN 37243

RE: NHC HealthCare/Farragut, LLC d/b/a NHC HealthCare, Farragut (Knox County),

6 Bed Addition \$140,000

Dear Ms. Hill:

National HealthCare Corporation, a NYSE American publicly traded company with over \$69,000,000 of cash and cash equivalents, as stated in the October 31, 2017 10-Q, will make available all the necessary funds for the operation and working capital for the above referenced project. These funds are available on immediate notice.

Should you have any further questions or comments, please advise.

Sincerely,

NATIONAL HEALTHCARE CORPORATION

Brian F. Kidd

Senior Vice President, Controller and Principal Accounting Officer

### UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

### FORM 10-O

V-01 IVMO1								
<ul> <li>         \times QUARTERLY REPORT UNDER SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934         \text{ For the quarterly period ended September 30, 2017}</li></ul>								
Commission file number <u>001</u>	1–13489							
NHC NOTIFICATION IN THE PROPERTY OF THE PROPER								
(Exact name of registrant as specified	d in its Charter)							
<u>Delaware</u> (State or other jurisdiction of incorporation or organization  100 E. Vine Street	52-2057472 (I.R.S. Employer Identification No.)							
Murfreesboro, TN  37130  (Address of principal executive  (Zip Code)	e offices)							
(615) 890–2020 Registrant's telephone number, inclu	ding area code							
Indicate by check mark whether the registrant: (1) Has filed all reports required to be fil during the preceding 12 months (or for such shorter period that the registrant was requirements for the past 90 days. Yes [x] No []								
Indicate by check mark whether the registrant has submitted electronically and posted on to be submitted and posted pursuant to Rule 405 of Regulation S-T ( $\S 232.405$ of this cl registrant was required to submit and post such files). Yes $[x]$ No $[]$								
Indicate by check mark whether the registrant is a large accelerated filer, an accelerate emerging growth company. See the definitions of "large accelerated file," "accelerated file in Rule 12b-2 of the Exchange Act.								
Large Accelerated filer []	Accelerated filer [x]							
Non-accelerated filer (Do not check if a smaller reporting company) []	Smaller reporting company []							
	Emerging growth company []							
If an emerging growth company, indicate by check mark if the registrant has elected not to revised financial accounting standards provided pursuant to Section 13(a) of the Exchang								
Indicate by check mark whether the registrant is a shell company (as is defined in Rule 12t Act). Yes $[]$ No $[x]$	b–2 of the Exchang							
15,196,855 shares of common stock of the registrant were outstanding as of November 7, 2	2017.							

### PART I. FINANCIAL INFORMATION

Item 1. Financial Statements.

### NATIONAL HEALTHCARE CORPORATION

Interim Condensed Consolidated Statements of Income

(in thousands, except share and per share amounts) (unaudited)

	Three Months Ended September 30				Nine Months Ended September 30				
	_	2017		2016		2017		2016	
Revenues:	7		5						
Net patient revenues	\$	230,048	\$	218,647	\$	685,854	\$	653,240	
Other revenues		11,937		12,634		34,831		35,397	
Net operating revenues		241,985		231,281		720,685		688,637	
Cost and Expenses:									
Salaries, wages and benefits		145,900		140,403		426,639		405,491	
Other operating		64,039		58,956		190,778		177,571	
Facility rent		10,106		10,314		30,273		30,960	
Depreciation and amortization		10,833		9,998		31,609		28,847	
Interest		1,322		1,020		3,599		2,913	
Total costs and expenses	-	232,200		220,691	-	682,898	-	645,782	
Income Before Non-Operating Income		9,785		10,590		37,787		42,855	
Non-Operating Income	-	6,090	-	5,091	_	16,047	1	14,789	
Income Before Income Taxes		15,875		15,681		53,834		57,644	
Income Tax Provision		(4,691)		(4,571)		(19,448)		(20,969)	
Net Income		11,184		11,110		34,386		36,675	
Loss Attributable To Noncontrolling Interest	_	168	_			349	_	· •	
Net Income Attributable to National HealthCare Corporation	\$	11,352	\$	11,110	\$	34,735	\$	36,675	
Earnings Per Share Attributable to National HealthCare Corporation Stockholders:									
Basic	\$	0.75	\$	0.73	\$	2,29	\$	2.42	
Diluted	\$	0.75	\$	0.73	\$	2.28	\$	2.41	
Weighted Average Common Shares Outstanding:									
Basic		15,195,394		15,198,696		15,186,315		15,128,728	
Diluted		15,220,567		15,222,648		15,217,797		15,216,838	
Dividends Declared Per Common Share	\$	0.48	\$	0.45	\$	1.41	\$	1.30	

### Interim Condensed Consolidated Statements of Comprehensive Income

(unaudited - in thousands)

	Three Months Ended September 30					Nine Mon Septen			
		2017		2016		2017	_	2016	
Net Income	\$	11,184	\$	11,110	\$	34,386	\$	36,675	
Other Comprehensive Income (Loss):									
Unrealized gains (loss) on investments in marketable securities		(3,976)		5,458		8,380		36,085	
Reclassification adjustment for realized gains on sale of securities		(17)		(264)		(255)		(804)	
Income tax (expense) benefit related to items of other comprehensive		1.550		(2.028)		(2.074)		(12 502)	
income		1,572	_	(2,028)	-	(3,074)		(13,582)	
Other Comprehensive Income (Loss), net of tax		(2,421)		3,166		5,051		21,699	
Loss Attributable to Noncontrolling Interest		168				349			
Comprehensive Income Attributable to National HealthCare Corporation	\$	8,931	\$	14,276	\$	39,786	\$	58,374	

### NATIONAL HEALTHCARE CORPORATION Interim Condensed Consolidated Balance Sheets

(in thousands)

	Sep	otember 30, 2017	De	cember 31, 2016	
	u	naudited			
Assets					
Current Assets:					
Cash and cash equivalents	\$	69,790	\$	26,335	
Restricted cash and cash equivalents		9,783		3,125	
Marketable securities		143,763		138,013	
Restricted marketable securities		15,627		22,773	
Accounts receivable, less allowance for doubtful accounts of \$7,999 and \$5,743, respectively		80,258		82,531	
Inventories		7,113		7,508	
Prepaid expenses and other assets		2,582		2,648	
Notes receivable, current portion		1,267		3,259	
Federal income tax receivable		5,913		4,665	
Total current assets	-	336,096		290,857	
Property and Equipment:					
Property and equipment, at cost		954,739		933,140	
Accumulated depreciation and amortization		(402,396)		(373,516	
Net property and equipment	-	552,343		559,624	
Other Assets:					
Restricted cash and cash equivalents		2,167		2,129	
Restricted marketable securities		148,983		160,931	
Deposits and other assets		6,228		5,244	
Goodwill		17,600		17,600	
Notes receivable, less current portion		11,989		13,820	
Investments in limited liability companies		35,431		37,242	
Total other assets		222,398		236,966	
Total assets	\$	1,110,837	\$	1,087,447	

### Interim Condensed Consolidated Balance Sheets (continued)

(in thousands, except share and per share amounts)

	September 30, 2017 unaudited			2016
Liabilities and Stockholders' Equity				
Current Liabilities:				
Trade accounts payable	\$	14,736	\$	18,593
Capital lease obligations, current portion		3,641		3,481
Accrued payroll		55,586		65,912
Amounts due to third party payors		20,649		17,019
Accrued risk reserves, current portion		25,410		25,898
Other current liabilities		20,293		13,207
Dividends payable		7,294		6,818
Total current liabilities	-	147,609		150,928
Long-term debt		120,000		120,000
Capital lease obligations, less current portion		23,997		26,748
Accrued risk reserves, less current portion		70,103		65,264
Refundable entrance fees		8,827		9,924
Obligation to provide future services		3,236		3,236
Deferred income taxes		26,027		22,072
Other noncurrent liabilities		15,542		16,302
Deferred revenue		4,007		3,362
Total liabilities		419,348		417,836
Stockholders' Equity:				
Common stock, \$.01 par value; 45,000,000 shares authorized; 15,196,855 and 15,162,938 shares,				
respectively, issued and outstanding		152		152
Capital in excess of par value		214,347		211,457
Retained earnings		405,250		391,934
Accumulated other comprehensive income		71,119		66,068
Total National HealthCare Corporation stockholders' equity		690,868		669,611
Noncontrolling interest		621		2
Total stockholders' equity		691,489		669,611
Total liabilities and stockholders' equity	\$	1,110,837	\$	1,087,447

### Interim Condensed Consolidated Statements of Cash Flows

(unaudited - in thousands)

Nine Months Ended

	September 30			
		2017		2016
			(as	adjusted)
Cash Flows From Operating Activities:	¢.	34,386	\$	36,675
Net income	\$	34,380	Ф	30,073
Adjustments to reconcile net income to net cash provided by operating activities:		21.600		20.045
Depreciation and amortization		31,609		28,847
Provision for doubtful accounts receivable		5,612		5,774
Equity in earnings of unconsolidated investments		(5,908)		(4,926
Distributions from unconsolidated investments		7,748		7,163
Gains on sale of restricted marketable securities		(255)		(804
Deferred income taxes		881		909
Stock-based compensation		1,263		502
Changes in operating assets and liabilities, net of the effect of acquisitions:				
Accounts receivable		(3,339)		1,667
Income tax receivable		(1,248)		(1,003
Inventories		395		122
Prepaid expenses and other assets		(942)		(704
Trade accounts payable		(3,857)		(2,769
Accrued payroll		(10,326)		(14,759
Amounts due to third party payors		3,630		2,353
Accrued risk reserves		4,375		(899
Other current liabilities		7,086		5,880
Other noncurrent liabilities		(760)		(84
Deferred revenue		645		837
	-	70,995		64,781
Net cash provided by operating activities		10,773		V 131 0 2
Cash Flows From Investing Activities:		(24,328)		(50,466
Additions to property and equipment		(176)		(1,282
Investments in unconsolidated companies		(170)		(2,419
Investments in notes receivable		2.070		845
Collections of notes receivable		3,970		(34,747
Purchases of restricted marketable securities		(24,874)		
Sales of restricted marketable securities		46,598		30,963
Net cash provided by (used in) investing activities		1,190	5-1-1	(57,106
Cash Flows From Financing Activities;				
Tax expense from stock-based compensation		=		(1,134
Principal payments under capital lease obligations		(2,591)		(2,440
Dividends paid to common stockholders		(20,943)		(18,977
Issuance of common shares		1,627		10,070
Repurchase of common shares		-:		(8,195
Equity attributable to noncontrolling interest		970		-
Entrance fee refunds		(1,097)		(196
Change in deposits		=		253
Net cash used in financing activities		(22,034)		(20,619
Net Increase (Decrease) in Cash, Cash Equivalents, Restricted Cash, and Restricted Cash Equivalents		50,151		(12,944
Cash, Cash Equivalents, Restricted Cash, and Restricted Cash Equivalents, Beginning of Period		31,589		49,314
	\$	81,740	\$	36,370
Cash, Cash Equivalents, Restricted Cash, and Restricted Cash Equivalents, End of Period	4	61,740	Ψ	30,370
Balance Sheet Classifications:				
Cash and cash equivalents	\$	69,790	\$	19,212
Restricted cash and cash equivalents		11,950		17,158
Total Cash, Cash Equivalents, Restricted Cash, and Restricted Cash Equivalents	\$	81,740	\$	36,370

### Interim Condensed Consolidated Statements of Stockholders' Equity

(in thousands, except share and per share amounts)
(unaudited)

	Commo Shares	on Stock Amo	ount.	E	capital in excess of ear Value		etained arnings		Other mprehensive Income	(	Non- controlling Interest	Total ckholders' Equity
Balance at January 1, 2016	15,000,616	\$	150	\$	209,469	5	368,013	\$	53,364	\$		\$ 630,996
Net income attributable to National	15,000,010	Ψ	150	Ψ	207,107		200,010	Ψ	33,501			000,000
HealthCare Corporation	_		-		_		36,675		12		V=	36,675
Other comprehensive income	_		-		_		)-		21,699			21,699
Stock-based compensation	-		_		502		1.2		-			502
Tax expense from exercise of stock												
options	-		-		(1,134)		1.77				-	(1,134)
Shares sold – options exercised	278,623		3		10,067		-		-		_	10,070
Repurchase of common stock	(130,000)		(1)		(8,194)		-		-			(8,195)
Dividends declared to common												
stockholders (\$1.30 per share)			-		-		(19,798)				1.5	 (19,798)
Balance at September 30, 2016	15,149,239	\$	152	\$	210,710	\$	384,890	\$	75,063	\$		\$ 670,815
Balance at January 1, 2017	15,162,938	\$	152	\$	211,457	\$	391,934	\$	66,068	\$		\$ 669,611
Net income attributable to National					,							
HealthCare Corporation			-		594		34,735		_		-	34,735
Net loss attributable to noncontrolling												
interest			-		-		_		_		(349)	(349)
Equity contributed by noncontrolling												
interest	_		-		/ <u>~</u>		_		-		970	970
Other comprehensive income	_		-		· ·		-		5,051		-	5,051
Stock-based compensation	_		-		1,263		_		-		_	1,263
Shares sold - options exercised	33,917		-		1,627		_		-			1,627
Dividends declared to common												
stockholders (\$1.41 per share)							(21,419)					(21,419)
Balance at September 30, 2017	15,196,855	\$	152	\$	214,347	\$	405,250	\$	71,119	\$	621	\$ 691,489

### **UNITED STATES** SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

FORM	M 10–K
·	d) OF THE SECURITIES AND EXCHANGE ACT OF 1934 ded December 31, 2016 OR
[ ] TRANSITION REPORT PURSUANT TO SECTION 13 OR 15	
Commission F	ile No. 001–13489
	HC
(Exact name of registrant as s	pecified in its Corporate Charter)
<b>Delaware</b> (State of Incorporation)	<b>52–2057472</b> (I.R.S. Employer I.D. No.)
(Address of princi	Tennessee 37130 pal executive offices) ber: 615–890–2020
Securities registered pursua	ant to Section 12(b) of the Act.
Title of Each Class Shares of Common Stock	Name of Each Exchange on which Registered NYSE MKT
Securities registered pursuant t	o Section 12(g) of the Act: None
Indicate by check mark if the registrant is a well-known seasoned issuer, as c	lefined in Rule 405 of the Securities Act. Yes [ ] No [x]
Indicate by check mark if the registrant is not required to file reports pursuant	t to Section 13 or Section 15(d) of the Act. Yes [] No [x]
Indicate by check mark whether the registrant (1) has filed all reports requiring the preceding 12 months or for such shorter period that the registr requirements for the past 90 days: Yes $[x]$ No $[\ ]$	ired to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 ant was required to file such reports), and (2) has been subject to such filing
	and posted on its corporate Web site, if any, every Interactive Data File required 105 of this chapter) during the preceding 12 months (or for such period that the
	05 of Regulation S-K is not contained herein, and will not be contained, to the sincorporated by reference in Part III of this Form 10-K or any amendment to
Indicate by check mark whether the registrant is a large accelerated filer, a defined in Rule 12b–2 of the Act). Large accelerated filer [ ] Accelerated files [ ] $\alpha$	an accelerated filer, a non-accelerated filer or a smaller reporting company (a filer $[x]$ Non-accelerated filer $[a]$ Smaller reporting company $[a]$
Indicate by check mark whether the registrant is a shell company (as defined	in Rule 12b-2 of the Exchange Act). Yes [ ] No [x]

The aggregate market value of Common Stock held by non-affiliates on June 30, 2016 (based on the closing price of such shares on the NYSE MKT) was approximately \$505 million. For purposes of the foregoing calculation only, all directors, named executive officers and persons known to the Registrant to be holders of 5% or more of the Registrant's Common Stock have been deemed affiliates of the Registrant.

The number of shares of Common Stock outstanding as of February 9, 2017 was 15,177,938.

Documents Incorporated by Reference

The following documents are incorporated by reference into Part III, Items 10, 11, 12, 13 and 14 of this Form 10–K:

The Registrant's definitive proxy statement for its 2017 shareholder's meeting.

### ITEM 8. FINANCIAL STATEMENTS AND SUPPLEMENTARY DATA

### REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

Board of Directors and Stockholders National HealthCare Corporation

We have audited the accompanying consolidated balance sheets of National HealthCare Corporation as of December 31, 2016 and 2015 and the related consolidated statements of income, comprehensive income, stockholders' equity and cash flows for each of the three years in the period ended December 31, 2016. Our audits also included the financial statement schedule listed in the Index at Item 15(a). These financial statements and schedule are the responsibility of the Company's management. Our responsibility is to express an opinion on these financial statements and schedule based on our audits.

We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the consolidated financial position of National HealthCare Corporation at December 31, 2016 and 2015 and the consolidated results of its operations and its cash flows for each of the three years in the period ended December 31, 2016, in conformity with U.S. generally accepted accounting principles. Also, in our opinion, the related financial statement schedule, when considered in relation to the basic financial statements taken as a whole, presents fairly in all material respects the information set forth therein.

As discussed in Note 1 to the consolidated financial statements, the Company changed its presentation of restricted cash in the statements of cash flows as a result of the adoption of the amendments to the FASB Accounting Standards Codification resulting from Accounting Standards Update No. 2016–18, Statement of Cash Flows (Topic 230)—Restricted Cash—a consensus of the FASB Emerging Issues Task Force.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), National HealthCare Corporation's internal control over financial reporting as of December 31, 2016, based on criteria established in Internal Control-Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission (2013 Framework) and our report dated February 15, 2017, expressed an unqualified opinion thereon.

/s/ Ernst & Young LLP

Nashville, Tennessee February 15, 2017

### **Consolidated Statements of Income**

(in thousands, except share and per share amounts)

			31,								
	= =	2016	6 2015		2016 2015		2016 2015		2016 2015		2014
Revenues:											
Net patient revenues	\$	880,724	\$	864,846	\$	829,287					
Other revenues		45,914	_	41,776		42,396					
Net operating revenues	_	926,638	-	906,622		871,683					
Costs and Expenses:											
Salaries, wages and benefits		548,007		532,735		510,249					
Other operating		233,833		227,072		217,143					
Facility rent		41,292		39,967		39,731					
Depreciation and amortization		39,023		37,114		34,384					
Interest		3,941		2,608		2,165					
Total costs and expenses		866,096	-	839,496		803,672					
Income Before Non–Operating Income		60,542		67,126		68,011					
Non-Operating Income		19,665	7.=	18,148		17,182					
Income Before Income Taxes		80,207		85,274		85,193					
Income Tax Provision		(29,669)		(32,131)		(31,824)					
Net Income		50,538		53,143		53,369					
Dividends to Preferred Stockholders	- 1	n ba	лf,	(6,819)		(8,670)					
Net Income Available to Common Stockholders	\$_	50,538	\$_	46,324	\$	44,699					
Earnings Per Common Share:											
Basic	\$	3.34	\$	3.34	\$	3.24					
Diluted	\$	3.32	\$	3.20	\$	3.14					
Weighted Average Common Shares Outstanding:											
Basic		15,134,518		13,889,134		13,816,095					
Diluted		15,206,997		14,491,433		14,222,133					
Dividends Declared Per Common Share	\$	1.75	\$	1.54	\$	1.34					

### NATIONAL HEALTHCARE CORPORATION Consolidated Statements of Comprehensive Income

(in thousands)

		Year Ended December 31,					
		2016		2015		2014	
Net Income	\$	50,538	\$	53,143	\$	53,369	
Other Comprehensive Income (Loss):							
Unrealized gains (losses) on investments in marketable securities		21,705		(17,740)		30,416	
Reclassification adjustment for realized gains on sale of securities		(816)		(566)		(379)	
Income tax (expense) benefit related to items of other comprehensive income (loss)		(8,185)		7,062		(11,614)	
Other comprehensive income (loss), net of tax	H	12,704		(11,244)		18,423	
Comprehensive Income	\$_	63,242	\$_	41,899	\$_	71,792	

### **Consolidated Balance Sheets**

(in thousands)

	December 31,				
		2016		2015	
Assets					
Current Assets:					
Cash and cash equivalents	\$	26,335	\$	38,208	
Restricted cash and cash equivalents		3,125		8,793	
Marketable securities		138,013		116,168	
Restricted marketable securities		22,773		18,276	
Accounts receivable, less allowance for doubtful					
accounts of \$5,743 and \$5,583, respectively		82,531		84,095	
Inventories		7,508		7,568	
Prepaid expenses and other assets		2,648		2,171	
Notes receivable, current portion		3,259		460	
Federal income tax receivable		4,665		3,203	
Total current assets	, <del>-</del>	290,857		278,942	
Property and Equipment:					
Property and equipment, at cost		933,140		875,287	
Accumulated depreciation and amortization		(373,516)		(339,241)	
Net property and equipment		559,624		536,046	
Other Assets:					
Restricted cash and cash equivalents		2,129		2,313	
Restricted marketable securities		160,931		151,590	
Deposits and other assets		5,244		8,451	
Goodwill		17,600		17,600	
Notes receivable, less current portion		13,820		12,704	
Investments in limited liability companies		37,242		37,683	
Total other assets		236,966		230,341	
Total assets	\$_	1,087,447	\$	1,045,329	

### **Consolidated Balance Sheets**

(in thousands, except share and per share amounts)

		Dece	1,	
	-	2016		2015
Liabilities and Stockholders' Equity				
Current Liabilities:				
Trade accounts payable	\$	18,593	\$	20,128
Capital lease obligations, current portion		3,481		3,279
Accrued payroll		65,912		65,338
Amounts due to third party payors		17,019		16,654
Accrued risk reserves, current portion		25,898		27,069
Other current liabilities		13,207		12,192
Dividends payable		6,818		5,996
Total current liabilities	-	150,928		150,656
	-			
Long-term debt		120,000		120,000
Capital lease obligations, less current portion		26,748		30,228
Accrued risk reserves, less current portion		65,264		71,439
Refundable entrance fees		9,924		9,865
Obligation to provide future services		3,236		3,440
Deferred income taxes		22,072		9,096
Other noncurrent liabilities		16,302		16,294
Deferred revenue		3,362		3,315
Stockholders' Equity:				
Common stock, \$.01 par value; 30,000,000 shares				
authorized; 15,162,938 and 15,000,616 shares,				
respectively, issued and outstanding		152		150
Capital in excess of par value		211,457		209,469
Retained earnings		391,934		368,013
Accumulated other comprehensive income		66,068		53,364
Total stockholders' equity		669,611		630,996
Total liabilities and stockholders' equity	\$	1,087,447	\$	1,045,329
	4.5		-	

### **Consolidated Statements of Cash Flows**

(in thousands)

(in thousand	ds)			1.15	2.1	
	-	2016	Year E	nded Decembe	r 31,	2014
	-	2016	. O.	2015	) <del></del>	2014
Cash Flows From Operating Activities:	•	50 520		(as adjusted)	e.	(as adjusted)
Net income	2	50,538	\$	53,143	\$	53,369
Adjustments to reconcile net income to net cash provided by						
operating activities:		20.022		27.114		34,384
Depreciation and amortization		39,023		37,114		
Provision for doubtful accounts		5,967		6,583		6,228
Equity in earnings of unconsolidated investments		(6,636)		(5,845)		(6,675)
Distributions from unconsolidated investments		8,059		6,505		10,288
Gains on sale of marketable securities		(816)		(566)		(379)
Deferred income taxes		4,791		(648)		(1,434)
Stock-based compensation		509		1,982		2,021
Changes in operating assets and liabilities, net of the effect of acquisitions:						
Accounts receivable		(4,403)		(11,835)		(5,215)
Income tax receivable		(1,462)		1,524		(4,727)
Inventories		60		(441)		19
Prepaid expenses and other assets		(477)		89		(2,587)
Trade accounts payable		(1,535)		4,251		2,827
Accrued payroll		574		5,479		(3,603)
Amounts due to third party payors		365		(6,277)		1,312
Other current liabilities and accrued risk reserves		(3,526)		(7,455)		(5,652)
Obligation to provide future services		(204)		(487)		238
Other noncurrent liabilities		8		283		1,486
Deferred revenue		47		(44)		39
Net cash provided by operating activities	-	90,882		83,355		81,939
	-	70,002	-	03,333	-	01,737
Cash Flows From Investing Activities:		(62 (01)		(58,416)		(53,298)
Additions to property and equipment		(62,601)				(1,975)
Investments in unconsolidated companies		(1,282)		(674)		
Acquisition of non-controlling interest		(5.051)		(5 (3()		(768)
Investments in notes receivable		(5,251)		(5,676)		(767)
Collections of notes receivable		1,636		4,948		3,156
Purchases of marketable securities		(48,620)		(60,540)		(62,165)
Sale of marketable securities	_	34,642	_	47,574		48,786
Net cash used in investing activities		(81,476)		(72,784)		(67,031)
Cash Flows From Financing Activities:						
Borrowings under credit facility				110,000		
Redemption of preferred shareholders		3E		(130,538)		<del></del>
Principal payments under capital lease obligations		(3,278)		(3,089)		(2,436)
Dividends paid to preferred stockholders		7=		(8,986)		(8,670)
Dividends paid to common stockholders		(25,795)		(21,089)		(18,704)
Issuance of common shares		10,772		10,634		7,429
Repurchase of common shares		(8,195)		*		(6,995)
Tax (expense) benefit from exercise of stock options		(1,096)		1,942		201
Debt issuance costs		(1,020)		(601)		
Entrance fee deposits (refunds)		59		(354)		(501)
Change in deposits		402		406		(448)
	-	(27,131)	-	(41,675)	-	(30,124)
Net cash used in financing activities	-	(27,131)		(41,073)	9.	(30,124)
Net Decrease in Cash, Cash Equivalents, Restricted Cash, and Restricted Cash Equivalents		(17,725)		(31,104)		(15,216)
Cash, Cash Equivalents, Restricted Cash, and Restricted Cash		(,)		(,)		( , , ,
Equivalents, Beginning of Period		49,314		80,418		95,634
	-	17,511	1	00,770	- 1	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
Cash, Cash Equivalents, Restricted Cash, and Restricted Cash	\$	31,589	\$	49,314	\$	80,418
Equivalents, End of Period	Φ =	31,309	Φ_	77,314	Φ.	00,410
Balance Sheet Classifications:						
Cash and cash equivalents	\$	26,335	\$	38,208	\$	69,767
Restricted cash and cash equivalents	-	5,254	- 7	11,106		10,651
Total Cash, Cash Equivalents, Restricted Cash, and Restricted	-	- ,	_	,		
Cash Equivalents	\$	31,589	. \$_	49,314	\$_	80,418

### NATIONAL HEALTHCARE CORPORATION Consolidated Statements of Cash Flows

(continued)

	Y	ear Ended Decemb	er 31,
(in thousands)	2016	2015	2014
Supplemental Information:			
Cash payments for interest	\$ 4,528	\$ 2,965	\$ 2,242
Cash payments for income taxes	27,668	29,183	36,642
Non-cash financing and investing activities include:			
Buildings, personal property, and obligations recorded under capital lease agreements	-	-	39,032

# Section B, Economic Feasibility – C Historical & Data Charts w/Assumptions

### HISTORICAL DATA CHART

					X	Total Facility
						Project Only
Give information for the last three (3) years for which compl or agency. The fiscal year begins in January (Month).	ete c	data are availa	able fo	or the facility		
or agency. The hoodi year begins in earliary (world).		Year 2014		Year 2015	-3 <u></u>	Year 2016
A. Utilization Data (Specify unit of measure) Patient Days % Occupancy (160 Licensed Beds)		34,919 95.67%		34,419 94.30%	- C:	33,977 92,83%
B. Revenue from Services to Patients						
<ul><li>1. Inpatient Services</li><li>2. Outpatient Services</li></ul>	\$	23,833,911	\$	23,770,693	\$	22,076,133
3. Emergency Services 4. Other Operating Revenue (Specify) See Attached Schedules		650,925		633,206	2 === 2 ===	604,721
Gross Operating Revenue	_\$_	24,484,836	\$	24,403,899	\$	22,680,854
C。Deductions from Gross Operating Revenue						
Contractual Adjustments     Provision for Charity Care	_\$	(8,470,201)	\$	(7,736,699)	_\$_	(6,690,813)
3. Provisions for Bad Debt		(23,179)	7	(53,876)		(77,830)
Total Deductions	_\$_	(8,493,380)	\$	(7,790,575)	\$	(6,768,643)
NET OPERATING REVENUE	\$	15,991,456	\$	16,613,324	<u>\$</u>	15,912,211
D. Operating Expenses						
1. Salaries and Wages						
a. Direct Patient Care	\$	3,059,572	\$	3,154,338	\$	3,107,848
b. Non-Patient Care		1,813,301		1,838,560 513,980		1,924,303 526,554
<ol> <li>Physician's Salaries and Wages (Medical Services)</li> <li>Supplies</li> </ol>		527,844 126,546	-	140,342	F : (4	150,322
4. Rent		120,040	-	140,042		100,022
a. Paid to Affiliates						
b. Paid to Non-Affiliates					_	
5. Management Fees:		470 744		409 400		477,366
a。Fees to Affiliates a.Fees to Non-Affiliates		479,744	.——	498,400	· ·	477,300
6. Other Expenses (Specify)		9,703,198		9,065,330	· · · ·	8,617,519
Total Operating Expenses	\$	15,710,205	\$	15,210,950	\$	14,803,912
E. Earnings Before Interest, Taxes and Depreciation	\$	281,251	\$	1,402,374	\$	1,108,299
For Non-Operating Expenses						
1. Taxes	_\$	79,005	\$\$	78,664	\$	78,231
2. Depreciation		898,674		929,460		972,680
Interest     Other Non-Operating Expenses		1,097	-	3		94
Total Non-Operating Expenses	\$	978,776	\$	1,008,127	\$	1,051,005
NET INCOME (LOSS)	_\$	(697,525)	\$	394,247	\$	57,294

NET INCOME (LOSS)	\$ (697,525)	\$ 394,247	\$ 57,294
G. Other Deductions  1. Annual Principal Debt Repayment	\$	\$ 	\$ 
2. Annual Capital Expenditure	213,333	443,510	333,479
Total Other Deductions	\$ 213,333	\$ 443,510	\$ 333,479
NET BALANCE	\$ (910,858)	\$ (49,263)	\$ (276,185)
DEPRECIATION	\$ 898,674	\$ 929,460	\$ 972,680
FREE CASH FLOW (Net Balance + Depreciation)	\$ (12,184)	\$ 880,197	\$ 696,495

X	Total Facility
	Project Only

### **HISTORICAL DATA CHART - OTHER EXPENSES**

OTHER EXPENSES CATEGORIES	Year 2014		Year 2015	8	Year 2016
1. Professional Services Contract 2. Contract Labor 3. Imaging Intrepretation Fees 4 5.	\$	\$		\$	
6	9,703,198	-	9,065,330	_	8,617,519
TOTAL OTHER EXPENSES	\$ 9,703,198	\$	9,065,330	\$	8,617,519

### HISTORICAL DATA CHART

X Total Facility
Project Only

Give information for the last three (3) years for which complete data are available for or agency. The fiscal year begins in January (Month).

rear	rear	rear
2014	2015	2016
· · · · · · · · · · · · · · · · · · ·		
182,795	175,806	182,186
464,802	455,833	419,152
	(1,955)	
98	=	(800)
3,230	3,522	4,183
650,925	633,206	604,721
	2014 182,795 464,802 98 3,230	2014 2015  182,795 175,806 464,802 455,833 (1,955) 98 - 3,230 3,522

HISTORICAL DATA CHART SUPPLEMENT ANALYSIS OF HISTORICAL OPERATING EXPENSES

	er Total			,864 \$ 3,983,032	69,735 465,411					39,711 128,752	155,259 355,479	,607 1,673,986	_			,736 1,719,736			32,875 32,875	7,8	636 636	40,399 40,399				
2015	Other	ent		\$ 902,864								79 1,267,607	94	22,	် ဝ	1,719,736	1,571,011	228,805	32,	1,832,174		40,	40,	27,		
	Salaries	Non-Patient	e Care	~	395,676	75,918	438,447	41,874	191,005	89,041	200,220	406,379					-			-						
39		Direct	Patient Care	\$3,080,168													36,570			37,600						
	Total			\$ 3,896,462	447,558	106,149	946,461	446,594	260,212	119,551	346,392	2,280,865	158,380	24,113	8,325	1,704,176	1,619,406	184,049	28,681	1,887,556	6,348	42,940	37,752	24,101		
2014	Other			\$ 914,502	72,700	31,657	503,143	384,481	76,039	21,199	120,552	1,930,710	158,380	24,113	8,325	1,704,176	1,583,270	184,049	28,681	1,846,080	6,348	42,940	37,752	24,101		
	Salaries	Non-Patient	Care		374,858	74,492	443,318	62,113	184,173	98,352	225,840	350,155														
	Sal	Direct	Patient Care	\$2,981,960								le.					36,136			41,476						
				Nursing	Social Services	Activities	Dietary	Plant Operations	Housekeeping	Laundry	Medical Records	Administrative & General	State License Fee	Insurance	IV Therapy	Pharmacy	Occupational Therapy	Speech Therapy	Inhalation Therapy	Physical Therapy	Transportation	Laboratory	X-Ray	Beauty and Barber	Miscellaneous	1

# HISTORICAL DATA CHART SUPPLEMENT ANALYSIS OF HISTORICAL OPERATING EXPENSES

				73	88	.05	1	43	66	85	23	197	06	127	13	01	.64	65	50	33	20	59	59	65		02!
2016	Total			\$ 3,956,173	471,388	103,705	956,111	467,043	260,799	124,585	370,623	1,418,097	94,090	21,027	33,713	1,659,201	1,525,764	247,665	38,950	1,783,133	6,520	40,159	44,459	26,465		\$13,649,670
	Other			\$ 917,939	68,633	34,851	504,620	402,136	76,228	36,751	124,587	1,000,242	94,090	21,027	33,713	1,659,201	1,487,025	247,665	38,950	1,752,258	6,520	40,159	44,459	26,465		\$8,617,519
	Salaries	Non-Patient	Care		402,755	68,854	451,491	64,907	184,571	87,834	246,036	417,855														\$1,924,303
		Direct	Patient Care	\$3,038,234													38,739			30,875						\$3,107,848
				Nursing	Social Services	Activities	Dietary	Plant Operations	Housekeeping	Laundry	Medical Records	Administrative & General	State License Fee	Insurance	IV Therapy	Pharmacy	Occupational Therapy	Speech Therapy	Inhalation Therapy	Physical Therapy	Transportation	Laboratory	X-Ray	Beauty and Barber	Miscellaneous	TOTAL

# Section B, Economic Feasibility – D Projected Data Chart

### PROJECTED DATA CHART

				Tot	al Facility
			Х	Pro	ject Only
Give information for the two (2) years following completion begins in (Month).	n of	this propos	al. T	he fis	scal year
begins in (Month).		Year Dec-19			Year Dec-20
A. Utilization Data (Specify unit of measure) (Patient Days) (% Occupancy)	_	1,881 85.89%		_	2,017 91.85%
B. Revenue from Services to Patients					
<ol> <li>Inpatient Services</li> <li>Outpatient Services</li> <li>Emergency Services</li> </ol>	_	\$1,209,312		_	\$1,348,605
Other Operating Revenue (Specify) Cafeteria Sales	_	10,762		_	12,002
Gross Operating Revenue	e \$	1,220,074		_\$_	1,360,607
C., Deductions from Gross Operating Revenue					
Contractual Adjustments     Provision for Charity Care	_\$_	(344,483)		_\$_	(402,696)
Provision for Charity Care     Provisions for Bad Debt	-	(4,324)		_	(4,730)
Total Deductions	s_\$_	(348,807)		\$	(407,426)
NET OPERATING REVENUE	_\$_	871,267		\$	953,181
D. Operating Expenses					
<ol> <li>Salaries and Wages         <ul> <li>Direct Patient Care</li> <li>Non-Patient Care</li> </ul> </li> <li>Physician's Salaries and Wages</li> <li>Supplies</li> <li>Rent         <ul> <li>Paid to Affiliates</li> <li>Paid to Non-Affiliates</li> </ul> </li> </ol>	\$ 	208,674 - 4,251 9,259		\$	213,018 - 4,378 10,227
<ul><li>5. Management Fees:</li><li>a. Fees to Affiliates</li><li>a. Fees to Non-Affiliates</li></ul>		33,944			37,694
6. Other Expenses (Specify)	_	517,959			545,375
Total Operating Expenses		774,087		<u>\$</u>	810,692
E. Earnings Befor Interest, Taxes and Depreciation	<u>   \$                                 </u>	97,180		\$	142,489
<ul><li>F. Non-Operating Expenses</li><li>1. Taxes</li><li>2. Depreciation</li><li>3. Interest</li></ul>	\$	6,746		\$	6,746
<ol><li>Other Non-Operating Expenses Total Non-Operating Expenses</li></ol>	s_\$	6,746		\$	6,746
NET INCOME (LOSS) Chart Continues Onto Next Page	_\$_	90,434		_\$_	135,743

NET INCOME (LOSS)	\$ 90,434	<u> </u>	135,743
G. Other Deductions 1. Annual Principal Debt Repayment 2. Annual Capital Expenditure	\$ 6,000	_\$	6,000
Total Other Deductions	\$ 6,000	\$	6,000
NET BALANCE	\$ 84,434	\$	129,743
DEPRECIATION	\$ 6,746	_\$	6,746
FREE CASH FLOW (Net Balance + Depreciation)	\$ 91,180	_\$	136,489
HISTORICAL DATA CHART, OTI		X F	otal Facility

### **HISTORICAL DATA CHART - OTHER EXPENSES**

OTHER EXPENSES CATEGORIES	Year Dec-19	8	Year Dec-20
1. Professional Services Contract 2. Contract Labor 3. Imaging Intrepretation Fees 4 5 6.	\$ 	\$	•
7. See attached schedules detailing other expenses by departr	 517,959		545,375
TOTAL OTHER EXPENSES	\$ 517,959	\$	545,375

### PROJECTED DATA CHART SUPPLEMENT

### PROJECTED DATA YEAR 1

	Sala			Other	Total			
	Direct Patient Care	Non-Patient Care						
Inhalation Therapy	Patient Care	Care	\$	2,455	\$	2,455		
Occupational Therapy				129,214		129,214		
Physical Therapy				129,434		129,434		
Speech Pathology				100		100		
Pharmacy				110,115		110,115		
Lab and Radiology				7,084		7,084		
IV Therapy				2,455		2,455		
Nursing Service	208,674			58,652		267,326		
Social Service				1,517		1,517		
Activities	=			1,457		1,457		
Dietary	=			23,548		23,548		
Plant Operations		*		6,277		6,277		
Housekeeping		19		3,412		3,412		
Laundry and Linen		·~		1,197		1,197		
Medical Records		海		5,787		5,787		
Adminstrative and General	-	<u> </u>	_	35,255	:	35,255		
Totals	\$ 208,674	\$ -	\$	517,959	\$	726,633		

### PROJECTED DATA CHART SUPPLEMENT

### PROJECTED DATA YEAR 2

		aries	Other	Total			
	Direct Patient Care	Non-Patient Care					
Inhalation Therapy	Patient Care	Care	\$ 2,711	\$	2,711		
Occupational Therapy			132,473		132,473		
Physical Therapy			132,715		132,715		
Speech Pathology			110		110		
Pharmacy			121,618		121,618		
Lab and Radilology			7,824		7,824		
IV Therapy			2,711		2,711		
Nursing Service	\$ 213,018		61,054		274,072		
Social Service	=		1,675		1,675		
Activities	-		1,609		1,609		
Dietary	=		26,008		26,008		
Plant Operations		æ	7,068		7,068		
Housekeeping		.=	3,769		3,769		
Laundry and Linen		-	1,322		1,322		
Medical Records			6,392		6,392		
Adminstrative and General			36,316	-	36,316		
Totals	\$ 213,018	\$ -	\$ 545,375	\$	758,393		

## PROJECTED DATA CHART Existing Facility

	,		Total Facility  Project Only
		· L	
Give information for the two begins in December (Monti	o (2) years following completi	on of this proposal.	The fiscal year
begins in December (Mont		Year Dec-19	Year Dec-20
A. Utilization Data (Specify un	it of measure) (Patient Days) (% Occupancy)	33,884 92.83%	33,977 92,83%
B. Revenue from Services to F	Patients		
<ol> <li>Inpatient Services</li> <li>Outpatient Services</li> <li>Emergency Services</li> </ol>		24,123,187	24,914,956
4. Other Operating Revenu	e (Specify)	660,795	682,484
	<b>Gross Operating Reven</b>	ue_\$ 24,783,982	\$ 25,597,440
C. Deductions from Gross Ope	erating Revenue		
1. Contractual Adjustments 2. Provision for Charity Car		(7,437,535)	(7,681,649)
3. Provisions for Bad Debt		(85,047)	(87,838)
	Total Deduction	ns_\$ (7,522,582)	\$ (7,769,487)
NET OPERATING REVENUE		\$ 17,261,400	\$ 17,827,953
D. Operating Expenses			
<ol> <li>Salaries and Wages         <ul> <li>Direct Patient Care</li> <li>Non-Patient Care</li> </ul> </li> <li>Physician's Salaries and</li> <li>Supplies</li> <li>Rent         <ul> <li>Paid to Affiliates</li> </ul> </li> </ol>	Wages	\$ 3,396,029 2,102,738 575,380 164,261	\$ 3,507,492 2,171,754 594,265 169,652
<ul><li>b. Paid to Non-Affiliates</li><li>5. Management Fees:</li><li>a. Fees to Affiliates</li></ul>		517,842	534,839
<ul><li>a. Fees to Non-Affiliates</li><li>6. Other Expenses (Specify</li></ul>		9,357,576	9,664,710
	Total Operating Expens	es_\$ 16,113,826_	\$ 16,642,712
E. Earnings Befor Interest, T	axes and Depreciation	\$ 1,147,574	\$ 1,185,241
F. Non-Operating Expenses 1. Taxes 2. Depreciation 3. Interest 6. Other Non-Operating Ex	penses Total Non-Operating Expens	\$ 85,485 972,680 es \$ 1,058,165	\$ 88,291 972,680 \$ 1,060,971
NET INCOME (LOSS)		f 00.400	¢ 404.070
NET INCOME (LOSS)		\$ 89,409	\$ 124,270

Chart Continues Onto Next Page HF-000000 Revised 7/22/2016

NET INCOME (LOSS)	_\$	89,409	_\$	124,270
G. Other Deductions	•		Φ.	
Annual Principal Debt Repayment     Annual Capital Expenditure	_\$	100,000	_\$	100,000
Total Other	Deductions \$	100,000	\$	100,000
NET	BALANCE \$	(10,591)	\$	24,270
DEP	RECIATION \$	972,680	\$	972,680
FREE CASH FLOW (Net Balance + D	epreciation) \$	962,089	\$	996,950
Existing	, Facility		_	al Facility
Existing HISTORICAL DATA CHA	· · ·	C EXPENSI	Pro	al Facility ject Only
	· · ·	E EXPENSI  Year Dec-19	Pro	
HISTORICAL DATA CHA  OTHER EXPENSES CATEGORIES  1. Professional Services Contract 2. Contract Labor	· · ·	Year	Pro	ject Only Year
HISTORICAL DATA CHA  OTHER EXPENSES CATEGORIES  1. Professional Services Contract 2. Contract Labor 3. Imaging Intrepretation Fees	ART - OTHEF	Year	Pro	ject Only Year
HISTORICAL DATA CHA  OTHER EXPENSES CATEGORIES  1. Professional Services Contract 2. Contract Labor 3. Imaging Intrepretation Fees 4. 5.	ART - OTHEF	Year	Pro	ject Only Year
HISTORICAL DATA CHA  OTHER EXPENSES CATEGORIES  1. Professional Services Contract 2. Contract Labor 3. Imaging Intrepretation Fees 4.	ART - OTHER	Year	Pro	ject Only Year

## PROJECTED DATA CHART SUPPLEMENT

## PROJECTED DATA YEAR 1 Existing Facility

	Sala	aries	Other	Total
	Direct	Non-Patient		
Inhalation Therapy	Patient Care	Care	\$ 42,562	\$ 42,562
miliation merapy			Ψ 12,002	Ψ 12,002
Occupational Therapy	42,331		1,624,912	1,667,243
Physical Therapy	33,738		1,914,740	1,948,478
Speech Pathology			270,630	270,630
Pharmacy			1,813,054	1,813,054
Lab and Radiology	(€)		92,464	92,464
IV Therapy	:•:		36,839	36,839
Nursing Service	3,319,960		1,003,057	4,323,017
Social Service		440,101	74,997	515,098
Activities		75,239	38,083	113,322
Dietary		493,356	551,412	1,044,768
Plant Operations		70,926	439,425	510,351
Housekeeping		201,686	83,296	284,982
Laundry and Linen		95,979	40,159	136,138
Medical Records		268,850	136,140	404,990
Adminstrative and General		456,601	1,195,806	1,652,407
Totals	\$3,396,029	\$2,102,738	\$ 9,357,576	\$ 14,856,343

## PROJECTED DATA CHART SUPPLEMENT

## PROJECTED DATA YEAR 2 Existing Facility

	Sala	aries	Other	Total
	Direct	Non-Patient	-	
Inhalation Therapy	Patient Care	Care	43,959	\$ 43,959
Occupational Therapy	43,720	150	1,678,245	1,721,965
Physical Therapy	34,845	<b></b>	1,977,585	2,012,430
Speech Pathology	: <b>=</b> 1:	( <b>*</b> .	279,513	279,513
Pharmacy	**	·**	1,872,562	1,872,562
Lab and Radilology	*	3 <b>2</b> 2	95,499	95,499
IV Therapy	80	*	38,048	38,048
Nursing Service	3,428,927	<u> </u>	1,035,979	4,464,906
Social Service	: <b>:</b> :::	454,546	77,459	532,005
Activities	<b>*</b>	77,708	39,333	117,041
Dietary	<b>×</b> 5	509,549	569,510	1,079,059
Plant Operations	<b>a</b> \	73,254	453,848	527,102
Housekeeping	ř	208,306	86,030	294,336
Laundry and Linen	₹,	99,129	41,477	140,606
Medical Records	<b>a</b> .	277,674	140,608	418,282
Adminstrative and General		471,588	1,235,055	1,706,643
Totals	\$3,507,492	\$2,171,754	\$ 9,664,710	\$ 15,343,956

## PROJECTED DATA CHART Existing Facility plus Bed Addition

			Total Facility Project Only
Give information for the begins in December (M	two (2) years following comp	eletion of this proposal.	The fiscal year
begins in December (w	onury.	Year Dec-19	Year Dec-20
A. Utilization Data (Specify	unit of measure) (Patient Days) (% Occupancy)	35,765 92.44%	35,994 92.78%
B. Revenue from Services	to Patients		
<ol> <li>Inpatient Services</li> <li>Outpatient Services</li> <li>Emergency Services</li> </ol>		25,332,499	26,263,561
Other Operating Rev	enue (Specify)	671,557_	694,486
	Gross Operating Rev	venue \$ 26,004,056	\$ 26,958,047
C. Deductions from Gross	Operating Revenue		
Contractual Adjustme     Provision for Charity     Provisions for Bad D	Care	(7,782,018) - (89,371)	(8,084,345) - (92,568)
3. Provisions for Bad D			
	Total Deduc	etions_\$ (7,871,389)	\$ (8,176,913)
NET OPERATING REVEN	UE	\$ 18,132,668	\$ 18,781,134
D. Operating Expenses			
<ol> <li>Salaries and Wages</li> <li>Direct Patient Care</li> <li>Non-Patient Care</li> <li>Physician's Salaries</li> <li>Supplies</li> <li>Rent</li> </ol>		3,604,703 2,102,738 579,631 173,520	3,720,510 2,171,754 598,643 179,879
<ul><li>a. Paid to Affiliates</li><li>b. Paid to Non-Affilia</li></ul>	ites	( <u>*</u>	
<ol> <li>Management Fees:</li> <li>a. Fees to Affiliates</li> <li>a. Fees to Non-Affili</li> </ol>		551,786	572,533
6. Other Expenses (Spe		9,875,535	10,210,085
	Total Operating Expe	enses_\$ 16,887,913	\$ 17,453,404
E. Earnings Befor Interes	t, Taxes and Depreciation	\$ 1,244,755	\$ 1,327,730
F. Non-Operating Expense 1. Taxes 2. Depreciation 3. Interest 6. Other Non-Operating		\$ 85,485 979,426 enses \$ 1,064,911	\$ 88,291 979,426 \$ 1,067,717
		,	
NET INCOME (LOSS)	_	\$ 179,844	\$ 260,013

Chart Continues Onto Next Page HF-000000 Revised 7/22/2016

NET INCOME (LOSS)	\$	179,844	\$	260,013
G. Other Deductions 1. Annual Principal Debt Repayment	\$	;( <b>=</b> :	\$	
2. Annual Capital Expenditure		106,000	_	106,000
Total Other Deductions	\$	106,000	\$	106,000
NET BALANCE	\$	73,844	\$	154,013
DEPRECIATION	\$	979,426	\$	979,426
FREE CASH FLOW (Net Balance + Depreciation	) \$	1,053,270	\$	1,133,439
Existing Facility plus Bed A  HISTORICAL DATA CHART - OT		_×	Pro	al Facility
OTHER EXPENSES CATEGORIES	_	Year Dec-19	-	Year Dec-20
1. Professional Services Contract	\$	<u> </u>	\$	

10,210,085 10,210,085

9,875,535

9,875,535

\$

2. Contract Labor

3. Imaging Intrepretation Fees

7. See attached schedules detailing other expenses by departr\_
TOTAL OTHER EXPENSES

## PROJECTED DATA CHART SUPPLEMENT

PROJECTED DATA
YEAR 1 100 Existing Beds plus & Bed Addition

	Sala	ries	Other	Total
	Direct	Non-Patient		
Inholation Thorany	Patient Care	Care	<b>4</b> 5,017	45,017
Inhalation Therapy	:=:	7	45,017	45,017
Occupational Therapy	42,331	¥°	1,754,126	1,796,457
Physical Therapy	33,738	-	2,044,174	2,077,912
Speech Pathology	-	ä	270,730	270,730
Pharmacy	:*:	-	1,923,169	1,923,169
Lab and Radiology		at a	99,548	99,548
IV Therapy	<b>12</b>	2	39,294	39,294
Nursing Service	3,528,634	Ħ.	1,061,709	4,590,343
Social Service		440,101	76,514	516,615
Activities	*	75,239	39,540	114,779
Dietary	=	493,356	574,960	1,068,316
Plant Operations		70,926	<b>44</b> 5,702	516,628
Housekeeping	S#3	201,686	<b>8</b> 6,708	288,394
Laundry and Linen	췙	95,979	41,356	137,335
Medical Records	-	268,850	141,927	410,777
Adminstrative and General		456,601	1,231,061	1,687,662
Totals	\$3,604,703	\$2,102,738	\$ 9,875,535	\$ 15,582,976

## PROJECTED DATA CHART SUPPLEMENT

PROJECTED DATA
YEAR 2 100 Existing Beds plus & Bed Addition

	Sala	aries	Other	Total
	Direct	Non-Patient		
	Patient Care	Care	40.000	40.070
Inhalation Therapy	% <u>⊆</u>	<b>*</b>	46,670	46,670
Occupational Therapy	43,720	~	1,810,718	1,854,438
Physical Therapy	34,845	( <del>*</del> *	2,110,300	2,145,145
Speech Pathology	::#:	<b>:=</b> 0	279,623	279,623
Pharmacy	7	-	1,994,180	1,994,180
Lab and Radilology	2金	440	103,323	103,323
IV Therapy	8 <b>™</b> 8		40,759	40,759
Nursing Service	3,641,945	<del>(2</del> )	1,097,033	4,738,978
Social Service		454,546	79,134	533,680
Activities	<b>₩</b>	77,708	40,942	118,650
Dietary	546	509,549	595,518	1,105,067
Plant Operations	( <b>=</b> )	73,254	460,916	534,170
Housekeeping	=	208,306	89,799	298,105
Laundry and Linen	) <b>=</b> 3	99,129	42,799	141,928
Medical Records	<b>=</b>	277,674	147,000	424,674
Adminstrative and General		471,588	1,271,371_	1,742,959
Totals	\$3,720,510	\$2,171,754	\$10,210,085	\$ 16,102,349

						PROJECTED OPERATING YEAR 1 ENDING	PERATING YEA	AR 1 ENDING		Dec-19		
PROJECTED REVENUES FOR NURSING HOME PROJECTS PAGE 1								MEDICARE		RESTRICTED GRANTS &	NON NURSING HOME	
	PVT -PVT	SP - Comp (2)	Serni PVT (3)	Medicaid (4)	MEDICARE (5)	Managed Care (6)	Hospice (7)	PART B	MISC (9)	DONATIONS (10)	REVENUE (11)	TOTAL
1 ROUTINE SERVICES					271,406	196,527						467,933
2 PHYSICAL THERAPY					185,269	124,927			HIMMINIM		HILLIH HILLIH	310,196
3 SPEECH THERAPY					11,917	7,175			111111111111111111111111111111111111111		WWW.WWW.	19,092
4 OCCUPATIONAL THERAPY					163,223	106,701			111111111111111111111111111111111111111			269,924
					1,969	157	1.5		111111111111111111111111111111111111111			2,126
6 MEDICAL SUPPLIES					1,592	891						2,483
7 PHARMACY					71,825	50,365			111111111111111111111111111111111111111			122,190
8 LAB					2,091	1,483						3,574
9 RADIOLOGY/MEDICAL SERVICES					2,177	1,284			111111111111111111111111111111111111111			3,461
10 OTHER - INHALATION THERAPY					4,981	2,712		9	111111111111111111111111111111111111111			7,693
9					205	435						640
7 11 UNRESTRICTED GRANTS/DONATIONS	111111111111111111111111111111111111111	111111111111111111111111111111111111111		1111111111	111111111111111111111111111111111111111	WWW.WW.WW.	WWW.WWW.	MINIMINI				
7	111111111111111111111111111111111111111	HHHHHHHH		1111111111	HILLIHMANIA	111111111111111111111111111111111111111	111111111111111111111111111111111111111	WWWWWWW		HIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII		
13 OTHER NURSING HOME REVENUE				1111111111	WHITH WHITE	111111111111111111111111111111111111111	111111111111111111111111111111111111111	MANAMANA	10,762			10,762
14 ALLOWANCE FOR BAD DEBTS					(2,605)	(1,719)			111111111111111111111111111111111111111	111111111111111111111111111111111111111	111111111111111111111111111111111111111	(4,324)
15 CONTRACTUAL ADJUSTMENTS				ij.	(195,564)	(148,919)	101					(344,483)
16 PRIVATE ROOM REVENUE	111111111111111111111111111111111111111	111111111111111111111111111111111111111				111111111111111111111111111111111111111	WWW.WWW.	111111111111111111111111111111111111111	111111111111111111111111111111111111111			
17 TOTAL NURSING HOME REVENUE					518,486	342,019	٠		10,762	WWW.WW.WW.WW	111111111111111111111111111111111111111	871,267
18 TOTAL RESTRICTED GRANTS/DONATIONS	111111111111111111111111111111111111111	HIHIMINI		WWW.	HHHHHHHHH		THAT THAT THE	MANAMANA	111111111111111111111111111111111111111		111111111111111111111111111111111111111	
ž		HHHHHHH		111111111	WHITHWIN	111111111111111111111111111111111111111	111111111111111111111111111111111111111	WWWWWW	111111111111111111111111111111111111111	WITH THE PART OF T		
20 TOTAL REVENUE	S 98				518,486	342,019	11.0		10,762			871,267
22 % OF NURSING HOME REVENUE					59.51%	39.26%			1.24%	HILLIAN HILLIAN HILL	111111111111111111111111111111111111111	100.00%
23 PATIENT DAYS					1,091	790						1,881
24 % OF PATIENT DAYS					58,00%	42.00%					111111111111111111111111111111111111111	100,00%
25 REVENUE PER PATIENT DAY					475.24	432.94			5.72			463,19
26 TOTAL NUMBER NURSING HOME BEDS												9
27 TOTAL NUMBER OTHER BEDS												
28 AVERAGE OCCUPANCY NURSING HOME												85.89%
AN AVERAGE COCOPANOI O TOTAL DE												

Care   Medicare   Misc   Care   Medicare   Medicare   Misc   Care   Ca	Columnistic   Care   Hospice   MISC   CONATIONS   REVENUE	
302,701   219,135   139,321   148,933   148,005   148,	302,701   219,135   139,321   140,993   140,005   140,	PVT -PVT SP - Comp Semi PVT (1) (2) (3)
139,321	139,321   139,321   148,025   148,025   148,025   148,025   148,024   148,024   148,024   148,024   148,023   148,024   148,023   148,024   148,023   148,024   148,	 
13,295   8,005   118,993	13,295   8,005   118,993	
182,024   118,993	18,024   118,993	
2,186         174         IMMINISTRATION INTERCEMENTAL INTERCEMENTAL INTERCEMENT         IMMINISTRATION	1,772   991	
1,772   991   1,457   1,450   1,457   1,450   1,457   1,450   1,457   1,450	1,772   991   1,000	
80,101   56,168	1,657	
2,337         1,657         IMMINISTRATION	2,337 1,657 1,430 1,440	
2,422   1,430	2,422   1,430	
5,550   3,022   3,02	5,550	
The column   The	The column   The	
HIMMINIMIN   HIMMINIMIN   HIMMINIMIN   HIMMINIMIN   HIMMINIMINIMIN   HIMMINIMINIMIN   HIMMINIMINIMIN   HIMMINIMINIMINIMINIMINIMINIMINIMINIMINIM		
(2.850)	(285)	MANAMANA
(2.950) (1,880)   (1,880)   (1,180	(2,850)         (1,880)         (173,466)         (1	
172,400	17,002	
To be compared to the compar	Too	
HINTERPORT   HIN	Table   Tabl	
567,149         374,030         12,002         9           59,50%         39,24%         1,26%         111111111111111111111111111111111111	567,149         374,030         12,002         9           59,50%         39,24%         1,26%         11,10%         847           1,170         847         11,110%         11,10%         11,10%           484,74         441,59         5,95         11,111         11,111	
59.50% 39.24% 1.26% IIIIIIIIIIIIII IIIIIIIIIIIII 1 1.170 847	59.50% 39.24% 1.26% IIIIIIIIIIIII IIIIIIIIIIII 1 1.170 847 IIIIIIIIIIIII IIIIIIIIIIIII 1 1.26% IIIIIIIIIIIIIII IIIIIIIIIIIIIIII 1.26% 12.00% 12.00% 12.00% 12.95	
847	847 (IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII	
42,00%	42.00%	
5,95	5,95	
, c	91,858	
	91,85%	

				Amount	Amount
INITIAL ATION THERAPY			•	In \$'s	Per Day
INHALATION THERAPY			\$	2,454.53	\$ 1.30
INHALATION THERAPY TOTAL INHALATION THERAPY			\$	2,454.53	1.30
MEDICAL SUPPLIES			\$	4,489.99	2.39
MEDICAL SUPPLIES MEDICAL SUPPLIES				4,489.99	2.39
PHARMACY			\$	107,500.43	57.15
PHARMACY TOTAL PHARMACY			_	107,500.43	57.15
IV THERAPY IV THERAPY			\$	2,454.53	1.30
TOTAL IV THERAPY				2,454,53	1.30
LABORATORY			\$	2,534.35	1.35
RADIOLOGY/Medical Services		105.06%	\$	4,549.86	2,42
PHYSICAL THERAPY	FTE	Rate			
Purchased Service - RPT	0.50	68.87		71,624.80	38.08
Purchased Service - LPTA	0.50	55.09		57,290.13	30.46
Purchased Service - Aides		,		363	106
ETO & SICK DAYS				11 <del>-1</del> 1	
PAYROLL TAXES				S#3	15 <b>±</b> 5
OTHER FRINGE				9.5	0.5
OTHER				518.84	0.28
TOTAL PHYSICAL THERAPY				129,433.78	68.81
OCCUPATIONAL THERAPY					
Purchased Service - OTR	0.50	68.87		71,624.80	38.08
Purchased Service - COTA	0.50	55.09		57,290.13	30.46
Purchased Service - Aides				82	(/ <del>=</del> )
ETO & SICK DAYS					100
PAYROLL TAXES				8€0	
OTHER FRINGE					(1.5)
OTHER				299.33	0.16
TOTAL OCCUPATIONAL THERAPY				129,214.27	68.69
SPEECH THERAPY					
Purch Serv - SLP-CCC		68,87		9 <del>2</del> 7	72
Purch Serv - STA				( <b>*</b>	70 <del>4</del> 1
Purchased Service - Aides					74
ETO & SICK DAYS				3.62	0.000
PAYROLL TAXES				•	
OTHER FRINGE				3.00	9,≢%
OTHER				99.78	0.05
TOTAL SPEECH THERAPY				99.78	0.05
TOTAL ANCILLARY EXPENSES				382,731.52	203.47
NURSING SERVICE					
ICF RN			\$		
ICF LPN				(*)	(40
ICF AIDES				•	(
SNFRN				72,710,28	38.66
SNF LPN				:=:	
SNF AIDES				135,963,36	72.28
REHAB AIDES				:	2.53
PAYROLL TAXES				15,798.71	8.40
OTHER FRINGE				8,517.77	4.53
NURSING ADMIN SUPPLIES				2,175.15	1.16
PROFESSIONAL LIABILITY IN	ISURANCE			22,722.00	12.08
SMALL FOLIDMENT				957.87	0.51
SMALL EQUIPMENT OTHER				8,481.10	4.51
	110	59			
TOTAL NURSING SERVICE	-10			267,326.23	142.12

		_	Amount In \$'s	Amount Per Day
ROUTINE CENTRAL SUPPLIES			4,769.37	2.54
NON LEGEND DRUGS		105.06%	2,614.17	1.39
SOCIAL SERVICE SALARIES - Director SALARIES - Assistant PAYROLL TAXES OTHER FRINGE MANAGEMENT FEE OTHER	FTE	Rate	- - - - 1,516.62	- - - - 0.81
TOTAL SOCIAL SERVICE			1,516.62	0.81
ACTIVITIES  SALARIES - Director SALARIES - Assistant PAYROLL TAXES OTHER FRINGE MANAGEMENT FEE OTHER	FTE	RATE	- - - 1,456.75	- - - - 0.77
TOTAL ACTIVITIES			1,456.75	0.77
SALARIES - Reg Dietitian SALARIES - Supervisor SALARIES - Cooks SALARIES - Aides ETO & SICK DAYS - 8% PAYROLL TAXES OTHER FRINGE FOOD MANAGEMENT FEE SUPPLIES OTHER	FTE	Rate —	19,955.53 1,596.44 1,995.55	- - - - 10.61 - 0.85 1.06
TOTAL DIETARY			23,547.52	12.52
PLANT OPERATIONS  SALARIES - Supervisor  SALARIES - Assistant  PAYROLL TAXES  OTHER FRINGE  UTILITIES  REPAIRS & MAINTENANCE  GROUND MAINTENANCE  MANAGEMENT FEE  OTHER			5,000.00 618.62 -	2.66 0.33 - 0.35
TOTAL PLANT OPERATIONS		÷	6,277.15	3.34
HOUSEKEEPING SALARIES - Supervisor SALARIES - Staff ETO & SICK - 8% PAYROLL TAXES OTHER FRINGE SUPPLIES MANAGEMENT FEE OTHER TOTAL HOUSEKEEPING		_	2,873.60 538.80 3,412.40	1.53 - 0.29

## Expense Projection Year 1

	Amount In \$'s	Amount Per Day
LAUNDRY AND LINEN		
SALARIES - Supervisor	(€)	6€3
SALARIES - Staff	NEC .	(B)
ETO & SICK - 8%	(€)	( ·
PAYROLL TAXES	V24	1720
OTHER FRINGE	2 <u>=</u> _	0€0
SUPPLIES & LINEN MANAGEMENT FEE	997.78	0.53
OTHER	199.56	0.11
TOTAL LAUNDRY & LINEN	1,197.33	0.64
MEDICAL SERVICES	4,250.00	2.26
MEDICAL RECORDS		
SALARIES - Director	( <b>4</b> )	5≆3
SALARIES - Staff	( <del>-</del> )	8 <b>5</b> 2.
PAYROLL TAXES	(1 <del>4</del> )	? <b>⊕</b>
OTHER FRINGE	(S#)	(
SUPPLIES	618,62	0.33
MANAGEMENT FEE OTHER	5,168.48	2.75
TOTAL MEDICAL RECORDS	5,787.10	3.08
	5,1511.75	3.33
ADMINISTRATIVE AND GENERAL		
SALARIES - Administrator		3.60
SALARIES - Bookkeeper	( <b></b> )	£\$1
SALARIES - Bookkeeper SALARIES - Secretary		
SALARIES - Receptionist	9 <b>-</b> 2	
PAYROLL TAXES	±•1	
OTHER FRINGE	9 <b>2</b>	7.5
HEALTH INSURANCE	14,461.00	7.69
MANAGEMENT FEES	33,944.00	18.05
PARTNER/PUBLIC RELATIONS	2,494.44	1.33
TELEPHONE	~	-
EDUCATION		(3)
SUPPLIES	1,177.38	0.63
SMALL EQUIPMENT	1,157.42	0.62
STATE TAX FEE	45.004.40	0.40
OTHER TOTAL ADMINISTRATIVE EXPENSES	<u>15,964.42</u> 69,198.66	8.49 36.79
TOTAL OPERATING EXPENSES	774,084.85	411.53
NET OPERATING INCOME	97,182.60	51.67
NET OF ENVINE INCOME	07,102.00	51.51
FIXED EXPENSES		
NHR LEASE PAYMENT	( <b>1</b> )	
INTEREST - WORKING CAPITAL		0.50
DEPRECIATION	6,746.00	3.59
PROPERTY INSURANCE		-
PROPERTY TAXES	· · · · · · · · · · · · · · · · · · ·	
TOTAL FIXED EXPENSES	6,746.00	3.59
TOTAL NURSING HOME COSTS	\$780,830.85	\$415.12

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9-1	AV DAYS IN MONTH 30 = \$	8 8 8 8 8 8 8 8	69	AV. DAYS   MO. PAY   MO. PAY   CATEGORY   30   = \$ 5,988.30		30 = 30 = 30 = 30 = 30 = 30 = 30 = 30 =	30 = \$	NF, REHAB) 29.00  DN HOURS 0.36  URS PPD 5.70  HOURS 30.99  NYS 5.15  SING SALARIES \$ 17,389.47
	AV, PAY DAILY RATE TOTAL			AV. PAY DAILY RATE TOTAL \$30.80 = 199.61 \$15.45 = 373.23		n n n n n	ш	(A) TOTAL HRS.(ICF, SNF, REHAB) (B) TOTAL ORIENTATION HOURS (C) TOTAL "DIRECT" HOURS PPD (E) TOTAL ETO / SICK HOURS (F) TOTAL HRS. (C+E) (G) TOTAL HRS. (C+E) (G) TOTAL HRS. PPD.: TOTAL HRS. PPD.:
	S HOURS	24 B 28 B	Ĩ.	SICK TOTAL JRS HOURS 0.48 6.48		1,63	£1	MO PAY TOTAL 50 70,89 50 133,38 50 204,27
	ETO & ETO/SICK % HOURS 0.00% * 6.00% * 5.00% *	5.00% * 5.00% * 0.00% *	]	ETO & ETO/SICK SICK % HOURS 0.00% * 0.48 6.00% * 0.48 5.00% * 1.15		5.00% * 5.00% * 8.00% * 8.00% *	5.00%	DAILY TOTAL 2.36 x 30,00
	AVERAGE HRS. BY CATEGORY S.  * * * * * * * * * * * * * * * * * * *			AVERAGE HRS. BY CATEGORY SI 6.00			•	AVG PAY RATE \$30,80
	AVERAGE HOURS PER DAY		i0//\iG#	AVERAGE HOURS PER DAY 6.00	11.50	29.00	•	NTATION ANNUAL DAILY ANNUAL DAILY HOURS HOURS 28.00 0.08 105.00 0.29
	DAYS PER WEEK 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7	7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7		85.89% DAYS PER WEEK		8 8 7 8	5	100
1 1/4 W 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	HOURS			2,190 1,881 HOURS 6.00	11.50			NEW LOY!
i.	NUMBER			6.00 5.15 NUMBER 0.50	1.00	0.		% OF TURNOVER 100.00% 100.00% 100.00%
TE CARE JPIED BEDS	CATEGORY DON RN RN CNA RN RN RN LPN CNA	SING SUPPL SING SECRE	TOTAL HRS. ICF: HRS. PPD. ICF:	ARE SUPIED BEDS ION CATEGORY DON RN CIPN CNA	IPN CNA RN CNA	NURSING SUPPLY CLERK NURSING SECRETARY ALZHEIMER COORD MDS Coordinator ADON TOTAL HRS. SNF: HRS. PPD. SNF:	REHAB AIDES	CATEGORY EMPLOYEES RN 0.70 LPN 2.80 CNA 2.80 REHAB AIDES 3.50
INTERMEDIATE CARE BUDG, OCCUPIED BEDS NSG, STATION	SHIFT D P P P P P P P P P P P P P P P P P P			SKILLED CARE BUDG. OCCUPIED BEDS NSG. STATION SHIFT CATEGORY HRST DON LPN CNA	SECOND R	Z Z ₹ <b>∑</b> ₹	  X	R R R R R R R R R R R R R R R R R R R

RUGS Category	Therapy Minutes	% of Medicare Residents in RUGS Category	Estimated Year 1 Medicare Part A Days	Estimated Patient Days in RUG Category	Therapy Minutes Required Per Patient Day	Estimated Minutes of Therapy Required
RUX	720	0.06%	1,091	1	103	103
RUL	720	0.09%	1,091	1	103	103
RVX	500	0.32%	1,091	3	71	213
RVL	500	0.10%	1,091	1	71	71
RHX	325	0.1070	1,091	2	46	194
RHL	325		1,091	_	46	10±1
RMX	150		1,091	-	21	
RML	150		1,091		21	523
RLX	45		1,091	-	6	060
RUC	720	17.18%	1,091	187	103	19,261
RUB	720	46.85%	1,091	511	103	52,633
RUA	720	16.15%	1,091	176	103	18,128
RVC	500	8.01%	1,091	87	71	6,177
RVB	500	7.71%	1,091	84	71	5,964
RVA	500	1.24%	1,091	14	71	994
RHC	325	0.77%	1,091	8	46	368
RHB	325	0.31%	1,091	3	46	138
RHA	325	0.07%	1,091	1	46	46
RMC	150	0.13%	1,091	1	21	21
RMB	150	0.10%	1,091	1	21	21
RMA	150		1,091	-	21	3.00
RLB	45		1,091	<u>-1</u>	6	=
RLA	45		1,091	: <del>:</del>	6	240
ESTIMATE	PART A R	ESIDENTS RECE	,	1,079	:-	
ESTIMATE	O THERAPY	MINUTES REQU	JIRED FOR PART	A RESIDENTS		104,241
ESTIMATE	THERAPY	STAFF REQUIR	ED FOR PART A R	ESIDENTS		0.84
TOTAL ME	DICARE RES	SIDENTS	2.99			
TOTAL MAN	NAGED CAR	RE RESIDENTS	2.16			
ADDITIONA	L THERAP	STAFF FOR MA	NAGED CARE RE	SIDENTS		0.61
ESTIMATED	PART B A	ND PRIVATE THE	ERAPY REVENUE		\$ -	
				RT B TREATMENT	18.75	
			MINUTES PER TR			
			PART B TREATME		(#)	
			ED FOR PART B T			-
			EQUIRED FOR PA	RT A, PART B AND	MANAGED CARE	1.45
		FACTOR (25%)			_	0.36
TOTAL THE	RAPY STA	FF REQUIRED			_	1.81
r -			DODOGED THEN	DV 07455	÷=	

(e)					
		PROPOSED THERA	NPY STAFF		
			PATIENT	BUDGETD	BUDGETED
	POSITION	HOURS PPD	DAYS	HOURS	STAFF
	OTR	0.5529	5	1,040	0.50
	COTA	0.5529	5	1,040	0.50
	OT AIDES	-	5	¥.	黨
	Purch Service		5		
	RPT	0.5529	5	1,040	0.50
	LPTA	0.5529	5	1,040	0.50
	PT AIDES	±€(*	5	3 <del>4</del> 1	
	Purch Service		5		
	SLP - CCC	-	5	:#:	
	STA	-	5	:#:3	:::::::::::::::::::::::::::::::::::::::
	ST AIDE	-	5	120	20
	Purch Service		5		
	<b>TOTAL THERA</b>	PY STAFF PER BUI	OGET		2.00

			Amount In \$'s		mount er Day
INHALATION THERAPY			\$ 2,710.96	\$	1.34
INHALATION THERAPY TOTAL INHALATION THERAPY			\$ 2,710.96	\$	1.34
MEDICAL SUPPLIES MEDICAL SUPPLIES			\$ 4,959.07		2.46
TOTAL MEDICAL SUPPLIES			\$ 4,959.07		2.46
PHARMACY PHARMACY			\$ 118,731.12		58.87 -
TOTAL PHARMACY			118,731.12	-	58.87
IV THERAPY - Medicare/Managed Care IV THERAPY - Private/Medicaid			\$ 2,710.96 -	ú-	1.34
TOTAL IV THERAPY			2,710.96		1.34
LABORATORY			2,799.12		1.39
RADIOLOGY			5,025.19		2,49
PHYSICAL THERAPY Purchased Service - RPT	FTE	Rate 70.59	72 447 07		36.40
Purchased Service - RPT  Purchased Service - LPTA	0.50 0.50	70.39 56.47	73,417.07 58,725.33		29.12
Purchased Service - Aides	163	€:	12		1
ETO & SICK DAYS			0, <del>0</del> 1		=
PAYROLL TAXES			22 <b>±</b> 5		(a)
OTHER FRINGE OTHER			573.05		0.28
TOTAL PHYSICAL THERAPY			 132,715.45	<u> </u>	65,80
OCCUPATIONAL THERAPY		=			
Purchased Service - OTR	0.50	70.59	73,417.07		36.40
Purchased Service - COTA Purchased Service - Aides	0.50	56.47	58,725.33		29.12
ETO & SICK DAYS	7/4:				ũ
PAYROLL TAXES			1073 10 <b>-</b> 0		20
OTHER FRINGE			920		2
OTHER			330.60		0.16
TOTAL OCCUPATIONAL THERAPY			132,473.00		65.68
SPEECH THERAPY					
Purch Serv - SLP-CCC	747	70.59	927		2
Purch Serv - STA	(4 <b>=</b> 0		2 <b>-</b> 0		
Purchased Service - Aides	( <del>-</del> ==	-	3=		2
ETO & SICK DAYS			-		3
PAYROLL TAXES			3-0		*
OTHER FRINGE			440.00		0.05
OTHER TOTAL SPEECH THERAPY		55	 110.20 110.20	-	0.05
TOTAL ANCILLARY EXPENSES			402,235,06		199.42
NURSING SERVICE			r		
ICF RN					
ICF LPN			•		•
ICF AIDES			:3:€3		*
SNF RN			73,656.00		36.52
SNF LPN SNF AIDES			130 362 12		69.09
REHAB AIDES			139,362.12		69.09
PAYROLL TAXES			16,127.63		8.00
OTHER FRINGE			8,695.10		4.31
NURSING ADMIN SUPPLIES			2,402.39		1.19
PROFESSIONAL LIABILITY IN	ISURANCE		23,403,66		11.60
CMALL FOLLOWING			4.057.00		2.50
SMALL EQUIPMENT OTHER			1,057.93 9,367.13		0.52 4.64
TOTAL NURSING SERVICE		9		-	135.88
TO THE MONOTING SERVICE			274,071.97		133.00

## Expense Projection Year 2

		_	Amount In \$'s	Amount Per Day
ROUTINE CENTRAL SUPPLIES			5,267.63	2.61
NON LEGEND DRUGS		107.69%	2,887.28	1.43
SOCIAL SERVICE SALARIES - Director SALARIES - Assistant PAYROLL TAXES OTHER FRINGE MANAGEMENT FEE OTHER	FTE	Rate	- - 1,675.06	0.83
TOTAL SOCIAL SERVICE			1,675.06	0.83
ACTIVITIES  SALARIES - Director  SALARIES - Assistant  PAYROLL TAXES  OTHER FRINGE  MANAGEMENT FEE  OTHER	FTE	RATE	- - - 1,608.94	- - - - 0.80
TOTAL ACTIVITIES			1,608.94	0.80
SALARIES - Reg Dietitian SALARIES - Supervisor SALARIES - Cooks SALARIES - Aides ETO & SICK DAYS - 8% PAYROLL TAXES OTHER FRINGE FOOD MANAGEMENT FEE SUPPLIES OTHER TOTAL DIETARY  PLANT OPERATIONS SALARIES - Supervisor SALARIES - Assistant	FTE	Rate	22,040.30 1,763.22 2,204.03 26,007.56	10.93 - - - - - - - - - - - - - - - - - - -
PAYROLL TAXES OTHER FRINGE UTILITIES REPAIRS & MAINTENANCE GROUND MAINTENANCE MANAGEMENT FEE OTHER		_	5,150,00 1,190.18 727.33	2.55 0.59
TOTAL PLANT OPERATIONS			7,067.51	3.50
HOUSEKEEPING SALARIES - Supervisor SALARIES - Staff ETO & SICK - 8% PAYROLL TAXES OTHER FRINGE SUPPLIES MANAGEMENT FEE OTHER TOTAL HOUSEKEEPING		:	3,173.80 595.09 3,768.89	1.57 - 0.30 1.87
			•	

## Expense Projection Year 2

	Amount In \$'s	Amount Per Day
LAUNDRY AND LINEN		
SALARIES - Supervisor	=	<u></u>
SALARIES - Staff	-	30
ETO & SICK - 8%	•	197
PAYROLL TAXES		30
OTHER FRINGE	4.400.00	(w)
SUPPLIES & LINEN MANAGEMENT FEE	1,102.02	0.55
OTHER	220.40	0.11
TOTAL LAUNDRY & LINEN	1,322.42	0.66
MEDICAL SERVICES	4,377.50	2.17
	.,	
MEDICAL RECORDS		
SALARIES - Director	72	
SALARIES - Staff	9 <b>.</b>	
PAYROLL TAXES OTHER FRINGE		
SUPPLIES	683.25	0.34
MANAGEMENT FEE	333.23	U.U-7
OTHER	5,708.44	2.83
TOTAL MEDICAL RECORDS	6,391.69	3.17
ADMINISTRATIVE AND GENERAL SALARIES - Administrator SALARIES - Bookkeeper		
SALARIES - Bookkeeper	<u> </u>	
SALARIES - Secretary		9
SALARIES - Receptionist	· ·	-
PAYROLL TAXES	1 <del>0,</del> 0	-
OTHER FRINGE	(a)	ž.
HEALTH INSURANCE	(B)	
MANAGEMENT FEES	37,694.00	18.69
PARTNER/PUBLIC RELATIONS TELEPHONE	2,755.04	1.37
EDUCATION	980 480	# @
SUPPLIES	1,300.38	0.64
SMALL EQUIPMENT	1,278.34	0.63
STATE TAX FEE	13,350.00	6.62
OTHER	17,632.24	8.74
TOTAL ADMINISTRATIVE EXPENSES	74,010.00	36.69
TOTAL OPERATING EXPENSES	810,691.51	401.93
NET OPERATING INCOME	142,489.49	70.64
FIXED EXPENSES		
NHR LEASE PAYMENT	_	
INTEREST - WORKING CAPITAL		: #1
DEPRECIATION	6,746.00	3.34
PROPERTY INSURANCE	*	)( <b>+</b> :
PROPERTY TAXES		
TOTAL FIXED EXPENSES	6,746.00	3.34
TOTAL NURSING HOME COSTS	\$817,437.51	\$405.27

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		CATEGORY		и п и и	69		2 0 €	u n u				\$ 17,614,80	. \$	29.00 0.36 29.36 5.33 1.63 30.99 5.51	5.62
Dec-20	AV. DAYS	30 30 30 30 30		8888			AV. DAYS IN MONTH 30	8 8 8			88888		30	F, REHAB) N HOURS RS PPD OURS	
PERIOD:	DAILY	NOI NI					DAILY TOTAL	204.60 *						(A) TOTAL HRS. (ICF, SNF, REHAB) (B) TOTAL ORIENTATION HOURS (C) TOTAL "DIRECT" HOURS (D) TOTAL "DIRECT" HOURS PPD (E) TOTAL ETO / SICK HOURS (F) TOTAL HRS. (C+E) (G) TOTAL HRS. CAE) (G) TOTAL HRS. CAE	TES. PPD.:
	AV. PAY	AA					AV. PAY RATE	\$31.57 =					=	(A) TOTAL (B) TOTAL" (C) TOTAL" (D) TOTAL" (E) TOTAL (F) TOTAL (G) TOTAL	I CIAL
	TOTAL	HOURS		CONTRACTOR			TOTAL	6.48			н н ж (ж ж		*))	MO PAY TOTAL	
	ETO/SICK	HOURS		300 00 30 500			ETO/SICK HOURS	0.48			18 - Er (K. 176) - K	1.63	ži.	00°08 00°08	30.00
	ETO &	8.00% * 8.00% * 5.00% * 8.00%		5.00% * 5.00% * 8.00% * 8.00%			ETO & SICK % 0.00% *	8.00% * 6.00% * 5.00% *			5.00.8 5.00.8 8.00.8 8.00.8 8.00.8		5.00% *	DAILY TOTAL  X  4.56 X	×
	AVERAGE HRS. BY	CA   EGOR					AVERAGE HRS. BY CATEGORY	6.00					•	AVG PAY RATE \$31.57	
		PEK DAY			10//\lQ#			6.00	- 11.50	1 1 1		29.00	(10)	DAILY DREINTATION HOURS 0.08	
	DAYS	PER WEEK	7	n n n		91.85%	DAYS PER WEEK	7 7	7   7	7 2 2	W W W W		7	ORIENTATION ANNUAL OREINTATIONOREINTATION EES HOURS HOURS 70 28.00 0.08	
		SHOOT IN THE SHOT IN THE SHOOT IN THE SHOOT IN THE SHOTT				2,196 2,017	HOURS	6.00	11.50					ORIEN NEW C EMPLOYEES 0.70 2.80	
						6.00	NUMBER	0.50	1.00			tr		% OF TURNOVER 100,00% 100,00%	100,007%
				LY CLERK ETARY ECTOR	TOTAL HRS. ICF: HRS. PPD. ICF:						PLY CLERK RETARY ORD	TOTAL HRS. SNF: HRS. PPD. SNF:		(FTE's) NUMBER OF EMPLOYEES 0.70	
	INTERMEDIATE CARE BUDG, OCCUPIED BEDS NSG, STATION	DON RN LPN CNA	LPN CNA LPN CNA CNA	NURSING SUPPLY CLERK NURSING SECRETARY ALZHEIMER DIRECTOR ADON		SKILLED CARE BUDG. OCCUPIED BEDS	CATEGORY DON	LPN CNA	LPN CNA	L PN CNA	NURSING SUPPLY CLERK NURSING SECRETARY MDS Coord ALZHEIMER COORD ADON		REHAB AIDES	CATEGORY RN LPN CNA PEHAB AIDES	ストロイロ インフロッ
CENTER	INTERMEDIATE BUDG OCCUPI NSG STATION	FIRST	SECOND			SKILLED C BUDG. OC	NSG. STATION SHIFT CA	8	SECOND	THIRD					

RUGS Category	Therapy Minutes	% of Medicare Residents in RUGS Category	Estimated Year 2 Medicare Part A Days	Estimated Patient Days in RUG Category	Therapy Minutes Required Per Patient Day	Estimated Minutes of Therapy Required
RUX	720	0.06%	1,170	1	103	103
RUL	720	0.09%	1,170	1	103	103
RVX	500	0.32%	1,170	4	71	284
RVL	500	0.10%	1,170	1	71	71
RHX	325	011070	1,170		46	:#K
RHL	325		1,170		46	
RMX	150		1,170		21	
RML	150		1,170	-	21	72
RLX	45		1,170	-	6	: <u>*</u> :
RUC	720	17.18%	1,170	201	103	20,703
RUB	720	46.85%	1,170	548	103	56,444
RUA	720	16.15%	1,170	189	103	19,467
RVC	500	8.01%	1,170	94	71	6,674
RVB	500	7.71%	1,170	90	71	6,390
RVA	500	1.24%	1,170	15	71	1,065
RHC	325	0.77%	1,170	9	46	414
RHB	325	0.31%	1,170	4	46	184
RHA	325	0.07%	1,170	1	46	46
RMC	150	0.13%	1,170	2	21	42
RMB	150	0.10%	1,170	1	21	21
RMA	150		1,170	~	21	-
RLB	45		1,170	×	6	
RLA	45		1,170	-	6	
ESTIMATE	D PART A R	ESIDENTS RECE	IVING THERAPY	1,161	-	
ESTIMATE	D THERAPY	MINUTES REQU	JIRED FOR PART	A RESIDENTS		112,011
ESTIMATE	D THERAPY	STAFF REQUIR	ED FOR PART A R	ESIDENTS		0.90
TOTAL ME	DICARE RE	SIDENTS	3.21			
TOTAL MA	NAGED CAR	RE RESIDENTS	2.32			
ADDITION	AL THERAP	Y STAFF FOR MA	NAGED CARE RE	SIDENTS		0.65
ESTIMATE	D PART B A	ND PRIVATE THE	ERAPY REVENUE		\$ -	
			PER 15 MINUTE PA	RT B TREATMEN	T 18.75	
			MINUTES PER TE		74	
			PART B TREATME		5 <del>8</del> 6	
ESTIMATE	D THERAPY	STAFF REQUIR	ED FOR PART B T	REATMENTS		
					ID MANAGED CARE	1.55
		FACTOR (25%)	11-00	W.54 - 1311 - 4		0.39
		FF REQUIRED				1.94
12						
			DROBOGED THEE	ADVOTACE		

	PROPOSED THER	APY STAFF		
		PATIENT	BUDGETD	BUDGETED
POSITION	HOURS PPD	DAYS	HOURS	STAFF
OTR	0.5156	6	1,040	0.50
COTA	0.5156	6	1,040	0.50
OT AIDES	(*)	6	(¥)	(#):
Purch Service		6		
RPT	0,5156	6	1,040	0.50
LPTA	0.5156	6	1,040	0.50
PT AIDES	.#3	6		
Purch Service		6		
SLP - CCC	. <del></del>	6		
STA	× 3	6	•	
ST AIDE	•	6	940	<b>14</b> ()
Purch Service		6		
TOTAL THERA	PY STAFF PER BUD	GET		2.00

## Section B, Economic Feasibility – E 3 Proposed Charges

## Knox County 2019 Nursing Home Rates

			20	2016 Inflated Rates			
NURSING HOMES	SNF/Medicare	Med	Medicaid	Private Pay/Private Room	rivate Room	Private Pa	Private Pay Semi/Pvt
	(Avg Daily Charge)	Level II	Levell	Level II	Level1	LevelII	Level 1
1 Beverly Park Place Health and Rehab	\$443.91	\$191.72	\$213.40	\$225.95	N/A	N/A	N/A
2 Fort Sanders TCU	\$1,551.99	N/A	N/A	\$1,618.17	N/A	N/A	N/A
3 Holston Health & Rehabilitation Center	\$499.83	\$227.09	\$194.00	\$284.15	N/A	\$255.62	N/A
4 Island Home Park Health and Rehab	\$406.26	\$208.83	\$232.80	N/A	\$224.81	N/A	N/A
5 Kindred Nursing and Rehabilitation - Northhaven	\$441.63	\$179.16	\$175.74	\$319.53	N/A	\$319.53	N/A
6 Little Creek Sanitarium	V/A	N/A	N/A	N/A	\$251.06	N/A	\$233.94
7 NHC HealthCare, Farragut	\$522.65	N/A	N/A	\$294.42	N/A	\$262.47	N/A
8 NHC HealthCare, Fort Sanders	\$499.83	\$241.93	\$208.83	\$342.35	\$267.03	\$270.46	\$256.76
9 NHC HealthCare, Knoxville	\$482.71	\$241.93	\$215.68	\$308.11	\$272.74	\$291.00	\$263,61
10 Serene Manor Medical Center	N/A	N/A	\$179.16	N/A	\$214.54	\$214.54	\$214.54
11 Shannondale Health Care Center	\$486.14	\$208.83	\$208.83	\$259.04	\$256.76	N/A	N/A
12 Summit View of Farragut	\$228.23	\$228.23	\$199.70	\$273.88	\$245.35	\$228.23	\$199.70
13 Tennova Healthcare-Physicians Regional Medical Center*	N/A	N/A	N/A	N/A	N/A	N/A	N/A
14 WellPark at Shannondale	\$488.42	N/A	N/A	\$405.11	N/A	N/A	N/A
15 West Hills Health and Rehab	\$482.71	\$224.81	\$230.52	N/A	\$239.64	N/A	\$228.23
16 Westmoreland Health & Rehabilitation Center	\$503.25	\$207.69	\$198.56	N/A	\$251.06	N/A	\$228.23
Average Rates	\$541.35	\$216.02	\$205.20	\$433.07	\$247.00	\$263.12	\$232.15

Source: 2016 Joint Annual Report Schedule H - Financial Data - Daily Charge

## Knox County 2020 Nursing Home Rates

			2	2016 Inflated Rates			
NURSING HOMES	SNF/Medicare	Med	Medicaid	Private Pay/Private Room	rivate Room	Private Pa	Private Pay Semi/Pvt
	(Avg Daily Charge)	Level II	Level !	Level II	Levell	Level II	Level1
1 Beverly Park Place Health and Rehab	\$463.89	\$200.34	\$223.00	\$236.12	N/A	N/A	N/A
2 Fort Sanders TCU	\$1,621.83	N/A	N/A	\$1,690.99	N/A	N/A	N/A
3 Holston Health & Rehabilitation Center	\$522.32	\$237.31	\$202.73	\$296.94	N/A	\$267.12	N/A
4 Island Home Park Health and Rehab	\$424.54	\$218.23	\$243.27	N/A	\$234.93	N/A	N/A
5 Kindred Nursing and Rehabilitation - Northhaven	\$461.50	\$187.23	\$183.65	\$333.91	N/A	\$333.91	N/A
6 Little Creek Sanitarium	ΑΝ	N/A	N/A	N/A	\$262.35	N/A	\$244.47
7 NHC HealthCare, Farragut	\$546.17	N/A	N/A	\$307.67	N/A	\$274.28	N/A
8 NHC HealthCare, Fort Sanders	\$522.32	\$252.81	\$218.23	\$357.76	\$279.05	\$282.63	\$268.32
9 NHC HealthCare, Knoxville	\$504.44	\$252.81	\$225.39	\$321.98	\$285.01	\$304.09	\$275.47
10 Serene Manor Medical Center	N/A	N/A	\$187.23	N/A	\$224.19	\$224.19	\$224.19
11 Shannondale Health Care Center	\$508.01	\$218.23	\$218.23	\$270.70	\$268.32	N/A	N/A
12 Summit View of Farragut	\$238.50	\$238.50	\$208.69	\$286.20	\$256.39	\$238.50	\$208.69
Tennova Healthcare-Physicians Regional Medical Center*	N/A	N/A	N/A	N/A	N/A	N/A	N/A
14 WellPark at Shannondale	\$510.40	N/A	N/A	\$423.34	N/A	N/A	N/A
15 West Hills Health and Rehab	\$504.44	\$234.93	\$240.89	N/A	\$250.43	N/A	\$238.50
16 Westmoreland Health & Rehabilitation Center	\$525.90	\$217.04	\$207.50	A/N	\$262.35	N/A	\$238.50
Average Rates	\$565.71	\$225.74	\$214.44	\$452.56	\$258.11	\$274.96	\$242.59

Source: 2016 Joint Annual Report Schedule H - Financial Data - Daily Charge

## Section B Contribution of Orderly Development of Health Care – D1

## **Documentation of the most Recent License**

# Board for Licensing Aealth Care Facilities

State of Andrews Townessee

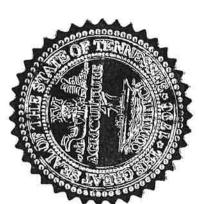
0000000363 License No.

No. Beds

## DEPARTMENT OF HEALTH

This is to certify, that a license is hereby granted by the State Department of Health to

to conduct				2018 and is subject	ssignable or transferable,	ilure to comply with the the Flate Department		al of the State	FEBRUARY 2017 .
22	RAGUT	© .	400.		. This license shall not be a	cation at any time by the State Department of Health, for failure to comply with the laws of the State of Tennessee or the rules and regulations of the State Department	•	In Witness Mercof, we have hereunto set our hand and seal of the State	day of FEBF
NHC HEALTHCARE/FARRAGUT, LLC	NHC HEALTHCARE, FARRAGUT	IE, KNOXVILLE	, Tennessee.	utive APRIL 22	Jennessee Code Annotated	at any time by the State. I the State of Tennessee	of Fealth issued thereunder.	. Witness Mereof, we have	8ТН
NHC HEALTH	and maintain a Hursing Home_	Goated at 120 CAVETT HILL LANE,	County of KNOX	This license shall expire	to the provisions of Chapter 11, Tennessee Code Annotated. This license shall not be assignable or transferable,	and shall be subject to verocation at any time by the State Department of Health, for failure to comply with the laws of the State of Termessee or the rules and regulations of the State Department	of Ha	ON THE SOUTH OF TH	A CONTROLL OF STREET OF ST



COMMISSIONER

## Section B Contribution of Orderly Development of Health Care – D2

## Documentation from the most Recent Survey and an Approved Plan of Correction



November 20, 2017

Ms. Karla Lane, Administrator NHC Healthcare, Farragut 120 Cavett Hill Lane Knoxville TN 37922

Re: 44-5415

Dear Ms. Lane:

The East Tennessee Regional Office of Health Care Facilities conducted a Health and Life Safety recertification survey/complaint investigation on October 23 - 25, 2017. A desk review of the facility's plan of correction for the deficiencies cited as a result of the survey/investigation was conducted on November 16, 2017. Based on the desk review, we are accepting your plan of correction and your facility is in compliance with all participation requirements as of November 15, 2017.

If you have any questions concerning this letter, please contact our office at (865) 594-9396.

Sincerely,

Tamra Turberville, RN, MSN

Public Health Regional Regulatory Program Manager

Lamra Lurberville/A

TT: afl

TN00042523



## IMPORTANT NOTICE - PLEASE READ CAREFULLY

November 6, 2017

Ms. Karla Lane, Administrator NHC Healthcare, Farragut 120 Cavett Hill Lane Knoxville TN 37922

RE: 44-5415

Dear Ms. Lane:

The East Tennessee Regional Office of Health Care Facilities conducted a Health and Life Safety Code recertification survey/complaint investigation on **October 23 - 25**, **2017**. This letter to you is to serve as notice that as a result of the survey/investigation completed **October 25**, **2017**, your facility was not in substantial compliance with the participation requirements of Medicare and/or Medicaid Programs. A statement of deficiencies (CMS 2567) is being provided to you with this letter.

If you do not achieve substantial compliance by **December 9, 2017** (45th day), our office will recommend to the Centers for Medicare & Medicaid Services (CMS) and/or the State Medicaid Agency that enforcement remedies be imposed.

All references to regulatory requirements contained in this letter are found in Title 42, Code of Federal Regulations.

## **Mandatory Remedies**

If you do not achieve substantial compliance by **January 25**, **2018**, (3 months after the last day of the survey identifying noncompliance **October 25**, **2017**), the CMS Regional Office and/or State Medicaid Agency must deny payments for new admissions.

We will also recommend to the CMS Regional Office that your Provider Agreement be terminated on **April 25**, **2018**, if substantial compliance is not achieved by that time.

Ms. Karla Lane, Administrator November 6, 2017 Page 2

Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare and Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

## Plan of Correction (POC)

A POC for the deficiencies must be submitted by **November 16, 2017**. Failure to submit an acceptable POC by **November 16, 2017**, may result in the imposition of remedies by **December 9, 2017**.

Your POC must contain the following:

What corrective action(s) will be accomplished for those residents found to have been affected by the deficient practice;

How you will identify other residents having the potential to be affected by the same deficient practice and what corrective action will be taken;

What measures will be put into place or what systematic changes you will make to ensure that the deficient practice does not recur; and

How the corrective action(s) will be monitored to ensure the deficient practice will not recur; i.e., what quality assurance program will be put into place.

### INFORMAL DISPUTE RESOLUTION

You may request a Face to Face IDR for substandard level deficiencies, harm level deficiencies and immediate jeopardy level deficiencies. All other deficiencies will receive a desk review (telephone or written) by the Regional Office that cited the deficiency. These requests must be made within the same 10-calendar day period that you have for submitting an acceptable plan of correction and must contain additional justification as to why the deficiency(s) should not have been written for harm level deficiencies or other deficiencies that are not substandard or immediate jeopardy. Evidence to dispute the scope and severity levels may only be submitted for substandard or immediate jeopardy deficiencies. Additional information which must be submitted with your request for an IDR is limited to no more than ten (10) typed pages with a font size of no less than twelve (12). If the facility is requesting a desk review in addition to a face to face IDR, the facility must submit two separate requests with their plan of correction to the State Survey Agency at the address on this letter, or

Ms. Karla Lane, Administrator November 6, 2017 Page 3

by telephone 865-594-9396 or fax number 865-594-5739. An incomplete Informal Dispute Resolution process will not delay the effective date of any enforcement action.

Upon receiving the facility's request to participate, the state survey agency shall perform a desk review for all deficiencies unless the facility requests a face-to-face IDR. Desk reviews will be conducted by the regional office that cited the deficiency. A facility may request a face-to-face IDR to be conducted before a panel but only for substandard or immediate jeopardy level deficiencies. In making a request to participate in the IDR process (desk review or face-to-face), a facility's request must be accompanied by the following: a short, plain statement of the facts containing the reasons for requesting participation in the IDR process; a copy of the CMS 2567 form and facility's plan of correction; a summary of the facility's dispute with the cited deficiencies stating that the deficiency should not have been cited and the reasons for this assertion; and proof supporting the facility's position disputing the deficiencies (in the form of documentation that shall consist of no more than ten (10) typed pages with a font size of not less than twelve (12) and/or other evidence that may consist of photographs or flow chart visual aids) specifically disputing the scope and severity of the cited immediate jeopardy or substandard deficiencies. Should the facility request a face-to-face IDR, then the facility shall also submit a list of individuals who intend to appear at the face-to-face IDR (should one be requested for substandard and/or immediate jeopardy deficiencies).

If you have any questions, please contact the East Tennessee Regional Office by phone: 865-594-9396 or by fax: 865-594-5739.

Sincerely,

Tamra Turberville, RN, MSN

Public Health Regional Regulatory Program Manager

Lanra Lurberir 26/90

TT:afl

TN00042523

Enclosure

PRINTED: 11/03/201' FORM APPROVEL OMB NO. 0938-039'

	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		TIPLE CO	NSTRUCTION		TE SURVEY MPLETED
		445415	B. WING			10	/25/2017
	PROVIDER OR SUPPLIER  ALTHCARE, FARRAG	UT		120 CA	T ADDRESS, CITY, STATE, ZIP COI AVETT HILL LANE (VILLE, TN 37922		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORR (EACH CORRECTIVE ACTION S CROSS-REFERENCED TO THE AF DEFICIENCY)	HOULD BE	(X5) COMPLETION DATE
F 000	INITIAL COMMEN	TS	F	000			
F 279 SS=D	on 10/23/17 to 10/2 Farragut. Deficienthe complaint under Requirements for L 483.20(d);483.21(b)	mplaint #42523 was conducted 25/17 at NHC Healthcare, cies were cited in relation to er 42 CFR Part 483, Long Term Care Facilities.	F	279			
	assessments comp months in the resid results of the asse	must maintain all resident pleted within the previous 15 dent's active record and use the ssments to develop, review dent's comprehensive care					
	483.21 (b) Comprehensive						
	comprehensive pe each resident, con set forth at §483.1 includes measurat to meet a resident' and psychosocial re comprehensive as	st develop and implement a rson-centered care plan for sistent with the resident rights 0(c)(2) and §483.10(c)(3), that ble objectives and timeframes is medical, nursing, and mental needs that are identified in the sessment. The comprehensive scribe the following -				u	
	or maintain the responsible physical, mental, a	at are to be furnished to attain sident's highest practicable and psychosocial well-being as 83.24, §483.25 or §483.40; and					
LABORATOR		at would otherwise be required					
LABORATUR	DIRECTOR'S OR PROV	IDER/SUPPLIER REPRESENTATIVE'S SIG	NATURE		TITLE ,		(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

PRINTED: 11/03/2017 FORM APPROVED OMB NO. 0938-0391

	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		FIPLE CONSTRUCTION  NG		(X3) DATE SURVEY COMPLETED		
		445415	B. WING		10/	25/2017		
	PROVIDER OR SUPPLIER  ALTHCARE, FARRAG	UT		STREET ADDRESS, CITY, STATE, 120 CAVETT HILL LANE KNOXVILLE, TN 37922		,		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN O (EACH CORRECTIVE AG CROSS-REFERENCED TO DEFICIEN	CTION SHOULD BE OTHE APPROPRIATE	(X5) COMPLETION DATE		
F 279	under §483.24, §48 provided due to the under §483.10, incitreatment under §4 (iii) Any specialized rehabilitative service provide as a result recommendations, findings of the PAS rationale in the result in the re	33.25 or §483.40 but are not a resident's exercise of rights luding the right to refuse 183.10(c)(6). If services or specialized the set the nursing facility will of PASARR and facility disagrees with the sARR, it must indicate its ident's medical record.  With the resident and the intative (s)-goals for admission and appreference and potential for acilities must document int's desire to return to the sessed and any referrals to dies and/or other appropriate repose.  In the comprehensive care the, in accordance with the forth in paragraph (c) of this interest in the comprehensive care the in accordance with the forth in paragraph (c) of this interest i	F 2	The control of the co	ិ / ឧកថ ទូវ៦)៖ ១៩(សុរូ: Naecques ខ្លង់១ ១០ ១៤	it trat ans		
	Medical record rev	riew revealed Resident #366						

PRINTED: 11/03/2017 FORM APPROVED OMB NO. 0938-0391

	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	' '		E CONSTRUCTION	(X3) DATE	SURVEY PLETED
		445415	B. WING			10/3	25/2017
	PROVIDER OR SUPPLIER ALTHCARE, FARRAG	UT		12	TREET ADDRESS, CITY, STATE, ZIP CODE 20 CAVETT HILL LANE NOXVILLE, TN 37922	1	
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	D BE	(X5) COMPLETION DATE
F 279	diagnoses including Third Lumbar Verter Stenosis, Radiculo Congestive Heart From Disease, and Long Antiplatelets/Antith Medical record rev (MDS) 5 Day Sche 8/17/17, revealed From Extensive assistant (ADLs) and 2 person Medical record rev Completed Care Proceedings of the Safety/Potential for Stenosics including the Stenosics in Stenos	e facility on 8/10/17, with g Unspecified Fracture of the ebra, History of Falling, Spinal pathy Lumbar Region, Fallure, Hypertensive Heart Term Use of	F	2279			
	ADL tasks without ADLslimited in patient with mobilit Medical Record re Assessment dated #366 required external 2 person phys Medical record rev Assessment dated revealed, "transfrand patient was fabehind her when puckle. Patient's legoing downgentl floor" Continued interventions2 per Medical Record research with the puckle of the p	staff assistanceassist with functional transfersassist			Salthousaige please a live commune The service posses as selve for a	e * E	11

## F279 483.20(d);483.21(b)(1) Develop Comprehensive Care Plans

1. Corrective Actions Accomplished for the residents found to have been affected by the allegedly deficient practice:

An interdisciplinary team consisting of the DON, ADON, Fall Risk Manager, Physician and Director of Rehabilitation reviewed resident #366 care plan on 10/24/17. Additional safety intervention of 2 person assist with transfers was put into place.

2. How have we identified other residents having the potential to be affected by the same practice and what corrective action has been taken:

DON, ADON, HIM and Regional Nurse reviewed the care plans for all other residents in the center at risk for falls on October 24, 2017 with all interventions related to falls risk verified to be appropriate for the resident.

3. The measures we have put into place and systematic changes we have made to ensure that the practice does not reoccur:

Performance Improvement Project Team was initiated on November 2, 2017 to review and revise training for staff related to baseline and comprehensive care plan development to ensure effective person-centered care interventions. In-service training was conducted with: Clinical Nurse Coordinators, Risk Manager, MDS coordinators, admission nurses, and social workers on November 8 – 9, 2017 by DON and Director of Health Information/QAPI Coordinator. Training with additional staff involved in MDS assessment and care plan development will be completed by November 13, 2017.

4. How the corrective actions will be monitored to ensure the practice will not reoccur:

MDS coordinators will review chart documentation to support MDS assessment completion with decision-making review of triggered care area assessments (CAA) used in the development of a person-centered comprehensive care plan.

Beginning on November 16, 2017 the DON, ADON and/or risk manager nurse will review 5 residents' MDS assessments and their triggered care area assessments (CAAs) for evaluation of the care areas needing to be identified on the individualized comprehensive care plan weekly for four weeks. Findings will be reported to Quality Assurance Committee.

Completion Date: November 15, 2017

PRINTED: 11/03/2017 FORM APPROVED OMB NO. 0938-0391

	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			INSTRUCTION		SURVEY PLETED
		445415	B. WING		en et en	10/2	25/2017
	PROVIDER OR SUPPLIER	UT		120 C	ET ADDRESS, CITY, STATE, ZIP CODE AVETT HILL LANE XVILLE, TN 37922		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	<	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	D BE	(X5) COMPLETION DATE
F 279	revealed, "fall/let notednew interve for all transfers"  Interview with Regisat 3:55 PM, in the other MDS assessmeresident required 2  Interview with the Dat 4:39 PM, in the off continued interview develop a comprehaddressed the function Resident #366, bas MDS assessment. 483.25(d)(1)(2)(n)(HAZARDS/SUPER)  (d) Accidents. The facility must enfrom accident haza (2) Each resident rand assistance develop - Bed Rails. The facility must enfrom accident haza	down to floor[no] injuries nation to have assist [2 person]  stered Nurse #1 on 10/24/17 conference room, confirmed ent was accurate and the persons for transfers.  Director of Nursing on 10/24/17 conference room, confirmed, match [the care plan]we follow the care plan"  of confirmed the facility failed to ensive care plan that estional transfer needs for sed on the comprehensive  1)-(3) FREE OF ACCIDENT VISION/DEVICES  Insure that -  vironment remains as free rds as is possible; and  exceives adequate supervision vices to prevent accidents.  e facility must attempt to use	F 2		DEFICIENCY)		non con a contract of the control of
	bed rail. If a bed o must ensure correct	tives prior to installing a side or r side rail is used, the facility of installation, use, and d rails, including but not limited ments.					
	(1) Assess the resi	dent for risk of entrapment		1			

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID: 1WES11

Facility ID: TN4716

If continuation sheet Page 4 of

PRINTED: 11/03/201 FORM APPROVEI OMB NO. 0938-039

STATEMENT AND PLAN C	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		IPLE CONSTRUCTION		E SURVEY PLETED
		445415	B. WING		10/	25/2017
	PROVIDER OR SUPPLIER  ALTHCARE, FARRAG	UT		STREET ADDRESS, CITY, STATE, ZIP 120 CAVETT HILL LANE KNOXVILLE, TN 37922		
(X4) ID PREFIX TAG	EACH DEFICIENCY	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CO (EACH CORRECTIVE ACTIO CROSS-REFERENCED TO THI DEFICIENCY)	N SHOULD BE E APPROPRIATE	(X5) COMPLETION DATE
F 323	from bed rails prior  (2) Review the risks the resident or the resident of the This REQUIREMENT by:  Based on facility preview, and interview the safety of 1 resident or reviewed for accident of the findings included review of the Facilent or reviewed for accident or reviewe	to installation.  s and benefits of bed rails with dent representative and obtain rior to installation.  bed's dimensions are resident's size and weight. NT is not met as evidenced olicy review, medical record ew, the facility failed to ensure dent (#366) of 3 residents ents.  ed:  ity Policy "Falls" revised 'Assessment and art of the initial ify individuals with history of s for subsequent receding assessmentidentify ons to try to prevent  iew revealed Resident #366 a facility on 8/10/17 with g Unspecified Fracture of the ebra, History of Falling, Spinal pathy Lumbar Region, we Heart Failure, and Long Term	F 32		Turining auges	Account of the state of the sta

# DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 11/03/201; FORM APPROVED OMB NO. 0938-0391

AND PLAN C	OF CORRECTION	IDENTIFICATION NUMBER:	ı		E CONSTRUCTION		E SURVEY PLETED
		445415	B. WING			10/	25/2017
NAME OF PROVIDER OR SUPPLIER  NHC HEALTHCARE, FARRAGUT			STREET ADDRESS, CITY, STATE, ZIP CODE  120 CAVETT HILL LANE  KNOXVILLE, TN 37922				2012011
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULI CROSS-REFERENCED TO THE APPROPIDE DEFICIENCY)	O BE	(X5) COMPLETION DATE
F 323	Medical record revi Completed Care PI documentation the physical assist with  Medical record revi Scheduled Assess Brief Interview for M 13, meaning the re Continued review required extensive person physical ass  Medical Record revi Assessment dated #366 required 2 pe transfers.  Medical record revi Assessment dated revealed, "transfe and patient was face behind her when pe buckle, Patient's le going downgently floor" Continued interventions 2 pe Further review reve present to assist de  Medical Record revi Nursing Notes date revealed, "fall/let notednew interve for all transfers"	ew of Resident #366's an dated 8/30/17, revealed no resident required 2 person transfers.  ew of the MDS 30 Day ment dated 9/5/17 revealed a Mental Status (BIMS) score of sident was cognitively intact. evealed Resident #366 assistance with ADLs and 2 sist for transfers.  View of the MDS Unscheduled 9/12/17 revealed Resident rson physical assist for  iew of the Post Falls 9/30/17 at 10:00 PM, er from recliner to wheelchair cing recliner with wheelchair atients knees seemed to gs gave out and patient started y lower patient to knees on the review revealed, "immediate erson assist for all transfers" ealed one staff person was	F	323			

# DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 11/03/201' FORM APPROVEI OMB NO: 0938-039'

	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			CONSTRUCTION		E SURVEY PLETED
		445415	B. WING			10/	25/2017
	PROVIDER OR SUPPLIER	UT		120	REET ADDRESS, CITY, STATE, ZIP CODE D CAVETT HILL LANE IOXVILLE, TN 37922	*	
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOUL) CROSS-REFERENCED TO THE APPROF DEFICIENCY)	O BE	(X5) COMPLETION DATE
F 323	at 3:55 PM, in the of the MDS assessmoresident was asses transfers.  Interview with the I at 4:39 PM, in the of	conference room, confirmed ent was accurate and the ssed as requiring 2 persons for Director of Nursing on 10/24/17 conference room confirmed, e a safe transfer for Resident by the resident's		323	Salaria Materia iega gara og. di		\$18#Y45.
	1		50		Sound down the line of the state of the stat	r kissis i Tolesia	- 19 19 19

F323 483.25(d)(1)(2)(n)(1)-(3). Free of accident hazards/supervision/devices.

1. Corrective Actions Accomplished for the residents found to have been affected by the allegedly deficient practice:

An interdisciplinary team consisting of the DON, ADON, Fall Risk Manager, Physician and Director of Rehabilitation reviewed resident #366 care plan on 10/24/17. Additional safety intervention of 2 person assist with transfers was put into place.

2. How have we identified other residents having the potential to be affected by the same practice and what corrective action has been taken:

DON, ADON, HIM and Regional Nurse reviewed the care plans for all other residents in the center at risk for falls on October 24, 2017 with all interventions related to falls risk verified to be appropriate for the resident.

3. The measures we have put into place and systematic changes we have made to ensure that the practice does not reoccur:

The administrator, DON, ADON, and nursing supervisions conducted training for all nursing partners on November 10 – 15, 2017 related to 1)staff's role in ensuring safety interventions are in place, 2)appropriate use of nursing judgement when additional supervision is necessary for resident transfers, 3) emphasis was placed on the inclusion of appropriate interventions related to fall risk and the importance of care plan updating 4) promote understanding of the communication process necessary to ensure residents have appropriate level of care planned and provided by utilizing the IMAR electronic tool. All staff training completed by November 15, 2017. Any partner unavailable or on leave will be in-serviced prior to their next shift worked.

4. How the corrective actions will be monitored to ensure the practice will not reoccur:

Beginning on November 16, 2017 the DON, ADON and/or designee nurse supervisor will review 5 residents' charts for documentation of patients' comprehensive assessment, care plans interventions, electronic tool for staff communication of safety measures which will include interview and observation of appropriate staff performance of safety measures weekly for four weeks. Findings will be reported to Quality Assurance Committee.

Service and the service and the compression

Completion date: November 15, 2017

Division of Health Care Facilities STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: \_\_\_\_ B. WING\_ TN4716 10/25/2017 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 120 CAVETT HILL LANE NHC HEALTHCARE, FARRAGUT KNOXVILLE, TN 37922 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE **PREFIX** REGULATORY OR LSC IDENTIFYING INFORMATION) DATE CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) N 002 1200-8-6 No Deficiencies N 002 An annual Licensure survey and investigation of complaint # 42523 was conducted on 10/23/17 to 10/25/17 at NHC Healthcare, Farragut. No health deficiencies were cited under 1200-8-6. Standards for Nursing Homes. कुम्मा कर्ने पर कर्षा राज स्टब्स इता । व संभी स्वयस्त्रात उ ந்த நூறுவே செறுவர் நேற இ ga nama diagna Cidah Lilasi meter Coam idik Carlotte and the second Division of Health Care Facilities LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE (X6) DATE STATE FORM 1WES11 If continuation sheet 1 o

# DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 10/26/2017 FORM APPROVED OMB NO. 0938-0391

	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			CONSTRUCTION - MAIN BUILDING 01		TE SURVEY MPLETED
		445415	B. WING		·····	10	/23/2017
	PROVIDER OR SUPPLIER  ALTHCARE, FARRAG	UT		120	EET ADDRESS, CITY, STATE, ZIP CODE CAVETT HILL LANE DXVILLE, TN 37922		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG	×	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	.D BE	(X5) COMPLETION DATE
	conducted by the sof health licensure care facilities surver federal monitoring Farragut was in surrequirements for purpose Medicare/Medicare/Medicare/Ife safety from fire Protection Associa 2012 edition FINAL OBSERVAT During the Life Safety conducted	iederal monitoring survey was tate of Tennessee department and regulation office of health by on 10/23/17. During this survey, NHC Healthcare bstantial compliance with the articipation in at 42 CFR Subpart 483.70(a), and the related National Firetion (NFPA) standard 101 - TONS  fety portion of the annual on 10/23/17, no deficiencies 2 CFR Part 483, Requirements	K 0	999			
LABORATOR	RY/DIRECTOR'S OR PRO	/ IDER/SUPPLIER REPRESENTATIVE'S SIG	NATURE		TITLE		(X6) DATE
~	10 10 do	1.0			Aministrator		11/10/17

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

PRINTED: 10/26/2017 FORM APPROVED

Division	of Health Care Fac	ilities				
	IT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1	ECONSTRUCTION 01 - MAIN BUILDING 01	(X3) DATE	E SURVEY PLETED
		TN4716	B. WING		10/	23/2017
NAME OF I	PROVIDER OR SUPPLIER	STREET	ADDRESS, CITY, S	TATE, ZIP CODE		
NHC HEA	ALTHCARE, FARRAG	21 IT	VETT HILL LAN ILLE, TN 3792	2		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF C (EACH CORRECTIVE ACTIV CROSS-REFERENCED TO TH DEFICIENCY	ON SHOULD BE HE APPROPRIATE	(X5) COMPLETE DATE
N 002	1200-8-6 No Defic	iencies	N 002			
	licensure survey co	fety portion of the annual onducted on 10/23/17, no cited under 1200-08-06, sing Homes.		5	2	
Division of I	10 10 -	/ VIDER/SUPPLIER REPRESENTATIVE'S NJ	SIGNATURE	Jamini Stra	tor	(X6) DATE
STATE FOR	J	114	5899	IWES21		nuation sheet 1

## **Attachment – Proof of Publication**

Attn: To: NHC CITY CENTER					
(Advertising) NOTIFICATION	ON OF INTENT TO APPLY FOR (Ref No: 1848346)				
P.O.#:					
	PUBLISHER'S AFFIDAVIT				
State of Tennessee	}				
County of Knox	s.s }				
Before me, the undersigned, a Notary Public in and for said county, this day personally came <u>Natalie</u> <u>Zollar</u> first duly sworn, according to law, says that he/she is a duly authorized representative of <i>The Knoxville News-Sentinel</i> , a daily newspaper published at Knoxville, in said county and state, and that the advertisement of:					
	(The Above-Referenced)				
of which the annexed is a cop	y, was published in said paper on the following date(s):				
12/08/2017					
and that the statement of account herewith is correct to the best of his/her knowledge, information, and belief.  ———————————————————————————————————					
Subscribed and sworn to before me this <u>December 11, 2017</u> Range Public					
My commission expires	20				



ORS AGDALENE

bilder for cash, at public natory, the property which is described in Exhibit A to the Dend of Trust, and being the same property conveyed to industrial Fabrication & Repair, Inc. by deed of record in Instrument No. 201304180068374 (the "Property"). at on the 17, letters at of the 2017

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Larry Perry acember 20

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ist. Assign-irity Agree-1 of record 4180068375.

The Brogney of the control of the control of any taxing authority by reason of any taxing authority by reason of any tax inno, plus any and all other matters and encumbrances superior in right to the lien of the Deed of Trust.

Natice Of Foreclasure

This 24th day of November, 2017. Charles S. Sanger, as Trustee, and not otherwise 1600 Division Street, Sulte 700



Miscellaneous Notice

#### Notice Of Foreclasure

Nashville, TN 37203 (615) 246-2582 BRADLEY ARANT BOULT CUMMINGS.

BRAULE LET BY BROWMAN, Attornay for Frustee INSERTION DATES: November 24, 2017, December 1, 2017 and December 8, 2017, County Ridgi.

Street Closures Sireet Closures

GARY KOOMIZ- Request closure of
Rickard Orre between southwest
corner of parcel 0818A0006 and intersection with Hero Rd. City Block
A1540-41530 Council District S, Northwest Gity Sector.

GARY KOOMIZ- Request closure of
Hero Road between intersection with
Rickard Or and northern terminusCity Block 41540-41550. Council District S, Northwest City Sector.

SITE INC. Request closure of portlon
of Piney Grove Church Rd between
RJG feet southwest of intersection inf
conterline of Helmbolt Rd. and northwest right-ol-way of Piney Grove
Church Rd. and 110.6 feet northeast

Miscellaneous Notice RETAIL LIQUOR LICENSE NOTICE

Take notice that Loudon Package, LLC 403 Grove Street Loudon, Tennessee 37774 has applied to the City of Loudon for a "Certificate of Compliance", and has or will apply to the Tennessee Alcoholic Beverage Commission (ABC) at Nashville, Tennessee for a Retail Liquor License for a store to be named The Grove Wine & Spirits, and to be located at 403 Grove Street, Loudon, Tennessee 37774 and owned by Loudon Package, LLC. 403 Grove Street Loudon, TN 37774. Kevin Byrd, Member and Amir Boghani, Managing Member.

All persons wishing to be heard on the "Certificate of Compliance" may personally or through counsel appear or submit their views in writing to: The Loudon City Council on December 18th, 2017 at 6:30 PM in the Council Meeting Room, 201 Alma Place, Loudon, Tennessee 37774.

The ABC will consider the application at a date to be set by the ABC in Nashville, Tennessee. Interested person(s) may personally or through counsel submit their views in writing by the hearing date to be scheduled by the ABC. Anyone with questions concerning this application or the laws relating to it may call or write the Alcoholic Beverage Commission at 4420 Whittle Springs Rd, Suite A, Knoxville, TN 37917 or call (865)594-6342

#### Public Notices

of intersection of centerline of Helm-boll Rd, and northwest right-al-way of Pincy Grove Church Rd. City Block 46904 46904 Council District 3, Plan Amendments ROBERT A. MAPIES: Southeast side Three Foilist Rd. Southwest of Mas-col Rd. Northeast County Sector Plan Deced contect, All persons wishing bered project. All persons wishing to file claims pursuant to Section 54-5-122. T.C.A. must file same with the Director of Construction, Tennessee Department of Transportation, Suite 700 James K. Polk Bldg., Nashville, Tennessee

37243-0326, on or before 01/19/18.

### Public Notices

West City Sector.

West CIty Sector.

Suss on Review

HARRWHITE PROPERTIES: Southwest
side of Hadjewater Rd, north side
of Hadjewater Rd, north side
of Hadjewater Rd, on Review
condition #2, (14-15-UR / 3-12-2015)
in PC-1 (Retail and Office Park) Disbered project. All persons wishing to file claims pursuant to Section 54-5-122, T.C.A. must file same

with the Director of Construction, Tennessee Department of Transportation, Suite 700 James K. Polk Bldg., Neshville, Tennesse 37243-0326, on or before 01/19/18.

Public Natices

### Public Natices

#### NOTIFICATION OF INTENT TO APPLY FOR A CERTIFICATE OF NEED

This is to provide official notice to the Health Services and Development Agency and all interested puriles, in accordance with T.C.A. § 68-11-1601 et seq., and the Rules of the Health Services and Development Agency, that:

NHC HealthCare, Farragut (Name of Applicant)

Nursing Home (Facility Type-Existing)

owned by. NHC HealthCare/Farragut, LLC with an ownership type of Limited Liability Company and to be managed by: NHC HealthCare/Farragut, LLC intends to file an application for a Certificate of Need for: the addition of six (6) new Medicare certified SNF nursing home beds to the existing 100 bed nursing home called NHC HealthCare, Farragut, located at 120 Cavett Hill Ln, Farragut (Knox Co.) TN 37934. NHC HealthCare, Farragut is certified for Medicare participation. The estimated project costs is \$140,000.

The anticipated date of filing the application is: December 12, 2017

The contact person for this project is Bruce K. Duncan. Assistant Vice President who may be reached at: Mational HealthCare Corpora-tion 100 Vine Street, 12th Floor Mufrecasbor, Tennessee 371.30 615-880-2020

Upon written request by interested parties, a local Fact-finding public hearing shall be conducted. Written requests for hearing should be sent to:

Health Services and Development Agency Andrew Jackson Building, 9th Floor 500 Deaderick Street Nashville, Tennessee 37243

The published Letter of Intent must contain the following statement pursuant to TC.A. § 68-11-1607(C)(1). (A) Any health care institution wishing to oppose a Certificate of Heed application must file a written notice with the Health Services and Development Agency no Inter than ifftoen (15) tlays before the regularly scheduled riealth Services and Development Agency meeting at which the application is originally scheduled; and (8) Any other person wishing to oppose the application must file written objection with the Health Services and Development Agency at or prior to the consideration of the application by the Agency.

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2017

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## **Attachment – Letter of Intent**

### State of Tennessee

## **Health Services and Development Agency**



Andrew Jackson Building, 9<sup>th</sup> Floor 502 Deaderick Street Nashville, TN 37243

www.tn.gov/hsda

Phone: 615-741-2364

Fax: 615-741-9884

LETTER OF INT	ENT					
The Publication of Intent is to be published in theKnoxville New						
(Name of Nof general circulation in Knox, Tennessee, on or be (County)						
This is to provide official notice to the Health Services and Developmenth T.C.A. § 68-11-1601 et $seq.$ , and the Rules of the Health Services						
NHC Healthcare, Farragut	Nursing Home					
Name of Applicant) (Facility Type-Existing)  when when the standard of Applicant (Facility Type-Existing)  when the standard of Applicant (Facility Type-Existing)  when the standard of Applicant (Facility Type-Existing)						
HealthCare, Farragut, located at 120 Cavett Ln, Farragut, (Knox Co.)  Medicare participation. The estimated project costs is \$140,000.  The anticipated date of filing the application is:						
The contact person for this project isBruce K. Duncan	Assistant Vice President					
who may be reached at: National HealthCare Corporation (Company Name)	(Title) 100 Vine, Street, 12 <sup>th</sup> Floor (Address)					
Murfreesboro Tennessee 3713 (City) (State) (Zip Co						
	/17 Bduncan@nhccare.com					
(Signature)	(Date) (E-mail Address)					

Nashville, Tennessee 37243

**502 Deaderick Street** 

The published Letter of Intent must contain the following statement pursuant to T.C.A. § 68-11-1607(c)(1). (A) Any health care institution wishing to oppose a Certificate of Need application must file a written notice with the Health Services and Development Agency no later than fifteen (15) days before the regularly scheduled Health Services and Development Agency meeting at which the application is originally scheduled; and (B) Any other person wishing to oppose the application must file written objection with the Health Services and Development Agency at or prior to the consideration of the application by the Agency.

\_\_\_\_\_\_

# **Attachment – Letters of Support**



December 1, 2017

Ms. Melanie Hill Executive Director Tennessee Health Services and Development Agency 502 Deaderick Street, Andrew Jackson Building, 9th Floor Nashville, TN 37243

RE: NHC Farragut

Dear Ms. Hill:

Covenant Health is a non-profit healthcare system that operates hospitals and other healthcare facilities, and engages in many other community health-related activities, to serve and benefit communities in East Tennessee. Currently, Covenant Health includes nine acute care hospitals, multiple cancer centers, behavioral health facilities, physician practices, and several other healthcare-related programs and ventures.

The purpose of this letter is to express Covenant Health's support for NHC Farragut's current CON application requesting six (6) additional skilled nursing beds to expand capacity at an existing facility to help address the growing needs of patients in our region.

NHC's proposed project is needed and reflects the orderly development of healthcare services for East Tennessee. The project will improve patient care access and skilled bed availability. Covenant Health entities and programs, such as Parkwest Medical Center's Joint Replacement Program and others, have benefited greatly from long-standing collaborative partnerships with NHC that address specific patient care needs, care coordination opportunities, and patient placement issues across a continuum of care settings. Moreover, our patients and physicians recognize the high levels of quality and service delivered at NHC Farragut.

NHC Farragut has worked well with Covenant Health for many years to provide outstanding post-acute care to our patients. Considering the growing and aging population of our shared service area, approval of this CON application will expand access to such needed skilled services in a timely and orderly manner.

Respectfully,

Mike Richardson

Vice President, Strategic Planning and Development

Covenant Health



December 1, 2017

Ms. Melanie Hill, Executive Director State of Tennessee Health Services and Development Agency 502 Deaderick Street, 9<sup>th</sup> Floor Nashville, TN 37243

Dear Ms. Hill:

This letter expresses my support for NHC HealthCare, Farragut's CON application for the addition of six (6) skilled beds. NHC is filing its CON based on Knox County's projected skilled bed need. As the Executive Vice President and Chief Operating Officer at The University of Tennessee Medical Center in Knoxville and given my experience in the local market, I believe these additional skilled nursing beds are needed to accommodate our county's growing aging population. Even today, skilled referrals can be difficult to place and often require patient delays in our acute care facilities.

Given NHC's excellent history, these residents will receive the highest quality of care. I ask you to favorably consider this proposal.

If you have any questions, please do not hesitate to call me.

Sincerely.

Wm. David Hall

**Executive Vice President** 



### **Concord Medical Center**

a division of Summit Medical Group, PLLC

Antoin H. Mardini, M.D.
Rebecca T. Jackson, M.D.
Charles N. Clark, M.D.
John Mark Pierce, M.D.
Walker E. Nowell, D.O.
Carabeth West Russell, M.D.

Richard Free, FNP-C Natalie Judy, PA-C Jordann B. Lewis, PA-C Amanda B. Parks, FNP-C

Debbie Wilkerson Senior Site Manager

Knoxville Location Suite 100 10215 Kingston Pike Knoxville, TN 37922 Phone (865) 691-0733 Fax (865) 690-7530

Lenoir City Location Suite C 721 Hwy. 321 N Lenoir City, TN 37771 Phone (865) 986-3283 Fax (865) 986-3339

www.summitconcordmed.com

November 27, 2017

Ms. Melanie Hill, Executive Director

State of Tennessee

Health Services and Development Agency

502 Deaderick Street, 9th Floor

Nashville, TN 37243

Dear Ms. Hill

NHC HealthCare, Farragut has informed me of their intent to apply for six (6) additional nursing beds. Based on my experience with this facility, I can give my support to this bed addition without reservations.

The need for more skilled nursing beds in this area is great. The continuum of care is of great importance to the residents who receive care in this area. This facility has already established itself with a reputation for quality care in our community.

Sincerely,

Antoin H. Mardini, MD



# **Farragut Family Practice**

a division of Summit Medical Group, PLLC

W. David England, M.D. J. Kevin Buchanan, M.D. Gerald T. Russell, M.D. John L. Law, M.D.

Ashley Bruce, FNP Kaitlin Greene, PA-C November 15, 2017

Ms. Melanie Hill, Executive Director State of Tennessee Health Services and Development Agency 502 Deaderick Street, 9<sup>th</sup> Floor Nashville, TN 37243

Dear Ms. Hill:

NHC HealthCare, Farragut has informed me of their intent to apply for six (6) additional nursing beds. Based on my experience with this facility, I can give my support to this bed addition without reservations.

The need for more skilled nursing beds in this area is great. The continuum of care is of great importance to the residents who receive care in this area. This facility has already established itself with a reputation for quality care in our community.

25ll, m.D.

Sincerely,

W. David England, M.D.

11130 Kingston Pike Suite 7 & 8 Knoxville, TN 37934 Phone (865) 675-1953 Fax (865) 675-0877 www.farragutfamilypractice.com www.summitmedical.com



# **Farragut Family Practice**

a division of Summit Medical Group, PLLC

W. David England, M.D. J. Kevin Buchanan, M.D. Gerald T. Russell, M.D. John L. Law, M.D.

Ashley Bruce, FNP Kaitlin Greene, PA-C November 17, 2017

Ms. Melanie Hill, Executive Director State of Tennessee Health Services and Development Agency 502 Deaderick Street, 9<sup>th</sup> Floor Nashville, TN 37243

Dear Ms. Hill:

Please accept this letter as my support for NHC HealthCare, Farragut and its Certificate of Need for a six (6) bed addition. NHC is filing this CON based on the bed need projection for additional skilled beds in Knox County. We need to meet the demands of our senior population with quality care and NHC is a great resource.

NHC is to be commended for their care and for their future commitment of creating more housing to meet the aging senior's needs. I wish NHC well in the fulfillment of its mission of care for the elderly.

Sincerely,

John L. Law, M.D.

11130 Kingston Pike Suite 7 & 8 Knoxville, TN 37934 Phone (865) 675-1953 Fax (865) 675-0877 www.farragutfamilypractice.com www.summitmedical.com fan, MD



# **Farragut Family Practice**

a division of Summit Medical Group, PLLC

W. David England, M.D. J. Kevin Buchanan, M.D. Gerald T. Russell, M.D. John L. Law, M.D.

Ashley Bruce, FNP Kaitlin Greene, PA-C November 21, 2017

Ms. Melanie Hill, Executive Director State of Tennessee Health Services and Development Agency 502 Deaderick Street, 9<sup>th</sup> Floor Nashville, TN 37243

Dear Ms. Hill:

This letter expresses my support for NHC HealthCare, Farragut's CON application for the addition of six (6) skilled beds. NHC is filing its CON based on Knox County's projected skilled bed need. I am a physician practicing in Knox County and given my experience in the local market, I believe these additional skilled nursing beds are needed to accommodate our county's growing aging population. Even today, skilled referrals can be difficult to place and often require patient delays in our acute care facilities.

Given NHC's excellent history, these residents will receive the highest quality of care. I ask you to favorably consider this proposal.

If you have any questions, please do not hesitate to call me.

Sincerely,

(). Ken bullena m. r.

J. Kevin Buchanan, M.D.

11130 Kingston Pike Suite 7 & 8 Knoxville, TN 37934 Phone (865) 675-1953 Fax (865) 675-0877 www.farragutfamilypractice.com www.summitmedical.com November 15, 2017

Ms. Melanie Hill, Executive Director State of Tennessee Health Services and Development Agency 502 Deaderick Street, 9<sup>th</sup> Floor Nashville, TN 37243

Dr. Rusty Hagood

Dear Ms. Hill:

Please accept this letter as my support for NHC HealthCare, Farragut and its Certificate of Need for a six (6) bed addition. NHC is filing this CON based on the bed need projection for additional skilled beds in Knox County. We need to meet the demands of our senior population with quality care and NHC is a great resource.

NHC is to be commended for their care and for their future commitment of creating more housing to meet the aging senior's needs. I wish NHC well in the fulfillment of its mission of care for the elderly.

Sincerely,

To whom it may concern.

I moved my parents from their home in Yoakum, Texas, where they had lived their entire lives, into the facility of NHC Farragut on January 18, 2016. As you can imagine this was not an easy thing to do having been it their home, where my brother and I were raised, since 1951. I was apprehensive about this move never having had to deal with a location where they would spend their remaining lives. I checked out 5 different facilities in the west Knoxville area and came to the conclusion that NHC Farragut was the best choice for my Mom and Dad. I came to this conclusion for these reasons keeping in mind that I hoped that I was correct and did not know for sure.

- 1. The location is very convenient to me and medical care
- 2. The grounds and building was clean and well kept
- 3. The staff appeared very competent and friendly
- 4. The facility didn't have that "nursing home smell".
- 5. The food was good with multiple dining rooms and longer serving hours.
- 6. Most importantly they have skilled care available when that time arrived, which it did.
- 7. The physicians, PAs, nurses, CNAs and other staff appeared to be attentive and caring.
- 8. Management was accessible and friendly
- 9. Transportation is available for all the other appointments required.

After almost 2 years of being on site practically every day I have found that each one of my requirements have been met, or in most cases exceeded. My dad, who will be 104 years old 2/13/18 calls NHC Farragut "home" which really surprised me As Texas will always really be home. Mom passed away this year which was not easy for any of us but the staff made the transition as good as possible. I could not recommend NHC Farragut any higher sincerely believe you could not find a better more deserving facility.

Sincerely

Steve Windsor

251 Valleyview Drive

Lenoir City, Tn. 37772

865-988-1717



Ms. Melanie Hill, Executive Director

State of Tennessee

Health Services and Development Agency

Swam N. Fong Director CAC Office on aging

502 Deaderick Street, 9th Floor

Nashville, TN 37243

Dear Ms. Hill:

Please accept this letter as my support for NHC HealthCare, Farragut and its Certificate of Need for a six (6) bed addition. NHC is filing this CON based on the bed need projection for additional skilled beds in Knox County. We need to meet the demands of our senior population with quality care and NHC is a great resource.

NHC is to be commended for their care and for their future commitment of creating more housing to meet the aging senior's needs. I wish NHC well in the fulfillment of its mission of care for the elderly.

Sincerely,

LT Ross Building • 2247 Western Avenue • Knoxville, TN 37921 • Mailing address: PO Box 51650 • Knoxville, TN 37950-1650 Phone: (865) 524-2786 • Fax: (865) 546-0832 • www.knoxseniors.org • www.knoxcac.org



November 15, 2017

Ms. Melanie Hill, Executive Director State of Tennessee Health Services and Development Agency 502 Deaderick Street, 9<sup>th</sup> Floor Nashville, TN 37243

Dear Ms. Hill:

Please accept this letter as my support for NHC HealthCare, Farragut and its Certificate of Need for a six (6) bed addition. NHC is filing this CON based on the bed need projection for additional skilled beds in Knox County. We need to meet the demands of our senior population with quality care and NHC is a great resource.

NHC is to be commended for their care and for their future commitment of creating more housing to meet the aging senior's needs. I wish NHC well in the fulfillment of its mission of care for the elderly.

Sincerely,



November 15, 2017

Ms. Melanie Hill, Executive Director State of Tennessee Health Services and Development Agency 502 Deaderick Street, 9<sup>th</sup> Floor Nashville, TN 37243

McMillan

Dear Ms. Hill,

Please accept this letter as proof of our support for NHC Healthcare, Farragut, and their Certificate of Need for a six-bed addition. NHC is filing this CON based on the bed-need projection for additional beds in Knox County, Tennessee. In our region, the demand for quality care and additional housing is great, and it is our responsibility to work together to meet these needs.

NHC is to be commended for their care and for their commitment to create additional housing for the needs of our growing senior population. East Tennessee Personal Care wishes NHC well in their endeavor to fulfill their mission of care for the aging and elderly.

Best Regards.

Deborah A. McMillan

Phone: 865-692-2200 · Fax: 865-692-2080 9125 Cross Park Drive, Suite 100 · Knoxville, TN 37923

www.etpcs.net



9051 Cross Park Drive Knoxville, Tennessee 37923

November 15, 2017

Ms. Melanie Hill, Executive Director State of Tennessee Health Services and Development Agency 502 Deaderick Street, 9<sup>th</sup> Floor Nashville, TN 37243

Dear Ms. Hill:

Please accept this letter as my support for NHC HealthCare, Farragut and its Certificate of Need for a six (6) bed addition. NHC is filing this CON based on the bed need projection for additional skilled beds in Knox County. We need to meet the demands of our senior population with quality care and NHC is a great resource.

NHC is to be commended for their care and for their future commitment of creating more housing to meet the aging senior's needs. I wish NHC well in the fulfillment of its mission of care for the elderly.

Sincerely,
May Owland

# Amedisys Home Health Care

November 30, 2017

Ms. Melanie Hill, Executive Director State of Tennessee Health Services and Development Agency 502 Deaderick Street, 9<sup>th</sup> Floor Nashville, TN 37243

Dear Ms. Hill:

This letter expresses my support for NHC HealthCare, Farragut's CON application for the addition of six (6) skilled beds. NHC is filing its CON based on Knox County's projected skilled bed need. I am a physician practicing in Knox County and given my experience in the local market, I believe these additional skilled nursing beds are needed to accommodate our county's growing aging population. Even today, skilled referrals can be difficult to place and often require patient delays in our acute care facilities.

Given NHC's excellent history, these residents will receive the highest quality of care. I ask you to favorably consider this proposal.

If you have any questions, please do not hesitate to call me.

Sincerely,

Nyda Kidd, OTR/L Area Vice President of Operations Amedisys Home Health 423.312.2764





9119D Executive Park Drive, Knoxville, TN 37934 Phone: (865) 985-0265 Fax: 865-985-0956

November 15, 2017

Ms. Melanie Hill, Executive Director
State of Tennessee
Health Services and Development Agency
502 Deaderick Street, 9th Floor
Nashville, TN 37243

Dear Ms. Hill:

Please accept this letter as my support for NHC HealthCare, Farragut and its Certificate of Need for a six (6) bed addition. NHC is filing this CON based on the bed need projection for additional skilled beds in Knox County. We need to meet the demands of our senior population with quality care and NHC is a great resource.

NHC is to be commended for their care and for their future commitment of creating more housing to meet the aging senior's needs. I wish NHC well in the fulfillment of its mission of care for the elderly.

Sincerely,

Victoria Boyle, PN



November 21, 2017

Ms. Melanie Hill, Executive Director State of Tennessee Health Services and Development Agency 502 Deaderick Street, 9th Floor Nashville, TN 37243

Dear Ms. Hill:

NHC HealthCare, Farragut has informed me of their intent to apply for six (6) additional nursing beds. Based on my experience with this facility, and the overwhelmingly positive experiences of those that I know personally, I can give my support to this bed addition without reservations.

The need for more skilled nursing beds in this area is great. The continuum of care is of great importance to the residents who receive care in this area. This facility has already established itself with a reputation for quality care in our community.

Sincerely,

**Brad Rector** 

**Senior Vice President of Operations** 

ATTORNEYS

900 Riverview Tower | 900 S. Gay Street | Knoxville, TN 37902-1810 Mailing Address: Post Office Box 900 | Knoxville, TN 37901-0900

Phone: (865) 215-1000 | Fax: (865) 215-1001

www.wmbac.com

DALE C. ALLEN
J. NICHOLAS ARNING, JR.
HUGH B. BRIGHT, JR.
LUIS C. BUSTAMANTE
W. KYLE CARPENTER
APRIL A. CARR
WILLIAM F. CLAYTON
J. KEITH COATES, JR.
TONY R. DALTON
LINDY D. HARRIS
J. CHADWICK HATMAKER
DEAN T. HOWELL
KAITLYN E. HUTCHERSON
HOWARD E. JARVIS
J. FORD LITTLE

GREGORY C, LOGUE
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RICHARD S, MATLOCK
DENNIS R, MCCLANE
DANIEL J, MOORE
M, DENISE MORETZ
ROBERT P, NOELL
KEVIN N, PERKEY
GRAYSON K, SCHLEPPEGRELL
O, E, SCHOW, IV
C, ELIZA SCOTT
C, GAVIN SHEPHERD
M, AARON SPENCER
ROBERT L, VANCE
LOUIS C, WOOLF (RETIRED)

November 21, 2017

Ms. Melanie Hill Executive Director State of Tennessee Health Services & Development Agency 502 Deaderick St., 9<sup>th</sup> Fl. Nashville, TN 37243

Re: NHC HealthCare, Farragut - Certificate of Need (CON) Application

Dear Ms. Hill:

Please allow this letter to serve as my support for your approval of NHC HealthCare, Farragut's CON application for the addition of six skilled beds.

My family has a long history with NHC, and we have been extremely impressed with its service. My grandmother resided at NHC for a number of years before she passed, and she could not have received better care, attention, and support during her stay. My father recently had knee replacement surgery and underwent rehab at NHC. During his stay, he likewise received outstanding care, enjoyed good food, and could not be more complimentary of the staff. As a result of his rehabilitation, he has enjoyed a wonderful recovery. Additionally, I have many friends whose family members have undergone rehabilitation and/or other care at NHC, and I have yet to hear any complaints. Rather, all have been complimentary of their family members' experiences.

As a practicing attorney who has lived in Knox County the majority of my 53 years, it is apparent that our county has an increasingly large older population. I am personally aware of several instances in which my friends experienced difficulty locating space in local facilities for parents who needed to transition from hospital care to rehabilitation before they could return home. Additional skilled nursing beds at the NHC facility which enjoys an excellent reputation and serves its patients so ably will greatly benefit our community.

Given NHC's long history of serving our community, I am confident that the addition of six skilled beds will be of significant benefit. I hope that you will approve NHC's CON application.

Page 2 November 21, 2017

Please feel free to contact me with any questions.

Very truly yours,

J. Ford Little

### ARNETT, DRAPER AND HAGOOD, LLP

WILLIAM A. SIMMS
F. MICHAEL FITZPATRICK
RICK L. POWERS
DAN D. RHEA
STEVEN L. HURDLE
R. KIM BURNETTE
SAMUEL C. DOAK
THOMAS M. COLE

SUITE 2300 FIRST TENNESSEE PLAZA KNOXVILLE, TENNESSEE 37929-2300 TELEPHONE: 865/546-7000 FAX: 865/546-0423 BRODERICK L. YOUNG JAY W. MADER RACHEL PARK HURT ROBERT B. FROST, JR. STACIE D. MILLER\* PAUL E. WEHMEIER

OF COUNSEL JACK B. DRAPER LEWIS R. HAGOOD POST OFFICE BOX 300
KNOXVILLE, TENNESSEE 37901-0300

\*ALSO LICENSED IN LOUISIANA
FOSTER D. ARNETT
(1920-2002)

www.adhknox.com

November 22, 2017

Ms. Melanie Hill, Executive Director
State of Tennessee
Health Services and Development Agency

502 Deaderick Street, 9th floor

Nashville, TN 37243

Dear Ms. Hill:

It is with great respect and appreciation for NHC HealthCare, Farragut and their work in our community that I extend my support to the facility's Certificate of Need application for the addition of six (6) skilled beds. As an attorney who works with seniors and their families, I believe these additional skilled nursing beds are needed to accommodate the our community's growing aging population. Additionally, I have personally experienced NHC's care and commitment to its residents through family and friends who have been placed at NHC HealthCare, Farragut and its sister facilities.

Based on my professional and personal experience with NHC, as well as NHC's excellent history and reputation in our community, I support NHC's application without reservation and request your approval of this proposal.

Please do not hesitate to call me should you have any questions.

Sincerely,

Stacie D. Miller

#### ARNETT, DRAPER AND HAGOOD, LLP

WILLIAM A. SIMMS
F. MICHAEL FITZPATRICK
RICK L. POWERS
DAN D. RHEA
STEVEN L. HURDLE
R. KIM BURNETTE
SAMUEL C. DOAK

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KNOXVILLE, TENNESSEE 37901-0300

\*ALSO LICENSED IN LOUISIANA

FOSTER D. ARNETT (1920-2002)

www.adlıknox.com rhurt@adhknox.com

November 27, 2017

Ms. Melanie Hill, Executive Director State of Tennessee Health Services and Development Agency 502 Deaderick Street, 9th Floor Nashville, TN 37243

Dear Ms. Hill:

Please let this serve as a written affirmation of my support for NHC HealthCare, Farragut's Certificate of Need ("CON") application for six (6) new/additional skilled beds. NHC is filing its CON based on Knox County's projected skilled bed need.

I am an attorney, practicing healthcare liability defense and healthcare law in Knox County and the surrounding counties, and given my experiences and my familiarity with the hospital, long term care, and skilled facilities in the area, I believe these additional skilled nursing beds are needed to accommodate Knox County's growing aging population. Even today, skilled referrals can be difficult to place and often require patient delays in our acute care facilities.

Given NHC's excellent history, these residents will receive the highest quality of care. I ask you to favorably consider this proposal.

If you have any questions, please do not hesitate to call me.

Sincerely,

Rachel Park Hurt

### ARNETT, DRAPER AND HAGOOD, LLP

WILLIAM A. SIMMS F. MICHAEL FITZPATRICK

RICK L. POWERS DAN D. RHEA STEVEN L. HURDLE R, KIM BURNETTE SAMUEL C. DOAK THOMAS M. COLE

OF COUNSEL JACK B. DRAPER LEWIS R. HAGOOD

**SUITE 2300** FIRST TENNESSEE PLAZA KNOXVILLE, TENNESSEE 37929-2300 TELEPHONE: 865/546-7000

FAX: 865/546-0423

POST OFFICE BOX 300 KNOXVILLE, TENNESSEE 37901-0300

www.adhknox.com

November 27, 2017

BRODERICK L. YOUNG JAY W. MADER ROBERT B. FROST, JR. STACIE D. MILLER\* RACHEL PARK HURT PAUL E. WEHMEIER

\*ALSO LICENSED IN LOUISIANA

FOSTER D. ARNETT (1920-2002)

Ms. Melanie Hill, Executive Director State of Tennessee Health Services and Development Agency 502 Deaderick Street, 9th Floor Nashville, TN 37243

NHC Healthcare Farragut Request for Six Additional Nursing Beds Re:

Dear Ms. Hill:

I am writing this letter to support the recent application by NHC HealthCare, Farragut for a Certificate of Need to add six additional beds. It is my understanding that NHC is requesting the Certificate of Need based on a need projection for additional skilled beds in Knox County. Obviously there is a great need for an adequate number of beds for the elderly requiring services such as those offered by NHC.

I have visited NHC HealthCare, Farragut on several occasions. I have always been impressed with the facility, the staff, the cleanliness and the apparent overall operation of the facility. If I were choosing a skilled nursing and rehabilitation facility for myself or other family members, NHC HealthCare, Farragut would be my top choice. I certainly hope that the Health Services and Development Agency looks favorably upon NHC HealthCare, Farragut's request for the Certificate of Need to add six additional beds.

With kind regards,

Yours sincerely,

Thomas M. Cole

TMC/pam

#### ARNETT, DRAPER AND HAGOOD, LLP

WILLIAM A. SIMMS
F. MICHAEL FITZPATRICK
RICK L. POWERS
DAN D. RHEA
STEVEN L. HURDLE
R. KIM BURNETTE
SAMUEL C. DOAK

THOMAS M. COLE
OF COUNSEL
JACK B. DRAPER
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November 22, 2017

BRODERICK L. YOUNG JAY W. MADER ROBERT B. FROST, JR. STACIE D. MILLER\* RACHEL PARK HURT PAUL E. WEHMEIER

\*ALSO LICENSED IN LOUISIANA

FOSTER D. ARNETT (1920-2002)

Ms. Melanie Hill, Executive Director State of Tennessee Health Services and Development Agency 502 Deaderick Street, 9<sup>th</sup> Floor Nashville, TN 37243

Re: NHC Healthcare Farragut Request for Six Nursing Beds

Dear Ms. Hill:

This letter is being submitted as a statement of support for the application of NHC Healthcare Farragut for six additional nursing beds. Based upon community reputation I can tell you that NHC Healthcare Farragut has an excellent reputation for good care, and a conscientious staff. One of my coworkers has a spouse who is a resident at the facility, and they are very pleased with the accommodations and the assistance that is being provided.

Clearly there is a need for additional nursing beds in the Knoxville community; the population is aging and the need will only increase over the next few years.

I request that you approve the application.

If you have any questions, I will be happy to speak with you. My phone number is shown on the letterhead.

With kind regards,

Yours sincerely,

F. Michael Fitzpatrick

FMF/pam



December 1, 2017

Ms. Melanie Hill Executive Director State of Tennessee- Health Services & Development Agency 502 Deaderick St., 9th Fl. Nashville, TN 37243

Re: NHC HealthCare, Farragut - Certificate of Need (CON) Application

Dear Ms. Hill:

I am writing this letter to serve as my support for your approval of NHC HealthCare, Farragut's CON application for the addition of six skilled beds.

I am very familiar with this facility and their outstanding operation. I recently underwent major back surgery and following my procedure, I found myself in need of a rehabilitation facility. NHC was highly recommended, as the premier choice in Knoxville.

I can say, with overwhelming enthusiasm, that NHC is a wonderful place. As a 37 year old male, I was very reluctant and upset for having to be admitted to any healthcare facility. In hindsight, was very blessed that NHC had availability for me, as they quickly changed my attitude about my potential experience. The combination of the friendliness of the staff, cleanliness of the facility, quality of food, outstanding physical therapy facilities and extra activities made for a wonderful experience.

They went above and beyond to make sure that I was comfortable and that my needs were taken care of. All the doctors, staff and therapists were very committed to me and making sure my time there was first-class.

If you are in need of this as a rehabilitation facility, then you are already hurting, tired and exhausted. In an otherwise dark moment, NHC provided me with a bright place that cared about me and my well-being. I hope that more beds in this facility, would mean that more people could receive the same emotional and physical support that that I did.

Please feel free to contact me with any questions.

Sincerely,

Chad Martin

The Most.

1900 N Winston Road | Suite 100 | Knosvitle, 16f 37919 PO Box 10328 | Knosvitle, TM 37939-0328 p. 800 328 0293 | 865,691,4847 E 865,094 4847



General Contractor

Committed to Excellence

www.WhitsonConstruction.com
Email: Stephen@WhitsonConstruction.com

Thursday, November 30, 2017

Ms. Melanie Hill
Executive Director
State of Tennessee Health Services and Development Agency
502 Deaderick Street, 9<sup>th</sup> Floor
Nashville, TN 37243

Dear Miss Hill,

Please accept this letter of my support for the addition of six beds for the in NHC Healthcare Facility in Farragut, Tennessee. This area is in dire need of the services that NHC Farragut provides. After two open heart surgeries being required to save my father, 10 days apart, the staff at this facility was instrumental in helping him to recover. Throughout his 28 day stay, the level of care they provided to him and the rehabilitation services that they provided were first class in every way.

As a commercial general contractor that has been involved in the construction and renovation of numerous medical facilities, I see firsthand how badly this is an area of need in our community. I would encourage and support a CON being granted for this facility.

If I can answer any questions about our experience with the staff and the level of care that they provided, feel free to contact me at any time.

With kindest regards,

H-S Whitson Construction Co., Inc.

H. Stephen Whitson, President

HSW/ctr 11/30/17

2669 Byington Solway Rd. P.O. Box 7343 Knoxville, TN 37921 Westbridge Business Park (865) 539-1111



Weigel Stores, Inc Corporate Office 3100 Weigel Lane Powell, Tennessee 37849 (865)-938-2042 (865)-938-2444 Fax

November 15, 2017

Ms. Melanie Hill, Executive Director State of Tennessee Health Services and Development Agency 502 Deaderick Street, 9th Floor Nashville, TN 37243

Dear Ms. Hill:

Please accept this letter as my support for NHC HealthCare, Farragut and its Certificate of Need for a six (6) bed addition. NHC is filing this CON based on the bed need projection for additional skilled beds in Knox County. We need to meet the demands of our senior population with quality care and NHC is a great resource.

NHC is to be commended for their care and for their future commitment of creating more housing to meet the aging senior's needs. I wish NHC well in the fulfillment of its mission of care for the elderly.

Sincerely,

William B. Weigel

Chairman



Ms. Melanie Hill, Executive Director State of Tennessee Health Services and Development Agency 502 Deaderick Street, 9th Floor Nashville TN 37243

RE: Billboard Access

Dear Mr. Smiddy:

Please accept this letter as my support for NHC HealthCare, Farragut and its Certificate of Need for a six (6) bed addition. NHC is filling this CON based on the bed need projection for additional skilled beds in Knox County. We need to meet the demands of our senior population with quality care and NHC is a great resource.

NHC is to be commended for their care and for their future commitment of creating more housing to meet the aging senior's needs. I wish NHC well in the fulfillment of its mission of care for the elderly.

Sincerely,

Jason Amonette Real Estate Manager

Lamar Outdoor Advertising - Knoxville



## State of Tennessee Health Services and Development Agency

Andrew Jackson, 9<sup>th</sup> Floor, 502 Deaderick Street, Nashville, TN 37243 **www.tn.gov/hsda** Phone: 615-741-2364 Fax: 615-741-9884

January 3, 2018

Bruce K. Duncan, Assistant VP National Healthcare Corporation 100 Vine Street, 12<sup>th</sup> Floor Murfreesboro, TN 37130

RE: Certificate of Need Application – NHC Healthcare, Farragut - CN1712-037
The addition of 6 Medicare certified skilled nursing home beds to the existing 100 bed nursing home, NHC Healthcare, Farragut, located at 120 Cavett Hill Lane, Farragut (Knox County), TN. The applicant is owned by NHC Healthcare/Farragut, LLC. The estimated project cost is \$140,000.

#### Dear Mr. Duncan:

This is to acknowledge the receipt of supplemental information to your application for a Certificate of Need. Please be advised that your application is now considered to be complete by this office.

Your application is being forwarded to Trent Sansing at the Tennessee Department of Health for Certificate of Need review by the Division of Policy, Planning and Assessment. You may be contacted by Mr. Sansing or someone from his office for additional clarification while the application is under review by the Department. Mr. Sansing's contact information is Trent.Sansing@tn.gov or 615-253-4702.

In accordance with Tennessee Code Annotated, §68-11-1607, et seq., as amended by Public Chapter 780, the 60-day review cycle for this project began on January 3, 2018. The first 60 days of the cycle are assigned to the Department of Health, during which time a public hearing may be held on your application. You will be contacted by a representative from this Agency to establish the date, time and place of the hearing should one be requested. At the end of the 60-day period, a written report from the Department of Health or its representative will be forwarded to this office for Agency review. You will receive a copy of their findings. The Health Services and Development Agency will review your application on April 25, 2018.

Any communication regarding projects under consideration by the Health Services and Development Agency shall be in accordance with T.C.A. § 68-11-1607(d):

- (2) No communications are permitted with the members of the agency once the Letter of Intent initiating the application process is filed with the agency. Communications between agency members and agency staff shall not be prohibited. Any communication received by an agency member from a person unrelated to the applicant or party opposing the application shall be reported to the Executive Director and a written summary of such communication shall be made part of the certificate of need file.
- (3) All communications between the contact person or legal counsel for the applicant and the Executive Director or agency staff after an application is deemed complete and placed in the review cycle are prohibited unless submitted in writing or confirmed in writing and made part of the certificate of need application file. Communications for the purposes of clarification of facts and issues that may arise after an application has been deemed complete and initiated by the Executive Director or agency staff are not prohibited.

Should you have questions or require additional information, please contact me.

Sincerely,

Melanie M. Hill Executive Director

cc: Trent Sansing, TDH/Health Statistics, PPA

an Mible



# State of Tennessee Health Services and Development Agency

Andrew Jackson, 9<sup>th</sup> Floor, 502 Deaderick Street, Nashville, TN 37243 **www.tn.gov/hsda** Phone: 615-741-2364 Fax: 615-741-9884

#### **MEMORANDUM**

TO:

Trent Sansing, CON Director

Office of Policy, Planning and Assessment

Division of Health Statistics

Andrew Johnson Tower, 2nd Floor 710 James Robertson Parkway Nashville, Tennessee 37243

vasiiviiio, reinio

FROM:

Melanie M. Hill Executive Director

DATE:

January 3, 2018

RE:

Certificate of Need Application

NHC Healthcare, Farragut - CN1712-037

Please find enclosed an application for a Certificate of Need for the above-referenced project.

This application has undergone initial review by this office and has been deemed complete. It is being forwarded to your agency for a sixty (60) day review period to begin on January 3, 2018 and end on March 1, 2018.

Should there be any questions regarding this application or the review cycle, please contact this office.

**Enclosure** 

cc:

Bruce Duncan

# State of Tennessee Health Services and Development Agency



Andrew Jackson Building, 9<sup>th</sup> Floor 502 Deaderick Street Nashville, TN 37243

www.tn.gov/hsda

Phone: 615-741-2364

Y :: 515-721-9884

	LET	TER OF INTENT		
The Publication of Intent is to be p	ublished in the _	Knoxville News-Sen		which is a newspaper
	nox , T County)	ennessee, on or before		, 20 <u>17</u> / day) (Year)
This is to provide official notice to with T.C.A. $\S$ 68-11-1601 <i>et seq.</i> , a				
NHC Healthcare, Farragu			, Nursir	ng Home
(Name of Applicant)			(Facility	/ Type-Existing)
owned by: NHC HealthCare/	Farragut, LLC. w	ith an ownership type of _	Limited Liabilit	ty Company
and to be managed by: NHC I	lealthCare/Farrage	aut, LLC. intends to f	ile an application fo	or a Certificate of Need
for: the addition of six (6) new Med				
HealthCare, Farragut, located at 1				
Medicare participation. The estima				
The anticipated date of filing the a	pplication is:	December 12	, 20 <u>17</u>	
The contact person for this project	is Bruce K. D	Ouncan (Contact Name)	Assist	tant Vice President (Title)
who may be reached at:N	ational HealthCar (Company Name)	re Corporation 100	Vine, Street, 12 <sup>th</sup> I (Address)	Floor
Murfreesboro	Tennesse	e 37130	615 /	890-2020
(City)	(State)	(Zip Code)		Code / Phone Number)
And S		12/6/17	Bdun	can@nhccare.com
(Signature)		(Date)		(E-mail Address)

The Letter of Intent must be <u>filed in triplicate</u> and <u>received between the first and the tenth</u> day of the month. If the last day for filing is a Saturday, Sunday or State Holiday, filing must occur on the preceding business day. File this form at the following address:

Health Services and Development Agency Andrew Jackson Building, 9<sup>th</sup> Floor 502 Deaderick Street Nashville, Tennessee 37243

\_\_\_\_\_\_

The published Letter of Intent must contain the following statement pursuant to T.C.A. § 68-11-1607(c)(1). (A) Any health care institution wishing to oppose a Certificate of Need application must file a written notice with the Health Services and Development Agency no later than fifteen (15) days before the regularly scheduled Health Services and Development Agency meeting at which the application is originally scheduled; and (B) Any other person wishing to oppose the application must file written objection with the Health Services and Development Agency at or prior to the consideration of the application by the Agency.

# Supplemental #1

NHC HealthCare /Farragut, LLC

CN1711-037



December 20, 2017

Mr. Phillip Earhart
State of Tennessee
Health Services and Development Agency
Andrew Jackson Building, 9th Floor
502 Deaderick Street
Nashville, TN 37243

RE: Certificate of Need Application CN1712-037

NHC HealthCare, Farragut

Dear Phillip:

Attached please find the additional information to the above referenced CON application and supplemental request. This information is being submitted in triplicate.

If there are any questions, please do not hesitate to contact me at 615-890-2020.

Sincerely,

NATIONAL HEALTHCARE CORPORATION

Bruce K. Duncan

Assistant Vice President, Planning/Licensure and Authorized Representative for the applicant

#### 1. Section A, Executive Summary, Item 12 (Square Footage Chart), page 12

The square footage chart is noted. However, the applicant placed the total project cost of \$125,000 for total construction cost in the chart. The total construction cost should equal the Construction Cost reported on line A5 of the Project Cost Chart. Please revise and submit a replacement page 12.

Please see attached revised Page 12 (Square Footage Chart).

12. Square Footage and Cost Per Square Footage Chart

**December 21, 2017** 

	l		or oquaror	Proposed	Prop <b>13</b>	<b>24</b> n <b>pro</b> quare	Footage
Unit/Department	Existing Location	Existing SF	Temporary Location	Final Location	Renovated	New	Total
Semi-Private	Private	2,292	Location	2,292	2,292	- NOW	2,292
Rooms (6)	Rooms (6)						
·							
				2 202	2 202		2 202
Unit/Department GSF Sub-Total		2,292		2,292	2,292		2,292
Other GSF Total							
Total GSF		2,292		2,292	2,292		2,292
		- S S. (3) (3)			\$50,000		\$50,000
*Total Cost					ψ30,000		400,000
**Cost Per Square					\$21.82		\$21.82
Foot					I Dalam 4st	□ n-l 1st	☐ Below 1st
					☐ Below 1 <sup>st</sup> Quartile	☐ Below 1 <sup>st</sup> Quartile	Quartile
					Between	☐ Between	<b>B</b> etween
			Marie I. B		1st and 2nd	1 <sup>st</sup> and 2 <sup>nd</sup>	1 <sup>st</sup> and 2 <sup>nd</sup>
	per Square For		Which Range A <i>pplicant's Too</i>	lhay an	Quartile	Quartile	Quartile
(FOI YUUITIIET		n.gov/hsda		IDDA OII	☐ Between	☐ Between	☐ Between
	***************************************		,		2 <sup>nd</sup> and 3 <sup>rd</sup>	2 <sup>nd</sup> and 3 <sup>rd</sup>	2 <sup>nd</sup> and 3 <sup>rd</sup>
					Quartile	Quartile	Quartile
					□Above 3 <sup>rd</sup>	☐ Above	☐ Above 3 <sup>rd</sup>
					Quartile	3 <sup>rd</sup> Quartile	Quartile

<sup>\*</sup> The Total Construction Cost should equal the Construction Cost reported on line A5 of the Project Cost Chart.

<sup>\*\*</sup> Cost per Square Foot is the construction cost divided by the square feet. Please do not include contingency costs.

2. Section B., Need, Item A.(1) and A.2 Planning Horizon (Nursing Home-Service Specific Criteria-Additional Occupancy Rate Standards)

The SNF Need formula and General Need Formula is noted. However, the application will be reviewed according to TCA 68-11-1622 as prescribed in the current nursing home criteria and standards. Please revise and submit a replacement page 17 and the Attachment "Section B. General Criteria-B Need: A1" by applying the current bed need methodology only and not including Veterans Administration nursing home beds. In addition, please use 2017 and 2019 as the planning horizon years rather than 2018 to 2020.

Please see attached revised page 17 and Attachment "Section B. General Criteria-B Need: A1."

2. Planning horizon: The need for nursing home beds shall be the planning horizon: The need for nursing home beds shall be the planning horizon: The need for nursing home beds shall be the planning horizon: 12:21 pm

	SNF Need Formula				12/20/20
Knox Co	untv				
		2019		Needed Beds	
County B	ed Need	Population	Rate	By Age	
·		405,248	0.0005	203	
Populatio	n 65 & under	45,910	0.012	551	
Populatio	n 65-74	22,660	0.06	1,360	
Populatio	n 75-84	9,607	0.15	1,441	
Populatio	n 85+	483,425		3,555	
. • • • • • • • • • • • • • • • • • • •		VA =		140	
		Existing Beds	=	1,967	
		Need =		1,728	
Source:	Existing beds based on lice VA beds are not counted for		ating bed need	d.	
Source:		r purposes of calcula	ating bed need	d.	
	VA beds are not counted for General Bed Need For	or purposes of calcula	ating bed need		
Knox Co	VA beds are not counted for General Bed Need For	or purposes of calculator purposes of calcula		Needed Beds	
Knox Co	VA beds are not counted for General Bed Need For	or purposes of calculation  2019 Population	Rate	Needed Beds By Age	
<b>Knox Co</b> County B	VA beds are not counted for General Bed Need For Land	pr purposes of calculator purposes of calcula	<b>Rate</b> 0.0004	Needed Beds By Age	
	General Bed Need Founty  ed Need on 65 & under	2019 Population 405,248 45,910	<b>Rate</b> 0.0004 0.01	Needed Beds By Age 162 459	
<b>Knox Co</b> County B  Populatio  Populatio	General Bed Need Founty  ed Need on 65 & under on 65-74	2019 Population 405,248 45,910 22,660	Rate 0.0004 0.01 0.04	Needed Beds By Age 162 459 906	
<b>Knox Co</b> County B Populatio	General Bed Need Founty  ed Need on 65 & under on 65-74	2019 Population 405,248 45,910 22,660 9,607	<b>Rate</b> 0.0004 0.01	Needed Beds By Age 162 459 906 1,441	
<b>Knox Co</b> County B  Populatio  Populatio	General Bed Need Formunty  ed Need on 65 & under on 65-74 on 75-84	2019 Population 405,248 45,910 22,660	Rate 0.0004 0.01 0.04	Needed Beds By Age 162 459 906 1,441 2,968	
Knox Co County B Populatio Populatio Populatio	General Bed Need Formunty  ed Need on 65 & under on 65-74 on 75-84	2019 Population 405,248 45,910 22,660 9,607	Rate 0.0004 0.01 0.04	Needed Beds By Age  162 459 906 1,441 2,968 140	
Knox Co County B Populatio Populatio Populatio	General Bed Need Formunty  ed Need on 65 & under on 65-74 on 75-84	2019 Population 405,248 45,910 22,660 9,607 483,425	Rate 0.0004 0.01 0.04 0.15	Needed Beds By Age  162 459 906 1,441 2,968 140 1,967	
Knox Co County B Populatio Populatio Populatio	General Bed Need Formunty  ed Need on 65 & under on 65-74 on 75-84	2019 Population 405,248 45,910 22,660 9,607 483,425 VA =	Rate 0.0004 0.01 0.04 0.15	Needed Beds By Age  162 459 906 1,441 2,968 140	

So noted by the applicant. The bed need referenced in response to Question 1 is the projected two year to show the 2019 bed need. There is a net need for an additional 1,728 nursing beds, per this report, well in excess of NHC's requested six (6) Medicare SNF beds.

3. Section B., Need, Item A.(4) Existing Nursing Home Capacity (Nursing Home-Service Specific Criteria-Additional Occupancy Rate Standards) Page 19

The applicant listed LP Johnson City, LLC (CN1609-032) as LP Farragut, LLC CN1609-032. Please clarify if this is a typo in the name and why it is referenced since it is located in Washington County.

Attached please find a Revised page 19, omitting the reference to the specific CON.

4. Existing Nursing Home Capacity: In general, the Occupancy December 21, 12012 home currently and actively providing services within the applicant's proposed Service Area should be at or above 90% to support the need for any project seeking to add new nursing home beds within the Service Area and to ensure that the financial viability of existing facilities is not negatively impacted.

When considering replacement facility or renovation applications that do not alter the bed component within the Service Area, the HSDA should consider as the primary factor whether a replacement facility's own occupancy rate could support its economic feasibility, instead of the occupancy rates of other facilities in the Service Area.

So noted by the applicant. The following bed inventory was reported to the Department of Health for year ending 12/31/14 through 12/31/16 for Knox County.

#### **Knox County Nursing Homes Occupancy**

NURSING HOMES		2017	2014	2015	2016
	Lic	ensed Beds*	Occupancy	Occupancy	Occupancy
Beverly Park Place Health and Rehab		271	86.2%	84.5%	73.9%
Fort Sanders TCU		24	80.2%	75.7%	78.4%
Holston Health & Rehabilitation Center		94	72.2%	83.1%	86.3%
Island Home Park Health and Rehab		95	87.0%	75.9%	76.5%
Kindred Nursing and Rehabilitation - Nor	thhaven	96	89.6%	87.3%	85.4%
Little Creek Sanitarium		38	95.6%	92.0%	94.3%
NHC HealthCare, Farragut		100	95.7%	94.3%	93.1%
NHC HealthCare, Fort Sanders		166	83.7%	76.9%	84.6%
NHC HealthCare, Knoxville		129	76.5%	75.0%	74.1%
Serene Manor Medical Center		79	93.8%	92.0%	93.8%
Shannondale Health Care Center		176	90.6%	97.7%	96.3%
Summit View of Farragut		113	89.5%	62.2%	90.8%
Tennova Healthcare-Physicians Region	al Medical Center*	N/A	73.6%	62.2%	N/A
WellPark at Shannondale*		30	N/A	11.4%	26.4%
West Hills Health and Rehab		194	69.1%	63.5%	53.4%
Westmoreland Health & Rehabilitation C	enter	222	65.0%	65.4%	63.5%
Total		1827	83.2%	74.9%	78.1%

<sup>\*</sup> Senator Ben Atchley State Veterans Home 140 beds have been omitted from the analysis.

Tennova Healthcare-Physicians Regional Medical Center 25 beds went into inactive status effective 9/7/16 - 10/7/18.

WellPark at Shannondale was licensed on 10/19/15 and reported data from 11/30/15 - 12/31/15.

Source: 2014-2016 JAR Reports Utilization

4. Section B., Need, Item A.(10) Community Linkage Plan (Nursing Home-Service Specific Criteria-Additional Occupancy Rate Standards)

There appears to be several support letters attached to the application. Do any of the submitted provider support letters detail instances of unmet need for nursing home services? If so, please discuss.

Please reference the following support letters as it relates to bed need and availability

Mike Richardson from Covenant Health (page 148) "NHC's proposed project is needed and reflects the orderly development of healthcare services for East Tennessee. The project will improve patient care access and skilled bed availability."

W. David Hall from University of Tennessee Medical Center (page 149) "...l believe these additional skilled nursing beds are needed to accommodate our county's growing aging population. Even today, skilled referrals can be difficult to place and often require patient delays in our acute care facilities."

Dr. Antoin Mardini, Concord Medical Center (page 150) "The need for more skilled nursing beds in this area is great."

Dr. J. Kevin Buchanan, Farragut Family Practice (page 153)..."skilled referrals can be difficult to place and often require patient delays in our acute care facilities."

In addition, in 2019, Knox County is projected to have skilled nursing bed need of 1,728 additional beds. NHC HealthCare, Farragut is requesting 6 additional beds.

5. Section B., Need, Item A.(11) Access (Nursing Home-Service Specific Criteria-Additional Occupancy Rate Standards)

Please clarify if there are a less restrictive and less costly environment post-acute services available in Knox County to provide care to patients being discharged from an acute care hospital stay. If so, please discuss why service area residents cannot be served by that available service.

Patients admitted to NHC HealthCare, Farragut originate primarily from an acute care setting and/or from a physician practice group following a surgical procedure. Physicians and social workers decide what is the most appropriate, cost effective, and least restrictive setting for a patient to receive their required care under the prescribed care plan. Under bundled payment reimbursement, providers are incentivized to place patients in least restrictive, high quality and less costly provider services. While patients are often directed to post acute care services other than nursing home care on a regular basis, there is often not a more appropriate placement for patients other than a nursing home bed for a short period of time. For patients that fit this category, nursing home care is the least costly, highest quality option resulting in the majority of patients being able to return home to a less restrictive life.

Please clarify if the applicant provides or will provide other services to residents that will enable them to remain in their homes.

Please note that NHC provides a full spectrum of post acute care services in Knox County. Those services, in addition to nursing home care at several Knox County centers, include assisted living, homecare, and hospice care through out Knox County. In addition, NHC is currently constructing a new freestanding memory care center (ALF) on the campus of NHC Farragut.

6. Section B., Need, Item A.(14)(a) (Nursing Home-Service Specific Criteria-Additional Occupancy Rate Standards) Page 31

Please provide a narrative response using any attachment as a supportive document.

The following table indicates that the proposed 6 bed addition will fill up in 2 months. This assumption is reasonable based upon the following:

The existing 100 bed location is over 95% occupied for the first 10 months of 2017 and average over 130 admissions per month. Thus, assuming an occupancy of 91.85% is reasonable.

NHC opened several new locations in the past several years and all of these locations exceeded 6 patients after the first two months of Medicare certification.

December 21, 2017 12:21 pm

																				1	2:	21	þ	m					
	% OCCUPANCY	33.33%	79.17%	91.94%	91.67%	91.94%	91.67%	91.94%	91.94%	91.67%	91.94%	91.67%	91.94%	85.89%		91.94%	91.95%	91.94%	91.67%	91.94%	91.67%	91.94%	91.94%	91.67%	91.94%	91.67%	91.94%	91.85%	
	PATIENT DAYS AVAILABLE	186	168	186	180	186	180	186	186	180	186	180	186	2,190		186	174	186	180	186	180	186	186	180	186	180	186	2,196	204
	PATIENT DAYS	62	133	171	165	171	. 165	171	171	165	171	165	171	1,881		171	160	171	165	171	165	171	171	- 797 - 787	17.	165	171	2.017	
RY ER MONTH	DAYS IN	31	28	31	30	31	30	31	31	30	31	30	3.5	365		24	- 60	31	30.	8 5 7	- CE	, é	5 6	ה כי ה	3 6	- C		366	
OCCUPANCY SUMMARY RATE = 4 NET PATIENTS PER MONTH	AVERAGE CENSUS	2.00	4.75	5.50	5.50	5.50	5.50	5.50	5.50	5.50	5.50		9.30 7.00			п С	5.30 F.50	0.30 7.00	0.00 0.00	0.00 0.00	0. c	0.00	00.0	00.0	00.0	0.00	5.50	00.00	
OCCUF FILL RATE = 4 N	CENSUS AT END	A 400	5.50	5.50	5.50	5.50	5.50	5.50	5.50	, r	0.00	0.00	0.30	5.50		i L	5.50	5.50	5.50	5.50	5.50	00.0	5.50	5.50	5.50	5.50	5.50	5.50	0.00
ш	NET INCREASE	IN PALIENTS	1.50	- 0	8.0	00.0		0.00	0000	9 6	0.00	0.00	0.00	0.00	8		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	CENSUS AT BEGINNING	OF MONTH	0.00		5.50	5.50	0.00	5.50	00.0	5.50	5.50	5.50	5.50	5.50	00.0		5.50	5.50	5.50	5.50	5.50	5.50	5.50	5.50	5.50	5.50	5.50	5.50	5.50
		MONTH	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	er-Inc	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	YEAKI		Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	YEAR 2

### 7. Section B., Need, Item A.(14)(b) (Nursing Home-Service Specific Criteria-Additional Occupancy Rate Standards)

Copies of the charts in Medicare's Nursing Home Compare that provide details on general information, health inspections, staffing, fire safety inspections, quality of resident care and penalties for each of the nursing homes (for those that are available) in Knox County is noted. It is noted in the following chart the applicant received an overall score of 2 stars using the 5 star Medicare Compare Ratings System which is considered below average. Please discuss why the applicant has a 2 star overall rating and a 1 star (well below average) for health inspections which is received by the bottom 20% of nursing homes in the state.

Nursing Home	Overall Star Rating	Star Rating Health of Inspections	Star Rating of Staffing	Star Rating of Quality Measures
Beverly Park and Place	5 Stars	4 Stars	3 Stars	5 Stars
Health and Rehab	Much Above	Above	Average	Much Above
	Average	Average		Average
Fort Sanders TCU	5 Stars	5 Stars	5 Stars	5 Stars
	Much Above	Much Above	Much Above	Much Above
	Average	Average	Average	Average
Holston Health and	5 Stars	5 Stars	3 Stars	4 Stars
Rehabilitation Center	Much Above Average	Much Above Average	Average	Above Average
Island Home and Park	2 Stars	2 Stars	3 Stars	3 Stars
Health and Rehab	Below Average	Below	Average	Average
	J	Average		
Kindred Health and	2 Stars	2 Stars	2 Stars	2 Stars
Rehab-Northhaven	Below Average	Below	Below	Below Average
		Average	Average	
NHC Healthcare,	2 Stars	1 Star	5 Stars	5 Stars
Farragut	Below	Much Below	Much	Much Above
•	Average	Average	Above	Average
			Average	
NHC Healthcare, Ft.	5 Stars	5 Stars	3 Stars	5 Stars
Sanders	Much Above	Much Above	Average	Much Above
	Average	Average		Average
NHC Healthcare,	3 Stars	2 Stars	3 Stars	5 Stars
Knoxville	Average	Below	Average	Much Above
		Average		Average
Serene Manor Medical	1 Star	2 Stars	3 Stars	1 Star
Center	Much Below	Below	Average	Much Below
	Average	Average		Average
Shannondale Health Care	4 Stars	4 Stars	3 Stars	4 Stars
Center	Above	Above	Average	Above Average
	Average	Average		
Summit View of Farragut,	1 Star	1 Star	3 Stars	2 Stars
LLC	Much Below	Much Below	Average	Below Average
	Average	Average		
Wellpark at Shannondale	5 Stars	5 Stars	5 Stars	2 Stars
	Much Above	Much Above	Much Above	Below Average
	Average	Average	Average	

West Hills Health and	4 Stars	3 Stars	4 Stars	2 Stars
Rehab	Above	Average	Above	Below Average
	Average		Average	
Westmoreland Health and	1 Star	1 Star	1 Star	4 Stars
Rehabilitation Center	Much Below	Much Below	Much Below	Above Average
	Average	Average	Average	
Knox County Average	3.21	2.71	3.28	3.50

NHC HealthCare, Farragut over the last seven years has received a 5 star CMS rating. Although a 2 Star rating is uncharacteristic of NHC HealthCare, Farragut, we anticipate (when eligible) obtaining our 5 Star rating. It should be noted that NHC HealthCare, Farragut continues to operate at a high occupancy (95.4% YTD 10/31/17) and receives on average 134 admissions per month. Also, NHC Farragut is 5 Star rated for both Staffing and Quality Measures.

A summary of NHC HealthCare, Farragut's current Star rating is as follows:

On June 17, 2017 the center underwent a complaint survey relating to a fall as reported by a patient's family member. Following that survey, the center prepared a plan of correction and the center was back in compliance in several days. Since that survey, NHC HealthCare, Farragut has undergone its annual survey on October 27, 2017 where no substantial deficiencies were found. Based on that survey, NHC HealthCare would be eligible to move to a Three Star center on June of 2018. However, CMS has imposed a freeze on Star ratings due to changing regulations so the earliest NHC HealthCare, Farragut will receive its new Star rating is now November 2018. Since past surveys are considered in the overall Star rating, the center will not be eligible or able to achieve a Five Star rating for several years.

Please note that following the June 2017 survey process, NHC HealthCare, Farragut has continued to maintain all of its preferred provider agreements with its acute care and physician group providers. All of these providers and referral sources are fully aware of NHC HealthCare, Farragut's survey history and fully understand and believe in the center's abilities to provide quality care to its patients.

#### 8. Section B., Need, Item A.(14)(c) (Nursing Home-Service Specific Criteria-Additional Occupancy Rate Standards)

Please indicate the licensed occupancy rate for the previous year for the applicant.

Following is the occupancy for 2016 and YTD 2017 for NHC HealthCare, Farragut.

2016 Occupancy	2017 YTD 10/31 Occupancy
93.1	95.4

Source: 2016 JAR Reports Utilization, 2017 NHC Internal Reports

#### 9. Section B, Need, Item B.1. (Population Demographics)

Since the planning horizon for nursing home beds is two years, please provide a demographic chart that uses 2019 as the Projected Population.

Please see following demographic chart with 2019 Projected Population.

		Departi	ment of	Health/Hur	man Statist	cs			Bureau	of the Censu	ıs	Tenno	Care
Demographic Variable/Geographic Area	Total Population - Current Year - 2017	Total Population - Projected Year - 2019	Total Population - % Change	*Target Population 65+- Current Year- 2017	*Target Population 65+ - Projected Year - 2019	*Target Population - % Change	Target Population Projected Year as % of Total	Median Age	Median Household Income	Person Below Poverty Level	Person Below Poverty Level as % of Total	TennCare Enrollees	TennCare Enrollees as % of Total
Knox County	472,075	483,425	2.40%	72,869	78,177	7.28%	16.17%	37.3	\$48,701	69,061	14.63%	77,386	16,39%
State of TN Total	6,887,572	7,035,572	2 15%	1,133,025	1,219,696	7 65%	17.34%	38.4	\$45,219	1,117,594	16.23%	1,446,810	21.01%

#### 10. Section C, Need, Item F., Page 42

Please provide the methodology used in projecting annual utilization in Year One and Year Two of the proposed project that includes detailed calculations or documentation from referral sources, and identification of all assumptions.

Please see response and utilization table provided to Question 6.

Please explain why the Medicare ADC is approximately 80% of ADC in 2016 and is projected at 53% in 2019 and 2020.

In the initial CON submittal, Medicare and Medicare Advantage resident days of care was reported under "SNF Medicare ADC"; however, Medicare Advantage should have been reported under "SNF All Other Payors". Please see revised table for years 2015 and 2016

Year	Licensed Beds	Medicare Certified	SNF Medicare ADC	Level II Medicaid ADC	SNF All Other Payors ADC	Non- Skilled ADC	Total ADC	Licensed Occupancy
2014	100	100	55	0.00	35	5	95.67	95.7%
2015	100	100	52	0.00	37	5	94.30	94.3%
2016	100	100	49	0.00	35	9	93.06	93.1%
2019 (Projected)	106	106	52	0.00	37	9	97.99	92.4%
2020 (Projected)	106	106	52	0.00	37	9	98.34	92.8%
Project Only:				Level II	SNF	Non-		ļ

Licensed Beds	Medicare Certified	SNF Medicare	Medicaid ADC	All Other Payors	Skilled ADC	Total ADC	Licensed Occupancy
				2000		2500	
6	6	3.0	0	22	0	5.2	85.9%
6	6	3.2	0	2.3	00	5.5	91.9%
			Beds         Certified         ADC           6         6         3.0	Beds         Certified         ADC         ADC           6         6         3.0         0	Licensed Beds Certified SNF Medicare ADC ADC ADC ADC  6 6 3.0 0 22	Licensed Beds Certified SNF Medicare ADC ADC ADC ADC  6 6 3.0 0 22 0	Licensed Beds     Medicare Certified     SNF Medicare ADC     Medicaid ADC     All Other Payors ADC     Skilled ADC     Total ADC       6     6     3.0     0     22     0     5.2

Source: NHC Internal Documents

#### 11. Section B, Economic Feasibility, Item A (4), Page 43

The Total Construction Cost reported on line 5 of the Project Cost Chart appears to not equal the total construction cost reported on the square footage chart. Please clarify.

The total construction cost is \$50,000. Please see question 1 for a revised square footage chart referencing the \$50,000 cost.

#### 12. Section B, Economic Feasibility, Item D Projected Data Charts, Pages 101 and 105

The Projected Data Charts for the existing and total facility are noted. However, the applicant labeled pages 101 and 105 incorrectly as "Historical Data Chart-Other Expenses". Please correct and provide replacement pages 101 and 105.

Please see the corrected pages 97, 101 and 105 attached.

#### Supplemental #1

#### December 21, 2017 12:21 pm

NET INCOME (LOSS)	\$ 90,434	\$	135,743
<ul><li>G. Other Deductions</li><li>1. Annual Principal Debt Repayment</li><li>2. Annual Capital Expenditure</li></ul>	\$ 6,000	_\$	6,000
Total Other Deductions	\$ 6,000	\$	6,000
NET BALANCE	\$ 84,434	\$	129,743
DEPRECIATION	\$ 6,746	\$	6,746
FREE CASH FLOW (Net Balance + Depreciation)	\$ 91,180	\$	136,489
			al Facility

#### **PROJECTED DATA CHART - OTHER EXPENSES**

OTHER EXPENSES CATEGORIES	Year Dec-19	Year Dec-20
Professional Services Contract     Contract Labor     Imaging Intrepretation Fees	\$ 	\$ 
5.		
7. See attached schedules detailing other expenses by departr TOTAL OTHER EXPENSES	\$ 517,959 517,959	\$ 545,375 545,375

Supplemental #1

#### December 21, 2017 12:21 pm

NET INCOME (LOSS)	\$ 89,409	\$ 124,270
G. Other Deductions Annual Principal Debt Repayment Annual Capital Expenditure	\$ 100,000	\$ 100,000
Total Other Deductions	\$ 100,000	\$ 100,000
NET BALANCE	\$ (10,591)	\$ 24,270
DEPRECIATION	\$ 972,680	\$ 972,680
FREE CASH FLOW (Net Balance + Depreciation)	\$ 962,089	\$ 996,950

#### **Existing Facility**

Total Facility
Project Only

#### **PROJECTED DATA CHART - OTHER EXPENSES**

OTHER EXPENSES CATEGORIES	 Year Dec-19	_	Year Dec-20
Professional Services Contract     Contract Labor	\$ 	<u>\$</u>	<u> </u>
Imaging Intrepretation Fees		_	
5		-	
6		-	
<ol><li>See attached schedules detailing other expenses by departr</li></ol>	9,357,576		9,664,710
TOTAL OTHER EXPENSES	\$ 9,357,576	\$	9,664,710



NET INCOME (LOSS)	\$ 179,844	-	\$ 260,013
G. Other Deductions 1. Annual Principal Debt Repayment 2. Annual Capital Expenditure	\$ 106,000		\$ 106,000
Total Other Deductions	\$ 106,000	2	\$ 106,000
NET BALANCE	\$ 73,844	_	\$ 154,013
DEPRECIATION	\$ 979,426	_	\$ 979,426
FREE CASH FLOW (Net Balance + Depreciation)	\$ 1,053,270	-	\$ 1,133,439

#### **Existing Facility plus Bed Addition**

Х	Total Facility
	Project Only

#### PROJECTED DATA CHART - OTHER EXPENSES

OTHER EXPENSES CATEGORIES	Year Dec-19		_	Year Dec-20	
1. Professional Services Contract 2. Contract Labor 3. Imaging Intrepretation Fees 4 5 6.	\$		\$		
7. See attached schedules detailing other expenses by departr TOTAL OTHER EXPENSES	\$	9,875,535 9,875,535	\$	10,210,085	

#### 13. Section B, Economic Feasibility, Item E (1) Charges

The gross charges and average net charge from revenue data for Year Two do not match up with the data in the Projected Data Chart. Please address these discrepancies.

Attached please find a revised page 51.

E. 1) Please identify the project's average gross charge, average dedudler distributed and average net charge using information from the Projected Data Charge 1 and Year 2 of the proposed project. Please complete the following table.

	Previous Year (2016)	Current Year (9/30/17 YTD)	Year One	Year Two	% Change (Current Year to Year 2)
Gross Charge (Gross Operating Revenue/Utilization Data)	667.54	620.00	648.63	674.57	8.80%
Deduction from Revenue (Total Deductions/Utilization Data)	(199.21)	(170.19)	(185.44)	(202.00)	18.69%
Average Net Charge (Net Operating Revenue/Utilization Data)	468.33	449.81	463.19	472.57	5.06%

2) Provide the proposed charges for the project and discuss any adjustment to current charges that will result from the implementation of the proposal. Additionally, describe the anticipated revenue from the project and the impact on existing patient charges.

Patient Charge/Reimbursement	Year 1(12/2019) Proposed	Year 2(12/2020) Proposed
Managed Care	\$432.94	\$441.59
Medicare	\$475.24	\$484.74

The proposed CON project calls for the addition of 6 new SNF beds to the existing 100 bed nursing home called NHC HealthCare, Farragut. Please note that the existing rates for NHC HealthCare, Farragut can be found in Section B, Economic Feasibility, C. Consequently, once the Medicare RUG rates were projected, they were inflated 2.0% annually. The anticipated revenue from the proposed project is sufficient to produce positive net operating income in year two of \$135,743.

3) Compare the proposed charges to those of similar facilities in the service area/adjoining service areas, or to proposed charges of projects recently approved by the Health Services and Development Agency. If applicable, compare the proposed charges of the project to the current Medicare allowable fee schedule by common procedure terminology (CPT) code(s).

Please see Attachment SECTION B: ECONOMIC FEASIBILITY E 3

#### 14. Section B, Economic Feasibility, Item G. Payor Mix, Page 54

The Payor Mix Chart for the project and total facility in Year 1 is noted. However, please use \$1,220,074 as the total Projected Gross Operating Revenue for the proposed project and \$26,004,056 for the total facility in Year One and submit a replacement page 54 that includes the corrections.

Attached please find a revised page 54.

#### **December 21, 2017**

12:21 pm

G. Discuss the project's participation in state and federal revenue programs including a description of the extent to which Medicare, TennCare/Medicaid and medically indigent patients will be served by the project. Additionally, report the estimated gross operating revenue dollar amount and percentage of projected gross operating revenue anticipated by payor classification for the first year of the project by completing the table below.

#### Applicant's Projected Payor Mix, Year 1

Payor Source	Projected Gross Operating Revenue	As a % of total
Medicare/Medicare Managed Care	\$1,209,312	99.12%
TennCare/Medicaid		0%
Commercial/Other Managed Care		0%
Self-Pay		0%
Charity Care		VIII
Other (Specify) Cafeteria Sales	10,762	0.88%
Total	\$1,220,074	100.00%

#### Total Facility Year 1

Payor Source	Projected Gross Operating Revenue	As a % of Total
Medicare/Medicare Managed Care	\$23,556,712	90.59%
TennCare/Medicaid		%
Commercial/Other Managed Care		%
Self-Pay	1,775,787	6.83%
Charity Care		%
Other (Specify)		
Cafeteria Sales	209,842	
Physician Visits	458,018	
Interest/Misc.	3,697	
Total	671,557	2.58%
Total	\$26,004,056	100.00%

#### 15. Section B, Economic Feasibility, Item H. Staffing, Page 55

There appears to be calculation errors in the Projected FTEs (2019) column for Non-Patient Care positions. Please correct and submit a revised page 55.

#### Please see revised page 55.

Please complete the following chart reflecting the proposed number of direct care hours including nursing care hours per patient per day in Year One.

Direct Care Hours	Nursing Hours	Total Hours
6.01	6.01	6.01

#### **December 21, 2017**

H. Provide the projected staffing for the project in Year 1 and compare to the purent staffing for the most recent 12-month period, as appropriate. This can be reported using full-time equivalent (FTEs) positions for these positions. Additionally, please identify projected salary amounts by position classifications and compare the clinical staff salaries to prevailing wage patterns in the proposed service area as published by the Department of Labor & Workforce Development and/or other documented sources.

	Position Classification	Existing FTEs (2017)	Projected FTEs (2019)	Average Wage (Contractual Rate)	Area Wide/Statewide Average Wage
A.	Direct Patient Care Positions				
	RN	21	22	30.80	26.35
	LPN	16	16		
	Certified NA	33	38	15.45	11.60
	Physical Therapy Aide	3	3		
	Total Direct Patient Care Positions	73	79		

B.	Non-Patient Care Positions			
	Laundry	4	4	
	Activities	2	2	
	Social Services	7	7	
	Dietary	18	18	
	Plant Operations	2	2	
	Housekeeping	8	8	
	Medical Records	6	6	
	Administrative	6	6	
	Total Non-Patient Care Positions	53	53	
	Total Employees (A+B)	126	132	
C.	Contractual Staff			
	Therapy	27	29	
	Total Staff (A+B+C)	153	161	

# Supplemental #1 December 21, 2017 12:21 pm

#### **AFFIDAVIT**

STATE OF SOUTH CAROLINA
COUNTY OF BEAUFORT
NAME OF FACILITY: NHC HealthCare, Farragut/LLC
I, Bruce K. Duncan, after first being duly sworn, state under oath that I am the applicant named in this Certificate of Need application or the lawful agent thereof, that I have reviewed all of the supplemental information submitted herewith, and that it is true, accurate, and complete.  Signature/Title
Sworn to and subscribed before me, a Notary Public, this the 20th day of Dec., 2017, witness my hand at office in the County of Beaufort, State of South Carolina.  NOTARY PUBLIC  My commission expires May 27, 2021.

HF-0043

Revised 7/02

# Supplemental #2

NHC HealthCare /Farragut, LLC

CN1712-037

December 27, 2017

Mr. Phillip Earhart
State of Tennessee
Health Services and Development Agency
Andrew Jackson Building, 9th Floor
502 Deaderick Street
Nashville, TN 37243

RE: Certificate of Need Application CN1712-037

NHC HealthCare, Farragut

Dear Phillip:

Attached please find the additional information to the above referenced CON application and supplemental request. This information is being submitted in triplicate.

If there are any questions, please do not hesitate to contact me at 615-890-2020.

Sincerely,

NATIONAL HEALTHCARE CORPORATION

Bruce K. Duncan

Assistant Vice President, Planning/Licensure and Authorized Representative for the applicant

# Supplemental #A2 December 27, 2017

11:27 AM

1. Section B., Need, Item A.(1) and A.2 Planning Horizon (Nursing Home-Service Specific Criteria-Additional Occupancy Rate Standards)

The SNF Need formula and General Need Formula is noted. However, the application will be reviewed according to TCA 68-11-1622 as prescribed in the current nursing home criteria and standards. Please revise and submit a replacement page 17 and the Attachment "Section B. General Criteria-B Need: A1" by applying the current bed need methodology only (as noted in the Nursing Home Criteria and Standards) and not including Veterans Administration nursing home beds.

By applying the current nursing home bed need criteria, there is a need for 3,555 nursing home beds in Knox County. The current inventory, according to Tennessee HealthCare Facilities is 1,967 beds, less the VA nursing home beds (140) gives a total of 1,827 existing beds. Based on these calculations (3,555 – 1,827) there is a net need for 1,728 nursing home beds in Knox County.

Attached please find a replacement page 17 and Attachment "Section B. General Criteria-B Need: A1."

2. Planning horizon: The need for nursing home beds shall be projected **December 27**, f2017 from the current year.

	Nursing Home Bed Need	Formula			12/26/2017
Knox Co	unty				
County B	ed Need	2019 Population	Rate	Needed Beds By Age	
		405,248	0.0005	203	
Populatio	on 65 & under	45,910	0.012	551	
Populatio	on 65-74	22,660	0.06	1,360	
Populatio	on 75-84	9,607	0.15	1,441	
Populatio		483,425		3,555	
		Existing Licen	sed Beds	1,967	
		*Less VA Bed	s	(140)	
		Total Beds		1,827	
		Need =		1,728	
Source:	Existing beds based on licensed	beds, License	d Health Faci	lities, TN Departm	ent of Health
	*VA beds are not counted for put	poses of calcu	lating bed nee	ed.	

So noted by the applicant. The bed need referenced in response to Question 1 is the projected two years to show the 2019 bed need. There is a net need for an additional 1,728 nursing beds, per this report, well in excess of NHC's requested six (6) Medicare SNF beds.

#### 2. Section C, Need, Item F., Page 42

The table that explains why the Medicare ADC is approximately 80% of ADC in 2016 and is projected at 53% in 2019 and 2020 is noted. However, there are errors in the table. Please note that Medicare and "All other Medicare" (which includes Medicare Advantage) are grouped together since the payor source is Medicare. Please revise the table for the total facility for the years 2014 through 2020 and the project for Year One (2019) and Year Two (2020) to reflect the correct Medicare days. If there is a considerable difference in the Medicare ADC in 2016 and the projected Medicare ADC in 2019 and 2020, please explain why.

Following is a revised table reflecting the corrected Medicare ADC for the total facility and the project only.

The 2014 Joint Annual report for the applicant on page 16 reflects 43,554 patient days which calculates to an ADC of 119.32 days. How this is possible since the applicant is only licensed for 100 beds?

The patient days on Page 16 of the 2014 Joint Annual Report was reported incorrectly. The 2014 total patient days were 34,918 which calculates to 95.67 ADC. The information reported in the CON is based on the corrected patient days of 34,918. See attached letter notifying Mr. Trent Sansing with the TN Department of Health with the corrected information.

#### Supplemental #A2

# December 27, 2017 11:27 AM

# NHC HealthCare, Farragut Projected Utilization

I Dial Facility.								
Year	Licensed Beds	Medicare Certified	SNF Medicare* ADC	Level II Medicaid ADC	SNF All Other Payors ADC	Non- Skilled ADC	Total ADC	Licensed Occupancy
2014	100	100	62	00.00	12	5	95.67	95.7%
2015	100	100	78	00:00	11	5	94.30	94.3%
2016	100	100	9/	00.00	8	6	92.83	93.1%
2019 (Projected)	106	106	81	00.00	8	6	98.10	92.4%
2020 (Projected)	106	106	82	0.00	8	6	98.35	92.8%

	Licensed Occupancy	85.9%	91.9%
	Total L ADC Oc	5.2	5.5
	Non- Skilled ADC	0	0
	SNF All Other Payors ADC	0.0	0.0
	Level II Medicaid ADC	0	0
	SNF Medicare* ADC	5.2	5.5
	Medicare Certified	9	9
	Licensed Beds	9	9
Project Only:	Year	2019 (Projected)	2020 (Projected)

<sup>\*</sup> Includes Medicare and Medicare Advantage Resident Days

Source: NHC Internal Documents



December 27, 2017

Mr. Trent Sansing Certificate Of Need and Joint Annual Reports Div. of Health Planning 2<sup>nd</sup> Floor, Andrew Johnson Tower 710 James Robertson Pkwy Nashville, TN 37243

RE:

NHC HealthCare, Farragut State ID: 472422

2014 Joint Annual Report

Dear Trent:

In regards to NHC HealthCare, Farragut's 2014 Joint Annual Report, there is an error on Schedule F – Utilization – Part 2, Resident Days of Care. The "other non-government" resident days is incorrect. It has been brought to our attention the Medicare Advantage days of 8,636 was also included in the "other non-government" resident days. The correct "other non-government" resident days should be 4,223. Also, please note, the corrected total Level II Care/Skilled Nursing Care should be 33,051 and the total resident days should be 34,918.

We apologize for this error and if you need any additional information, please do not hesitate to contact me at 615-890-2020.

Sincerely,

NATIONAL HEALTHCARE CORPORATION

Dere R. Brown

Health Planning Assistant



#### Supplemental #A2

**December 27, 2017** 11:27 AM

STATE OF SOUTH CAROLINA

COUNTY OF	BEAUFORT	

HF-0043

Revised 7/02



**BETH ANN JULSETH** Notary Public, State of South Carolina My Commission Expires 8/24/2021